

REPORT 2016

a SUEZ social commitment

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improving access to essential services for disadvantaged populations in developing countries

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supporting driving forces in the fight against exclusion

SOS Sahel, LUKMEF, FriendShip, La Péniche du Cœur,

THE

The ParisTech "SUEZ 2 – Water for All" Chair designed for Managing

3 "Springboard" Days organised by Unis-Cité.

July 1st, SUEZ Initiatives – 4 ceremony which this awarded to Eau Vive.

The Puits du Désert 5 COP 22.











SUEZ Initiatives, and of sonnel committed alongside it, is to found with the implication of local, combat exclusion and enhance the citizen-oriented and institutional dignity and autonomy of individuals. organisations and of the popula-As we are all aware, in developing tions themselves. They possess countries achieving this requires the expertise, specific knowledge an improved access to essential and know-how. Along with all of services: without water, sanitation those who support them (foundaor waste management, it is impos- tions, companies, investors...), they sible to bring about sustainable constitute the driving forces in the progress with respect to hygiene, fight against exclusion. It is up to us prosperity". health, education and economic to identify them, support them and and social development. In France, help them to promote themselves. such progress requires a long- It is our job to activate the human term accompaniment towards the and financial levers which will per- the Fonds SUEZ Initiatives has sup- manage their water service, people social insertion or reinsertion of mit the sustainable impacts of their people in situations of vulnerability initiatives to be consolidated and and exclusion. The task is ardu- replicated. ous and we have no choice but to note that the alarm bells are ring- This commitment is proof of SUEZ water, sanitation and waste man- behind our commitment. ing: increased inequality, climate Group's desire to go beyond the change, uncontrolled demographic strict performance of its activities growth, increase in conflicts, mi- and participate in improving and be free from the water chore, progratory crises...

However, in the face of the com- tainable development Road Map, in projects which have allowed plexity of these challenges and the keeping with the SDG (Sustainable 63 500 children to attend school, urgency of needs, project develop- Development Goals) fixed by the UN 50% of whom are girls. And at the ers from all walks of life are taking which urge all players - govern- level of France, insertion projects a stand and taking action: modest ments, private sector, civil society backed by the Fonds SUEZ initiaassociations, international NGOs - and citizens - to join forces in order tives have put 1 200 people back all of them possess the will and the to "eradicate poverty, protect the on the road to employment. These

he vocation of the Fonds courage to implement effective and often innovative solutions. They are all of the company per- all aware that solutions can only be

> preserving the common good. This jects which have created almost commitment comes within our sus- 9 000 jobs, 50% of which for women,

planet and enable all human beings results remain modest in relato live in a context of peace and tion to needs. But every time that.

Since its creation in 2011 and with water chore, communities organan annual budget of 4 million euros, ise themselves to independently ported projects which have served to improve living conditions for find a job and get their dignity back, more than 3 million people on a it is small victory of which we are global level thanks to access to proud. This is the driving force agement services; projects which have enabled 64 000 children to



Jean-Louis Chaussade Chief Executive Officer of SUEZ, Chairman-Founder of the Fonds SUEZ initiatives

thanks to our support, women or children are freed of the daily considered to be "unemployable"



jointly committed partners for a shared success

Virginie Bineau.

The Fonds SUEZ Initiatives is extremely attentive towards the quality of the relationships it develops with its partners, what does that mean to you?

Myriam Bincaille, **Managing Director** of the Fonds SUEZ Initiatives

A successful project is the fruit worked with the Fonds SUEZ Iniof a joint commitment by all of tiatives which is supporting one we encounter on a daily basis. To to drinking water, hygiene and



to a demanding yet well-balanced dialogue initiated between the nership dynamic.



Jean-Marie Dru.

Chairman of UNICEF France

Fonds team - in particular the awareness and training resi- challenges. Our mission is to evaluators who study the pro- dents and local authorities on a ject beforehand and the referents long-term basis. We also asso- the stakeholders, elected reprewho ensure its long-term moni- ciate children with our projects. sentatives, decentralised state toring - and the project developer. The Fonds SUEZ Initiatives team services, whilst not forgetting And this is how, behind figured monitors project progression. the technicians responsible for objectives, institutions and pop- Our requirement level is that of maintaining boreholes and the ulations are progressively able the UNICEF in its lengthy combat service beneficiaries...This is the to become drivers for change in to secure the rights of children, key to ensuring the sustainabilthe field. Our responsibility is to whose access to water and sani- ity of our actions, and it implies feed this forward-looking part- tation constitutes a determining that beyond financial support and factor in their existence.



authorities are faced with major

health and environment-related reinforce synergies among all of physical realisations, we commit

Assistant Managing Director of Eau Vive France This is the first time we have In all of our programmes, we to overseeing the introduction of intervene on the request of pop- innovations, including at a legal or ulations and in conjunction with an organisational level, on a longthe stakeholders, it's something of our projects to improve access local and traditional or religious term basis...The high quality of authorities in order to accompany the partnership which has been begin with, we receive a project sanitation services in schools them in improving their access in place with the Fonds SUEZ application, which little by little in two regions in Togo. Beyond to drinking water and sanitation Initiatives for several years now ment in the future.

> We are extremely attached to this open and cooperative structure, which we refer to as the "Fonds Community" and which brings together all of those who participate in the activities and everyday existence of the Fonds and where project developers occupy a front-ranking position.

Myriam Bincaille, Managing Director of the Fonds SUF7 Initiatives

Catherine Bocquet, Insertion Referent Promofemmes

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count on the support of the Maison pour Rebondir and the Fonds SUEZ Initiatives. We are particularly appreciative of the Fonds' desire to accompany and further the social innovations developed by players in the field such as Promofemmes.

Myriam Bincaille,

We consider it our responsibility to offer personalised support For migrant women, integration to all of our partners whilst coninto French society constitutes a tributing towards sharing and veritable obstacle course, fraught exchanging, given that everywith pitfalls if they are not suffi- one possesses expertise which ciently equipped and supported. can be shared. This is the mean-Our role is to welcome and accom- ing behind the Prizes we award pany them, constantly adapting our every two years in conjunction solutions as their needs evolve. with the Institut de France and In this mission, we are able to which aim to further the development, reach and replication of innovative projects providing sustainable solutions. We are extremely attached to this open and cooperative structure. which we refer to as the "Fonds Community" and which brings together all of those who participate in the activities and everyday existence of the Fonds and where project developers occupy a front-ranking position. *



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three priorities for one objective, facilitating social inclusion



The vocation of the **Fonds SUEZ Initiatives** is to sustainably combat exclusion. both in France and in developing countries. Its actions express SUEZ Group's social commitment and come within the achievement of the Sustainable Development Goals fixed by the UN.

The Fonds SUEZ initiatives has an annual budget of 4 million euros.

TO IMPROVE ACCESS TO ESSENTIAL SERVICES FOR DISADVANTAGED POPULATIONS

Given that sustainable access to Given that social exclusion is Given that sustainable access water, sanitation and waste management is a pre-requisite for the construction of a fairer, more human world, as well as a basis Fonds SUEZ Initiatives supports developing countries.

TO FURTHER SOCIAL

INCLUSION IN FRANCE THANKS TO EMPLOYMENT **AND TRAINING**

for virtuous development, the porting projects which have the professionalization of all of the projects developed by interna- inclusion or re-inclusion of vul- Fonds SUEZ initiatives provides tional solidarity organisations in nerable populations, thanks to support to specific training proing, status...



BOOST INNOVATION AND SHARE EXPERIENCES IN **ALL OF OUR PROJECTS**

affecting increasing numbers of to essential services and the people in France, to the detriment empowerment of populations in of their dignity and independence, developing countries requires the Fonds SUEZ initiatives is sup- the mobilisation, training and objective of furthering the social stakeholders concerned, the actions taken with its partners grammes which encourage on all fronts: training, housing, expertise transfer. Similarly, employment, language-learn- alongside the Institut de France, it jointly steers the "SUEZ initiatives – Institut de France Awards" which reward and promote innovative, replicable and sustainable initiatives.

cooperative and committed governance

The Fonds SUEZ initiatives is governed according to a partnership model which favours the synergy of resources and intervention modes to the benefit of the successful co-construction of projects.

The Board of Directors is presided by Jean- The Board counts 9 members, elected for Louis Chaussade, Chairman-Founder.

Advisory Committee, the Board defines the Fonds SUEZ initiatives as well as indestrategy, adopts the budget and deter- pendent experts. mines the Fonds' agenda.

The Board meets up twice per year and ents, the Fonds' permanent team, headed selects the projects it will support from by Myriam Bincaille, ensures the implethose submitted to it following an examina- mentation and operational monitoring of tion of project applications by a community strategic orientations and decisions taken of evaluators and a pre-selection by the by the Board of Directors. Fonds Bureau.

a three year term: representatives from the Group Management Committee and With the Fonds Bureau and the Investment the subsidiaries which contribute towards

With the support of evaluators and refer-

A selection process based on various expertise

RECEIPT OF THE PROJECT APPLICATION

and examination by the **Fonds** team to ensure it complies with the Fonds SUEZ initiatives' own selection criteria

APPLICATION COMPLIANT

EXAMINATION OF THE PROJECT APPLICATION

and opinion issued by **internal or** according to their field of expertise

> **PROJECT APPLICATION** PRE-SELECTED

EXAMINATION & SELECTION by the Board of Directors or the Bureau

PROJECT SELECTED

IF POSITIVE RESPONSE

Support and of the project (financing and skills-based sponsorship)



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in the words of our administrators

Within the context of our mission, we support local structures which often develop highly innovative initiatives. Our role is also to ensure that such initiatives are promoted and spread, in a context in which developmental assistance necessarily requires the joint commitment of public, private and associative organisations of all shapes and sizes.

Marie-Ange Debon. Deputy Chief Executive , Officer in Charge of International Business SHE



What is essential in our eyes is the sustainability of our projects. This requires the implication of populations and the reinforcement of local expertise, both of which constitute determining criteria.

Dominique Pin Engineer of Arts and Manufactures



What we expect from a project is that it progressively moves towards its operational and financial independence, as this constitutes a pre-requisite for its sustainability. We are extremely attentive to the project appropriation process, which must be thought through and implemented from the outset.

Jean-Marc Borello. Chairman of SOS Group



As a stakeholder of local employment and the circular economy, as an international group, we have a particular responsibility to civil society. Our personnel who get involved and provide their expertise and know-how to help the projects supported by the Fonds are an outstanding example of this.

Frédérique Raoult, Communications and Sustainable Development Director SUFZ Vice-Chairman of the Fonds SUEZ initiatives

Every year, the number of requests for support that we receive increases, which serves to confirm the high expectations that civil society has of companies. Making this social commitment is our mission, but it is also a source of pride.

Bertrand Camus. Senior Executive Vice President in Charge of the Water Business in France, SUF7



The ultimate goal of all of the projects we support is the sustainable inclusion of project beneficiaries along with their implication. The question we need to ask ourselves is this: how is this project going to reinforce the capacity of individuals to fully participate in community life or in their society, how can this project permit them to build better lives for themselves?



When we select projects, we are extremely attentive to their impact: do they provide an effective, viable and sustainable solution to meet the needs of people in France or in developing countries?





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Supporting a project equates to committing ourselves alongside both our partners and stakeholders, namely at a local level; it equates to investing our efforts to provide accompaniment and careful monitoring, at every stage of implementation – all of this requires a good deal of determination and a longterm momentum.

Jean-Marc Boursier. Deputy Chief Executive Officer in Charge of Recycling and Recovery in Europe, SUEZ





Every year, the number of requests for support that we receive increases, which serves to confirm the high expectations that civil society has of companies.

Senior Executive Vice President in Charge of the Water Business

6 years of commitment

................

million euros over six years

project

projects selected applications

of project applications

received go on to benefit from the support of the **Fonds SUEZ initiatives**

......................

access to essential services for disadvantaged populations

124515

(10 509 tonnes of which

tonnes of waste

collected

were recovered

received

inhabitants directly concerned

by an improvement in their living conditions, health. education, income-generating activities but also jobs to ensure the continuity of structures

inhabitants indirectly concerned

inhabitants made more aware of hygiene and sanitation stakes

TETEIS hydraulic structures built

(water towers, wells, boreholes)

children freed from the water chore

partner NGOs



children now attend school **31 010** of whom are girls

job creations 5 114 of which for women

30000

latrines built lof which 3125 were renovated) 4400 water points and connections

(hand-washing facilities, water fountains, connections)





social inclusion via employment and training in France

persons

.................

partner associations concerned

In 2017, the Fonds SUEZ initiatives is to become the SUEZ Foundation

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FONDS SUEZ INITIATIVES - REPORT 2016 / 13



training programmes supported



projects supported

companies created



improving access to essential services for disadvantaged populations in developping countries

LIF



Access to water and sanitation is one of the seventeen sustainable development goals for humanity



In 2015, the UN fixed 17 Sustainable Development Goals, within which access to water and sanitation. considered to be a fundamental right, occupies a front-ranking position.

STAKES

This is a means of reminding us that whilst the results over recent decades are encouraging, they remain insufficient, particularly in the sanitation field.

It is also a way of reaffirming that this right constitutes a determining element in achieving other objectives relating to health, education, equality, virtuous development and environmental conservation.

ACCESS TO WATER. A RACE AGAINST TIME AND INEQUALITY

than one person in fifteen, saw vives without a toilet. their access to water improve. And this despite the fact that to ensure the mobilisation and most disadvantaged populations. always assimilated.

OVERCOMING THE TABOO OF ACCESS TO TOILETS

Between 2000 and 2015, 1.6 bil- Even today, more than one third To boost the implementation and lion people, equating to more of the world's population sur- successful achievement of the

and 1.2 billion people were making toilets accessible to support of everybody: specialists, connected to a drinking water all would benefit at every level: entrepreneurs, humanitarian source¹. Whilst this progress health, nutrition, education, the and development players; but is remarkable, in the eyes of status of women, the environ- also, and more widely, politicians, Solidarités International² it ment, economic growth. For the investors and the general public. remains insufficient given Coalition Eau⁴, a group bringing The Fonds SUEZ initiatives is an that the global population has together 29 NGOs from the sec- integral part of this dynamic. increased by 1.2 billion peo- tor, the topic remains a taboo in ple over this same duration. the eyes of states, the media and Furthermore, according to the public opinion. This explains the WHO and the UNICEF³, these lack of political will, and configures mask major geographi- sequently, a lack of financing cal, socio-cultural and economic for both infrastructures and disparities: globally, urban areas awareness-raising actions – the and affluent populations fare far veritable link between illnesses better than rural areas and the and the absence of latrines is not

TOWARDS A GENERAL MOBILISATION FOR WATER AND SANITATION SERVICES

goals defined by the UN we need

1/2016 Water, Hygiene and Sanitation Barometer, Solidarités International: http:// www.solidarites.org/phocadownload/ publications/publications techniques/ solidarites 2016 barometre-eav web.pdf 2/Ihid 3/WHO-UNICEF Report: Progress on Drinking Water and Sanitation: 2015 Undate 4/Ihio

We have partnered the Fonds SUEZ initiatives for the past six years in projects to build wells for nomad and sedentary populations. With wells now in place in villages, the water chore has been made easier thanks to the presence of water nearby. This time gain has enabled a school to be built, meaning that children are now in education, whilst women have taken control of their future with the creation of a women's cooperative. Thanks to market gardening wells, former veterans have turned their hand to vegetable production whilst thanks to pastoral wells, the number of water points available to Touareg populations has increased, permitting them to maintain their way of life. Providing water is also a means of peace-keeping.

Christel Pernet Chairwoman, Les Puits du Déser

cal solutions, a sustainable access to water, sanitation and hygiene necessarily requires the increased capacities of all of the stakeholders involved in the chain and the introduction of good governance. This means that all of the stakeholders and sectors concerned must be accountable, responsible and efficient. In addition, we must guarantee their organised cooperation as well as the inclusion and participation of everyone, even the most marginalised.



The strategy of the French Red Cross in the water and sanitation field is part of an integrated development approach which embraces all of the needs of humanity (nutrition, health, food aid, water and sanitation, reduction in the risks of catastrophes...) whilst aiming to reinforce the resilience of populations by accompanying

road to independence.

Jean-Jacques Eledjam, Chairman, French Red Cross











them in the best possible way on the



high demographic growth leading to the proliferation of informal districts on the outskirts of major urban hubs. Access to water and sanitation cannot keep up with these rhythms and growth modes - a situation which is exacerbated by the fact that the inhabitants of these disadvantaged and vulnerable districts rarely benefit from urban or conventional services, often resulting in alternative services being created in the field. Within this context, sustainable solutions still remain to be developed or consolidated.

Cities in the south are experiencing

Bertrand Camus.

Senior Executive Vice President in Charge of the Water Business in France, SUEZ, Administrator of the Fonds SUEZ initiatives







When children take decisions they make things happen



unicef 🕑

TOGO
2016-2018 (2 YEARS)
UNICEF
NEW PARTNER, NEW PROJECT

ment and educational success, latrines

communities and local author- bouring communities. * ities.

The programme supported by the Fonds SUEZ initiatives targets fifteen schools situated athieu, aged 10, has in the impoverished regions of been elected Prime Plateaux, Savanes and Kara. It Minister of the "Chil- provides for the realisation of dren's Government" at the Kara boreholes equipped with solar or Sud school in Togo. His role: manually powered pumps along alongside his ministers, to put in with a structural support and a place the school project co-draft- tank; the construction of ecologed by the pupils, teachers and ical latrines and hand-washing parent-pupil association. "The facilities adapted to the needs of first thing I did was to tell the handicapped children; the provieducation inspector who often sion of individual drinking flasks; **comes to see us that we need-** training Children's Governments ed latrines. He took a copy of on how to promote hygiene our school project and after, the within schools; lastly, the train-**UNICEF came to build toilets for** ing/awareness-raising actions **us**", he explains. A statement by Public School Management which shows just how clearly the Committees (COGEP) on how to children have assimilated the manage boreholes and construct link between a clean environ- and maintain water tanks and

and which illustrates the method **A multitude of actions which** recommended by the UNICEF to **are set to significantly improve** sustainably succeed its interven- the health and schooling of tions in schools: raise awareness 4500 pupils, namely girls, and and implicate those who are most more widely, will benefit approxconcerned, children, families, imately 4000 people fromneigh-



As part of a global programme, this project supported by the **Fonds SUEZ initiatives** constitutes a response to a major problem at the level of both hygiene and education: access to toilets in schools. It is accompanied by a hygiene awareness programme.



Jean-Pierre Maugendre, Assistant Sustainable evelopment Director, UEZ. Proiect Referent

Rising to the health challenge posed by open-air defection



BURKINA FASO 2016-2017 (2 YEARS) SOS SAHEL NEW PARTNER, NEW PROJECT

Drinking Water and Sanitation reference. (PN-AE-PA 2006-2015) which would have enable 50% of the population to benefit from these basic services. A veritable challenge, bearing in mind that the communes do not possess either municipal sanitation services or the qualified human or financial means to implement them. And that at a national level, 6 households out of 10 continue to defecate in the open air.

SOS Sahel has decided to tackle this sanitary and human problem by proposing innovative solutions, implemented in synergy with governmental programmes. Created almost 40 years ago, the The project, which targets the NGO SOS SAHEL has the objec-Mouhoun Loop and Hauts Bassins tive of improving food aid and regions, is structured accord- providing nutritional assistance ing to three aspects: to entrust to the most vulnerable populaproject steering to representa- tions in rural areas from Senegal tive and trained local structures; to Djibouti. An essential compoto build 2000 family latrines nent of food aid, water is central to and 900 sump pits; to provoke a its mission, which is particularly change in behaviour by making focused on promoting sanitation inhabitants aware of the health and best hygiene practices. *

problems posed by open-air defecation and raw sewage discharge. For this, the project is drawing support from approximately 185 Sanyaton, hygiene and sanitation clubs namely composed of women and community health **advisors**, appointed by village assemblies. It is up to them to organise educational talks, cinema-debates, home visits (latrines) or information and awareness days, thanks to the sanitation car-In 2006, the government avans which travel through the in Burkina Faso entrust- communes...Tested for the first ed the communes with the time in Burkina Faso, the system responsibility of implementing is on track to be put in place on a its National Plan for Access to wider scale as a best practices

> The sanitation caravans travel through the communes to make populations more aware of hygiene issues.

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Communities at the heart of projects for access to essential services

liscoveri how new

ofrastructure



BURKINA FASO 2013-2016 (4 YEARS) 2011-2016 (5 YEARS) ACTION **AGAINST HUNGER**

he combat of Action A first major programme, which organised for the duration of government programmes.





The Fonds SUEZ also provides the programme: 850 improved integrated management project pits are to be built with the active to introduce ecological sanitation", implication of communal authorin deprived areas in 5 peri-ur- ities; the identification, training ban districts in Ouagadougou. and development of an ecological The programme makes use of sanitation outlet which will involve the emergence of private ini- 300 small local entrepreneurs tiatives in the sanitation field and will promote both hygiene and as a means of developing and the service among local populaestablishing the service. On tions (22 500 people). *

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funding for the AAH project to latrines in schools and health Back the local governance of an centres, and 800 showers – sump

Because water is at the source of all developmental stakes





BURKINA FASO 2014-2016 (4 YEARS) **SECOURS** CATHOLIOUE

on a hydraulic, sanitation of better knowledge with respect and environmental education to hygiene and sanitation pracproject targeting 8 rural com- tices, several public meetings munes in Burkina Faso, equating and home visits have been organto 45000 people. The project is ised, whilst 42 village health steered by the National Executive advisors have been trained to Secretariat of the OCADES Caritas enable them to conduct aware-Burkina, a long-standing partner ness-raising actions. As regards of the Secours Catholique, whilst the reinforcement of local govproject implementation in the field ernance, local representatives has been entrusted to the dioces- have been trained, water user es of Kaya, Koupela, Manga and associations have been formed in Ouagadougou. A solid organisa- all of the villages and a practical tion which, in order to be lastingly guide has been drafted for them;

pairmen.

The project is now completed. with a high percentage of objec- Lastly, with respect to environtives having been achieved. In mental protection, 1000 children terms of infrastructures, 100% of were given trees to plant - it is water access structures have been built and checked, equating to 40 new boreholes and 110 borehole rehabilitations, and n 2012, the Secours Catholique **almost 900 family latrines have** - Caritas France embarked **been built and checked.** In terms

efficient, requires the reinforced a maintenance system has been now up to them to nurture them, capacities and the empowerment put in place for infrastructures, under the watchful eye of forestry of all local stakeholders: commu- with namely, a fixed water tariff; officers and project leaders. * nity representatives, water user **all of the technicians necessary** associations and technician - re- to implement maintenance systems have been recruited. equipped and trained.

trained







- 45 000 people from 8 rural communes
- 40 new boreholes
- 110 rehabilitated boreholes
- 900 family latrines built and checked
- 42 village health advisors





When local communities get involved



m

m

riia

BURKINA FASO 2015-2017 (3 YEARS) MORIJA

ated at the end of the 1970s Ethiopia, now oversees transverse tion, 565 family latrines, 11 school which, in a complementary man- facilities are due to be built. A hygiene and rural development in efforts to reinforce the expertise gramme was defined.

gramme Colibri, which targets vice. Another essential element: he association Morija, cre- of 20 boreholes equipped with ent-pupil associations... pumps and the rehabilitation of in reaction to the famine in 20 water points, whilst for sanita- With this in mind, Morija is proud to

four countries in Africa, including of local structures, in particular Burkina Faso. As part of this mis- at the level of the town hall and sion, at the beginning of 2015 the the 28 water-user associations association embarked on the pro- responsible for managing the serthe 60 000 inhabitants from the the implication of all of the stakeperi-urban commune of Nobere, holders for change: traditional and located at one hundred or so kilo- religious authorities, village demetres from Ouagadougou. The velopment committees, women's Water-Sanitation-Hygiene project groups, hygiene promoters, village is providing for the construction builders, educators, children, par-

observe a **real momentum among** programmes to combat poverty latrines and 33 hand-washing local communities as regards project implementation. thanks ner, are geared towards nutrition, multitude of realisations whose to the inclusive and community access to water, sanitation and sustainability supposes significant **approach** adopted when the pro-

A market gardening bouli for Saouga

BURKINA FASO 2013-2017 (5 YEARS) DĀĀ



sociation DAA (Discover, Analyse, around the bouli and divided into

Burkina Faso, had built 6 boulis Alongside the UFC and villagers DAA is currently in the process of re-launching this initiative, which had been stopped owing to a lack of financing.

ter hole which is dug out A first bouli, able to hold 30 000 m³ to collect run-off wa- of water, has been built in Saouga. ters, consequently securing a Better food, the economic eman-giene practices and support local regular water supply and ena- cipation of women thanks to the bling vegetable and cereal crop production and sale of vegetables, at family level in 10 communes in from the sanitation chain are to be production. By the 1990s, un- the fight against desertification the provinces of Balé, Mouhoun der the impetus of Père Arnet, - a multitude of **benefits for the** and Tuy, equating to a population technicians, village develop-Chairman of the Savoie-based as- 50 families working the land of 290 000 inhabitants.

For sustainable sanitation at family level

BURKINA FASO 2014-2017 (4 YEARS) EAU VIVE

n Burkina Faso, Eau Vive has further 2 000 homes. spent the last 4 years on a initiatives encouraging sanitation targeting all of the stakeholders

Act, the UFC (Brotherly Union 5 market-gardening groups, ben- Eventually, the rate of coverage ments.* of Believers) from Gorom-Go- efits which are also felt by the in terms of compliant latrines rom, a small Sahelian town in 5000 inhabitants of the village. \star is set to increase from 20% to

63%. The programme plans to build improved latrines for 12 000 households, provide innovative, low-cost toilet models for 500 households and put in place water evacuation systems for a

eau vive

project to promote best hy- In parallel, information, awareness-raising and training actions deployed: inhabitants, teachers, ment councils, hygiene officers, government technical depart-

A water distribution system for several villages



A.I.J.C. ACTION INTERNATIONAL MAURITANIA

2015-2016 (2 YEARS)

he association AIJC tem is up-and-running: thanks the Water Committee regularly which for the past 30 years has generator and a solar pump able put in place development pro- to provide 72m³ of water per day. For AIJC, this success serves to jects in Mauritania, manages and and the installation of a 1326m provide additional feedback which oversees international solidar- network of conveyance pipes to will be used in the implementation ity actions in conjunction with supply water to 6 water fountains, of its future projects. the town of Dardilly (69), France. users now benefit from a suffi-

Today, with the support of the (one manager, one technician and Fonds SUEZ initiatives, the sys- 6 water supply operators); lastly, Action Internationale to the realisation of a 69m bore- organises awareness-raising Jumelage Coopération), hole equipped with a 5 520 W solar actions, namely in schools.

Water for the douar of El Hamri

MOROCCO 2014-2018 (5 YEARS)

AFEMAC

human development and combat poverty. In Morocco, it intervenes **The result of this: a high rate of** which is already equipped with a in the douar of El Hamri located **poverty and an emergency for** borehole, retention basin, water in the commune of Mzouda, an the AFEMAC: to put in place an tower, technical room and solar arid area hit by the desertification integrated water management pumping equipment. Lastly, in phenomenon, where access to **system.** Following preliminary the long-term, the project hopes water and sanitation is extremely studies, the programme began to open an environmental educa-

disappearance of family and access network for the three market-gardening farming activ- douars of Tamatoust - El Hamriities to the benefit of single-crop Tazad should be improved by 2018. farming (wheat and barley) with At the end of 2016, rehabilitation low and very variable production works were finalised for sanitary yields; absence of collective liquid blocks at 4 schools and 2 addi-🕿 he AFEMAC (Association 🛛 sanitation and waste manage- tional schools will be equipped France et Maroc au Coeur) ment systems; under-equipment with latrines mid 2017. takes action via its two of schools in terms of sanitation branches in France and in Moroc- facilities; rate of access to drink- The project also includes the co with programmes to promote ing water largely insufficient etc. implementation of an irrigation

lacking: an absence of irrigation, in 2016 and the drinking water tion centre.*

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of local stakeholders.

Within this context, the associa- cient quantity of good quality water tion is heading the development on a sustainable basis: the Water of a drinking water distribution Committee, which is composed system in 3 villages from the of representatives from the 3 vil**commune of Debaye El Hijaj, as** lages, is able to monitor and check well as implementing actions in- the progression of works and tended to reinforce the capacities operation - maintenance interventions which are locally managed for those which are commonplace



system on a 1.5ha plot of land

The sustainability of the project is guaranteed thanks to project governance, which benefits from the support of the National Water Office and consequently implicates all local stakeholders.



Khaled Odeh, Technical Performance Manager, SUEZ, roiect Referent

Raising awareness, rallying and training 65 000 inhabitants from the Koulikoro region





MALI 2015-2017 (3 YEARS) EAU VIVE

drinking water from 25 to 43%.



Provide Support to Local NGO Eau Vive, committed to help- committees, sanitation commit-Authorities in the Water ing African populations for the tees...all of these members of the and Sanitation domains (PACTEA past 40 years now, is implement- community are implicated, edu-II) was officially launched by the ing a project targeting inhabitants cated, mobilised and trained, the Malian government and the Euro- from 20 sites in the region of objective being that at their own pean Union on April 28th 2016 for Koulikoro, equating to 65 000 peo- level, each and every one of them a five year duration. The objective ple. **The approach recommended** will become a stakeholder and is to contribute towards improving **by Eau Vive focuses on actions** promoter of the project, in turn the health of populations from ru- likely to quarantee local appro- guaranteeing the sustainabilral and semi-urban areas in four **priation of the project, provoke** ity of use and maintenance of the regions in Mali (Sikasso, Kou- a change in behaviour among 429 family latrines and 142 public likoro, Ségou and Timbuktu) via inhabitants and reinforce the latrines due to be built as part of the introduction of a sustaina- **capacities of local stakeholders.** the programme. ble public water and sanitation Women, children, teachers and service, and as a consequence, school directors, school hygiene to increase the rate of the pop- clubs and parent-pupil associulation correctly supplied with ations, community health and hygiene officers, water user asso-

🍘 he second Programme to 🛛 It is within this context that the 🛛 ciations, water point management

clearly includes the accompaniment and mobilisation of all of the stakeholders and existing local structures: creation of villager committees, awarenessraising among teachers, with project

This project



mmanuelle Oppeneau. Manager of the nvironment Division Vater France, SUEZ. oiect Referen

Combating squalor in precarious districts in Abidian





SENEGAL 2015-2017 (2 YEARS) AMREF

🜌 n 2012 and following best health, nutritional and envi- daily water chore to the detriexchanges with the Sene- ronmental practices. galese Ministry for Health and Education, the AMREF, the Spurred on by the success of leading public health NGO in Afri- this programme, the AMREF has ca, launched the "Schools Health" decided to seek technical experprogramme with the aim of im- tise from Aguassistance in order proving the health and nutritional to expand the project to encomsituation of children from 13 of pass surrounding communities. the 41 schools targeted and con- Backed by the Fonds SUEZ initisidered to be a priority in order atives, the project now concerns to guarantee them a good guali- 3 villages from the departty education. The project focuses ment of Goudiry in the region of

ACTED

IVORY COAST 2013-2016 (4 YEARS) ACTED

of water-borne illnesses, chronic health conditions in the streets, the absence of a reliable wastewater and waste manage- collection, transport, storage, other is in the process of becoming extremely tense sanitary situa- by-products; the construction of a cess rate, but it's already a great districts, representing more than 150 shared courtyards and a school. ry Coast. *

Water, health and education

on three aspects: a technical as- Tambacounda (2 800 inhabitants. pect, an educational aspect and **3 schools).** a healthcare access aspect and proposes a set of services in- The AMREF is particularly sensi-

cluding healthcare and hydraulic tive to the fate of young girls, who infrastructures, prevention ser- are the first victims of a lack of vices and lastly, educational and access to water given that they recreational activities concerning are generally responsible for the

attendance. ★



1 500 households **(13 500 direct** In the waste field, rubbish collectinhabitants), from which approx- ed by 15 trained pre-collectors. and imately 200 people are peri-urban the signature of memorandums of market gardeners. The project is understanding between the very structured around 4 objectives: the small companies and town halls construction of 308 hand-wash- serve to consolidate this initiative. ing facilities and 308 ecological Awareness-raising and mobilisation latrines (ECOSAN) in 150 private actions along with the circulation of courtyards (each regrouping be- best hygiene and structural maintween 4 and 6 households each tenance practices have been put n alarming proliferation counting between 6 and 7 people) in place, targeting households and and a school, with the equipment market gardeners. "Today, the asand training of 3 very small sani- sessment is positive: one district tation companies to manage the is completely independent and anment system: it is to combat this treatment and reuse of sanitation so. We haven't attained a 100% suction that ACTED has embarked on network of small diameter drains, achievement", says Jérémy Lescot, a programme in three precarious including wastewater treatment for ACTED Country Manager in the Ivo-

ment of their health and school

AMREF. the leading public health NGO in Africa



Turning a new page in history thanks to water







NIGERIA 2011-2016 (5 YEARS) FRENCH **RED CROSS**

and Nigerien Red Cross, backed ciaries. by the Fonds, implemented **a pro**drinking water and sanitation in of Tanout and Magaria.

school latrine blocks.

promotion sessions, oriented towards the needs of each village and with the support of project managers, village health and hygiene clubs in schools campaigns in the local media. selves. 🗴 The capacities of institutional stakeholders (communes and decentralised technical services) 🚧 n the region of Zinder in were consequently improved the south of Niger, approxi- and 61 management commitmately 63% of drinking water tees, responsible for maintaining requirements are met whilst the infrastructures in conjunction basic sanitation coverage rate with trained repair technicians, stands at just 6.7%. It is within this were put in place thanks to funds context that in 2012, the French collected from service benefi-

gramme to provide access to Amultitude of actions which were successfully undertaken within 69 villages from the departments an unstable security context, obliging the Red Cross to put in place a continuous watch service This programme involved the along with preventive measures. construction or rehabilitation Beyond these achievements, the of 48 hydraulic infrastructures. French Red Cross reiterates 3000 family latrines and 150 that access to drinking water and sanitation remains a crucial

Awareness-raising and hygiene stake both in the region and on a national scale, **given that even** today, half of the country's population still does not have access to drinking water, whilst only committees, local technicians 2 out of 10 Nigeriens have access to an improved sanitation system were also undertaken alongside - figures which speak for them-



Water is the most precious aift we've ever been offered. We're doing our best to preserve everything that's been put in place. We all pay 100 CFA (€0.15) per month and we have fixed the price of water containers at 15 CFA each (€0.02).

Kada Kato, /illage Leader

> Oumarou Issa Viaerien Red Cross Manager

We won't always be there to help so people are going to have to learn to manage infrastructures by themselves.

The gift of water, a gift of life and peace



NIGERIA 2014-2016 (2 YEARS) 2016-2019 (3 YEARS) **PUITS DU DESERT**

ments today, I can't help but feel extremely proud of on a project called "Security and the work carried out by our as- Development". Between 2016sociation during the past twelve 2019, the 2nd phase of the project, years!" exclaims Christel Per- 5 new village wells, providing net, Chairwoman-Founder of the water to some 10 000 people, are association Les Puits du Désert. due to be built, along with 20 mar-"In close cooperation with our lo- ket gardening wells for 60 gardens cal partner, the NGO Tidene, and an improved irrigation netwithin the context of support to work. Training will also be given boost the development of popu- in hygiene and market gardening. lations from the Tidène Valley in The impacts in terms of secu-Niger, and further still, from the rity and peacekeeping in the regions of Agadez and Aderbis- area seem highly positive given **sinat, we have been able to build** that since the project has begun, a total of 250 wells." At the be- no acts of banditry have been ginning, a conviction, shared by reported. The region is calm and Christel Pernet and Mohammed stabilised, young people no longer Ixa, Chairman of the NGO Tidène: have a reason to want to flee or "A well is the gift of life!" And an protest. \star ambitious objective: to build or rehabilitate 400 wells (village wells, market gardening wells, pastoral wells), thanks to which, more than 60 000 people now have access to good guality water and have been able to plant vegetable gardens, enabling them to feed their families and sell on surplus produce. In addition, in a country

where livestock constitute a major activity among the Touaregs, water is now available for some 300 000 cattle. Children, partially free from the water chore, can consequently attend school and women have formed a cooperative to package and sell vegetable produce on markets.

In this area, which has been the scene of violent rebellions among Touareg populations and where the security situation remains unstable, a well is synonymous with peace. Convinced that the probf I look back on our achieve- lem was not political but economic, in 2013 the association embarked

250 wells built within the context of developmental support



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Organising expertise and responsibility transfer





SUDAN 2015-2017 (2 YEARS) TGH

in Darfur in 2004, one year after the start of the conflict. choosing to move away from tal Sanitation Department and of the major cities and common 120 members of the newly cre-

humanitarian circuits to put in ated Water Committees, 40% of place programmes in isolated whom are women, the objective areas such as Bindizi, Mukjar being to organise their cooperation and Um Dukhun. In all of its wa- and consolidate their legitimacy bly provide and oversee basic access infrastructures. services.

he association Triangle Within this context, TGH is steering When completed, this programme (TGH) first began work the technical, organisational and educational expertise of 12 agents from the Water and Environmen-

ter/sanitation/hygiene and food and efficiency at community level. aid programmes, TGH organis- The programme will also create es the transfer of expertise and new jobs for 50 people (structural responsibilities to local stake- maintenance, drinking water transholders in order to guarantee port, waste collection...] who will be that they are able to sustaina- responsible for maintaining water

Génération Humanitaire a project which aims to reinforce will benefit some 91000 inhabitants from the region. ★

Water fountains in the suburbs of Antanarivo and Tamatave

MADAGASCAR 2013-2016 (3 YEARS) **ROTARY CLUB**

Among the selection criteria, the observation of a veritable lack in terms of water supply, and the will of inhabitants to collectively and sustainably invest their efforts with respect to manhe Fonds SUEZ initia- aging water distribution and

project led by the Malgasy branch of the Rotary Club On this basis, an agreement in Antananarivo - Mahamasina was then signed with the Water initially aiming to build a total of Ministry. To date, all of the water 30 water fountains, 20 in the city fountains have been built and of Antananarivo and 10 in the city are operational. Three of them of Tamatave (in conjunction with have been officially inauguthe Tamatave Rotary Club). The rated in Antananarivo, whilst programme began by identify- in Tamatave, the inauguration ing beneficiary areas, a process ceremony will be taking place undertaken in conjunction with in the near future. *

tives is supporting a maintaining structures.

1 inter aide

MALAWI 2014-2016 (2 YEARS) 2016-2018 (2 YEARS) INTER AIDE

🜌 n rural areas in Malawi, 🛛 technician networks, composed 🛛 local recognition and the autonomy whilst 84% of the population of local, independent technicians of partner maintenance operators 🖏 has access to a protect- chosen from within the community 🛛 in order to encourage the economic ed water point, very often users for their technical expertise, their viability and continuity of activity. make use of unprotected water motivation and their geographsources, with all of their asso- ical location; and independent ciated health risks. The reason spare part retailer networks, for this? The extremely high rate selected among small local retailof structural breakdown, ow- ers (grocers, tool retailers, bicycle ing to the weakness or absence spare part retailers...). Operators of established maintenance are trained on a technical and systems. A situation in total con- operational level in conjunction tradiction with the pump model with local water service agents. recommended by the Malawi For spare parts, retailers inigovernment, the manual Afridev tially supply themselves via the pump, which requires very req- depots managed by Inter Aide and ular maintenance. To resolve this its partner BASEDA; the supply problem, since 2002 the NGO Inter chain is then progressively trans-Aide has progressively developed ferred towards the private sector actions aiming to put in place, (national wholesalers and the local

structure and sustain a profes- company RUSWASO, a partner of sional maintenance service offer the project). for water points in Malawi.

Training

for local repair

technicians

In 2016, Inter Aide initiated a pro- gramme seeks to progressively gramme targeting 9 districts in integrate this new outlet within response to a demand from users, an official institutional framelocal authorities and other NGOs whose action is focused on facility and management to the compeconstruction. The first aspect of tent authorities with the long-term the programme: to develop repair objective of solidly establishing

the urban communal authorities.

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2014-2017 (3 YEARS) **1001FONTAINES**

MADAGASCAR

of social entrepreneurship, 1001fontaines has per- in Madagascar. \star fected a water access model with the objective of recruiting, training, equipping and supporting small, independent local entrepreneurs, capable of supplying totally clean drinking water at the lowest possible cost in water dispensers or jerry cans. The drinking water production process makes use of surface or shallow well water which is then disinfected thanks

to ultraviolet rays provided by solar energy, 1001fontaines namely intervenes in Madagascar in partnership with the local NGO Ranontsika, in 18 communes from the Analanjirofo and Atsinanana regions and hanks to the development more globally, is working towards establishing its long-term presence

Drinking water outside of cities





Towards a professional maintenance service offer for water points in rural areas



The second aspect of the pro**work** by entrusting monitoring



Beyond the creation of boreholes, it is clearly the establishment of a repair-technician and equipment supply network which guarantees sustainable drinking water access.

Yannick Bonhomme. Senior Expert in Customer Management and Non-Revenue Water, Water France, SUEZ Proiect Refere



Good quality water for Kabul's Children's Hospital

he Mother-Baby Unit at the French

Medical Institute

for Children which

opened this yea



AFGHANISTAN 2015-2016 (2 YEARS) LA CHAINE **DE L'ESPOIR**

deplorable hygiene conditions, whilst one woman out of thirty A vast programme encompass- pollution. two will die during childbirth. The ing 6 delivery suites, 2 operating needs in gynaecology-obstetrics theatres, 55 hospital beds, and neonatology are immense. It 14 neonatology beds for premais within this context that in 2016, ture babies and 150 consultations/



🌌 n Afghanistan, two women open a Mother-Baby Unit at the 🛛 inconsistently provided water of out of three give birth with no French Medical Institute for Chil- variable guality to the hospital. 🧶 gualified assistance, often in 🛛 dren (IFME) that it steers in Kabul. 🛛 owing to resource unavailability and growing superficial soil

Water quality is however a determining element for a hospital, particularly when its patients La Chaîne de l'Espoir, an associ- day, which will more than dou- are newborns and children. With ation which since 1994 has been ble the establishment's water the opening of the new Mothertaking action at a global level requirements, set to increase Baby Unit, the IFME took the in order to offer deprived chil- from 70 to 150m³/day. An increase decision to "source" the entirety dren access to healthcare and in demand unable to be met by of its new needs, equating to education, took the decision to the City of Kabul, which until then 150m³/day, from an independent, newly-drilled 180m well. However, a subsequent analysis of well water revealed several non-conformities. With the support of the Fonds SUEZ initiatives, the project is therefore planning to install a treatment system, with a capacity of 12m³/hour, in order to quarantee the good bacteriological quality of water and eliminate its turbidity. The system will also benefit hospital personnel, equating to more than 700 people who live nearby. The ered to the hospital in June 2016 the end of the year. 🖈



water treatment unit was deliv- and should be up-and-running by



LEBANON 2014-2016 (2 YEARS) CARE

he Syrian conflict, which has been raging for the past 6 years now, has provoked an unprecedented migratory crisis in the Middle East. A total of 4.8 million refugees have arrived in the region, over 1.2 million of them in Lebanon, the equivalent of 30% of the country's population In these conditions, maintaining high guality public services con- Without international aid, there is stitutes a real challenge. Within no guarantee that peace can be and the management of water and the context of the Lebanese Cri- maintained in Lebanon. It is with- sanitation services. *

Managing the influx of migrants in Lebanon

sis Response Plan (LCRP), the in this context that the NGO CARE government and its humanitarian partners have launched an appeal for funding from the international community and have defined a strategy combining emergency interventions and development projects within host communities.



IRAQ 2015-2016 (2 YEARS)

PREMIERE URGENCE INTERNATIONALE

ardarash camp first ing to two objectives: firstly, to opened its doors in the improve access to water, hygiene north of Irag at the end and sanitation with daily waste of 2014. Today the camp is home collection, the emptying of septic to 2245 families, the majority of tanks, the maintenance of public whom belong to the Shabak mi- and individual facilities and checks nority, who fled Mosul and its on water quality; secondly, the surrounding villages following welcome and coordination of new persecution by terrorist organiza- humanitarian arrivals with the tions. Located in an area between task of resolving various prob-Mosul and Erbil which has been lems relating to health, schooling,

Improving the daily lives of displaced families at Bardarash camp

spared from combat, the camp, whilst suffering from real isolation, is a relatively safe haven.

Premiere Urgence Internationale (PUI), the only international NGO is fulfilling its mission accord-



has undertaken a programme to improve access to water, hygiene and sanitation among vulnerable populations (refugees and host **populations)** in the communes of Joun and Mazret El Daher in Mount Lebanon. The results: installation or repair of individual water and sanitation facilities for 294 households; provision of a water filtering system for 392 homes; organisation of 197 hygiene, environmental health and water management training sessions, namely in schools. CARE has also offered its support to 22 municipalities for infrastructure maintenance



the distribution of hygiene kits, agement at the camp. Today, the and more technical issues such future remains highly uncertain in as electricity or the provision of the area with the possible arrival psycho-social support. In 2015, of new migrants or on the con-Aquassistance provided tech- trary, the progressive departure nical assistance to put in place of families. Whatever happens, PUI permanently present at the camp, wastewater and rainwater man- remains in a state of high alert. *

A model adapted to everyday living conditions in the slums





eau et vie

BANGLADESH 2014-2016 (3 YEARS) EAU ET VIE

access projects whilst drawing collection services.

support from the synergy of two The project in progress tarlocal partner structures creat- gets 2000 homes in the slums, ed in 2010: the social enterprise which will benefit from drinking Shobar Jonno Pani Ltd (SJP), re- water access at home, sanitation sponsible for purchasing water and latrines, as well as various from the water concessionary public services (schools, health DWASA, for building and main- centres...). * taining water networks in the slum and for ensuring the distribution of running water and payment collection; the second partner, the association Wa-

ter and Life Bangladesh (W&L), 🜠 n 2010, the NGO Eau et Vie responsible for developing launched actions in Dha- training programmes on water, ka, Bangladesh, in the hygiene, the environment and fire Bhashantek slum which counts prevention, reinforcing local orsome 3500 families. The objective: ganisations and putting in place to develop water and sanitation sanitation, fire-fighting and waste



BANGLADESH 2013-2016 (3 YEARS) **GK SAVAR**

which spans the length of water resource near to homes. tions live in situations of extreme ting infectious diseases they carry, drinking water. Superficial water Centre", initiated a project to in- Sharankola. * tables are frequently brackish, stall Pond Sand Filters (PSF) deeper water tables are some- which permit pond water to be

Sand filters for inhabitants of the Sundarbans region

times contaminated by arsenic and **filtered.** The success of the syswhen drinking water wells do exist. tem is based on the implication of it's a woman's job to draw water, inhabitants in the material realisometimes from a great distance sation of filters, their maintenance, away. It is therefore water from water distribution to families and "ponds" (sustainable ponds which fee collection.

don't run dry during the dry searegion, son) which constitutes the main **GK has consequently already** provided 50 PSF to communities 🦾 the Bay of Bengal, popula- with all of the risks of transmit- organised into cooperatives. The programme in progress concerns vulnerability aggravated by poor owing to a lack of sterilisation. It the installation of 20 additional PSF natural conditions (storms, cy- is within this context that in 2012, which will provide drinking water clones, floods), the weakness of the Bangladeshi organisation GK to approximately 800 inhabitants available infrastructures and the – Gonoshastaya Kendra, which from the upazilas, or districts, difficult access to good quality translates as "People's Health of Patharghata, Matbaria and



Assisting ethnic minorities in Bangladesh



BANGLADESH 2014-2017 (3 YEARS) **SECOURS** CATHOLIOUE

har" project, targeting equip schools. oppressed ethnic minorities from It is consequently with the sup-1005 poverty-stricken and isolat- port of the Secours Catholigue ed villages in Bangladesh. The - Caritas France that the NGO objective: to enable children to is steering building / renova-

gain access to schooling and of- tion works to install latrines and **culty of transporting materials.** fer parents a basic education in clean water points at educational and which has only been able the domains of hygiene, sanitation facilities, whilst conducting to be undertaken thanks to the and managing natural catastro- actions to raise awareness and effective cooperation of all local phes. Very quickly project teams empower schoolchildren, teach- inhabitants, including children, alerted the authorities regard- ers and families. An ambitious called on to become the initiators ing the poor level of equipment project namely given the diffi- of change. * at educational facilities with respect to latrines, and the lack of knowledge as regards good hygiene practices among educational personnel and families. In spite of every effort to plead its n 2012, Caritas Bangladesh cause, Caritas Bangladesh failed embarked on the "Algo- to obtain the necessary funding to



Some of the costs of repairs have been covered thanks to funds collected by the community, which constitute an additional to confirm the utility of equipment and is a true indication of the veritable investment of local populations in this project.

Jean-Claude Séropian, Branch Manager Bangladesh, SUEZ Project Rel



INDIA 2013-2016 (3 YEARS) **RAIN DROP**

etween 2013 and 2016, the actions. NGO Rain Drop conductprogramme among 263 impov- gation systems, 6 drip systems erished families from the lowest and 74 sprinklers, permitting Following project completion, casts and tribal populations from crop diversification, a guaranteed Rain Drop has embarked on a **10 villages from the Bundelkhand** food supply and profits equat- monitoring phase permitting it **region, a region hit by mass de-** ing to two months of the average to continue to offer assistance to sertification owing to widespread wage in India; the construction groups of farmers and women in and uncontrolled deforestation. of 12 water retention basins; the their move towards economic and The objective: to help inhabitants organisation of technical training social independence. to better manage their natural programmes on water manage-

Taking action for water, fostering life

resources, namely water, to re- ment, hygiene and sanitation - all **inforce their capacities and to** of which are determining factors in diversify their sources of income. ensuring the good health of popu-The method: starting at the level lations. Furthermore, the project of inhabitants, to establish a rela- included training in agricultural tionship based on mutual trust in techniques, fish farming, aviculorder to ensure the continuity of ture and the transformation of fruit

ed the "Sources of Life" The results: construction of 80 irri- been planted.

bat deforestation, 6000 trees have





products. Lastly, in order to com-



Water for education and better health





In 2016, the Orange Foundation offered the Fonds a chanceto partner this programme by financing certain water and sanitation infrastructures in Cameroon and Guinea.

This partnership is part of a desire by investors to provide joint solutions to the problems faced by developing countries, within the context of a new programme, the VILLAGE PROGRAMME. alongside the associations LUKMEF and Aide et Action.



CAMEROON 2016-2017 (1 YEAR) LUKMEF

NEW PARTNER, NEW PROJECT

al association LUKMEF (The the village of Bangou Carrefour mentation of the project provides (4500 inhabitants), situated in for a mobilisation phase and awarethe west of the country. Regional ness-raising actions to rally local statistics indicate that **26.73% of** populations; following construcadmissions to the hospital ser- tion, training will be given to the vice provided by the village's parent -teacher association and a health centre are due to wa- water and sanitation management ter-borne diseases which could committee will be formed in order have been avoided. Figures which to maintain and manage infrastrucreflect the low level of water ac- tures on a long-term basis, under cess infrastructures and which the authority of the village leader. underpin LUKMEF's initiative.

The project provides for the construction of two wells and two toilet blocks, each with three latrines, at the health centre and at the local school. Whilst the first beneficiaries are schoolchildren and hospital patients, the project will benefit the entire village thanks to the extension of water points, bearing in mind that until now, a single well existed in the village which was built by the local community itself, and which is too narrow to receive water dur- and its progression will be precisely **n Cameroon**, it is the nation-ing the dry season. In addition, there is no accompanying water treat- to encourage its replication. 🖈 Martin Luther King Jr. Me- ment system in place and nobody morial Foundation), founded in to oversee well management. Prior 1999, which heads the project in to construction works, the imple-

Lastly, an annual assessment sys-



tem will be put in place to assess the impact of the project on populations in conjunction with the village's development association. The future extension of the project documented and circulated in order

The project provides for the construction of two wells and two toilet blocks, each with three latrines. at the health centre and at the school. A well extension will provide water to the entire community



L'Education change le monde

GUINEA 2016-2017 (1 YEAR) **AIDE ET ACTION** NEW PARTNER, NEW PROJECT

he project in place in Guinea is overseen by the NGO Aide et Action, an association committed to furthering education since 1981. In spite of efforts by the state and partners, ance and Health Development" the educational system in Guinea (PASS) in the villages of Tonremains fragile, with a significant school drop-out rate, particular- the closest school is 7km away, ly among girls, the persistence of the project plans to build a new poor teaching and learning condi- primary school with three classtions and extremely low budgets. rooms, a director's office and two It was in view of these realities toilet blocks. A borehole equipped that in 2012, with the support of with a manual pump will also be the Orange Foundation, Action drilled and 30 SanPlats (sanitary et Aide embarked on the pro- platform) public toilets will be gramme "Ecole gui aime les filles" built. In Walia, the project plans (EAF : School, a girl's best friend) to rebuild the health centre, which which had the objective of creat- is extremely dilapidated, and ing an environment which not only which must meet the needs of encouraged school attendance 2000 inhabitants from the disbut also helped to maintain chil- trict as well as villagers living on dren (namely girls) in school and nearby islands. The community ensure their educational success. will be directly involved in project The programme targeted 20 rural implementation, providing daily schools which were particularly labour, materials such as sand and under-equipped in the prefec- water, managing material stocks, tures of Boké, Boffa, Dubréka drilling septic tanks for latrines and Coyah.

An initiative which Aide et Action project will benefit the 200 pupils is today looking to consolidate by from the school, their parents and introducing a new programme teachers, as well as 2000 inhabitto "Support School Attend- ants from the villages. *

The project will benefit the 200 pupils from the school their parents and teachers, as well as 2000 inhabitants from the villages.

yah and Walia. In Tonyah, where and contributing towards monitoring the progression of works. The











EVER-INCREASING AND COMPLEX EMERGENCY SITUATIONS

Every year, the United Nations Office for the Coordination of the world. In 2015, the report as "natural catastrophes" counted some 103 million people hit by natural catastrophes **INCREASING** and 65.3 million displaced per- **RESILIENCE TO REDUCE** sons, victims of the violence of THE IMPACTS OF conflict. And this within a con- HUMANITARIAN CRISES

text marked by an increase in In the face of this reality, all exponential demographic growth, that first and foremost, we need 2015, requests for humanitar- countries and consequently rein- is essential: reinforcement of synergies with institutions.

ian aid increased at a global force their "resilience", in other level, with a confirmed tendency words, their capacity to resist, to towards the recrudescence of adapt and to recover following needs linked to situations of con- tension or a shock. And this all flict, but also, the intertwining of the more so in that poverty is a Humanitarian Affairs publishes triggers, given that between 2013 factor which is both a trigger and figures concerning the human- and 2015, only three humanitar- an accelerator of crises, blockitarian crises having affected ian crises were solely classified ing victims in a downward spiral. Such an approach means aligning emergency, rehabilitation and development actions which must be part of ongoing efforts and must wholly embrace all relevant aspects in a complementary manner: nutrition, water, sanitarisks: exploding urbanisation, **humanitarian players agree** tion, health, economic recovery, reconstitution of a social fabric... continuous environmental deq- to lessen the vulnerability of Lastly, recourse to developmen- local capacities, participation of radation, climate change... In individuals, communities and tal tools in emergency situations



the development sector, are clearly conveying this desire to better structure humanitarian emergency, rehabilitation and development actions in order to reduce the impacts of humanitarian crises.

populations and communities,

In Mosul, teams from AAH are dealing with an unprecedented influx of refugees





IRAQ 2016 **ACTION AGAINST HUNGER**

n October 16, 2016 on Mosul where massive population national television, the flows are expected. Iragi Prime Minister announced the start of the offensive At the heart of the priorities of on Mosul in order to free the city Action Against Hunger, psychowhich had been occupied since logical support, the distribution of 2014. A vast operation which, ac- food and cooking utensils, hygiene cording to the UN, could affect up kits and emergency shelters as to 1.5 million people and for which well as the construction of toihumanitarian associations had lets and showers, and the supply already started to prepare: "**Our** of water, which as basic needs, main challenge is to succeed in are constantly on the increase. **anticipating population move-** This is how over just one week, ments to be able to reach the more than 1500 families arrived most vulnerable. We have iden- at Khazir camp, taking its popula-

and stocks are ready, but the sit- mid-November: On a daily basis, remains extremely tense, as Aneta uation can change very quickly", AAH provides 500 000 litres of Sarna, Director of AAH in Iraq explained Charlotte Schneider, water and is constantly distribut- explains: "In spite of the efforts Emergency Operations Coordi- ing emergency kits which include of humanitarian associations, we nator with Action Against Hunger jerry cans, thermos flasks, fear a real gap between needs and (AAH). The objective: to be first in **carafes, dustbins and bags.** line in order to provide necessary A professionalism and speed of community needs to get involved in assistance to populations as soon reaction which are determining order to prevent a catastrophe". as they flee the city. Emergency teams and resources have therefore been allocated to Dohuk and Erbil where the NGO already has bases. From these points, they can be deployed in order to cover areas to the north and east of





The international community needs to get involved in order to prevent a catastrophe.

Aneta Sarna, Director of AAH in Iraq

tified two directions of travel tion to almost 20 000 people as at factors in a situation which our resources. The international



Taking action to support the victims of intense flooding in the north of Bangladesh



BANGLADESH 2016 FRIENDSHIP **NEW PARTNER, NEW PROJECT**

from the monsoon. The Brah- which were already exceptional. maputra Chars (river islands) in This acute situation prompted the **more than 4.2 million people.** the Gaibandha and Kurigram dis- Fonds SUEZ initiatives to offer its tricts, Friendship's oldest and key assistance to Friendship in its When people's houses began to





🜌 n August 2016, Bangladesh were entirely washed away. This Friendship Hospital. Since this uation, Friendship launched was hit by serious flooding was possibly the most severe time, Friendship has put in place multi-sector efforts to curb the 🧶 caused by torrential rains 🛛 flooding since the floods of 2007, 🛛 an Integrated Development 🛛 after-effects of the disaster. 🗴 Programme which now benefits

project areas, were once again flood response efforts. Founded in sink, Friendship's teams rushed invaded by water. Almost 60 000 Bangladesh in 1998 by Runa Khan in with their 5 boats to rescue families were affected, half of and Yves Marrein order to help the residents and take them and whom were among Friendship's poorest and most marginalized their possessions to safety. They direct beneficiaries. Seven peo- communities in Bangladesh, the installed tube wells and latrines at ple from the NGO lost their lives NGO started work in the health- shelters. Furthermore, when the in the catastrophe. On a national care domain with the country's flood waters stayed longer than scale, more than 250 000 homes first hospital ship, the Lifebuoy expected, the NGO were faced with additional food demands and were obliged to provide 21 157 families with food for 5 days. Following this, seeds were distributed to families to enable them to guickly start producing their own food through homestead gardening.

> The damages were considerable. 10 777 hectares of farmland was flooded, destroying all of the crops and the menace of famine loomed. Some 11 292 tube wells and 18 243 latrines were damaged, with a significant risk of the spread of disease. In the face of this sit-



In giving relief. we must beware of not taking away people's selfrespect and dignity. If this happens, we're taking more than we're actually

Runa Khan. Founder & Executive Director, Friendship

An emergency programme to stem the health disaster in North-Eastern Nigeria





NIGERIA 2016-2017 (6 MONTHS) **DOCTORS WITH OUT BORDERS** NEW PARTNER, NEW PROJECT

to face up to the health disaster natural catastrophes or excluaffecting the state of Borneo in sion from healthcare, the teams North-Eastern Nigeria", declared from DWB have decided to deploy Dr Isabelle Defourney, Operations exceptional means: therapeu-Director with Doctors Without tic feeding programmes for cases Borders (DWB) in July 2016. An of severe malnutrition, secondary urgent appeal referring to the healthcare, emergency healthdramatic situation faced by the care in the camps and for isolated populations of this deprived re- populations (food distribution, gion which has been hit full on by vaccinations, basic monitoring the consequences of the violent system to monitor mortality rates conflict opposing terrorist groups and epidemics, seasonal malaria and the Nigerian government prophylaxis etc). And obviously,

since 2003. There are currently the installation of water, sani- collection areas and construc**hundreds of thousands of peo-** tation and waste management tion of incinerators, well-drilling, ple who are totally cut off from infrastructures for populations liv- installation of pumps, chlorinathe outside world, and have been ing in camps in Maiduguri, Bama tion systems, construction of toilet so for up to two years, including at and Monguno. Also on the pro- blocks and improvement of drainleast 500 000 displaced persons gramme: the introduction of waste age systems. \star or people who are living in en-

claves held by the army, who are totally dependent on external aid and who have an urgent need for food, medical care, drinking water and shelter.

Engaged for the past 40 years at a global level in order to prohe mass mobilisation of vide medical assistance to humanitarian aid play- populations having fallen victim ers is necessary in order to armed conflicts, epidemics,





At least 500 000 people who are displaced or living in enclaves held by the army are totally dependent on external aid...

When active and retired SUEZ Group employees offer their expertise in the name of solidarity





KEY FIGURES 2016

923 MEMBERS **INCLUDING 250 VOLUNTEERS**

25 COUNTRIES CONCERNED 97 ACTIVE PROJECTS

42 MISSIONS. EQUATING TO 1006 DAYS OF MISSIONS IN THE FIELD IN 2016

74 DIFFERENT VOLUNTEERS IN THE FIELD. INCLUDING 21 FIRST-TIME VOLUNTEERS

99 VOLUNTEERS LEFT THE FIELD

COMMITTED VOLUNTEERS

sonnel from SUEZ Water France (formerly Lyonnaise des Eaux) volunteered to go to Rwanda in order to help provide drinking water for populations displaced by the civil war. This initiative resulted in the birth of the international solidarity association, Aquassistance. Since this time, volunteers have participated in approximately 30 emergency missions following catastrophes, and almost 350 development aid projects have been put in place in the water, sanitation and waste sectors in almost 50 countries. The main focus of their actions: realisation of infrastructures. awareness-raising, consultancy and expertise transfer. 🗴

A MODUS OPERANDI ADAPTED TO THE NEEDS OF THE POPULATIONS SUPPORTED

In 1994, several members of per- Aquassistance structures its interventions according to three areas:

The implementation of partnerships with all of the stakeholders

Missions are always undertaken within the context of contractual relations with one or several partners (NGOs from all over the world, local associations, local authorities, Water Agencies, religious communities...)

The implication and training of populations

Aquassistance endeavours to rally populations in order to ensure that they adopt projects. They also provide training in infrastructure management and maintenance.

Post-evaluation

In 2016, Aguassistance began a post-evaluation process with 4 missions - in Burkina Faso and Mali in conjunction with Eau Vive, in Laos and in Madagascar - aiming to assess the good working order (or not) of infrastructures put in place and measure the impacts on beneficiary populations and their environment.



2016 focus on 3 emergency and intervention projects

1 HAITI **AFTER HURRICANE MATTHEW, THE BATTLE FOR WATER IS UNDERWAY**

m October 2016, Haiti was hit by Hurricane Authew, wreaking havoc among both populations and infrastructures. Central to the emergency: the need to re-establish drinking water access. Teams from Aguassistance, which has intervened on several occasions in provements in terms of the quantity and quality Haiti, immediately rallied with logistical sup- of distributed water. Following a feasibility study port from SUEZ Haiti and under the authority of the DINEPA (Haiti's National Drinking Water and Sanitation Agency). Volunteers followed one after the next to transport and install 3 mobile treatment units in the south of the country, each capable of supplying drinking water to approximately 5 000 people and to train technicians in how to use this equipment. Aquassistance also gave 3 new manual pumps to equip boreholes at isolated sites in the commune of Bainet and, with the help of the Fonds SUEZ initiatives, provided 4.5 tonnes of chlorine to the DINEPA to combat the cholera risk. The association remains on stand-by, ready to envisage other post-emergency missions as and when the situation evolves. *

2 LAOS **FROM DIAGNOSIS** TO THE PERFORMANCE OF WORKS, **MISSION ACCOMPLISHED!**

m the village of Phachao (1965 inhabitants) in Laos, Aquassistance was solicited to conduct an assessment in order to discover the reasons behind network malfunctions and propose imin October 2015 volunteers from Aquassistance got the ball rolling by entrusting works to a local company, whilst steering the creation of a user committee and conducting awareness-raising actions among users. On the programme: laying new water supply and distribution pipes; rehabilitation of water catchment structures and reservoirs; realisation of 10 water fountains, 1 connection for the health centre and 3 double toilet blocks for the school. Results are highly positive thanks to the motivation and involvement of all of the project stakeholders (populations, companies, institutions). 🗰



3 MADAGASCAR **A TWELVE PROJECT** ROADTRIP

m October 2016, 6 volunteers from Aguas-Les sistance embarked on a 12 project mission in Madagascar: 2 expertise missions, 1 works monitoring mission, 2 missions for the final acceptance of works, 4 visits to check current conditions for projects looking for financing and 3 assessment missions for projects completed in 2012, 2013 and 2014. A trip which enabled volunteers to meet with local authorities and members of Ran'Eau, the Water, Sanitation and Hygiene reference network in Madagascar, as well providing a chance to investigate local equipment suppliers. *

Aquassistance was created around a team of voluntary active and retired SUEZ Group personnel, prepared to give up their time to go into the field, to analyse, assess, exchange, raise awareness and propose long-term solutions adapted to the needs of village communities. More than 20 years later, this volunteer spirit continues to constitute the cornerstone of our actions. This is what makes Aquassistance a unique NGO in its field.



Sylvain Planchon, Chairman of Aquassistance (2012-2017)

Rising to the challenges posed by sustainable waste management STAKES

Within a context of strong demo- Environment Programme) esti- tion Advisor to the United Nations ers to rally to change things for confronted with an exponential rise in the volumes of waste they gen- the merchant navy. erate. According to the World Bank, **global production of solid munic-** In spite of the importance of stakes, ipal waste is set to reach around the question of waste has long 2.2 billion tonnes per year in 2025 - the equivalent, on a daily basis, of

the weight of the Great Pyramid of Giza in Egypt. These volumes specific regulations and benefiting are poorly treated, or even not from adequate public and private on the guality of life of inhabit- SDG (Sustainable Development ants: the consequences on public Goals) adopted in 2015 by UN health and local environmental member states should change



graphic and economic growth, mates that the climate impact of Secretary General: "The stakes water and waste. It's up to them to cities in developing countries are domestic waste on a global level is of water and waste will take on a seize this chance to create a new equivalent to that of civil aviation or

remained in the background to the detriment of the introduction of a veritable outlet, governed by treated at all, and heavily impact financing. Its inscription in the quality are multiple. More glob- the rules of the game, stresses ally, the UNEP (United Nations Gérard Payen, Water and Sanita-

As regards waste, the challenge does not so much lie with sophisticated infrastructural development as with the introduction of an efficient service. guaranteeing the comfort of populations and safeguarding the environment. It is therefore essential to rally local players. particularly elected and institutional representatives. Without their commitment. in the medium term, no sustainable evolution can be envisaged.

Dominique Pin, Administrator of the Fonds SUEZ initiatives



political and media visibility that dynamic and ensure we reach the

they have never previously known. SDGs." *

It's an historic opportunity for play-

Today, urban growth is rendering the waste to development aid. A lot still remains to be accomplished. to be invented. Our partnership with the Fonds SUEZ initiatives has permitted us to put in place a pilot project on a wide scale in Dolisie. Congo Brazaville. The "research-action" undertaken alongside and for populations is a model which we hope to extend.

Waste recycling at the heart of the circular economy

AWE28 MOZAMBIQUE 2015-2017 (2 YEARS) AMOR



Eco-points, voluntary drop-off and the central government. And and purchase points for recycla- which, after being created in Mable materials (paper, cardboard, puto, is being extended to the rest plastic, metal, oil and electronic of the country, namely to Beira, a waste) to which anyone can take city with a high waste production Waste is then conditioned to be sizeable social dimension, with that works, thanks to actions to manage the Eco-points. raise awareness and implicate





he approach of AMOR, communities, schools, the pri- Backed by the Fonds SUEZ ini- deal to be done to make recycling a Mozambigue's nation- vate sector (namely the company tiatives since 2011 and within reality on a large scale in Mozamal recycling association, 3R which stands for Reduce, Re- the context of the Beira project, bigue...". He remains convinced is based on the introduction of use and Recycle), municipalities AMOR now collects approxi- however: "The development of mately 6 800 kilos of waste every recycling shows its relevance month via 10 school Eco-points and its power as one of the most and 5 community Eco-points important tools of the "Circular managed by partner commu- Economy", with benefits in the nity associations. The long-term social, economic and environtheir sorted, recoverable waste. rate. The project also includes a objective is to ensure the economic mental domains." * independence of the community sold on to Mozambigue's recy- the integration of vulnerable pop- Eco-points by increasing the guancling outlet. And it's a system ulations who are trained in how to tities of recyclable waste deposited The long-term and then sold on, and by entrusting objective them with the collection of waste deposited at the school Eco-points. is to ensure Doing this would secure an income the economic for the forty or so private individindependence uals involved in the project. For of the community its part, the company 3R is starting to build a recycling centre to Eco-points. create additional outlets for recyby increasing clable waste. the quantities In parallel, at national level, the of recyclable association is voicing its case for waste deposited the introduction of responsibility mechanisms to be extended to and then sold on. the waste producer. A lengthy task



points out Stéphane Temperman who explains: "there is still a good

Pa jete fatra la ! Don't dump your rubbish there!



ITIAH 2015-2017 (2 YEARS) CEFREPADE

he Francophone Centre for Partnership Research in Sanitation, Waste and the Environment (CEFREPADE). created in 2007 within a laboratory belonging to the INSA in Lyon, is pursuing a single objective: to contribute towards improving living conditions in developing countries, via **actions** which combine scientific rigour ing and tourism will be boosted, and and long-term feasibility in the more widely, that education, food field.

which marks Haiti, in Gros Morne the CEFREPADE is drawing sup- 4 aspects: support with putting in port from the proactive approach place domestic waste management of local civil society organisations systems; support with building and from the commitment of local partners (the AOG, Association of schools; support with reforesta-Populations from Grand Plaine, tion; and the linchpin in ensuring Quisqueya University, and Gros the success of the project, training Morne Town Hall) in order to and awareness-raising actions with involve populations in an experi- respect to new agricultural and mental programme which has the objective of restoring and preserving natural environments (water, soil, air, biodiversity). The goal is that, thanks to a snowball effect, agriculture, livestock farmsafety, health and the energy needs



CEFREPADE



Collection, transport, storage and treatment of waste: everything still needs to be created

SENEGAL 2013-2016 (3 YEARS) EAU VIVE

new administrative and commer- It is within this context that Eau cial centre, and a place of attraction Vive was solicited to put in place for rural youngsters coming to the **an efficient waste management** town in search of a better life, as service throughout the entire well as a point of transit towards **town**. With the technical support of Mali, Guinea and The Gambia, Aguassistance, Eau Vive has put in

Koungheul is experiencing un- place an integrated waste manage- capacities, and which has permitprecedented growth and rapid ment approach and reinforced the ted the everyday living conditions of urbanisation, which is resulting in town's communal technical servic- more than 20 000 people to be imover-population with the sponta- es : hygiene promotion campaign, neous and uncontrolled creation of training of hygiene committees, new peripheral districts, which are organisation of waste collection oungheul (23 000 in- little or not at all connected to ur- from homes and at the local marhabitants). a town in the ban services. The absence of waste ket by cart drivers, construction of 🌌 🍋 south east of Senegal, 🛛 management services was aggra- 🛛 relay depots and redevelopment was confronted with extreme-vated by recurrent flooding during of the municipal landfill, provision ly worrying environmental and the rainy season. Communal Tech- of a tractor and training in landhealth problems owing to its al- nical Services do not possess the fill management and equipment most generalised squalor. As a necessary workforce or equipment. maintenance, development of the communal technical service...It's a vast undertaking which concerns the entire local waste management outlet, overseen by Eau Vive and Aquassistance, with an approach adapted to needs and local



proved. \star



Supporting the pioneers of domestic waste composting in Togo with Africompost



FONDATION GOODPLANET

TOGO 2011-2016 (5 YEARS) GOODPLANET

🐲 ithin the context of its United Carbon Action" Lastly, since 2014, the project benprogramme (ACS), the GoodPlanet Foundation is steer- which serves to certify carbon ing the Africompost project in offset projects with a high envi-5 African cities, including Lomé ronmental and socio-economic in Togo, alongside the French impact. As a result, the ENPRO associations Gevalor and ETC composting plant is now a model Terra, both of which are special- for the entire country and more ised in implementing **integrated** widely, within the Re-Sources waste management solutions network whose ambition it is to combining social, economic and **environmental impacts** in cities in Africa, the Caribbean and the in the south.

A key player in the project in Togo, In 2016, the renewed support of the local NGO ENPRO, which in the Fonds SUEZ initiatives per-2011 put in place a composting mitted the surface areas covered plant whose results are constantly to be extended in order to facilitate

and in 2016, ENPRO obtained impact on employment. * financial support from the city.

efits from the Gold Standard label, circulate best practices in cities Pacific.

progressing. In 2016, almost the organisation of various work-2600 tonnes of waste were shops, permit waste screening in **treated** and 2/3 of incoming waste all seasons (including during the was recovered. Approximately fifty wet season), protect the compost sorting and composting oper- produced and **improve health** atives have been employed and and safety in the workplace. trained. Thanks to advocacy work, Furthermore, the mechanisation domestic waste recovery via com- of a certain number of operations posting has been integrated into will also increase the platform's the city's strategy for 2016-2020 treatment capacities with no



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With Jean-Luc Martel. the Project Co-Referent and SUEZ expert, our exchanges and visits have permitted both methods and expertise to be reinforced. They have also enabled a marketing and commercia approach to be developed for the platform's produce, compost. Compost has to correspond to the expectations of the Togolese agricultural sector. This commercial development stage should permit the platform's sustainability to be consolidated



Sébastien Charles. echnical - Commercial Manager, SUEZ Organic, roiect Co-Referen

Innovation, tests and dialogue for waste management in Dolisie



CONGO BRAZZAVILLE 2011-2016 (4 YEARS) GRET

he innovative actions solidarity-based development commune, decentralised serfounded on an experibe sustainable without creating a dependency, and must lead to the reinforcement of players and the independent operation of the structures put in place": it is with this conviction in mind that the Gret, founded in 1976, currently

put in place by the Gret, in 28 countries. In 2011 in Dol- vices, district leaders, users mental basis, are designed to Gret embarked on the Promaiss in jointly defining and implecases of malaria and typhoid. seeks assistance from 771 pro- Its objective is to raise aware- door-to-door collection in five fessionals to ensure a more **ness, rally and accompany** the central districts. With the sup-

Municinal agents are trained in how

to use three wheel dump trucks



isie, in the Republic of Congo, the and civil society organisations project within a context marked menting a waste management by the multiplication of archa- policy. Following an assessment ic rubbish tips, the obstruction and several possible scenarii, of rainwater and river drainage the commune put together an systems, incorrect waste incin- action plan for 2017, based on eration practices and the rise in the introduction of local pre-collection services, in the form of port of the Gret, the commune has introduced a pilot service which includes the construction of a staging area for domestic waste, the purchase of 8 three wheel benefited from accompanying actions: re-launch of the waste A technical, economic and social assessment of the service.

efit from the service; almost by the Gret from the European 180 tonnes of waste are evacu- Union for the next 3 years, conseated every month and more than quently permitting the service to 60% of the population pay the be extended and consolidated. *



dump trucks, 32 waste collec- waste tax. Lastly, 94% of users tion kits and 3 700 bins. It has also declare themselves to be satisfied with the service.

tax, training of municipal person- assessment and an analysis of nel, design of a management plan, service governance have been awareness-raising, monitoring - conducted, constituting the basis for a capitalisation approach. Today 15000 inhabitants ben- New financing has been obtained Sustainably improving hygiene in three Senegalese communes





SENEGAL 2015-2018 (3 YEARS) **SECOURS** CATHOLIOUE

🚧 n Senegal, waste manage- are closely involved in the prochallenge, and all the more services, the communes have so given that the competent author- allocated plots of land on their ities struggle to find the necessary outskirts in order to create landfunds to finance infrastructures fills where basic earthworks have and cover operating costs, and that the population is not spontane-

ously sensitive to the importance Caritas Kaolack is today lookof health and environmental stakes.

Caritas Kaolack, member of benefitting from services and by Caritas International and a putting in place, upstream and at long-standing partner of the landfill sites, sorting and recycling Secours Catholique-Caritas outlets in order to recover some of France, has been working on this the waste collected, consequently

issue since 1993, firstly in the city limiting the quantities needing of Kaolack then in the **three com-** to be landfilled and creating jobs munes of Gandiaye, Kahone and and resources to be re-injected Keur Madiabel, which represent in into the global waste management excess of 30 000 inhabitants, and system. To ensure the success approximately 4000 households. of its actions, Caritas Kaolack is Alongside awareness-raising drawing on the technical expertise

populations, Caritas Kaolack has specialised in solid waste mandeveloped a district waste collec- agement in Sub-Saharan Africa, tion system based on door-to-door collection using donkey-pulled Association for Fair and Interdecarts, paid for by households.

The results: civil society organi- partner for awareness-raising and sations and the local authorities education. * ment constitutes a major ject, 1532 households benefit from

already begun



and educational actions targeting of Gevalor, a French association



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and on the ASDES (Senegalese pendent Development), its local

The introduction of a waste service requires a vital investment among populations to incite them to get involved and believe in the effectiveness of the system.

Svlvain Planchon. Chairman of Aquassistance (2012-2017). Project Referent





TR.

facilitating social inclusion thanks to employment and training





Associations: a central role in the fight against exclusion



In 2015. the French Government

published its second "Multi-Annual Social Inclusion and Anti-Poverty Plan", the implementation of which requires the joint commitment of all of the stakeholders: the State. local authorities, the associative sector and vulnerable populations themselves.

Within a context marked by the persistence, or even the increase in situations of poverty and exclusion in France, this synergy is essential, the associations having developed an irreplaceable know-how in the global accompaniment of persons, thanks to tried and tested methods.

EXISTENTIAL POVERTY AND EXCLUSION

Every year, the Secours Catholique - Caritas France publishes a statistical report on situations of poverty¹, which accurately and substantially depicts precariousness in France. The figures **FIELD ASSOCIATIONS** speak for themselves: today, TO FURTHER SOCIAL almost 9 million people (3 million INSERTION of whom are children), equating

live in a situation of poverty. terms of financial income, but also scale of the household.

stances (handicap, unemployment, them to bounce back. single parenthood, addiction...). The associations supported in turn generates difficulties in by the Fonds SUEZ initiatives terms of access to fundamental contribute towards achieving

insertion or reinsertion are con- often highly innovative projects sequently processes which aim to give back rights which have been taken from excluded populations owing to poverty: housing, health, lished in the field and responsive education, employment...

sion and Anti-Poverty Plan²" A poverty which is measured in initially adopted by the French By doing this, they often effec-Government in 2013 and renewed tively resolve complex issues to in terms of living conditions. We in 2015, puts forward a set of consequently speak of "existen- measures whose objective is State is capable of resolving sintial poverty", which is defined as a to take action at the root of the **gle-handedly**. global lack of elements for mate- problem - non-recourse to rights, rial well-being, measured on the the lack of accompaniment or training, isolation in the face of This "existential poverty", often misfortune - and provide peoaggravated by personal circum- ple with a springboard to enable

rights and violations of human dig- these objectives via the develnity, leading to "exclusion". Social opment and implementation of

tion, training and insertion via economic activity. Well-estabto needs, they work alongside project beneficiaries to develop solutions adapted to the specific issues faced by the publics they accompany: women, migrants, handicapped people, the homeless, children and young people to 14.1% of France's population. The "Multi-Annual Social Inclu- from deprived backgrounds, people suffering from addictions etc. which neither the market nor the

in the essential fields of educa-

5/2016 Statistical Report, Secours Catholique-Caritas France : www.secours-catholique.org/ sites/scinternet/files/publications/rs15couv-

2/http://social-sante.gouv.fr/IMG/pdf/dppauvreteweb-v01.pdf

Civic service gives young people a chance to feel like stakeholders in their own right in our society. It gives them a unique opportunity to make a personal contribution in creating a society of more responsible and supportive individuals, alongside associations, public players and companies. This is also true for youngsters having dropped out of school who are in even greater difficulty as they often lack confidence and have no projects for the future. Civic service permits them to take a step back, to regain confidence in themselves and to renew with a desire to learn.

Marie Trellu-Kane, Chairwoman of Unis-Cité Member of the French Economic Social and Environmental Council Administrator of the Fonds SUEZ initiative



The fight against exclusion is everybody's business and laws and decrees alone will not suffice. Companies have a local role to play which is extremely concrete. It is up to us to initiate, or even jointly create partnerships to rapidly permit the insertion cause to evolve, and consequently contribute towards reinforcing territorial cohesion. It's part of our civic responsibility.

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French Structures for Insertion through Economic Activity (IAE) permit the persons furthest from employment to benefit from a reinforced accompaniment which is designed to facilitate their professional integration. This mission constitutes a veritable human, social and economic challenge, given that it must constantly adapt its responses to the sometimes divergent imperatives of the employment and solidarity markets. From this point of view, IAE structures constitute driving forces for innovation.

Bernard Guirkinger,

Administrator of Lydec, Regional Delegate of SOS Group, Eastern Region, Administrator of the Fonds SUEZ initiatives





Shifting the position lines for the successful insertion of the most vulnerable populations





FRANCE 2015-2017 (2 YEARS) **ATELIERS** SANS FRONTIERES NEW PARTNER, NEW PROJECT

addictions...) and helps them to economic crisis. reintegrate society on a personal and professional level. How ? Spurred on by the favourable opin-

tics or urban agricultural domains necessary investments to develop

acy workshops, driving licence, basic skills, discovery of various professions, tips on how to look for employment...

The success of these insertion proof host structures. Unfortunately, their financial situation is extremely greater benefit of all. 🖈 fragile given that, according to regteliers Sans Frontières ulations in force, such structures (ASF) is an Insertion depend on subsidies and dona-Through Economic Ac- tions to the order of 70% (50% by tivity (IAE) association which has way of derogation), which are diffibeen established in Bonneu- cult to anticipate. Only 30% of their il-sur-Marne(94) since 2003. **Every** budget is the result of their eco**year**, the association welcomes nomic activity. A breakdown which one hundred or so people in pre- aims to favour the social vocation carious situations (no job, often no of the approach but which could home, health problems, a handi- reveal itself to be counter-procap, illiteracy, over-indebtedness, ductive within a context of global

By proposing them a job to in- ion it received to allow its turnover crease their professionalism in to cover up to 50% of its expenses. the IT equipment recycling, logis- the association ASF is making the

along with personalised accompa- its activity and permit it to welcome niment and training programmes a greater number of beneficiarto reinforce their aptitudes: liter- ies. And consequently provide proof that the social mission of IAE structures would gain a great deal from basing itself on a more competitive economic model.

The long-term objective is to provoke a change in the regulatory jects largely depends on the solidity framework governing insertion workshops and projects, for the



The success of these insertion projects largely depends on the solidity of the host structures. Unfortunately, their financial situation is extremely fragile...

In the face of the unavoidable fall in public subsidies, ASF is showing proof of lucidity and creativity by developing an economic model with a high social impact! Bravo!



Making equal opportunities a priority



FRANCE 2016-2017 (1 YEAR) CULTURE PRIORITAIRE **NEW PARTNER, NEW PROJECT**

ways constitutes a source of social inequality: figures from the INSEE indicate that 84% of children whose parents occupy executive positions obtain their for non-French speakers. In 2015- ble. For the youngest participants, Baccalauréat (A-level equivalent) 2016, the association monitored the emphasis is placed on look- The association operates thanks to as opposed to 55% of children of 58 youngsters, 29 aged 15, 15 aged ing for a work placement and an employees or labourers, and that 16 and 14 aged between 17 and 18. 61% of children whose parents Culture Prioritaire proposes them tural awareness. The following are executives or intermediate an annual programme of around year, the programme is oriented for equal opportunities. professionals, go on to obtain a 80 hours, which combines inter- towards general culture. Lastly, higher education diploma as op- active sessions on a Saturday, for the oldest participants, and in posed to just 31% of children of extra-curricular visits during conjunction with a coaching and employees or labourers.

It is to combat this persistent social determinism that in 2013. the association "Culture Prioritaire" was created in Paris. The solutions proposed? Free programmes for extracurricular accompaniment oriented towards general and professional culture, two essential elements when envisaging higher education and good professional insertion. A mission undertaken in partnership with educational establishments and local development teams in roof that the cultural and working-class districts in Paris, family environment al- and which targets young people between the ages of 15 and 18, the company visits, meetings with the Baccalauréat exam and higher majority of whom are of foreign professionals) and individual- education inscriptions along with origin and often began their educa- ised accompaniment in liaison sessions to meet with professiontion in France in reception classes school holidays (museums, the- orientation company, participants atres, concerts, cinema clubs, are offered help with preparing for



rogramme inasters fro





with parents for the most vulnera- als and visit companies.

professional educational experts incitation towards increasing cul- and a team of volunteers who are resolutely committed to this fight

> Culture Prioritaire, which is extremely well-established at a local level, proposes a personalised programme which boosts relations between beneficiaries and nvestors, <u>who can offer worl</u> olacements to 15-16 vear olds from the association.

Jamal Karaoui.

Purchasor Transport Category, Recycling and ecovery France, ŠUEZ, Project Refere



Learning the French language to further integration

FRANCE 2015-2016 (1 YEAR) **ATOUTS COURS**

PROJECTS

or migrants and refugees, **counts some 160 volunteers who** it is impossible to integrate without employment, and it is impossible to find a job if you don't speak French: this convic tion is at the heart of the mission of the Atouts Cours association, founded twenty years ago by Robert-Charles Chemoul, in Paris' 18th district. Throughout the year and without a selection process, the association welcomes refugees and migrants either having

iust arrived in France or having been in France for a long duration, and offers them literacy or French its, artistic activities, as well as assistance with administrative procedures. Today, Atouts Cours The support of the Fonds has oversee 110 weekly workshops for more than 1000 language



learners. "We have a mission to welcome all of the people whose lack of knowledge of the French language workshops, cultural vis- language places them in a real situation of handicap" summarise team members.

enabled the association to create IT workshops and "ALPES". linguistic workshops with the objective of finding employment, a qualification recognised by the City of Paris, and which provides practical knowledge on the world of employment, with variations adapted to the catering and construction domains. The pro-

gramme will soon be extended to

encompass childcare and secu-

rity professions *

Accompanying those who have no other choice but exile

Learning the language is essential to integrate and understand the culture of the host country. It is the first irreplaceable step towards insertion

and independence.

ATOUTS COURS

Marielle Martin. Proiect Referent ustomer Services Manager, IEZ Smart Solution



FRANCE 2015-2016 (2 YEARS) LA CIMADE

as well as all of their fundamen- legislation tal rights, and offer assistance

housing, bank accounts etc.

veritable migration crisis, the sharing of useful experiences. ince the 1930s, the Cimade Cimade Ile-de-France has develvictions. In concrete terms, in ing hours for the association and and journeys. 🖈 Ile-de-France, thirty or so trained organisation of information meet**volunteers provide socio-legal** ings nearer to where migrants are advice to accompany people in living, distribution of information their administrative procedures kits taking account of changes to

with guestions relating to health. The Cimade is also endeavouring to reinforce networking for players involved with refugees and Today, in the face of the ampli- asylum seekers and to organise fication of what has become a a transfer of expertise and the

has been taking action oped new responses adapted Lastly the Cimade invests its to defend the dignity and to new needs: introduction of a efforts in initiatives to combat rights of refugees and migrants, mobile team who go out and meet prejudice and amalgams, via the irrespective of their origin, their with migrants directly in camps circulation of well-documented political opinions or their con- or squats, new and longer open- analyses on migratory profiles



On the road to reconstruction for young drug addicts



FRANCE 2015-2016 (2 YEARS) SAN LORENZO



Play once, play twice and win!

FRANCE 2016-2019 (4 YEARS) REJOUE

lenges of our society – the new "consum-action" model. Toys insertion of vulnerable sold in shops or at one-off events, populations, limiting waste, rais- a Solidarity Christmas for chil- the impetus of Jean-Guy Henck- Réseau Cocgne launched a level ing awareness as regards reuse dren in need, awareness-raising and sustainable development – the association Rejoué, created in 2012 and storage processes, they are in Paris, has decided to change the rules of the game: it has created **The results are constantly** an **innovative collection, sorting**, **improving** with in 2016, 20 people reuse and re-sale model for sec- employed as part of an insertion **ond-hand toys**, drawing support process, 40% of people having from a team of personnel in the returned to employment or training, insertion process and benefitting and 26 tonnes of toys recovered.

he San Lorenzo France as- In 2015, the Lourdes site cresociation, created 15 years ated two workshops open to thirty ago, welcomes young or so youngsters: a carpentry drug addicts, who have totally programme and a green areas broken away from society, to its programme where participants structures in Lourdes, Lyon and can discover their aptitudes and Lille. Within a community living develop real professional skills. structure, the association offers which can be put to use when they them a **radical and demanding** leave the structure. change of life; total abstinence The furniture and organic fruit from drugs, alcohol, substitute and vegetables produced, used drugs, and a chance to re-learn internally, contribute towards the rules of everyday life, work, the everyday functioning of the group activities to the benefit of establishment. For managers, the local authority, respect for the results of the first training others etc. Alongside them, a cycle are positive:"The motivation mentor, someone who has expe- and the fulfilment of participants rienced the same difficulties, and are encouraging us to pursue our who is able to support them in

le jouet solidaire

project." \star

from a collective and individu FRANCE al accompaniment. An economic activity which functions thanks 2015-20 to the implication of private in-RESEA dividuals, companies, childcare professionals, local authorities

actions, optimised toy processing never short of ideas.

efforts and investment in this

The people welcomed into the programme the project which will become their work and reinsertion tool within the establishment that's what leads to extremely positive social reinsertion rates.



Thomas Veith Agency Manager, Water France, SUEZ, Proiect Referent

A thriving hybrid curriculum

16 (1 YEAR)	
U COCAGNE	



the Réseau Cocagne. A crucial element in the success of the project: the high quality of management teams.

In 2013 and in partnership with the o rise to the major chal- who have been invited to adopt this management of the first "Jardin de Co- CFPPA (Bougainville Professional cagne" (Cocagne Garden) Training and Agricultural Promotion was born in 1991 under Centre) in Brie-Comte-Robert, the el. His idea: to encourage the IV specialisation certificate, aimsocio-professional insertion of ing to train managers, capable of people in highly precarious situa- mastering agricultural techniques tions by offering them a chance to and with the capacity to accomlearn about organic market gar- pany persons in difficulty. A recipe **dening, whilst selling produce** for success with 3 classes havwithin a short circuit to clients ing already graduated from this who are members of the associ-programme, and the ambition to ation. Today in France almost 130 double the number of participants, solidarity companies have joined to reach thirty every year.



Bouncing from one innovation to the next



FRANCE MAISON **POUR REBONDIR**

cal players looking to provide "J'entreprends" programme, which **ployment question**, in particular so people in difficulty but who have for the most vulnerable.



was created in Bordeaux subsidiaries and partner companies (representing 54 jobs). in 2012. As new projects for persons encountering difficulhave emerged, the MPR has be- ties at the level of professional come a veritable hub, **offering a** insertion- continues. From 2014, **point of convergence for all lo-** this project was completed by the results to date: 175 beneficiaries, to establish a contact between The initial mission of the MPR - to 90 of whom have joined SUEZ com- local companies and young people opened a new branch in Val de

he Maison pour Rebondir long-term employment within SUEZ created their own small company Bâtisseurs insertion project, or

hosted and supported innovative Détritivores" association. approaches to promote employencourage and secure access to panies in France and 43 who have from priority districts by propos-Marne. ing one week coaching sessions to youngsters followed by meetings with professionals, after which, professionals undertake to give the youngsters a helping hand to permit them to get the ball rolling (contacts, work placement, sponsorship etc).

> Lastly, since 2016, the MPR assists social entrepreneurs committed to the circular economy with the development of their projects by integrating them into operational partnerships with SUEZ. For example, SUEZ Water is currently changing water meters in conjunction with the Les Compagnons

SUEZ R&V (Recycling and Recovery), which is developing a collection ser-Since the end of 2015, the MPR has vice for food oils alongside the "Les

Aworksho

for women looking for

employment

ment. Among these initiatives, A multitude of initiatives which innovative responses to the em- every year accompanies fifteen or the "100 Chances, 100 Emplois" feed the "social inclusion" advassociation (100 Opportunities, sory role of the MPR with SUEZ a company creation project. The 100 jobs) programme which aims teams. Bolstered by these numerous successes, in 2016 the MPR

> Since 2016, the MPR has assisted social entrepreneurs committed to the circular economy with the development of their projects.

Inter-cultural solidarity projects for women





FRANCE 2016 (1 YEAR) **PROMOFEMMES**

Promofemmes had the main with numerous operational part- within and outside of the family objective of facilitating commu-ners - including the Maison pour context. Lastly, following training, nications between mothers of Rebondir-in every domain: health, candidates benefit from a 6 month foreign origin and interveners social, culture, professional inte- personalised accompaniment. from the PMI (French Maternal gration, access to rights. and Child Welfare Services). Since then, the association has sig- Over recent years, to respond to nificantly expanded its scope of the demand of women who are action to mirror the evolution of globally more educated in their needs expressed by a growing countries of origin, the associanumber of members and pro- tion has developed a professional poses a global approach to family, gualification programme to social, cultural and profession- focus on 4 professions where al insertion for migrant women, the employment market is

which takes account of all of the problems they encounter.

An ambitious programme given that it encompasses basic knowledge, preventive healthcare, In 2016, 40 women completed access to rights, parenting, culture, these training programmes. The access to the world of employment expected results combine the etc. But a programme which banks acquisition of expertise and proon the determination of women to fessional gualifications but also, really take control of their lives, on inextricably, the reinforcement of the wealth of exchanges between know-how and self-management beneficiaries (750 beneficiaries of skills: better mastery of written 68 different nationalities in 2015), and spoken French, knowing how reated in 1994 in the Saint on the quality of investment by pro- to look for employment (CV, job Michel district of Bor- gramme leaders, and lastly, on a searches, how to introduce yourdeaux, the association solid establishment in Bordeaux self etc), better self-esteem both

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dynamic: assistance with very voung children and senior citizens, industrial cleaning and collective catering services.

In 2016, 40 women completed training programmes.





At rue de l'Abbé Pierre, we repair lives



expertise and ensure the sale of renovated items. More widely, the project will have an environmental impact via the recycling of equipment initially destined for landfill; and a social impact via the possibility for low-income households to purchase cheap bicycles. The workshop is due to be up and running during the first six months of 2017. *



FRANCE 2016-2017 (1 YEAR) **EMMAUS** COTENTIN

NEW PARTNER, NEW PROJECT

junk shop where we all hope to ances...). unearth a hidden treasure.

ity project which requires the full use of their expertise, whatever it may be.

project to reconstruct people via employment and community life. Founded in 1970 near to Cherbourg, it is now established rue de l'Abbé Pierre in Equeurdreville, and welcomes 32 companions who live from or the general public, Em- the sale of raw materials (scrap maüs is a place where you metal, cardboard, WEEE) and the can drop off things you no resale of items donated by prilonger need. It's also the number vate individuals or companies you can ring if you want to clear (clothing, furniture, toys, books, out your attic. Last of all, it's the ornaments, household appli-

"We receive a lot of bicycles which But above all, Emmaüs is a place are sometimes in a terrible state. of welcome, of life, of work and of We have to take them apart and solidarity which operates solely to throw them away owing to a help people who, at a given time, lack of technical means, whilst have found themselves totally we possess the human means excluded from society. These men to repair them": in light of this and women, the companions, go observation expressed by its

on to become players in a solidar- Chairwoman. Marie-Jeanne Cauvin. in 2016. the Emmaüs Cotentin community began to build a workshop dedicated to the repair/sale of bicycles and The Emmaüs Contentin com- other simple mechanical items. munity, one of 115 which exist in The objective is twofold: to permit France, wholly comes within this the companions to acquire new

Emmaüs, it's first and foremost a place of welcome. of life and of solidarity.



Have you got a project to bounce back and you're looking for accompaniment?





FRANCE 2016-2017 (1 YEAR) PENICHE DU COEUR NEW PARTNER, NEW PROJECT

was opened by the Restaurants teers, a social team composed the Fonds SUEZ initiatives, which is du Coeur in Paris in 1995 and of 4 employees and a voluntary split into 3 objectives: to better treat whose action comes within the aid Professional Insertion Advisor ac- the black waters produced by the scheme for the most vulnerable companies residents on the path to Péniche; to increase the reliabilmanaged by the SIAO Paris (Inte- reinsertion. In 2015, the Péniche ity of sanitary pump operation; to grated Reception and Orientation du Coeur welcomed 1814 peo- overhaul the hot water production Service operated by the SAMU Social – France's Municipal Hu- for 23 474 overnight stays. Stays 🛛 larat the level of showers. 🖈



FRANCE 2016 (1 YEAR) FONDATION 2^E CHANCE

lain, Zabiullah and Alice have all had difficult lives with great trials to bear. Today, they have turned things

sale of laying-hens, eggs and or- over a duration of between 6 and ganic potatoes. Zabiullah, a refugee 24 months. Beneficiaries are monfrom Afghanistan, has created his itored by one thousand committed own company as a tailor. Alice has volunteers at 60 relay sites who started up a company producing work in close collaboration with one spirulina, a species of freshwater hundred or so public, private and asalgae. Like them, 6 800 other peo- sociative partners. To measure the ple have already benefited from impact of its actions since its crea "helping hand" from the Fon- ation in 1998, the Foundation has dation de la 2^e Chance, to follow conducted a study spanning 15 years a training programme or create/ with extremely encouraging results take over a small company. This according to its managers: "With assistance, which is available to **65% of our candidates declaring** people between the ages of 18 and that they are no longer in a pre-62, living in highly precarious situ- carious situation, we can confirm ations, and namely, showing a real that the objective of the Fondation desire to bounce back, consists de la 2^e Chance has been reached, around: Alain has launched his in two aspects: funding (between and even go so far as to highlight farming project, which includes 5000 and 8000 euros) and profes- its exemplarity". *

Extending a better welcome to the most disadvantaged

manitarian Emergency Service). which are constantly getting longer, Run by 170 volunteers, **the ser-** in view of the increased demand. vice provides accommodation for the insufficiency of solutions proup to 70 people throughout the posed by long-term structures year, enabling them to share mo- and the difficulty of finding emments of conviviality with people ployment. In order to perpetuate its living on the streets "until they actions and improve the living conare proposed an orientation", in ditions of residents, the Péniche du he Péniche du Coeur is keeping with article L345-2-3 Coeur now needs to align itself a Emergency Accom- of the French Social Action and with health and environmental modation Centre which Families Code. Alongside volun- **standards.** A project, supported by **ple and provided accommodation** and distribution system, in particu-



vermiculture composting and the sional social and human mentoring

Following an assessment, we have defined a strategy for works, which prioritises the actions to be taken. We are also providing our sanitation knowledge for canal boats and barges on the Seine, a domain in which we already intervene.



Pascal Lemoine Service Manage naineerina and eritage, SUEZ Water France Project Referent and Intervene



Stéphane Cornu Technical Director Project Referent and Intervener

Giving the keys to the future to motivated and committed youngsters



FRANCE 2016-2017 (15 MOIS) **INSTITUT DE** L'ENGAGEMENT **NEW PARTNER, NEW PROJECT**

moting the commitment of young chance to participate in 6 month to one year general interest mis- limited". sions. Just two years later in ment (Institute for Commitment) 300 partners (educational estabwas born, as Claire de Mazan- lishments, companies, associations, explains: "**During their Civic Ser-** Institut identifies these young people great potential, a real commit- them in their projects, offers them a





🚧 n 2010, the French Govern- ment, a multitude of qualities, personalised accompaniment and The Fonds SUEZ initiatives has ment introduced the Civic but the future in store for them Service with a view to pro- **doesn't reflect this; they haven't necessarily done well enough** training, find a job or set up their also by organising a day to select people in society by giving them a **at school, they don't have a net- own business.** By doing this, the candidates in conjunction with work, their financial means are

2012, the Institut de l'Engage- With the support of more than court, co-founder and director foundations, local authorities...), the they can debate with front-rankvice, some young people show a and opens doors for them, supports stakes of today's world.

financial support on a case-by-case decided to support them by probasis, to enable them to **go back to** viding financial assistance but Institut also responds to the need voluntary personnel from within expressed by schools and compa- the Group SUEZ. * nies to diversify recruitment without foregoing their requirements.

Youngsters also participate in "Commitment Universities" where ing personalities on the major

The Institut de l'Engagement is growing rapidly: In 3 years time, it plans to intake 1000 "candidates" per year (it welcomed 150 in 2012, 200 in 2013, 250 in 2014, 400 in 2015 and 700 in 2016). Eventually, the objective is to create a new generation of enlightened managers who carry with them commitment and citizenship values.

Among the candidates from 2015, 80 carried out their Civic Service within Unis-Cité and 16 of them, who possessed no higher education qualifications, now plan to return to their studies

Regular growth 150 candidates in 2012 200 candidates in 2013 250 candidates in 2014 400 candidates in 2015 700 candidates in 2016

Forecast 1000 candidates per year by 2020

Paving the way towards a more supportive society



2015-2017 (2 YEARS) **UNIS CITE**

carers, raising awareness about Another of its achievements: Boostsustainable development among er, a national programme created in inhabitants from working class 2012 in partnership with the French districts, helping refugees to in- National Ministry for Education in tegrate etc...just some of the order to get young people having challenges that the **170 000 young** people between the ages of 16 and track via an adapted civic service **25 who have carried out their Civic** programme which includes 2 days Service since its creation in 2010 of school attendance per week in have decided to rise to. In teams small groups and with specialised and in their diversity, they commit teachers. In 2015-2016, the Fonds to missions spanning an average period of 8 months whilst simulta- ject by providing financing for 40 neously preparing their post-civic volunteers, 20 of whom were miservice project. At the origin of this nors, at sites in Paris and Bondy, and system, the Unis Cité association, the participation in local steering a pioneer in the domain and which committees organised by Unis-Cité

ighting against exclusion, in 2015-2016, mobilised 2500 volbuilding the inter-gen- unteers throughout France, 174 of erational link, helping whom were from the Paris region. dropped out of education back on SUEZ initiatives supported the pro-



in conjunction with partner secondary schools and associations and missions designed to prevent youngsters dropping out of school. Furthermore, personnel from the company have rallied to welcome and coach youngsters: individual interviews and help with CVs and job-seeking, an insight into SUEZ professions but also others trades, coaching on verbal and non-verbal communication, exercises on how to present and promote their work experience. \star



As partners of the Unis-Cité Booster programme in Paris and Bondy since 2014, we constantly come across young people carrying out their civic service, half of whom are minors on their way back to school after having dropped out, whilst simultaneously performing a citizen-oriented mission.

And to go a step further, every year we organise a "Tremplins" day at the La Défense Head Office with the participation of

Brigitte Deleplancque, Diversity Project Manager SUEZ, Project Refere







reinforcing expertise and boosting innovation

A-K



STAKES

Banking on human capital for a sustainable future



Reinforcing expertise via training and education, promoting knowledge circulation and sharing, encouraging the emergence and spread of innovation - all of these constitute all major sustainable growth levers.

The Fonds SUEZ initiatives namely comes within this dynamic via the ParisTech "SUEZ-Water for All" Chair and the SUEZ Initiatives -Institut de France Awards, whilst overseeing the transfer of know-how and the "training" aspect which is present in all of the projects it supports.

FOR TRAINING **PROGRAMMES WHICH** TAKE ACCOUNT OF GLOBAL TRANSFORMATIONS

In Africa, 2015 was marked by the adoption of the 2063 Agenda, a 50 growth, sustainable development out the continent. With this in mind, the question of training utives is of crucial importance.

In Africa, as in all developing the world. countries, it is urgent to reinforce the capacity of players to **BOTTOM-UP INNOVATION.** create, implement and monitor **OPEN INNOVATION.** innovative, or even pioneering, MOVEMENTS WHICH development policies and pro- **ARE TAKING HOLD** grammes. It is in this way that in

throughout the world".

year transformation programme In a context in which universities lems encountered by populations aiming to establish inclusive and local training institutes often on a daily basis. lack the adequate and necessary and peace and security through- human expertise, international It is essential to support these cooperation has an important entrepreneurs-innovators, who role to play via the establishment bring with them a high job creleaders and management exec- of partnerships with the private ation, wealth and development sector, international investors

March 2016, on the occasion of In developing countries, the ments for other developmental the "Higher Education Conference complexity of problems and in Africa", organised in Dakar by the insufficiency of institutional the World Bank, Mrs Nkosazana responses tend to generate a lation. \star Dlamini-Zuma, Chairwoman of large guantity of "bottom-up" the African Union Commission, innovations, born in the field stressed:"the entire stake lies owing to little- or unsatisfied

with the capacity of Africa to needs and opportunities. They adapt its study programmes, call on support from civil society its research and its teaching organisations, NGOs, community methods to the transformations organisations, public institutions underway in the continent and and individuals, hoping to provide new, pragmatic and effective responses to the concrete prob-

potential, by providing them with and universities from all over human, organisational, educational and financial support.

It is also essential to contribute towards furthering the impacts of these innovations or initiatives which have proved their worth

and which contain teaching eleplayers, by encouraging their promotion, modelling and circu-

AgroParisTech offers graduate school training programmes (engineer, master, doctorate, post-master executive training) in conjunction with research and the socio-professional world, whilst placing an emphasis on creativity and innovation. The ParisTech "SUEZ Water for All" Chair. co-founded with the Fonds SUEZ initiatives, comes within this spirit. It proposes an original and ambitious programme which associates knowledge acquisition, reinforced expertise and personal development to auditors and confirmed executives and companies from the water and sanitation sector. enabling them to acquire a strategic vision of the service in a sector which is essential for the health and well-being of populations. At AgroParisTech it is a source of great pride to be a part of this

Pascale Margot-Rougerie Deputy Executive Director AgroParisTe

adventure.

We live in a world in which inequalities are constantly increasing, a situation which is reinforced by the over-exploitation of natural resources and the effects of a soaring demography. To counter this, it is essential that we support entrepreneurs developing innovative solutions in the field, succeeding in combining wealth creation and positive social and/or environmental impacts. This "bottom up" innovation movement is central to inclusive and sustainable development.



Whether directly or inductively, access to water features in all of the Sustainable Development Goals (SDG) fixed by the UN for 2030. Via its activities, SUEZ is helping to achieve these goals whilst pushing for know-how to be shared and working towards increasing expertise of executives and future executives occupying management positions within water services in developing countries.

Marie-Ange Debon, Deputy Executive Director, Chief Executive Officer, International Business, SUEZ, Administrator of the Fonds SUEZ initiative











There are a multitude of small proiect developers able to come up with innovative, courageous and intelligent solutions for the needs of populations in developing countries, including for the most disadvantaged. However, those who succeed in ensuring the well-balanced and sustainable development of their project, modelling it and ensuring its expansion, are far less numerous. It is the responsibility of large companies to identify these precious nuggets, focus their attentions on them and support their development. This is the meaning behind the SUEZ initiatives-Institut de France Prizes.

Claire Martin,

General Manager of Renault-Nissan Consulting, Jury Member of the SUEZ initiatives - Institut de France Prizes





A unique training opportunity for management executives from water and sanitation services





FRANCE PARISTECH **"SUEZ-WATER** FOR ALL "

demographic growth".

This conviction, expressed by utives with at least ten years of Jean-Antoine Faby, is central to the ParisTech "SUEZ-Water for All" Chair, of which he is the Director. For him, the stake is twofold: on the one hand, there is a pressing and growing need to reinforce the managerial capacities of water and their management. sanitation service managers and Since 2009, almost 120 French conjunction with management. executives in developing countries; and English speaking auditors This strategic plan will concern a on the other hand, throughout the from almost 35 different coun- city or a region. world, there is a real absence of tries in Africa, Asia, Central adequate training programmes in this highly specific sector.

lenge that in 2009, the ParisTech, received their diplomas in 2016, the AgroParisTech, SUEZ and the brought together 36 auditors, 28 of

ing the new generation of resources to create, with the sup- Africa, with Mamadou Dia, former water and sanitation ser- port of the French Development Chairman of Aquafed, as sponsor vice leaders is both a duty and a Agency, the ParisTech "SUEZ-Wa- for the year. **race against time within the current** ter for All" Chair which prepares context, marked by high urbani- auditors for the International Execsation, coastal development and utive Master OpT diploma. The AN INNOVATIVE TEACHING programme is designed for exec- SYSTEM WHICH CAN

professional experience with a pri- STRAIGHT AWAY vate or public water or sanitation service operator, or a town hall or The common theme for the traingovernment ministry in developing countries. In order to apply, can- action plan that every auditor is didates must have the support of called on to draft for his or her

Europe and America (Caribbean) have benefitted from training.

It was in response to this chal- The last graduate class, which

ontributing towards train- Fonds SUEZ initiatives pooled their whom were from Sub-Saharan

BE PUT INTO PRACTICE

ing programme is the strategic water or sanitation company, in

posed of two 3 month study modules THE STAKES in Montpellier, along with a one **OF THE "STRATEGIC** month study trip which includes UNIVERSE" a case study (which, for the last set of graduates, was in Burkina To further to its service offer and Faso for French-speaking auditors innovate, the Chair has put in place and in Uganda for English-speak- a strategic management training ing auditors), interspersed with programme specifically dedicated 2 returns to the auditor's position in to General Managers of water and the company of origin during which sanitation services, for which the auditors work on the construc- first session, which took place in tion of their strategic plan. Lastly, August 2016, brought together 15 to accompany their progression General Managers and Managand personal transformation into ers. Jacques Bertrand, Chairman a "leader for change", every auditor of the Strategic Orientation Combenefits from a tutor to help them mittee, explains: **"Training has** with their academic progress and a the objective of enabling Genmentor, responsible for accompa- eral Managers to grasp what I nying their personal development. refer to as the "Strategic Uni-And a novelty for the 2017 aca- **verse**", in other words, relations demic year, the programme will with the authorities and financial be enriched with the addition of a institutions, with the customer, training programme in Asia, with with company personnel, in addinumerous auditors from this con- tion to aspects which are purely tinent

To date, almost 90 cities are equipped with 15 or 20 year strategic action plans following the IEM Opt, whose implementation is set to benefit more than 35 million inhabitants.

The 14 month programme is com- **UNDERSTANDING**

operational.

Understanding the Strategic Universe equates to asking ourselves "How can I associate all of this in the long-term to further company vision?" The programme is split into two phases: academic training and a phase to implement the knowledge transmitted, via a "serious game" specifically designed for this training programme and which places protagonists in a situation whereby they understand the complexity of the Strategic Universe, in order to develop, explain, study the feasibility of a strategy and know how to share it with all of the other players." \star







The fifth edition of the **SUEZ initiatives - Institut de France Prizes**



Innovation to help the most vulnerable

Essential Services Prize, of a val- Executive Officer of SUEZ. * ue of €50 000 which rewards an innovation - of a technical, organisational, financial, social nature or concerning tools permitting knowledge to be circulated - de- take a particular interest in proveloped by a non-profit making body, in order to permit it to de- appropriated by beneficiaries and velop and expand. The second award is the Social Entrepreneur- the integration or participation ship Prize, of a value of €50 000, which rewards an initiative de- which can be applied in urban or veloped by a social entrepreneur which has an impact on a social and economic level. In both cases, the assessment criteria are identical: the project must be sustainable, free of rights, be able to be reproduced and must include.

very two years, the SUEZ in its design and implementation, initiatives – Institut de local institutions and populations France Awards re- The Awards ceremony took place ward projects and innovations on July 1st, 2016, at the Institut de which contribute towards de- France, under the leadership of veloping water, sanitation and Gabriel de Broglie, Chancellor of the waste management services in Institut de France, and Jean-Louis developing countries. Two priz- Chaussade, Chairman-Founder of es are awarded: The Access to the Fonds SUEZ initiatives and Chief

> "When the technical commission and jury are at work, they jects which are developed to be local stakeholders, which permit of vulnerable populations and peri-urban settings.".



Jean Salençon, Member of the Institut, (Academy of Sciences), Member of the Academ of Technologies, Member

The prize-winners we reward today are not simply warning us of the importance of water, sanitation and waste management access in developing countries. they are also taking action.



the Jurv

These awards illustrate our desire to encourage both innovation and the players for change who are developing solutions promoting new models for a social, solidarity, circular. concrete and collaborative economy.



Chief Executive Officer of SUEZ, Chairman – ounder of the Fonds



Access to Essential Services Award RECOVERING **CASHEW NUT SHELLS TO GENERATE ENERGY**

was awarded to the association RONGEAD and the CEFREPADE for the Cajouvalor project which brought together researchers, engineers, technicians and local labourers in order to develop a pyrolysis reactor, easy to build and use, permitting (WEEE) recycling and reuse activity, previously cashew nut waste to be recovered by transforming it into two types of fuel: pyrolysis gas, which is used by the boiler at the cashew nut production plant, and Biochar, sold in the form of blocks to lo-nerates a profit. Recovered equipment is sold on cal populations as a replacement to charcoal. A process which is also contributing towards the expansion of the cashew nut outlet in Burkina Faso.

cial and developmental dimension, as much by those who are putting it in place as by those who are benefiting from it. It's an innovative project with a great long-term potential. And durability constitutes a determining criterion in our deliberations."



Jean-Christophe Rufin, from the French Academy, Member of the Jury

Social Entrepreneurship Award ORGANISING A RECYCLING AND REUSE **OUTLET FOR WEEE**

In 2016, the Access to Essential Services Prize In 2016, the Social Entrepreneurship Prize was A novelty for 2016, the Special Prize from the awarded to Solidarité Technologique (Solitech), Jury, which decided to award a Special Prize an association in place in Cameroon since 2003 to to the association Eau Vive for its InterK'Eau combat the digital divide and which has developed project, the objective of which is to lastingly iman electronic and electrical equipment waste prove access to drinking water and sanitation for 400 000 inhabitants from the canton of Kornake dealt with by informal labourers in extremely prein the south of Niger, by putting in place a suscarious social and health conditions. Today, the tainable communal water service. project has created nine permanent jobs and geat a low cost to associations, schools, entrepreneurs and private individuals. The first legisla-"During deliberations, the idea of creating a tion governing WEEE in Sub-Saharan Africa has Special Prize to reward the association Eau appeared in Cameroon and the recycling facility Vive came to us naturally. Our hope is that this "The Cajouvalor project has an ecological, so- has become the country's first approved establiassociation will gain more public recognition shment for WEEE treatment. for its truly commendable actions."







Special Prize from the Jury **POOLING EXPERTISE** AND RESPONSIBILITIES TO ACHIEVE **SUSTAINABLE WATER**



Jean Baechler, Member of the Institut (Academy of Moral & Political Sciencel. Chairman of the Jury



Myriam BINCAILLE, Managing Director, Agatta CONSTANTINI, Project Officer, Muriel LEROY, Project Manager, Béatrice ROZIÉ-PERRIER, Administration and Project Manager, would like to extend their sincere thanks to all of the members of the Fonds Community who offer their assistance, in the form of voluntary participation or skills-based sponsorship, and are consequently a part of this tremendous human adventure !

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