



PRESS RELEASE

13 JULY 2011

EAUX DE NORMANDIE, A LYONNAISE DES EAUX SUBSIDIARY, IS AWARDED THE WATER MANAGEMENT CONTRACT FOR THE NORTH WEST SECTOR OF THE AGGLOMERATION COMMUNITY OF ROUEN (CREA) FOR A TOTAL OF €23 MILLION OVER 6 YEARS

In the context of the "Eau de la CREA" water authority, the Agglomeration Community of Rouen Elbeuf Austreberthe (the CREA) has just selected Eaux de Normandie, a subsidiary of Lyonnaise des Eaux, to provide production, distribution, and water billing services for a term of 6 years. This service contract covers the 35,000 subscribers of the North West sector of the agglomeration¹.

Isabelle Kocher, CEO of Lyonnaise des Eaux, subsidiary of SUEZ ENVIRONNEMENT, said: "Convinced of the complementarity of the public authorities and a private operator to deal with environmental challenges and protecting the resource, we are fully committed to achieving the ambitious objectives set by the CREA."

AMBITIOUS ENVIRONMENTAL OBJECTIVES THAT CAN BE ACHIEVED USING THE LATEST TECHNOLOGIES AVAILABLE TO LYONNAISE DES EAUX

Resource protection

In order to achieve a network yield of 82% within 6 years, Lyonnaise des Eaux will continue developing its AVERTIR technology, a quick, permanent device for the acoustic detection of leaks. With this system that pre-localizes and sends information by GSM, the CREA will enable a 15% annual pressure reduction in terms of water resources, thus exceeding the objectives of the Environmental Round Table, by using 400 acoustic sensors installed throughout the network.

A Smaller Carbon Footprint

The contract sets forth a plan to reduce emissions by 10 to 15% using a series of measures such as trenchless works and interventions, or vehicle localization limiting travel. By using electric cars and quick power-up terminals, allowing an 80% top-up in just 20 minutes, Lyonnaise des Eaux will also reduce the carbon footprint of its car fleet.

Biodiversity protection

One of the contract's objectives will consist of obtaining the "Bird Protection League refuge" label for the Maromme production site, in partnership with France Nature Environnement and Upper Normandy Nature Environnement.

A PARTNERSHIP BASED ON TRANSPARENCY AND COMMITMENT

In order to ensure proper water management governance, Lyonnaise des Eaux set up the local Eaux de Normandie company in October 2010, which consisting of 3 board members from civil society given seats on the Board of Directors Linked directly with the thinking of Lyonnaise des Eaux regarding the "New Ideas for Water" initiative, this measure allows closer links to be forged between all stakeholders in water management.

So as to enable the CREA to permanently monitor operations, indicators will be available in real time, specifically in terms of water quality, monitoring of any leaks on the network, work in progress and time frames for intervention.

¹ The contract covers the towns of Deville, Maromme, Sahurs, Isneauville, Bihorel, Bois Guillaume, Notre Dame de Bondeville, Val de la Haye, and Saint Pierre de Maneville.



Eaux de Normandie

Eaux de Normandie is a subsidiary of Lyonnaise des Eaux created in October 2010 to meet the local needs of public authorities in Upper and Lower Normandy. This local company employs 250 people, supplying 300,000 inhabitants with drinking water, and ensuring sanitation for over 150,000 inhabitants.

Lyonnaise des Eaux

Lyonnaise des Eaux, a subsidiary of SUEZ ENVIRONNEMENT, has 9,800 employees, supplies drinking water to 12 million residents and provides waste water treatment for more than 9.3 million people in France. The company focuses its attention on its customers and bases all its activities and projects in the perspective of sustainable development. In September 2006, Lyonnaise des Eaux released its charter of 12 commitments for sustainable water management. This charter is integrated into the sustainable development policy of SUEZ ENVIRONNEMENT for the protection of the environment and management of energy consumption.

www.lyonnaise-des-eaux.fr

SUEZ ENVIRONNEMENT

Natural resources are not infinite. Every day, SUEZ ENVIRONNEMENT (Paris: SEV, Brussels: SEVB) and its subsidiaries deal with the challenge of protecting resources by providing innovative solutions to industry and to millions of people. SUEZ ENVIRONNEMENT supplies drinking water to 91 million people, provides waste water treatment services for 61 million people and collects the waste produced by more than 50 million people. SUEZ ENVIRONNEMENT has 79554 employees and, with its presence on five continents, is a world leader exclusively dedicated to water and waste management services. In 2010, SUEZ ENVIRONNEMENT, a subsidiary owned 35.4% by GDF SUEZ, had total revenues of 13.9 billion Euros.

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