

MAKING THE PLANET SUSTAINABLE IS THE BEST JOB ON EARTH



# **3 2013 FULL YEAR RESULTS**

FEBRUARY 20, 2014

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# HIGHLIGHTS JEAN-LOUIS CHAUSSADE CHIEF EXECUTIVE OFFICER



MAKING THE PLANET SUSTAINABLE IS THE BEST JOB ON EARTH







## SOLID PERFORMANCE IN 2013

## CONSISTENT GROWTH & PROFIT ORIENTED STRATEGY

# GROUP WELL POSITIONED TO GRASP GROWTH OPPORTUNITIES IN EVOLVING MARKETS

INTEGRATED SUSTAINABLE DEVELOPMENT STRATEGY

POSITIVE 2014 OUTLOOK



# SOLID PERFORMANCE IN 2013

MORE VALUE CREATION IN A CHALLENGING ENVIRONMENT

# MAJOR COMMERCIAL ACHIEVEMENTS

Reinforced positions thanks to expertise & innovation Water: Barcelona, Marseille, Bayonne (USA), Shuangliu Waste: West London, Poznan, Hong Kong, Clermont-Ferrand

# STRONG RESULTS IN LINE WITH GUIDANCE

→ Enhanced financial performance

→ 17.2% EBITDA margin vs. 16.2% in 2012

# INCREASED VALUE CREATION

- → Management focus on cash generation & ROCE
- Reduced net debt and sound financial profile

ATTRACTIVE DIVIDEND POLICY MAINTAINED 0.65€/SHARE PAID IN CASH IN 2014<sup>(1)</sup>



# SOLID PERFORMANCE IN 2013

### STRONG RESULTS IN LINE WITH GUIDANCE

In €m	FY 2012	FY 2013	∆ 13/12
REVENUE	15,102	14,644	-3.0%
EBITDA	2,450	2,520	+2.9%
NET RESULT GROUP SHARE	251	352	+40.2%

NET INVESTMENTS	1,177	1,012	-13.9%
FREE CASH FLOW	1,358	1,007	-3.3%(1)
NET DEBT	7,436	7,245	-2.6%
NET DEBT/EBITDA	3.0 x	2.9 x	-0.16 x

## CONFIRMED RESILIENCE OF BUSINESS MODEL



# **CONSISTENT GROWTH & PROFIT ORIENTED STRATEGY**

## **INNOVATING & INVESTING FOR THE FUTURE**

ANTICIPATING MARKET TRENDS	<ul> <li>Bidding with new more flexible contractual offers</li> <li>Developing waste recovery business and beyond</li> <li>Introducing next generation solutions in water</li> <li>Providing tailored services to worldwide industrial customers</li> </ul>
EXPANDING IN FAST GROWING GEOGRAPHIES	<ul> <li>→ Capitalizing on historical strongholds</li> <li>→ Developing adequate models in new areas</li> </ul>
DELIVERING SUPERIOR OPERATIONAL PERFORMANCE	<ul> <li>Industrializing process: share best practices</li> <li>Optimizing assets &amp; organization</li> <li>Lowering cost base</li> <li>Investing with appropriate returns</li> </ul>



WELL POSITIONED TO GRASP MARKET OPPORTUNITIES

# WATER STRATEGY

## €7.1BN REVENUE IN WATER WORLDWIDE





# ANTICIPATE WATER BUSINESS MODEL EVOLUTION

## EARLY IDENTIFICATION OF CHANGING TRENDS

WATER MANAGEMENT CHALLENGES	<ul> <li>Structural decrease in volumes in mature countries</li> <li>Reinforcement of water quality requirements</li> <li>Growing water stress in some specific areas</li> <li>Capex requirements to expand &amp; comply with regulation</li> <li>Difficult financing access for local authorities</li> </ul>		
DIVERSIFIED CUSTOMER BASE	<ul> <li>Association of local authorities</li> <li>Retail</li> <li>Industrials</li> </ul>		
GROWING CUSTOMERS' EXPECTATIONS	<ul> <li>Transparency &amp; involvement</li> <li>Cost efficiencies</li> <li>Innovative asset management &amp; proactive monitoring</li> </ul>	<ul> <li>Availability of high quality water</li> <li>Real-time information</li> <li>Growing environmental awareness</li> </ul>	



## LEVERAGE ON SOUND CORE BUSINESS, DEVELOP NEW SERVICES TO MEET EVOLVING NEEDS

# **KEEP ON GROWING SOUND CORE BUSINESS**

DIFFERENTIATED EXPERTISE TO EXPAND ON NEW MARKETS

#### MAINTAIN AND DEVELOP LONG-LASTING MARKET POSITIONS

- → Grow our major positions
  - Renew portfolio with optimized conditions & boost commercial development
  - Reinforce Chilean and US Regulated business
- Capitalize on historical strongholds to expand in Italy, Eastern & Central Europe, Africa, Middle East, Asia
- → Develop Industrial water solutions: stability of revenue in 2013 (€570m<sup>(1)</sup>)
  - New contracts with Petrobras, Tractebel Energia, Dow Chemical, Thales

## PROPOSE NEW CONTRACTUAL OFFERS

- → New governance, performance-based (Rhône Ventoux, Douai)
- → Alliance (Perth, Adelaïde, Bayonne USA)
- → Management contracts (Algiers, India)

## **OPTIMIZE PERFORMANCE & PRODUCTIVITY OF CORE BUSINESS**

- → Revenue<sup>(2)</sup> 2008-2013: +3% CAGR
- → EBITDA<sup>(2)</sup> 2008-2013: +7% CAGR



# CULTURE OF OPERATIONAL EXCELLENCE

(1) Including sale of equipments and services vs only equipment in 2012

# DEVELOP NEW SERVICES TO MEET EVOLVING NEEDS

## AT THE FOREFRONT OF INNOVATION

#### **COMPETITIVE ADVANTAGES**

#### DEVELOPMENT OF SMART SERVICES

- → Smart metering
- → Stormwater management system
- → Customer management solutions

### ENVIRONMENT FRIENDLY SOLUTIONS

- → Performance of water networks
- → Energy efficiency
- → Efficient sludge treatment
- → Biodiversity protection

### TOWARDS NEW MARKETS

- → Solution for Real estate multifluide management
- Leverage on smart technologies to sell additional services
- $\rightarrow$  Enter new countries

## ACHIEVEMENTS

- → E-Lydec: Smartphone app (24-7 access)
- → Influx solution: Marseille
- $\rightarrow$  Aquacis solution: Zaragoza
- → Leak detection technologies: helium gas
- → Greenbass for sludge treatment
- → Oxyblue wastewater reuse
- → "Trame verte & bleue" identification
- → IT solution "ISI for you"
- → Leak insurance: Dolce Ô
- → Modular solutions in Saudi Arabia



## GROWTH IN NEW SERVICES: +11% IN 2013

# WASTE STRATEGY

### €7.5BN REVENUE IN WASTE WORLDWIDE





# SUCCESSFUL SHIFT OF OUR WASTE BUSINESS MODEL

## FROM WASTE DISPOSAL TO RECOVERY

#### **COMPETITIVE ADVANTAGES**

# EARLY SELECTIVE CAPEX ALLOCATION

- → European network of state-of-the-art assets creating barriers to entry
- Longstanding positions in international mature markets

## INCREASED MARKET SHARE

- → Matching customers' needs
- $\rightarrow$  Sale of innovative solutions
- → Sale of expertise to emerging markets lacking know-how
- $\rightarrow$  Expansion with local partnerships

## SUCCESSFUL LEVERAGE ON CHANGING TREND

### A MAJOR PRODUCER OF RECOVERED MATERIALS AND ENERGY

- European recovered volumes: 49% in 2008 to 58% in 2013
- $\rightarrow$  63<sup>(1)</sup> EfW plants, 349 sorting centers
- → Industrial parcs in China

STABLE PROCESSED VOLUMES DESPITE 2 CRISIS IN EUROPE

 $\rightarrow$  c. 24 million tons in 2013 & 2008

CONFIRMED LEADERSHIP IN HONG KONG

→ Operating 93% of transfer stations

DEVELOP IN CHINA & NORTH AFRICA

- → Beijing Enterprises
- $\rightarrow$  Waste treatment in Meknes, Casablanca



## IN LINE WITH TARGET OF 2T RECOVERED FOR 1T ELIMINATED BY 2016

# SIGNIFICANT RENEWABLE ENERGY PRODUCER

## MASTERING ALL TECHNOLOGIES PRODUCING ENERGY FROM WASTE

Development of ENERGY FROM WASTE plants connected to electricity grid & heat networks

- → Significant annual production: 2.7 TWh elec. and 2.2 TWh heat
  - Clermont-Ferrand (France, 120GWh), Ren-Wu (Taïwan, 177GWh)

### Increase ALTERNATIVE FUEL production

- → Growing production in France, Poland, the UK (Cemex, RWE, E.On), Germany
  - 1.4 mt produced from non haz. waste
  - 0.4 mt from high calorific value waste
- → Rising interest from:
  - Cement kilns, chemical, iron & steel
  - India, Tunisia, UAE, Marocco

## Innovative GAS RECOVERY solutions

- → Landfill methane recovery (France, HK): c.300million Nm<sup>3</sup>
- $\rightarrow$  Development of anaerobic digestion (MBT<sup>(2)</sup> in Australia)
- $\rightarrow$  Production of syngas<sup>(3)</sup> from biomass (COGEBIO's solution Gasclean)



(1) Source: Trendresearch 2013(2) Mechanical biological treatment(3)Ready-to-use synthesis gas



# EMERGING AS A RESOURCE MANAGEMENT

Optimize and expand MATERIAL RECOVERY

- → Widen material mix and processes
- → From partnerships to co-production with industries (Renault, Peugeot, Rehau)
- → Improve recycling through technology leadership
  - Efficient construction & demolition recycling with Zen Robotics Recycler
  - Automated glass sorting by colour with Sibelco
- $\rightarrow$  Implementation in 2014 of a unique European trading platform

From material recovery towards MATERIAL TRANSFORMATION

- → Growing secondary material use in production processes
  - Marketing argument ("recyclable inside")
- → Leverage on expertise & technology to produce high quality secondary raw material
  - CARBIOS partnerships: bio-polymers production from plastics
  - Early investment in "start-up" to take market position in future technologies: plastic to fuel with CYNAR



## ADVANCED POSITIONING IN A WIDE RANGE OF MATERIALS

# SUSTAINABLE DEVELOPMENT

## INTEGRATED AMBITIOUS STRATEGY













# POSITIVE 2014 OUTLOOK

READY TO GRASP MARKET OPPORTUNITIES

## GROW 2014 OPERATIONNAL RESULTS<sup>(1)</sup>

- → EBITDA<sup>(2)</sup> organic growth 2013-2014  $\ge$  +2%
- → Free Cash Flow : c. €1bn

# ACCELERATE DEVELOPMENT WHILE MAINTAINING FINANCIAL DISCIPLINE

- $\rightarrow$  Focused investments for additional growth<sup>(3)</sup>
- → Net financial debt / EBITDA around 3x

# CONTINUE ATTRACTIVE DIVIDEND POLICY

→ Dividend related to 2014 results  $\geq \in 0.65$  per share<sup>(4)</sup>



- (1) Based on 1% GDP growth in 2014 in Eurozone, at unchanged accounting and tax norms as of Jan. 1st 2014 and at constant forex
- (2) Objective estimated from restated 2013 EBITDA taking into account the change in EBITDA definition as defined by the Group and the application of the new IFRS 10 and 11 norms.
- (3) If market conditions allow it
- (4) Subject to AGM approval

# FINANCIAL RESULTS JEAN-MARC BOURSIER SENIOR EXECUTIVE VP FINANCE



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# SOLID 2013 RESULTS

### PROFITABILITY IMPROVEMENT IN A CHALLENGING ENVIRONMENT

2013 guidance achieved	- KEY FIGURES -		
→ Revenue: -0.7% organic	In €m	FY 2013	$\Delta$ 13/12
→ EBITDA: +€122m organic	REVENUE	14,644	- 3.0%
→ FCF: €1,007m	EBITDA	2,520	+2.9%
→ Net debt/EBITDA: 2.9x	EBITDA Margin	17.2%	. 210 / 0
Profitability improvement	EBIT	1,184	+ 3.3%
$\rightarrow$ Highest EBITDA margin since IPO	NRgs	352	+ 40.2%
	EPS	0.65	
$\rightarrow$ Significant increase in NRgs			
→ 7.0% ROCE > 6.3%WACC	FCF	1,007	- 3.3% <sup>(1)</sup>
Strong mobilization	NET INVESTMENTS	1,012	- 13.9%
→ Increased Compass: €180m	NET DEBT	7,245	- 2.6%
<ul> <li>Efficient working capital management</li> </ul>	ND/EBITDA	2.9x	- 0.16x
$\rightarrow$ Capital allocation discipline	ROCE	7.0%	+ 11bp



## **SOUND INDUSTRIAL & FINANCIAL PROFILE TO GRASP FUTURE OPPORTUNITIES**

# CONSISTENT STRATEGY LEADING TO PROFITABLE GROWTH ...

Reported figures in €m





# ...DESPITE VOLATILE & CHALLENGING MACRO ECONOMIC ENVIRONMENT





(1) Source: Eurostat – Eurozone 17(2) Source: Metal E40: UCFF

(3) Source: Paper 1.02: REVIPAP

# FY 2013 REVENUE

## IMPROVEMENT QUARTER AFTER QUARTER





(1) +1.8% excluding Melbourne desalination plant construction

# BALANCED BUSINESS MODEL

### PURE PLAYER IN WATER & WASTE





# FY 2013 EBITDA

### 100 bp MARGIN IMPROVEMENT





# WATER EUROPE

## STABLE MARGIN DESPITE ADVERSE WEATHER CONDITIONS IN H1





(1) At iso contracts

(2) Escalation formula for Delegation of public services contracts

(3) Net balance between contracts gained / renewed / lost & amended

(4) Excluding increase in local taxes and third party revenue; the total tariff increase amounts to 11.5%

(5) Excluding Altiservice sold in 2012

Volume decrease in Europe					
Mm <sup>3</sup> sold <b>FY</b> $\Delta 13/12^{(1)}$					
692	-1.5%				
745	-5.0%				
549	+1.9%				
	FY 2013 692 745				

### $\rightarrow$ Average tariff increases

- France: +1.9%<sup>(2)</sup>
- Spain: +5.3%<sup>(4)</sup>
- Chile: +2.7%
- Stable price on renewals in France (vs. -8% in 2012)
- → Rapid growth in New Services: +11%
- → Stable margin:
  - Impact of decreasing volumes
  - Compass gains: €52m in 2013
  - Improvement of new services
- → FCF generation: €497m

# WASTE EUROPE

## RESILIENT EBITDA MARGIN IN A STILL TOUGH ENVIRONMENT



 Processed volumes affected by declining Industrial Production

mt	FY 2013	∆ 13/12
Elimination	10.4	-4.4%
<b>Recovery</b> Energy from Waste (EfW) Sorting & Recycling	<b>14.1</b> 7.0 7.1	-2.3% -3.0% -1.6%
Processed volumes	24.5	-3.2% <sup>(1)</sup>

- → Decrease in commodity prices
- → Stable margin reflecting:
  - Hazardous waste improvement
  - Compass gains: €79m in 2013
  - Lower volumes & business mix evolution
- → Unequal situations across Europe
  - Improvement in the UK
  - Stabilization in France
  - Pressure on volumes & prices in the Netherlands
- → FCF generation: €365m

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# **INTERNATIONAL**

### SOLID EBITDA MARGIN: 15.9%



Volumes evolution	FY	
	2013	∆ 13/12
Water China - Mm <sup>3</sup> sold	300	+9.9%
United Water - Mm <sup>3</sup> sold	284	-2.1%
Lydec - Mm <sup>3</sup> sold	146	+1.4%
Waste Intl. – processed mt	7.0	+0.4% <sup>(2)</sup>
Degrémont backlog DB – €bn	0.9	-9.8%

- Revenue<sup>(3)</sup>: good dynamic but slowdown in DB activity
  - Asia Pacific (+6.0%)
  - AMEI<sup>(1)</sup> (+5.8%)
  - North America (+1.4%)
  - Degrémont (-4.8%)
- Improving margin
  - Profitable developments
  - Sydney Water extension: €+15m
  - Compass gains: €41m in 2013
- → FCF generation: €207m



(1) Africa, Middle East & India(2) On comparable basis(3) Organic growth excluding Melbourne desalination plant

# COST OPTIMIZATION: €180M IN 2013 INCREASING EFFORTS TO LOWER BREAKEVEN POINT





## 2014 COMPASS TARGET: €125M

# FROM EBITDA TO INCOME FROM OPERATING ACTIVITIES

In €m	FY 2012	FY 2013	∆ 13/12	
EBITDA	2,450	2,520	+2.9%	+5.0% organic growth
Amortization	(1,101)	(1,094)	-0.6%	
Others (concession charges, provisions, ESOP <sup>(1)</sup> )	(203)	(242)	+19.1%	
<b>CURRENT OPERATING INCOME (COI)</b>	1,146	1,184	+3.3%	+5.8% organic growth
Capital gains	69	56	-17.9%	giowan
Marked to Market of ACEA shares	(60)	-	-	
Other (mainly restructuring costs)	(102)	(62)	-39.8%	
INCOME FROM OPERATING ACTIVITIES	1,052	1,179	+12.0%	



## SOUND ASSET BASE, EFFICIENT RISK MONITORING

# INCOME FROM OPERATING ACTIVITIES TO NET RESULT GROUP SHARE

In €m	FY 2012	FY 2013	∆ 13/12	
INCOME FROM OPERATING ACTIVITIES	1,052	1,179	+12.0%	
Cost of net debt	(411)	(374)	-9.0%	Cost of net debt: 4.88%
Other financial results	(8)	(28)	-	
Associates	22	31	+47.6%	
Income tax	(186)	(205)	+10.2%	Effective tax rate: <b>26.5%</b>
NET RESULT	470	602	+28.2%	
Minority interest	(218)	(250)	+14.7%	
NET RESULT GROUP SHARE	251	352	+40.2%	
EARNING PER SHARE	0.45	0.65	+44.2%	
EPS excluding Hybrid	0.49	0.69	+40.0%	

environment

# STRONG INCREASE IN NET RESULT GROUP SHARE

# INVESTMENTS

## SELECTIVITY & FOCUS ON LONG TERM VALUE CREATION



- $\rightarrow$  Tight control on capex in 2013, coping with difficult environment
- $\rightarrow$  Strict monitoring of maintenance capex: 4.1% of revenue
- $\rightarrow$  Pursuing development in attractive markets



## READY TO GRASP GROWTH OPPORTUNITIES

# FREE CASH FLOW

In €m —

## STRONG MOBILIZATION IN H2 TO IMPROVE CASH GENERATION



→ Improvement of change in WCR as expected: +€160m in H2
 → Increase in tax expense: +€102m vs 2012



# NET DEBT

## DECREASE IN NET DEBT, LEVERAGE AT 2.9X



- → Optimized financing profile with a liquidity of €3.9bn
- → Duration of 6.1 years after €1.5bn club deal renegotiation in Feb. 2014
- $\rightarrow$  Moody's Credit Rating: A3 P2, stable outlook



## **REINFORCED BALANCE SHEET STRENGTH**

(1) Of which €330m paid to shareholders, €180m paid to minorities, €36m for hybrid coupon, €10m tax on dividend
 (2) Of which €(228)m of FX impact

# ROCE

### IMPROVEMENT OF 11bp, REDUCTION IN CAPITAL INTENSITY



(1) Opening capital employed adjusted for scope effects prorata temporis and main FX

# IFRS 10 & 11 AND CHANGE OF DEFINITION RESTATED 2013 FIGURES

	2013 indicators	IFRS 10 & 11 impacts	Change of definition	2013 restated indicators
Revenue	14,644	-321	-	14,323
EBITDA	2,520	-60	+75	2,535
EBITDA Margin	17.2%			17.7%
COI	1,184	-35	-	1,148
Income from equity affiliates core	31	+44	-	75
EBIT	1,184	-35	+75	1,223
Income from equity affiliates non-core	0	+12	-	12
NRgs	352	-	-	352
Free Cash flow	1,007	-32	-	975
Net debt	7,245	-59	-	7,186
Net debt/EBITDA	2.9x			2.8x
ROCE	7.0%		-	7.1%
Income from equity affiliates core EBIT Income from equity affiliates non-core NRgs Free Cash flow Net debt Net debt/EBITDA	31 1,184 0 352 1,007 7,245 2.9x	+44 -35 +12 -	- - +75 - - - -	1,148 75 1,223 12 352 975 7,186 2.8x



## **NO MATERIAL IMPACTS OVERALL**

# SOUND INDUSTRIAL & FINANCIAL PROFILE

### WELL POSITIONED TO GRASP MARKET OPPORTUNITIES

## SIGNIFICANT ACHIEVEMENTS

- → Targeted growth & profit oriented markets & clients
- $\rightarrow$  Improved operational performance
- $\rightarrow$  Enhanced solidity of balance sheet

# POSITIVE 2014 PERSPECTIVES<sup>(1)</sup>

- → EBITDA<sup>(2)</sup> organic growth 2013-2014 ≥ +2%
- → 2014 Free Cash Flow : c. €1bn
- → €125m Compass savings

# ENHANCE VALUE CREATION

- $\rightarrow$  Targeted investments for additional growth<sup>(3)</sup>
- $\rightarrow$  Net financial debt / EBITDA at around 3x
- $\rightarrow$  Maintain attractive dividend policy



(1) Based on 1% GDP growth in 2014 in Eurozone, at unchanged accounting and tax norms as of Jan. 1<sup>st</sup> 2014 and at constant forex

<sup>(2)</sup> Objective estimated from restated 2013 EBITDA taking into account the change in EBITDA definition as defined by the Group and the application of the new IFRS 10 and 11 norms.
### **CONCLUSION** JEAN-LOUIS CHAUSSADE CHIEF EXECUTIVE OFFICER



MAKING THE PLANET SUSTAINABLE IS THE BEST JOB ON EARTH



### CONCLUSION

#### A KEY ACTOR SERVING CIRCULAR ECONOMY

#### PRODUCING TOMORROW'S RESOURCES

- → "Zero residual waste" objective : becoming a provider of secondary raw materials
- → Extract all value from wastewater: re-use water, bio-energy, minerals

#### BUILDING UP A WORLDWIDE ENVIRONMENTAL STEWARDSHIP

- → Expanding in fast growing markets: China, India, North Africa
- → Consolidating our European pillars: Italy
- Serving key industrials worldwide with tailor-made contractual offers

#### AT THE FOREFRONT OF INNOVATION TO TAP INTO PROMISING MARKETS

- → Further improve cost efficiency for wider water access (desalination)
- Develop next generation recovery processes



#### DEVELOP FUTURE SERVICES TO PROVIDE BETTER LIVES







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# **ÄPPENDICES**

### SUMMARY FINANCIAL STATEMENTS





### SUMMARY BALANCE SHEET

*\_\_\_\_ in €m\_\_\_* 

ASSETS	31/12/12	31/12/13	LIABILITIES	31/12/12	31/12/13
NON CURRENT ASSETS	18,881	18,550	Equity, group share	4,864	4,963
o/w net intangible assets	4,061	4,517	Minority Interests	1,995	1,947
o/w goodwill	3,257	3,184	TOTAL EQUITY	6,859	6,910
o/w net tangible assets	8,882	7,833	Provisions	1,995	1,801
CURRENT ASSETS	7,755	8,158	F 10VISIOIIS	1,993	
o/w clients and other debitors	3,805	3,629	Financial Debt	9,918	9,999
o/w cash and cash equivalents	2,247	2,506	Other Liabilities	7,864	7,998
TOTAL ASSETS	26,637	26,708	TOTAL LIABILITIES	26,637	26,708



### SUMMARY INCOME STATEMENT

In €m	FY 2012	FY 2013
REVENUE	15,102	14,644
Depreciation, Amortization & Provisions	(1,036)	(974)
CURRENT OPERATING INCOME	1,146	1,184
INCOME FROM OPERATING ACTIVITIES	1,052	1,179
Financial Result	(419)	(402)
Associates	22	31
Income tax	(186)	(205)
Minority interest	(218)	(250)
NET RESULT GROUP SHARE	251	352



### SUMMARY CASH FLOW STATEMENT

In €m	FY 2012	FY 2013
Operating cash flow	2,165	2,107
Income tax paid (excl. income tax paid on disposals)	(113)	(215)
Change in operating working capital	305	(68)
CASH FLOW FROM OPERATING ACTIVITIES	2,357	1,824
Net tangible and intangible investments	(1,222)	(1,138)
Financial investments	(92)	(37)
Disposals	145	211
Other investment flows	(114)	(24)
CASH FLOW FROM INVESTMENT ACTIVITIES	(1,283)	(988)
Dividends paid	(601)	(556)
Balance of reimbursement of debt / new debt	(402)	450
Interests paid / received on financial activities	(384)	(322)
Capital increase	-	6
Other cash flows	12	(75)
CASH FLOW FROM FINANCIAL ACTIVITIES	(1,375)	(498)
Impact of currency, accounting practices and other	55	(80)
CASH AND CASH EQUIVALENT AT THE BEGINNING OF THE PERIOD	2,494	2,247
Total cash flow for the period	(246)	259
CASH AND CASH EQUIVALENT AT THE END OF THE PERIOD <sup>(1)</sup>	2,247	2,506



# APPENDICES ACTIVITY BY DIVISIONS





### **SEIZE OPPORTUNITIES OF OUR MARKETS**

ACCELERATE OUR BUSINESS MODELS TRANSFORMATION



### CAPTURE NEW GROWTH OPPORTUNITIES

#### **4 STRATEGIC PRIORITIES: AMBITIOUS TARGETS**

→ WATER NEW SERVICES Target for 2012-2016: Revenue growth > 10%/year	<ul> <li>→ WASTE RECOVERY</li> <li>Target for 2016:</li> <li>2t recovered/1t eliminated</li> </ul>
2013 RESULTS: +11%	2013 RESULTS: 1.4 T RECOVERED /1T ELIMINATED
→ INTERNATIONAL DEVELOPMENT Target for 2012-2016: Revenue growth 6 to 8%/year	→ INDUSTRIAL WATER Target for 2012-2016: Revenue growth c.10%/year
2013 RESULTS: +3%	2013 RESULTS: STABLE REVENUE



### STRICT INVESTMENT PROCESS & CRITERIA

#### **OPERATIONS COMMITTEE**

→ Includes CEO, CFO, the relevant Senior Executive VP and the relevant business unit CEO

#### STRICT FINANCIAL INVESTMENT CRITERIA

- $\rightarrow$  IRR > specific hurdle rate +200bp
- $\rightarrow$  Net Result: accretion in year 2 of operation
- $\rightarrow$  Positive FCF in year 1 of operation

#### **INVESTMENT THRESHOLDS**

- → Acquisitions and divestments  $\ge \ge 10$ m (firm value)
- → Total capex ≥ €20m
- → Total cumulated revenues ≥ €100m (≥ €50m for DB contracts)



### WATER EUROPE

#### MAIN 2013 CONTRACTS

#### FRANCE

- → Marseille (€1.2 bn, 15y)
- → Rhône Ventoux (€152 m, 12y water, 8y wastewater)
- → Douai (€70m, 11y)
- → Côte Basque (€46 m, 10y)
- → SIPTG<sup>(1)</sup> (€30 m, 12y)
- → Orange (€17 m, 12y)
- → Avignon (€14 m, 7y)
- → Olivet (€10 m, 9y)
- → Hautil (€10 m, 10y)
- → Mulhouse (Smart metering)

#### Scope effect

→ Out: Altiservice in 2012

#### SPAIN

- → Barcelona area (€3.5 bn, 35y)
- → Girona (€102m, 8y)
- → Altea (€18m, 15y)
- → Culebro Media (€11m, 4y)
- → Dalmiel (€11m, 12y)
- → Santa Coloma de Farnes (€10m, 10y)

#### CZECH REPUBLIC

→ Benesov (€28m, 10y)





# WATER TARIF IN EUROPE

#### GLOBAL AVERAGE PRICE (€/m<sup>3</sup>)





### WATER EUROPE

#### PUBLIC-PRIVATE MARKET SHARES IN EUROPE







(1) In terms of number of people served (2) Group estimation (3) Excludes Scotland, Wales and Northern Ireland Source: BIPE – Enviroscope 2010

### WASTE EUROPE

#### MAIN 2013 CONTRACTS

#### FRANCE

- → Mayotte (€65m, 12y)
- → PSA-Citroën (€45m, 3y)
- → Tours (€20m, 4y)
- → Saint-Etienne (€13m, 6y)
- → Dreux (€12m, 6y)
- → MPM<sup>(1)</sup> (€12m, 4y)

#### Scope effects

- → In: Haubourdin
- → Out: Nicollin

#### **CENTRAL EUROPE**

→ Poznan (Poland, €850m, 25y)

#### UK

- → West London (€1.7bn, 25y)
- → Merseyside (€1.4bn, 30y)
- → Cornwall (contract variation, €1.4bn, 30y)
- → Durham (€130m, 8y)
- → Northhamptonshire (€62m, 7y)

#### SWEDEN

- → Norrköping (€33m, 5y)
- → Stockholm (€6m, 2y)

#### **BENELUX/GERMANY**

→ MVV Rhein-Neckar-Kreis (Germany, €22m, 6y)



### WASTE EUROPE

#### MUNICIPAL WASTE TREATMENT MIX IN EUROPE

#### ANNUAL WASTE VOLUMES PER CAPITA & SPLIT OF TREATMENT MODE





### WASTE EUROPE

#### COMMODITY PRICES EVOLUTION



Source: UCFF

#### BRENT



#### **PAPER 1.02** (recycled material)



ALUMINIUM (raw material)





### INTERNATIONAL

#### MAIN 2013 CONTRACTS

#### DEGRÉMONT

- → Prague (Czech republic, €62m)
- → Luanda (Angola, €28m, 2.5y)
- → Gabal el Asfar (Egypt, €28m, 5 years)
- → Bangalore and Pimpri-Chinchwad (India, €20m, 8y)
- → Musoma (Tanzania, €19m, 1.5y)
- → Assago (Italy, €18m)
- → Petrobras (Brazil)
- → New-Orleans (United States)
- → Mulwala (Australia)

#### ASIA

- → Macau (€200m, 10y)
- → Shuangliu (China, €156m, 25y)
- → Hong Kong (Waste, €110m, 10y)
- → New Delhi (India, €29m, 13y)

#### AFRICA, MIDDLE EAST

→ Meknes (Morocco, waste, €90m, 20y)

#### UNITED WATER

→ Bayonne (United States, €195m, 40y)

#### **RECENT RATE CASES IN THE US**

Utility	Date for new rates	% growth
Idaho	February 2013	c. 2%
Owego/Nichols	February 2013	c.3%
Toms River	May 2013	c.12%
New Rochelle	October 2013	c. 1%
Westchester	October 2013	c. 3%
New Jersey	November 2013	c. 5%

#### SCOPE EFFECTS

- $\rightarrow$  In: Industrial Water Management
- → Out: Connecticut, Arkansas, Cancun



### INTERNATIONAL

MELBOURNE DESALINATION PLANT CONSTRUCTION IMPACTS

In €m	H1 2012	H2 2012	FY 2012	H1 2013	H2 2013	FY 2013	∆ <b>13/12</b>
REVENUE	78	114	192	4	(12)	(8)	(200)
EBITDA	(79)	(35)	(114)	3	(10)	(7)	106
EBIT	(83)	20	(63)	4	49	53	116



# APPENDICES

### SUSTAINABLE DEVELOPMENT





NEW ROADMAP TO 2016 : 2013 RESULTS

Priority #1: Innovate to propose new services and mprove the environmental performance of our clients	2013
Better manage the whole water cycle	
Save the equivalent of the consumption of 2,000,000 inhabitants within four years	250,000
Equip more than 20% of our clients with smart meters	10.9%
Increase the reuse of treated wastewater (Mm <sup>3</sup> )	+ 10.6 %
<ul> <li>Engage in the circular economy</li> <li>Optimise waste management (tons recovered / tons eliminated)</li> </ul>	1.4t/1t
Increase the amount of Refused-Derived Fuels (RDF) (tons)	1,816,000
Improve our environmental footprint	
Better manage GHG emissions (tons $CO_2$ emitted / tons $CO_2$ avoided)	1.7
Increase energy generation by 15 % (GWh)	5,139



### SUSTAINABLE DEVELOPMENT

#### NEW ROADMAP TO 2016 : 2013 RESULTS

Priority #2 : Engage our employees	2013
Provide an average of 18 hours of annual training per employee per year	17.3 h
Reduce the frequency rate of workplace accidents	12.17
Increase the proportion of women in management to 30 %	27.8 %
	2013
Priority #3 : Share our knowledge and promote access to essential services Allocate €4m/year through the SE Initiative found to promote access to essential services in developing countries and social integration.	<b>2013</b> €4m



### IMPROVED RATING

ESR Rating Agency	Market Index	SE score or rating				
		2009	2010	2011	2012	2013
Sam () sustainability investing	Dow Jones Sustainability Indexes Member 2012/13	68	71	77	84	80*
<b>ekom</b> r e s e a r c h	Corporate Responsibility rated by oekom rie sie a ric h	B- « prime »		B « prime »		
vige corporate social responsibility ratings agency	WYSE EURONEXT. VIGCOV WORLD 120	59		56		59
EIRis	FTSE4Good				4.3/5	4.5 / 5
		62	74	84	84	88
C FIE		50.1	54.1	64.6	64.7	57.1*



All scores on 100 unless otherwise indicated \* lower grade because a change in methodology

# LEADER IN SUSTAINABLE DEVELOPMENT

#### **MEMBER OF FLAGSHIP ESG INDEXES**





# **APPENDICES** FOREX EFFECT

MAKING THE PLANET SUSTAINABLE IS THE BEST JOB ON EARTH



### IMPACT OF CURRENCIES EVOLUTION

1 EUR =	USD	GBP	AUD	CLP
FY 2013 average rate	1.33	0.85	1.38	658
FY 2012 average rate	1.29	0.81	1.24	625
Closing rate at 31/12/2013	1.38	0.83	1.54	722
Closing rate at 31/12/2012	1.32	0.82	1.27	631

EV 2013	Eorox impost	Of which an impact in €m from:			
112013	Forex impact	USD	GBP	AUD	CLP
14,644	(262)	(27)	(41)	(111)	(32)
2,520	(44)	(5)	(3)	(9)	(18)
7,245	(228)	(53)	(11)	(17)	(135)
	2,520	14,644     (262)       2,520     (44)	FY 2013         Forex impact         USD           14,644         (262)         (27)           2,520         (44)         (5)	FY 2013         Forex impact         USD         GBP           14,644         (262)         (27)         (41)           2,520         (44)         (5)         (3)	FY 2013         Forex impact         USD         GBP         AUD           14,644         (262)         (27)         (41)         (111)           2,520         (44)         (5)         (3)         (9)



# APPENDICES FINANCIAL INDICATORS





### **REVENUE BY DIVISION**

In €m	FY 2012	FY 2013	% total	<b>13/12</b> $\Delta$	Organic $\Delta$
WATER EUROPE	4,379	4,437	30.3%	+1.3%	+2.0%
Lyonnaise des Eaux <sup>(1)</sup>	2,342	2,297	15.7%	-1.9%	-0.7%
AGBAR	2,037	2,140	14.6%	+5.1%	+5.1%
WASTE EUROPE	6,752	6,551	44.7%	-3.0%	-1.2%
France	3,681	3,615	24.7%	-1.8%	-1.9%
UK/Nordic	1,296	1,259	8.6%	-2.9%	+5.4%
Benelux/Germany	1,565	1,475	10.1%	-5.7%	-5.0%
Central Europe	210	202	1.4%	-3.8%	-2.6%
INTERNATIONAL	3,957	3,652	24.9%	-7.7%	-2.7%
Degrémont	1,397	1,110	7.6%	-20.6%	-16.6%
North America	614	594	4.1%	-3.3%	+1.4%
Asia-Pacific	1,328	1,300	8.9%	-2.1%	+6.0%
Africa, Middle East & India	617	648	4.4%	+5.1%	+5.8%
OTHER	14	4	-	-	-
TOTAL	15,102	14,644	100%	-3.0%	-0.7%



(1) Includes Safege, Italy, Central Europe

### **REVENUE BY GEOGRAPHIES**

In €m	FY 2012	FY 2013	% in 2013	<b>13/12</b> $\Delta$
FRANCE	5,446	5,306	36.2%	-2.6%
Spain	1,477	1,598	10.9%	+8.2%
United Kingdom	912	901	6.2%	-1.2%
Other Europe	2,650	2,540	17.3%	-4.2%
EUROPE (excluding France)	5,039	5,039	34.4%	0%
North America	936	882	6.0%	-5.8%
Australia	1,119	905	6.2%	-19.1%
Other International	2,562	2,512	17.2%	-2.0%
INTERNATIONAL (excluding Europe)	4,617	4,299	29.4%	-6.9%
TOTAL	15,102	14,644	100%	-3.0%



In €m	Acquisition/ first time consolidation	Disposal	Total Scope
WATER EUROPE	35	(28)	7
WASTE EUROPE	18	(91)	(74)
INTERNATIONAL	17	(30)	(13)
TOTAL	70	(161)	(91)



### **REVENUE GROWTH BY DIVISION**

In €m	FY 2012	FY 2013	<b>13/12</b> ∆	Organic $\Delta$	Scope $\Delta$	Forex $\Delta$
WATER EUROPE	4,379	4,437	+1.3%	+2.0%	+0.2%	-0.8%
WASTE EUROPE	6,752	6,551	-3.0%	-1.2%	-1.1%	-0.6%
INTERNATIONAL	3,957	3,652	-7.7%	-2.7%	-0.3%	-4.6%
OTHER	14	4	-	-	-	-
TOTAL	15,102	14,644	-3.0%	-0.7%	-0.6%	-1.7%



In €m	FY 2012	FY 2013	<b>13/12</b> ∆	Organic $\Delta$	Scope $\Delta$	Forex $\Delta$
WATER EUROPE	1,189	1,185	-0.4%	+1.7%	-0.5%	-1.6%
WASTE EUROPE	834	797	-4.5%	-4.5%	+0.4%	-0.4%
INTERNATIONAL	463	581	+25.3%	+31.4%	-1.3%	-4.8%
OTHER	(37)	(42)	-	-	-	-
TOTAL	2,450	2,520	+2.9%	+5.0%	-0.3%	-1.8%



### CURRENT OPERATING INCOME BY DIVISION

In €m	FY 2012	FY 2013	<b>13/12</b> ∆	Organic $\Delta$	Scope $\Delta$	Forex $\Delta$
WATER EUROPE	586	527	-10.2%	-6.9%	-1.1%	-2.2%
WASTE EUROPE	328	303	-7.7%	-8.9%	+1.7%	-0.4%
INTERNATIONAL	300	421	+40.6%	+45.3%	-1.3%	-3.3%
OTHER	(69)	(67)	-	-	-	-
TOTAL	1,146	1,184	+3.3%	+5.8%	-0.4%	-2.1%



### FY 2013: FROM EBITDA TO COI BY DIVISION

In €m	Water Europe	Waste Europe	Inter- national	Other	TOTAL FY 2013
EBITDA	1,185	797	581	(42)	2,520
Amortization	(422)	(474)	(192)	(6)	(1,094)
Net provisions & depreciation	34(1)	20	61	5	120
Net concession renewal expenses	(270) (1)	(39)	(28)	-	(338)
Employees compensation plans in shares <sup>(2)</sup>	-	-	-	(24)	(24)
CURRENT OPERATING INCOME	527	303	421	(67)	1,184
In €m	Water Europe	Waste Europe	Inter- national	Other	TOTAL FY 2012
In €m EBITDA				Other (37)	
	Europe	Europe	national		FY 2012
EBITDA	Europe 1,189	Europe 834	national 463	(37)	FY 2012 2,450
EBITDA Amortization	Europe 1,189 (402)	Europe 834 (495)	<b>national</b> <b>463</b> (199)	<b>(37)</b> (5)	<b>FY 2012</b> <b>2,450</b> (1,101)
EBITDA         Amortization         Net provisions & depreciation	Europe 1,189 (402) (22)	Europe 834 (495) 27	national           463           (199)           63	(37) (5) (3)	<b>FY 2012</b> <b>2,450</b> (1,101) 65



(1) Following the settlement of Lille's dispute, provision includes a reversal of €+60m and concession includes €-60m
 (2) Free shares, ESOP & Stock Options relative to GDF SUEZ and SUEZ ENVIRONNEMENT programs

In €m	FY 2012	FY 2013
WATER EUROPE	(150)	(155)
Of which AGBAR	(149)	(153)
WASTE EUROPE	(21)	(19)
INTERNATIONAL	(47)	(75)
TOTAL	(218)	(250)


In €m	FY 2012	FY 2013
NET RESULT GROUP SHARE	251	352
Hybrid coupon	(24)	(24)
ADJUSTED NET RESULT GROUP SHARE	228	328
AVERAGE SHARE OUTSTANDING	509	509
EARNING PER SHARE (in €)	0.45	0.65



### FROM EBITDA TO OPERATING CASH FLOW

In €m	FY 2012	FY 2013	<b>13/12</b> Δ
EBITDA	2,450	2,520	+2.9%
Net disbursements under concession contracts	(244)	(337)	+37.9%
Depreciation of current assets	(25)	(15)	-40.0%
Restructuring	(41)	(79)	+92.7%
Dividends from associates	39	35	-10.3%
Provision for employee benefit & others	(14)	(17)	+21.4%
OPERATING CASH FLOW	2,165	2,107	-2.7%



### INVESTMENTS BY NATURE AND DIVISION

FY 2013 (in €m)	Maintenance capex	Development capex	Financial invest.	Disposal	Total Net investments
Water Europe	(190)	(217)	(34)	5	(437)
Waste Europe	(250)	(181)	15	111	(305)
International	(146)	(140)	(10)	40	(256)
Other	(14)	0	(7)	6	(15)
TOTAL FY 2013	(600)	(538)	(37)	163	(1,012)

FY 2012 (in €m)	Maintenance capex	Development capex	Financial invest.	Disposal	Total Net investments
Water Europe	(211)	(251)	(8)	(22)	(493)
Waste Europe	(297)	(199)	(26)	140	(381)
International	(136)	(125)	(78)	58	(281)
Other	(5)	(15)	0	(2)	(22)
TOTAL FY 2013	(648)	(575)	(127)	173	(1,177)



In €m	FY 2012	FY 2013
OPERATING CASH FLOW	2,165	2,107
Maintenance capex	(648)	(600)
Change in Working Capital	305(1)	(68)
Cash Tax Expenses	(113)	(215)
Financial Interests Paid	(384)	(322)
Financial Interests Received	13	8
Dividends Received on Fixed Financial Assets	19	43
Other <sup>(2)</sup>	-	54
FREE CASH FLOW	1,358	1,007



(1) Of which securitization for €317m

(2) Settlement of Lille dispute with neutral cash impact for SUEZ ENVIRONNEMENT at FCF level (€-60m in operating cash flow compensated by €+54m of assets disposals)

## CASH FLOW GENERATION

In €m	Water Europe	Waste Europe	Inter- national	Other	FY 2013
Operating Cash Flow	892	737	525	(48)	2,107
Net interest paid on investment & financial activities	(72)	(83)	(37)	(78)	(271)
Income tax	(124)	(75)	(85)	69	(215)
Change in Working Capital	(64)	36	(50)	10	(68)
Maintenance Capex	(190)	(250)	(146)	(14)	(600)
Other <sup>(1)</sup>	54				54
FREE CASH FLOW	496	365	207	(61)	1,007
Development Capex	(252)	(166)	(150)	(7)	(575)
Assets disposals	5	111	40	6	163
Dividends to minorities	(116)	(18)	(44)	(1)	(180)
TOTAL	134	292	53	(63)	415
Dividends to shareholders	-	-	-	(376)	(376)
$\Delta$ in definition, perimeter and FX / MtM on net financial debt					152
CHANGE IN NET FINANCIAL DEBT					191



(1) Settlement of Lille dispute with neutral cash impact for SUEZ ENVIRONNEMENT at FCF level (€-60m in operating cash flow compensated by €+54m of assets disposals)

In €m	31/12/12	31/12/13	In €m	31/12/12	31/12/13
Net goodwill	3,257	3,184	Water Europe	6,947	6,683
Tangible and intangible	12,943	12,350		0,017	
assets, net	12,040		Waste Europe	4,417	4,298
Net financial assets	388	356			
Investment in associates	491	497	International	3,144	3,175
Provisions	(1,995)	(1,801)	-		
Others	648	(542)	Others	(72)	(112)
CAPITAL EMPLOYED	14,436	14,044	CAPITAL EMPLOYED	14,436	14,044



## NOPAT, CAPITAL EMPLOYED AND ROCE

— In €m —	FY 2012	FY 2013
Current operating income	1,146	1,184
Share in net result from associates	22	31
Dividends	30	37
Interest and income from receivables and current assets	12	12
Other financial income and expenses	(49)	(58)
Income tax expense	(162)	(215)
NOPAT	1,000	991
Net goodwill	3,265	3,257
Tangible and intangible assets, net	12,829	12,943
Net financial assets	460	388
Investment in associates	498	491
Provisions	(1,835)	(1,995)
Impact of exchange rate fluctuations and material changes in scope	194	(213)
Others	(823)	(648)
CAPITAL EMPLOYED <sup>(1)</sup>	14,588	14,223
RETURN ON CAPITAL EMPLOYED (ROCE)	6.9%	7.0%



(1) Opening capital employed, adjusted for perimeter effects prorata temporis and significative Forex effects

# APPENDICES

TAX & DEBT





2012	2013
633	776
(186) <i>(172)</i> <i>(14)</i>	(205) (237) 31
29.3%	26.5%
	633 (186) <i>(172)</i> <i>(14)</i>



## SUEZ ENVIRONNEMENT BONDS

Pricing date	Code ISIN	Maturity date	Duration	Amount	lssue Spread	Coupon Rate
31-March-09	FR0010745984	08-Apr-14	5 years	€770m	225	4.875%
31-March-09	FR0010745976	08-Apr-19	10 years	€800m	300	6.250%
19-May-09	FR0010765859	08-Jun-17	8 years	€250m	180	5.200%
08-Jul-09	FR0010780528	22-Jul-24	15 years	€500m	160	5.500%
09-Oct-09	FR0010785436	12-Oct-17	8 years	€150m	108	4.500%
15-Jun-10	FR0010913780	24-Jun-22	12 years	€750m	160	4.125%
12-May-11	FR0011048966	17-May-21	10 years	€750m	86	4.078%
22-Nov-11	FR0011149962	22-Nov-18	7 years	€100m	90	3.080%
02-Dec-11	FR0011158849	02-Dec-30	19 years	£250m	260	5.375%
19-March-13	FR0011454818	25-March-33	20 years	€100m	110	3.300%
01-Oct-13	FR0011585215	09-Oct-23	10 years	€500m	77	2.750%



#### FINANCIAL DEBT AND LIQUIDITY POSITION





(1) Cash net of current cash accounts

(2) Gross debt net of bank overdraft

#### FINANCIAL DEBT



BY RATE TYPE



NET DEBT AVERAGE MATURITY in years



(1) 6.1 years after €1.5bn club deal renegociation in Feb. 2014

## **APPENDICES**

ASSETS & LIABILITIES OVERVIEW





#### **ASSETS & LIABILITIES OVERVIEW**



(3) These net provisions represent the gap between the expenses and the commitments

on a linear basis of our concession contracts

## APPENDICES

IFRS 10 & 11 AND NEW DEFINITION: KEY INDICATORS BY DIVISION





#### WATER EUROPE

#### IFRS 10 &11 AND CHANGE OF DEFINITION

	2013 indicators	IFRS 10 & 11 impacts	Change of definition	2013 restated indicators
Revenue	4,437	+32	-	4,469
EBITDA	1,185	+12	+29	1,226
EBITDA Margin	26.7%			27.4%
COI	527	+7	-	533
Income from equity affiliates core	29	+1	-	29
EBIT	527	+7	+29	563
Income from equity affiliates non-core	0	0	-	0
Free Cash flow	497	+6	-	503



#### WASTE EUROPE

#### IFRS 10 &11 AND CHANGE OF DEFINITION

	2013 indicators	IFRS 10 & 11 impacts	Change of definition	2013 restated indicators
Revenue	6,551	-82	-	6,470
EBITDA	797	-11	+4	790
EBITDA Margin	12.2%			12.2%
COI	303	-7	-	296
Income from equity affiliates core	-1	+5	-	4
EBIT	303	-7	+4	300
Income from equity affiliates non-core	0	0	-	0
Free Cash flow	365	+3	-	368



#### INTERNATIONAL

#### IFRS 10 &11 AND CHANGE OF DEFINITION

	2013 indicators	IFRS 10 & 11 impacts	Change of definition	2013 restated indicators
Revenue	3,652	-272	-	3,381
EBITDA	581	-62	+41	560
EBITDA Margin	15.9%			16.9%
COI	421	-35	-	387
Income from equity affiliates core	3	+38	-	41
EBIT	421	-35	+41	427
Income from equity affiliates non-core	0	+12	-	12
Free Cash flow	207	-41	-	166



# CONTACTS

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