# Fighting exclusion for greater social inclusion A SUEZ SOLIDARITY COMMITMENT POZO REPORT | fondation suez







**Bertrand Camus** President of the Fondation SUEZ

### The Foundation challenged by COVID: an exceptional mobilization

ur «raison d'être» defines the contribution that our company intends to make, with its strong history and culture, to the major challenges facing our society. Faced with population growth, climate change and social and geographical inequalities, populations are increasingly exposed to the consequences of environmental emergencies in terms of health, well-being and quality of life. More than ever, we must commit to preserving the essential elements of our environment - water, land and air - which will quarantee our future.

Beyond the scope of our activities, the health crisis both in France and internationally has revealed and accentuated the fractures and inequalities that heavily penalize the most vulnerable. Our Corporate Foundation has been able to strengthen its support to its partners committed in the field and deploying remarkable energy and dedication. Together with the Board of Directors, we have supported those who are working for the inclusion of people made vulnerable by the crisis. I would like to pay sincere tribute to those who are working in the field and making a difference. SUEZ has joined in this essential «solidarity effort» by creating a «COVID Fund» to finance the emergency interventions required by the unprecedented nature of the situation.

This exceptional mobilization illustrates the vitality of our Foundation and its ability to unite a community around shared values and objectives, bringing together the company's management and employees, the Foundation's teams and all its partners involved in the field around the globe. It is a very concrete expression of the SUEZ Group's raison d'être, and we are proud of it!





## The Fondation SUEZ and its partners



## When challenged by the crisis, a strong and engaged network of partners

#### 1 Tiphaine HECKETSWEILER

Vice-President of the Fondation SUEZ

Given the unprecedented nature of the health crisis, the SUEZ Group has decided to join the wave of solidarity that mobilized our society. The Foundation, which is one of the pillars of the company's commitment, mobilized its resources to respond to the emergency appeals of its partners and those involved in protecting the most vulnerable, particularly women and families, in France and in developing countries. Because they are active in the field on a daily basis, they have found themselves in close proximity to critical health, social and economic situations: it is up to us to enable them to carry out the most appropriate and sustainable actions. Our duty to contribute to the common good is illustrated by the way we lead and listen to all those who contribute to it, partners, employees, institutions and companies. It is through the animation of a community mobilized to provide and share responses to improving the living conditions of the most fragile that we wish to continue to act and support those who provide responses to complex, sometimes dramatic, situations for the most fragile.

#### Clarence JACCARD-BRIAT

CEO at UNICEF France

From the beginning of the pandemic, UNICEF was concerned about its indirect consequences on children: lack of access to water and soap to respect shielding measures,

limited access to essential care due to restrictive measures, slowing down of vaccination campaigns, reduced access to education due to closed schools... Our teams were very quickly mobilized to help the most vulnerable children, especially in the Ivory Coast. Thanks to the support of the Fondation SUEZ, UNICEF has remained present in the field so that each child can grow and flourish in the best possible conditions.

#### 

Co-directors of the ARES Group

Our group, ARES, is a major player in the inclusion of the most vulnerable and has been working via subcontracting service contracts for more than 20 years in partnership with SUEZ, particularly in the waste sorting and reuse sector. This relationship of trust continues today with the Fondation SUEZ, which is aware of our desire to provide access for our tools to smaller players which support people in social integration, and therefore increasing the impact and sharing ARES' know-how. We share with the Fondation SUEZ the conviction that integration through work and training is a means of returning to autonomy and dignity.

#### Gilles TRYSTRAM

General Director at AgroParisTech

In 2020, SUEZ and its Foundation as well as AgroParisTech, both founders of the AgroParisTech «SUEZ - Water for All» Chair, reaffirmed our commitment to the «Water for

All» Chair for four years with the support of the French Development Agency. At the heart of the Montpellier water cluster, which has been accredited by UNESCO and with over 10 years of existence and 300 students from more than 50 countries, the chair now has an undeniable international scope. The Chair partners share the conviction that the environment and water are essential for the future of the world, particularly in developing countries. Today, the absolute necessity of promoting programs of excellence that respond to current and future climatic and demographic challenges, aimed at managers, experts, and leaders in developing and emerging countries, has made this major partnership one of our priorities.

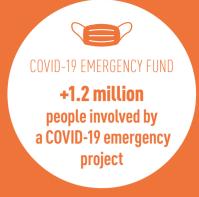
#### Tiphaine HECKETSWEILER

The health crisis has cruelly highlighted the vital issue of access to water and sanitation in developing countries. In this respect, it has strengthened our conviction that our mission is to fight for access to essential services for all, and more broadly for the inclusion of the most vulnerable, in France and around the world. Our vision is ambitious, but it is based on the complementary resources and skills of the solidarity actors on the one hand and the Foundation on the other. We are convinced that this partnership model, which relies on collective intelligence, is a powerful lever for progress and emancipation of the most vulnerable.



## Our three priority action areas

The Fondation SUEZ is striving to reach the United Nations
Sustainable Development Goals thanks to three priority action areas:





## Access to essential services for underprivileged populations

The Fondation supports projects aiming at improving access to water, sanitation and waste management services for underprivileged populations in developing countries in rural, precarious and periurban districts. million inhabitants directly concerned



## Social inclusion thanks to employment and training

The Fondation supports projects aiming at facilitating the social inclusion or reinclusion of vulnerable populations by battling exclusion on all fronts: training, housing, employment, language, status.

+9,300 individuals concerned



## Social cohesion thanks to education, culture and sport

The Fondation supports projects aiming to improve integration and "social inclusion" in France, drawing support from education, culture and sport as levers of social cohesion in order to move away from a culture of "them" towards a culture of "us"

+34,745

young people and their families accompanied thanks to education, culture and sport



### **Collaborative** and committed governance

The Fondation SUEZ is governed according to a partnership model which favors the complementary nature of resources, expertise and methods of intervention for the successful co-development of projects.

**The Board of Directors** is chaired by its Chairman - Founder.

It is composed of 13 members, elected for a five year term: representatives from SUEZ, independent personalities qualified in the Fondation's fields of intervention, and a personnel representative from within the Group.

The Board of Directors defines the Fondation's strategy, adopts the budget and decides on the content and schedule of the Fondation's activities.

It selects the projects to be backed from those pre-selected by the Fondation team and the assessors.

It is supported by two different selection committees:

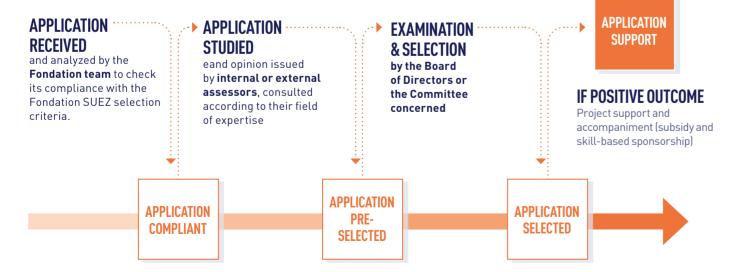
The Access to Essential Services and Insertion Selection Committee.

The Social Cohesion Selection Committee,

With the support of voluntary personnel, assessors and referents, the Fondation's permanent team ensures the implementation and operational monitoring of the strategic orientations and decisions of the Board of Directors.

#### A selection process based on a wide range of expertise

In 2019 more than 900 projects were submitted, 82 of which were presented to the Board, 49 were then pre-selected and 43 were backed.



### The Board of Directors



























- 1 Bertrand CAMUS
- 2 Jean-Marc BOURSIER
- 3 Isabelle CALVEZ
- 4 Axelle DAVEZAC
- 5 Diane GALBE
- 6 Ana GIROS
- 7 Bernard GUIRKINGER
- 8 Tiphaine HECKETSWEILER
- 9 Dominique PIN
- 10 Pierre-Yves POULIQUEN\*
- 11 Franck REINHOLD VON ESSEN
- 13 Marie TRELLU-KANE

## 2011-2020: a growing network of partners

ACTA VISTA ACTION CONTRE LA FAIM **ACTION EMPLOI RÉFUGIÉS** ADCV ADIE AFEMAC AFGHANISTAN LIBRE AGENCE DES MICRO PRO IETS AGIR POUR L'ÉCOLE AGROPARISTECH AIDE ET ACTION AMOR AMREF

1001 FONTAINES

ARTICLE 1 **ASSOCIATION SEVE** 

AQUASSISTANCE

ATD QUART MONDE - TERRITOIRE ZÉRO CHOMEUR LONGUE DURÉE ET APPRENDRE ENSEMBLE ATELIERS SANS FRONTIÈRES

AUX CAPTIFS LA LIBÉRATION BAIL POUR TOUS

BERGERIE DE BERDINE

BANLIEUES SANS FRONTIÈRES EN ACTION

CARE FRANCE CASAMANCE AMITIÉS CEFREPADE

CENTRE D'ACTION SOCIALE

PROTESTANT

CITÉ DE LA MUSIQUE PHILHARMONIE DE PARIS

**CROIX-ROUGE INSERTION** 

CULTURE PRIORITAIRE DAA

EAU ET VIE

EMMAÜS COTENTIN

ΕΜΜΔΙΊS DÉFI

EMMAÜS FRANCE EXPERTS SOLIDAIRES

FACE

FERMES D'AVENI FIDEI

FONDATION APPRENTIS D'AUTEU FONDATION GOODPLANET

**FONDATION SIMPLON** 

IMPALA AVENIR DÉVELOPPEMENT

INSTITUT DE FRANCE

JUSTICE 2<sup>E</sup> CHANCE

LA CRAVATE SOLIDAIRE LA FONDATION DES FEMMES LA SOURCE- LA GUEROULDE

LAZARE

LE BAL / LA FABRIQUE DU REGARD

LUKMEF

MAISON POUR REBONDIR MAUD FONTENOY FUNDATION

SECOURS POPULAIRE FRANCE SOLIDARITÉS INTERNATIONAL

THÉÂTRE NATIONAL DE L'OPÉRA COMIQUE - MAITRISE POPULAIRE

TRIANGLE GÉNÉRATION

UNIVERSITÉ DE CRANFIELD

2011-2020 projects: Key figures

28

**Americas** 

**Africa** 

+ information at: fondation-suez-realisations.fr

## 493 projects backed including 274 Aquassistance projects 🔉

### 8 foundations and 4 associations within the SUEZ Group

### More than 500 members of personnel are part of the Fondation SUEZ community

the fight against exclusion in France and in developing countries. The Fondation provides them with financial support and or makes available the expertise and knowinvolved via a skills-based sponsorship



## COVID-19 emergency Associations mobilizing



The COVID-19 pandemic has considerably exacerbated the difficulties of people living in situations of hardship.

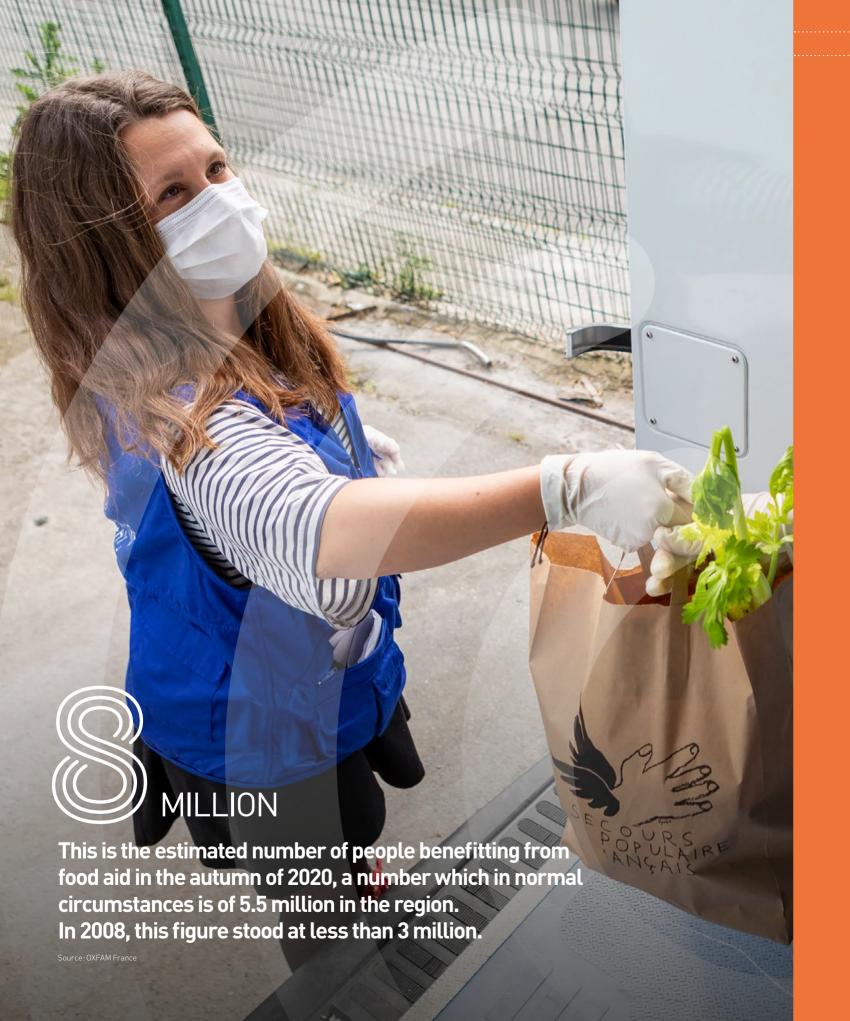
At the level of health, it would seem that the contamination risk tends to increase alongside poverty: limited access to healthcare and hygiene, crowded living conditions, poor diet etc.

At a social level, the pandemic has led to the increased isolation of certain populations, the escalation of domestic violence and new educational and cultural inequalities.

At an economic level, vulnerable populations have been the most exposed to forced work stoppages or partial unemployment whilst household expenditure has noticeably increased: heating, electricity, food...

Solidarity associations have had to deal with an explosion in requests for help.

This emergency situation has generated an upsurge of solidarity which the
Fondation SUEZ has spontaneously become a part of.











The Fondation SUEZ has been mobilized since March 2020, beyond its usual areas of support. Solidarity associations were faced with an explosion of requests for help, in very restrictive health conditions. because this crisis considerably worsened the difficulties of people who were already very fragile: food insecurity, limited access to care and hygiene, promiscuity in housing or extreme isolation, loss of employment or partial unemployment, and reinforcement of educational and cultural inequalities. During this period of health emergency, the Foundation's role was even more essential and our commitment to inclusion was demonstrated by our support for the emergency appeals of numerous associations.

The COVID-19 pandemic has severely affected the associative sector which has had to adjust its actions, without any prior warning, to take account of new health restrictions. This has clearly been at the expense of the people it accompanies, particularly unequipped to deal with this blow, especially as the health crisis was rapidly followed by an unprecedented social and economic crisis. The immediate support of the Fondation SUEZ has helped us to get through this difficult period.

### **Developing best hygiene practices** to combat the health crisis



#### Maintaining food aid, targeting children and young people

The French Secours Populaire is taking action to help people in situations of great social and economic distress. In view of

the sharp increase in situations of hardship linked to the COVID crisis, the emphasis has been placed on developing food aid and the distribution of hygiene products, maintaining a social link with the most isolated populations thanks to a telephone helpline, administrative assistance and the delivery of toys and games, school supplies and printed learning materials to children. Whilst the collections enabling this solidarity to be financed have been stopped, the French Secours Populaire has put in place the "Solidaribuses", mobile assistance units to reach out to students and to the most vulnerable populations in rural settings.

The support of the Fondation SUEZ has helped to put in place initiative throughout France and has namely enabled the activities of the Alpes Maritimes Federation to be maintained, in keeping with health quidelines, in order to protect the health of those receiving assistance and volunteers.



#### **Adapting assistance mechanisms** to health quidelines

From the very beginning of lockdown, the Restos du Coeur, a major food aid player for the most vulnerable, rallied to adapt food and essential goods supply and distribution circuits to take account of the new health restrictions in force.

With this in mind, their services were extended to include the distribution of personal and domestic hygiene products, awareness-raising actions as regards best hygiene practices and information on access to healthcare, individual rights and protection.



### Supporting initiatives to help women and children



#### **Accompanying HIV-positive** migrant women



Created in 1997, the association IKAMBERE is a "foster home" designed to overcome the isolation of migrant women living with **HIV** by encouraging their access to a healthy diet, healthcare, individual rights, housing, employment, and more globally, better social inclusion. During the Covid crisis, the association stepped up its action by proposing emergency accommodation, food aid and psychological support to women.



#### Help and emergency accommodation for adults and children



The CASP is fighting exclusion on all fronts, from emergency situations right through to social inclusion. From the first week of lockdown, the association put in place an emergency food aid plan via the distribution of service vouchers, and opened accommodation for 81 people, namely women, couples with children and pregnant women, at record speed, providing specific assistance for children under 3 years of age: nappies, baby food, milk.



#### A day centre for vulnerable women



Because the problem of hardship associated with domestic violence exploded during lockdown, the Secours Catholique in Tours stepped up its day centre services. In this "safe haven" women can make use of a kitchen, a laundry room or a sitting room but can also find a listening ear and support if they are or have been victims of domestic violence in France or abroad (threats, harassment, physical violence, forced marriage).



#### Maintaining the link in spite of lockdown

The Fondation des Femmes, dedicated to the fight for women's rights and preventing violence against women, has rallied to respond to distressing situation of women and children facing the risk of domestic violence as a result of lockdown and being confined to **home.** Actions have been put in place at 3 levels: increase in emergency accommodation; distribution of essential products; provision of IT equipment to enable associations to work remotely.



#### Offering shelter to people living on the streets

Because all of those who live in inadequate conditions, and namely women who have been hit full on by the Covid-19 crisis and its social consequences, Habitat et Humanisme has built and furnished 7 wooden chalets in Tassin-la-Demi-Lune (69) and renovated a family property in Irigny (69) in order to house single women and their children.

The objective is to offer these single-parent families a place of respite with a view to their long-term reintegration into society. The association also welcomes young people and foreign and isolated minors.



#### **Protecting young women** in difficulty

Impala Avenir Développement, a social innovation incubator designed to encourage the independence of the most underprivileged populations, has opened two "Godmother Houses" in Roubaix and in Lille which welcome, free-of-charge and for a three month period (renewable), young women between the ages of 18 and 25 living in precarious accommodation. The time is spent under the supervision of a "Godmother", with young women benefitting from adapted accompaniment and training with the objective of ensuring their rapid professional insertion and access to adequate housing.





### **Enabling the continuity of assistance** and support activities

### FACE

#### **Employment, young people,** rurality: stepping up accompaniment



In spite of the COVID-19 crisis, La Face, committed to the fight against exclusion, poverty and discrimination, has done its utmost to pursue the accompaniment of young people and jobseekers and strengthen social links with isolated publics, namely in rural areas. How? By, among other things, developing digital tools or telephone conversations thanks to their pool of "citizen-oriented technical agent" volunteers.



#### Masks to protect personnel on insertion programs



The Fondation SUEZ, an established partner of the Croix Rouge Insertion, has offered its support to provide individual and collective protection equipment to more than 600 members of personnel in the field, 84% of whom are part of professional insertion programs. The Fondation is also helping to adapt production methods and tools in order to produce alternative textile masks for personnel, volunteers and for external orders.

### adie

#### **Accompanying female** entrepreneurs



In April, the Adie, a major micro-credit player in France, estimated that half of the companies it accompanies would not survive the lockdown, with the risk of a high increase in unemployment and massive recourse to minimum social benefits. The support of the Fondation SUEZ served to finance a one-off "allowance" for 24 female entrepreneurs, benefitting from the "Le micro-crédit accompagné: l'insertion par l'emploi" (Accompanied micro-credit: insertion via employment) program in 2019 in the department of Seine-Saint-Denis.



#### **Financing the costs** of protecting associations

The Agence du Don en Nature collects new, non-food products of basic necessity from companies and redistributes them via a network of 1000 associations.

Within the context of the COVID-19 pandemic, the association has extended its action to 187 non-partner charity

The support of the Fondation SUEZ has enabled the logistical costs linked to an increased demand for health protection equipment necessary for shelters and associations to be met.





#### An emergency fund to finance unpaid rent

cases of unpaid rent.

Habitat et Humanisme is proposing innovative housing and social accompaniment solutions to the most vulnerable populations. In the face of new debts linked to lockdown: closure of school canteens and food banks, job losses and partial unemployment, medical or funeral costs...many hard-hit families have found it nigh impossible to pay their rent To help them to get through this critical period, the association has set up an emergency national fund specifically for



#### **Helping Emmaüs communities** through the crisis

Emmaüs communities are places of welcome, life and work which operate thanks to the recovery, repair and resale of donations from private individuals.

Lockdowns linked to the COVID-19 pandemic brutally put a stop to their activities, with the risk that the communities would find themselves defaulting on payments, placing the companions in highly precarious situations. To survive, in April 2020 the movement launched an exceptional appeal to the general public's generosity, which the Fondation SUEZ responded to.





#### **Service vouchers** to overcome meal distribution difficulties



The Secours Catholique tackles all causes of poverty, inequality and exclusion. To compensate the significant fall in the

collective distribution of meals which became difficult to organize in keeping with new health recommendations, the association has stepped up the distribution of service vouchers for the most needy and has facilitated their use in conjunction with local, public stakeholders, namely the Communal Social Action Centers (CCAS) and small, local retailers, particularly in rural areas.



#### **Maintaining the distribution** of meals in spite of the crisis

Within the context of the new health restrictions linked to COVID-19, a certain number of associations were forced to reduce or even suspend their food aid distribution. In response to this vital emergency, the French Salvation Army, which since 2016 has been working alongside migrant or homeless populations living in the camps at the Porte de la Chapelle, stepped up its assistance. In June 2020, the support of the Fondation SUEZ enabled 5300 meals to be distributed.



#### **samusocial**deParis

## Support for street patrols, food distribution, healthcare monitoring



The French SAMU Social, with its mobile teams which go out into the streets to meet with the most vulnerable, is a front-ranking player in the fight against major exclusion. With COVID-19 and lockdown, the SAMU Social guickly adapted its responses to new needs: maintaining the social link with people living on the streets, distribution of food supplies, service and luncheon vouchers, healthcare monitoring, medical followup and introduction of a daytime welcome service with the distribution of warm clothing

and hygiene kits.



#### Increase in assistance missions

The Ordre de Malte France takes action on a daily basis in the fight against exclusion, help for migrants and refugees, first aid and health. In the face of the health crisis emergency, the Ordre de Malte France has stepped up the help it provides to people living on the streets: increased social patrols, deployment of new food and hygiene product distribution services, introduction of COVID-19 case detection missions, and health transportation on behalf of the authorities (ARS, SAMU Centre 15 etc).



# Improving access to essential services for underprivileged populations in developing countries





Fiphaine
HECKETSWEILER
Director of Commitment
and Communications,
fice Chairwoman of the
Condation SUEZ

The coronavirus pandemic has brutally highlighted the vital importance of access to water, hygiene and sanitation. However, in 2020, 780 million people at a global level still dinot have access to clean or drinking water and 2.5 million people were not equipped with adequate sanitation facilities. Beyond the COVID-19 crisis, these figures require a lasting response on our part, meaning that we must reinforce capacities at every level in developing countries.



Jean-François RIFFAUD Chief Executive Officer, Action Control is Fairn

The COVID-19 crisis has amplified the need for humanitarian aid both in France and at a global level. Fortunately, we have been able to count on the loyal support of the Fondation SUEZ to provide an emergency response for healthcare workers and the most vulnerable populations, namely in Senegal.

The Fondation's commitment is also reflected in the long-term solutions deployed by ACF. Consequently, for ACF's launch of the 1st Humanitarian Masters Degree in Water, Sanitation and Hygiene in Jordan, the Fondation SUEZ will be helping to finance university grants, enabling future humanitarians to be trained in the Middle East.



2020 marks the 10th anniversary of the United Nations' recognition of the mankind's right to water and sanitation.

Source: C









The Fondation has always been very developers which intervene during the distance away from infrastructures and government services. Their actions are never more so than today.

In Kayin State in Burma, we are working towards increasing the resilience of populations affected by the conflict aiming to improve access to water and healthcare facilities and reinforce the means of subsistence of communities Fondation and the accompaniment of Aquassistance have enabled us to make this project a concrete reality with the best possible approach.



BURMA 2020-21

#### Reducing the incidence of water-borne illnesses in Karen villages

Kayin State, long disputed between the Burmese army and the Karen people, is currently experiencing a complex post-conflict period marked by a recurrent exposure to natural catastrophes, chronic poverty, and a two-pillar governance split between regional authorities and national instances which control different parts of the region. It is within this context that, following a preparatory mission conducted by Première Urgence Internationale and Aguassistance in August 2019, the NGO embarked on a water and sanitation access project in a pilot village home to 480 inhabitants (including 120 schoolchildren) with the objective of reinforcing the resilience of

#### populations and improving hygiene practic-

**es.** The objective is to then replicate this project in 30 other villages in the State. The approach is participatory: Première Urgence Internationale is endeavoring to include all of the stakeholders concerned, from villagers to state and nonstate representatives. The program is namely providing for the realization of a water supply system, the creation of a "Water Management Committee" in the village, the construction of a toilet block with hand-washing facilities for the village school and health and hygiene awareness-raising actions for local communities, including the development of an adapted strategy to modify behaviors and hygiene practices.



A pilot project which is set to be replicated











ETHIOPIA 2018-20

## High quality boreholes for five hamlets in Burkina Faso



The communities are made aware of water access stakes

The area of Fada N'Gouma in Burkina Faso (in the east of the country) suffers from a subsoil characterized by crystalline formations which prevent the realization of boreholes with a significant water flow rate, therefore obliging inhabitants to have recourse to surface waters which depend on a variable rainfall, and which offer a pitiful water quality hazardous to health. ADCV, the country's association for the Development of Village

Communities, is conducting a project in 5 villages (11 000 inhabitants) which provides for the construction of 5 boreholes equipped with manually operated pumps as well as the introduction of water committees and user associations. ADCV remains convinced that development necessarily goes hand-in-hand with the accompaniment of communities in the access to basic social services, wholly endorsing the affirmation that "Water is Life".

### **Technical innovation** for efficiency and sustainability



95 water points for 27 000 people have already been built

Inter Aide is steering a 3 year project designed to help rural families from 8 districts to lastingly improve their access to drinking water and sanitation and develop professional maintenance services with local stakeholders.

By the end of 2020 a large part of the objectives set had been reached, with 85 water points having been built for 4 499 families (equating to 27 000 new users out of the 33 000 targeted by the triennial objective) and more than 1000 schoolchildren, with 2500 toilets up-and-running. For water storage, small reservoirs have been built near to water points, thanks to a technical innovation: the manufacturing of metallic mold kits to enable concrete to be poured in one time around a pre-assembled frame.



water points built for 4 499 families



the relevance and solidity of ADCV's previous projects in Burkina Faso in 10 villages in the commune of Fada N'Gouma between 2009 and 2012: water services are still in place, facilities are operational and governance is well- established. The presence of ADCV at the level of constitutes a solid guarantee.





**AFGHANISTAN** 2019-20

BURKINA FASO

2018-20

ACTED



DEMOCRATIC REPUBLIC OF THE CONGO / 2020-21



**NIGER** 2019-20

## Improving the living conditions of women and children



Better equipped schools to encourage the education of girls

#### Afghanistan Libre is striving for the emancipation of women and girls thanks to better access to education, health and professional training.

The NGO is currently leading a project with a twofold objective: firstly, to build or renovate the health infrastructures of 7 schools and 4 Women's Houses it supports in rural areas in the district of Paghman (province of Kabul) and the province of Panjshir and secondly, to raise awareness among schoolchildren and educational personnel as regards basic hygiene practices.

Since April, the efforts of Afghanistan Libre have also been geared towards a project to curb the spread of COVID-19 (awarenessraising and distribution of masks, hygiene kits and medical equipment). As a

#### The works undertaken are enabling more than 3 300 pupils and teaching personnel to be welcomed in decent and hygienic conditions

consequence, works have been refocused on the renovation of toilets and drinking water facilities at 4 priority schools closed during the epidemic. The works undertaken are enabling more than 3300 pupils and teaching personnel to be welcomed in decent and hygienic conditions at the 4 schools targeted.

### Water, sanitation and waste: a pre-requisite for development

**m**@rija

The association Morija is accompanying the commune of Noberé (28 villages) in a project to increase access to water, sanitation, hygiene and waste management.

29 boreholes have been built and 20 improved water points rehabilitated for 19 818 inhabitants, as well as 1130 family toilets, equipped with hand-washing facilities, for 13 342 inhabitants. Water

user associations are well-organized. The waste collection, sorting and landfill system in place in the capital Noberé is up-and-running. The final stage consists in better diffusing best hygiene practices and fixing a waste collection fee in order to guarantee the financial equilibrium of the



MAURITANIA 2019-21

### A participatory method for sustainable results

In Rosso (50 000 inhabitants), in the south of Mauritania, the Gret is providing assistance to the city hall in order to improve water and sanitation services throughout the commune via the realization of infrastructures and the increased responsibility and professionalism of local stakeholders.

Following the improvement of drinking water services in 5 localities and the realization of sanitation structures in 13 public institutions, the emphasis has been placed on improving the communal sludge management service. Given that the project has been significantly slowed down by the COVID-19 pandemic, the team is actively working to put in place awareness-raising and health kit distribution actions and the initial project has been extended until 2021 thanks to the renewed support of the Fondation.





In Thiotte, the water situation is critical

Present in Haiti since 2004, ACTED is heavily involved in improving access to water and sanitation infrastructures, a key factor in preventing and curbing the spread of water-borne illnesses such as cholera, which has been prevalent since 2010. The NGO is currently working on a project to provide access to water in the landlocked commune of Thiotte, in the south-east of the country, where basic services are practically inexistent owing to a lack of access by road. Access to water constitutes a veritable challenge for Thiotte's 35 000 inhabitants who, since 2012, have been confronted with a severe lack of rain.

ACTED is consequently focusing its efforts on two major projects: the first one aims to secure the sole spring captured which provides water to the town of Thiotte and to rebuild the water supply, storage (thanks to a new reservoir in the town center) and distribution system (with the laying of pipelines, water kiosks and private connections).

The second project consists in developing an experimental cloud fisher system in two remote, high altitude rural areas, where rainwater and clouds constitute the only possible solution, with the installation of family water tanks to collect rainwater.

#### **Health and sanitation** for villages and schools



The closeness of water points is transforming everyday lives

The Caritas Développement Bukavu is implementing the national "Clean and healthy villages and schools" program (designed to increase access to water, sanitation and hygiene) in 12 villages, one health center and 4 schools in South Kivu, according to a decision-making, monitoring

The first stage of the project has progressed well, with the implementation of the "Step-by-Step" method developed by the UNICEF, in spite of difficulties: endemic presence of cholera, Ebola and more recently, COVID-19.

and assessment process which includes all of the beneficiaries. Caritas is providing technical and logistical support to inhabitants and local authorities, as well as ensuring expertise transfers and overseeing administrative and financial management. The first stage of the project has progressed well, with the implementation of the "Step-by-Step" method developed by the UNICEF, in spite of difficulties: endemic presence of cholera, Ebola and more recently, COVID-19.

## Encouraging the resilience of populations affected by displacement



Lessening tensions in host regions

The region of Diffa, already marked by instability, insecurity, poverty and the scarcity of vital resources such as water, is now confronted with the massive arrival of displaced populations from neighboring Nigeria. ACTED is the leader of a consortium of NGOs which are intervening in six municipalities to help maintain vulnerable displaced refugee populations and host communities. Actions aim to facilitate access to essential services (water, hygiene, sanitation and waste) and reinforce food aid, as well as offer means of support in order to protect and reinforce social cohesion and prevent conflicts between the various communities.



Essential aid for the stability of the region









2020-21



**BANGLADESH** 2018-20

## The emancipation of women, a driver for development



Family gardens to foster independence

The Bangladeshi NGO GK Savar, supported by a French committee, is accompanying the development of poor rural communities in the Sundarbans region, by banking on the training and emancipation of women.

The NGO is developing a project designed to improve the food, health and resilience of 3000 families by helping them to create family gardens: flowers and vegetables, fruit trees, use of vermi-compost, basic notions of nutrition, creation and maintenance of water reservoirs for irrigation, etc.

The benefits are multiple in terms of food security and resilience in the face of natural catastrophes and the effects of climate change. A comprehensive project impacted by the health crisis but which has exceeded its objectives at an agricultural and awareness-raising level.

families are reaping the benefits of this project

## A Masters degree to train humanitarian executives



Reinforcing local expertise, one of the missions of the Fondation SUEZ and Aquassistance

The Middle East, badly shaken by numerous long-standing conflicts and the effects of climate change, is now facing major reconstruction projects, namely with respect to access to water and sanitation, requiring professional humanitarian



Hands-on experience thanks to a work placement

expertise on a regional scale. Whilst local university capacities exist, specialized humanitarian training would permit an implementation at full capacity and the transfer of the most important positions to national experts.

Action Contre la Faim and its partners Bioforce (training institute for humanitarian professions) and Amman's German-Jordanian University have created the first "Humanitarian Executives" Masters degree focusing on Water, Sanitation and Hygiene in the Middle East region. This academic program, which spans one and a half years, includes two semesters of theoretical teaching at the GJU University, a work placement in a humanitarian organization over one semester, and a final semester during which participants complete a thesis.





CAMEROON 2018-20



**IVORY COAST** 2019-20

#### **Providing water** brings peace



Providing water also equates to developing education

Alongside the local NGO Tidène, the association "Les Puits du Désert" is conducting programs for access to water, education and health in the region of Agadez in Niger, a poor, landlocked country situated in a region hit by severe security issues. For many years now and alongside the local association of former

Access to water has reduced the transmission of waterborne illnesses and freed children of the water chore. consequently increasing access to education and healthcare.

veterans, the two associations have steered a project for access to water (5 village wells and 22 market gardening wells) which has enabled lasting peace and stability to be restored. Access to water has reduced the transmission of water-borne illnesses and freed children of the water chore, consequently increasing access to education and healthcare. It is also contributing towards the region's stability and development thanks to the implementation of market gardening activities and the economic reinsertion of former veterans.

### Lastingly improving the health of families in 10 villages



The integrated project concerns 10 boreholes

#### Experts-Solidaires is conducting a project aiming to lastingly improve the health of 4 970 inhabitants from 10 villages in the commune of

Mbankomo, where until recently, the main water points were small waterholes and backwater, or unprotected natural springs, conducive to the spread of diarrheal illnesses. The project will be putting in place 10 boreholes with manually operated pumps in a key area, 10 water management committees and a communal maintenance service. For sanitation, the project includes a hygiene awarenessraising campaign among populations and pilot Ecosan toilets in two schools.

### **Better living conditions** for the inhabitants of Tilbonindouo



A comprehensive development project

#### With the start of works in June 2020, Aide et Action officially launched the "Village Tilbonindouo" project designed to improve access to education, water and health for 2000 inhabitants, including 500 schoolchildren.

Drawing on community involvement, the updated program provides for: the construction of 3 classrooms and an office for the director of a community health center, 2 boreholes and 2 water points, a block of 4 toilets and hygiene and sanitation equipment. All of this is completed by a school canteen and a vegetable garden. At the beginning of September 2020, 70% of works had been completed.



PHILIPPE FOLLIASSON

The German-Jordanian University's Humanitarian Masters Degree with ACF is training future humanitarian training does not exist in the region and constitutes an excellent response to essential regional needs. This part of the world, devastated by numerous conflicts and massive works and must also deal with water shortages and risks



### - COVID 19 emergencies





Frédéric DE SAINT-SERNIN

the rise in interventions by NGOs in emergency. 2020 was marked by the scaling up and overlapping of emergency

The Fondation SUEZ has accompanied

humanitarian response.

in order to support the most vulnerable Our priority has therefore been to diffuse strategies to reduce the spread of the virus or when to get in touch with healthcare services. and sanitation infrastructures with a view to



HAITI



FRANCE AND SENEGAL



BANGLADESH

#### **Participating in diffusing** preventive measures

In Haiti, the Fondation has offered its support to ACTED to thwart the spread of the virus: 60% of households do not have adequate access to soap or water, and millions of Haitians live far below the poverty threshold and cannot apply lockdown measures. High investment at community level is essential to ensure the circulation of information from the Haitian Ministry of Public Health and Population but also to counter misinformation. ACTED has been involved in coordinating communication actions, access to basic products and equipment and reinforcing the adoption of preventive measures via the installation of 50 hand-washing points.

#### A sero-epidemiological study in the field

The first case of COVID-19 in Senegal was diagnosed on March 2, 2020, and as of June 9 Senegal had 4,516 confirmed cases and 52 deaths. At present, the country has little epidemiological, clinical, virological and immunological data to understand the transmission of SARS-CoV-2. In this context, the Pasteur Institute of Dakar has launched comparative seroepidemiological surveys on the prevalence of anti-SARS-CoV-2 antibodies in active outbreaks (Dakar and Touba) and in areas that have not yet recorded cases (the villages of Dielmo and Ndiop, Sokone district), in order to better identify the risk factors for infection.

#### **Ensuring free access to water** during the health crisis

Since 2010, Eau et Vie has been intervening in Bhashantek, a slum of Dhaka, to provide access to water, sanitation and waste management to populations. The spread of COVID-19 and lockdown have made inhabitants considerably more vulnerable, leaving them unable to pay for these vital services, at a time when handwashing has become a basic, essential recommendation. Eau et Vie was consequently able to ensure the circulation of best hygiene practices and better quarantee the health of inhabitants, who were already struggling just to survive.



LA FAIM





IVORY COAST

### **Supporting the Senegalese strategy** to counter the virus



ACF has provided urgent support to healthcare workers

From the first confirmed cases of COVID-19 in the country in March 2020, the Senegalese government triggered a response plan and declared a state of emergency on March 24, putting a temporary limitation on movements of populations in cities, a ban on inter-regional travel and introducing a national curfew between 8pm and 6am.

Action Contre la Faim, already extremely active in the north of the country, put together an emergency aid plan to support the initiatives of the Senegalese Ministry for Health, namely in the region of Louga,

close to the epidemic's epicenter (Touba). The plan included the purchase of protection equipment and materials, (Thermoflash thermometers, hand gel, gloves and masks) for healthcare professionals at sites declared to be a priority among the region's 4 healthcare centers, 33 health outposts and 78 dispensaries, as well as the supply of lowcost hand washing and disinfection equipment for healthcare personnel and for people frequenting these sites (pedal-operated hand-washing facilities, hydro-alcoholic gel, foam gel, bleach soaps etc). Awarenessraising posters were also distributed within

healthcare structures. Furthermore, ACF provided back-up to mobile community health relays and healthcare providers in

The plan included the purchase of protection equipment and materials, (Thermoflash thermometers, hand gel, gloves and masks) for healthcare professionals at sites declared to be a priority among the region's 4 healthcare centers, 33 health outposts and 78 dispensaries.

order to carry out home visits in villages and worked with local community radios to diffuse reliable prevention messages to populations.

## Protecting children from pandemic-related risks



The program offered support with distance learning

For the UNICEF, children are the hidden victims of the pandemic: closures of schools for more than 1 billion children in the world, temporary stoppage and delay in essential vaccination campaigns (measles, polio, tetanus), increased risk of negligence, violence, exploitation and psychological distress in households. It is for this reason that from January 2020, UNICEF teams were mobilized to support the most vulnerable countries in their fight against the pandemic. Among the key actions urgently deployed in the Ivory Coast: distribution of hygiene kits to 100 000 vulnerable people; support for national nutrition and healthcare services to enable them to continue to promote essential family practices, including vaccination and breastfeeding, in keeping with the health recommendations in force; training of 2700 caregivers in preventive measures; support in developing a national distance learning program: "Mon école à la maison", diffused online and on the television for 300 000 children: national campaigns (radio, social networks, text messages) to raise awareness regarding hygiene practices and preventive measures.

> caregivers trained in preventive measures

#### -h-



### -m- Emergencies



Bernard GUIRKINGER Regional Delegate of SOS Group, Eastern Region, Director of the



Thierry ALLAFORT-DUVERGER Chief Executive Officer, Médecin Sans Frontière

More than ever before, within the context of the health crisis, access to water and improved sanitation has emerged as the leading humanitarian response and the first rampart against the further degradation of emergency situations which can already be termed catastrophic. Beyond COVID-19, the Fondation SUEZ has endeavored to respond to calls from organizations committed to helping populations who are displaced or ravaged owing to conflicts or natural catastrophes, those who are sometimes "forgotten" in the midst of crises. I am proud to continue to serve the Fondation.

Bernard GUIRKINGE

Within a context marked by everincreasing violence and insecurity, and since the end of 2019, Médecins Sans Frontières has stepped up its action in Burkina Faso to support populations displaced by the conflict affecting the north of the country. The main priority in this emergency has been to increase aid and find strategies to access remote areas, in order to help as many people as possible whilst integrating the constraints of the COVID-19 pandemic. For the NGOs taking action in this region, the attention and support of the Fondation SUEZ are extremely precious.

Thierry ALLAFORT-DUVERGE

SYRIA 2019-20

#### MEDAIR AIDE D'URGENCE ET RECONSTRUCTION

#### **Countering the ravaging effects of the Syrian crisis**

According to the UN, Syria is currently the stage of the "biggest crisis in the world", resulting in population displacements and the serious imbalances they generate, as much for the displaced people or for those returning home, as for the host populations, in particular with respect to water and sanitation.

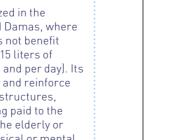
This situation has been further aggravated

This situation has been further aggravated by the fact that the conflicts have seriously damaged existing infrastructures, significantly disrupting services and allowing uncontrolled pollution to spread... with all of the health risks this entails: accelerated spread of diarrhea, dysentery or acute jaundice - a situation only made worse by the recent arrival of the COVID-19 pandemic.

Within this particularly tense context, a bloody battle for water is raging.

The NGO Medair is mobilized in the sectors of Alep, Homs and Damas, where half of the population does not benefit from SPHERE standards (15 liters of drinking water per person and per day). Its action aims to reestablish and reinforce water and sanitation infrastructures, with special attention being paid to the most vulnerable groups: the elderly or people suffering from physical or mental handicaps, pregnant women or mothers with newborn babies, children under the age of 5.

The project supported by the Fondation SUEZ provides for the rehabilitation of 9 drinking water supply networks, the rehabilitation of sanitation facilities, and the installation of 1600 domestic reservoirs, to the benefit of 8000 vulnerable people.

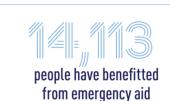


threatened by an infestation of desert locusts which arrive in swarms of some 200 billion insects capable of devouring up to 400 000 tons of food per day. To counter this plague, teams from ACTED put in place a monitoring system aiming to anticipate needs as swarms move, as well as contingency stocks to intervene rapidly with the distribution of funds and food.

Tackling the crises caused by desert locust infestations

In February 2020, Uganda was

rallied, in conjunction with local community organizations and other NGOs in order to pool logistic means, facilitate essential distributions and put in place a guick and direct contact with beneficiaries. CARE continues to address the immediate needs of populations: distribution of hot meals and food parcels to more than 11 000 people, support to protect 2396 people (hygiene kits, psycho-social support, psychological support, emergency shelter, awareness-raising). Other actions have also been carried out: rehabilitation of housing. In parallel, the NGO CARE is preparing the so-called "upturn" phase. This emergency aid has already benefitted 14 113 people.







GREECE 2020-21

## Providing assistance to asylum seekers following the fire at the Moria camp

In September 2020, a fire ravaged the Moria camp (the biggest asylum center in Europe) on the Greek island of Lesbos, which provided shelter to some 12 000 men, women and children, mostly from Afghanistan. The HCR urgently intervened to respond to the immediate needs of populations: provision of some 2000 family-sized tents and 65700 emergency and hygiene products. The HCR has also helped to prepare a new site to welcome migrants.



I FRANON

SOUTH SUDAN 2019-20

## Curbing the saturation of water and sanitation services

Burkina Faso, which shares a border with Mali and Niger, is confronted with a sharp rise in violence, which has provoked an unprecedented humanitarian crisis with hundreds of thousands of people being displaced within the country. In the face of the urgency of this situation, in November 2019 MSF embarked on a project in the province of Loroum in the north of the country, targeting 240 000 displaced or enclaved people. In the sectors of Titao and Ouindiqui, confronted with the rapid saturation of water and sanitation infrastructures. MSF, in conjunction with the ONEA (National Water and Sanitation Office) has namely put in place free water distribution for all, built two new boreholes, and distributed and helped to construct 300 toilets for displaced populations.



BURKINA FASO 2019-20

## Providing essential aid to people who have lost everything

Since the end of 2013, the conflict in south Sudan has cost the lives of thousands of people and has caused almost 4 million people, mostly women and children, to flee their homes, leaving their country or seeking refuge in internally displaced population camps. **The** UNHCR, which has estimated the cost of addressing this humanitarian emergency to reach 1.4 billion dollars, is carrying out actions in 4 complementary domains: taking care of essential needs, namely access to water, sanitation, health and education, providing shelter, protection, food safety, access to income-generating activities; reinforcing the local capacities of the various stakeholders (government, NGO, United Nations agencies); the maintaining of synergies between all of these stakeholders; and lastly, support to host communities in access to essential services.



Reestablishing and reinforcing infrastructures



Getting organized in the wake of chaos

ACTED

On August 4, 2020 the explosion of

2750 tonnes of ammonium nitrate in the port of Beirut destroyed more than 50 000 buildings, provoked in excess of

200 deaths, more than 6000 casualties and

left 300 000 people homeless. A catastro-

phe which hit a country already battle weary

from a serious socio-economic crisis and the

COVID-19 crisis. The NGO CARE immediately



## 2020, a year marked by COVID-19 and solidarity

In 1994, a Group of personnel from Lyonnaise des Eaux (SUEZ Eau France) voluntarily pooled their efforts to reestablish drinking water supply Rwandan civil war, consequently laying the foundations for what was later to become the NGO for active and retired

Group personnel, Aquassistance. Twenty five years on, as explained by the NGO's "the COVID-19 crisis, whose health, social and economic consequences firstly affect the most fragile populations, both in highlighted the imperious necessity of

our mission and urged us to increase our actions."

Focus on 2020, a year marked by an unprecedented health crisis, which, far solidarity dynamic.







#### INTERNATIONAL

#### Missions in the field put on hold but work behind the scenes which is paving off

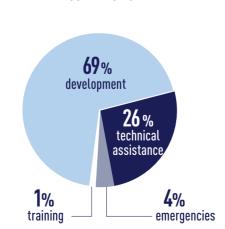
For Aguassistance, 2020 started off well with 4 missions in the field, in Egypt, India, Cameroon and the Ivory Coast, until the beginning of March when, anticipating the announced lockdown and health risks, the association's Board of Directors decided to suspend all international missions. A measure which obviously slowed down activity but which by no means stopped it: the dozens of expertise missions already programmed upstream of projects to assess their feasibility, the quality of stakeholders and the budgets, were postponed until the following year; as for the projects in progress, they were pursued with Aquassistance maintaining contacts with companies and service providers insofar as possible.

At the level of the back-office, the period was conducive to work behind the scenes at the level of project applications and financing requests, namely within the context of the Oudin-Santini law which allows local authorities and water agencies to allocate up to 1% of their budgets to international cooperation and solidarity actions.

Thanks to this, Aquassistance was able to secure more than 500 000 euros of new,

multi-annual financing for projects from its portfolio which are in the process of being developed. It's as if the COVID-19 crisis, which drew attention to the vital importance of water and hygiene, had triggered a new outpouring of solidarity and interest for decentralized cooperation. 2020 also served to strengthen existing partnerships (ACF, ESF, SOL, PUI...) and formalize new ones (Eau Sans Frontières Internationale and the Energies pour le Monde Foundation for





#### **Providing water to squats and slums** to prevent clusters

Faced with the health crisis and the risks of cluster formation in informal housing not connected to water services (slums, squats, migrant camps, Roma camps, homeless people), French and emergency associations immediately rallied. Among them, international NGOs, historic partners of Aguassistance, such as Action Contre la Faim, Solidarités Internationales or Première Urgence Internationale, some of which were already in place in precarious districts in France. Very quickly, in coordination with local authorities and operators, they sought technical assistance from AQUASSISTANCE to put in place drinking water connections (booms and taps). Aquassitance's "plumbers" consequently intervened in the departments of 91, 93 and 94, Porte de la Chapelle in Paris and in the cities of Nantes and Bordeaux. Once again, COVID-19 played a role in revealing precarious situations which until then had been neglected, whilst the health risk served to open institutional

#### 2020-2022: a strategic plan reflecting the stakes

Bearing in mind that the first weapon to combat illness is hand washing, the pandemic has confirmed the vital importance of access to water, hygiene and sanitation for populations deprived of them. It has also served to consolidate the 3 strategic lines for action which have been defined in conjunction with Aguassistance's directors, adherents and permanent teams, and which are set out in the 2020-2022 action plan:

- Increase the impacts of our activities to help vulnerable or underprivileged populations
- Contribute towards the sustainability and continuity of projects and actions undertaken in the field
- · Reinforce the adhesion and commitment of our members with respect to the values and actions of AQUASSISTANCE

Among the actions concerned, the intensification of emergency interventions, with increased vigilance, in order to be ready to intervene in all catastrophes, and more concretely, to fine tune an emergency, mobile desalination unit (in the process of finalization) able to be used in devastated areas near to the sea and where no fresh water resources exist.

In terms of project sustainability, Aguassistance is committed to an approach which, from the outset, includes all local stakeholders, with mobilization, awareness-raising and training actions but also impact monitoring indicators. This consists in moving away from simply delivering infrastructures towards overseeing lasting change, namely the reinforcement of the capacities of local organizations.

With this objective in mind, the Aduassistance Board of Directors is behind a working group designed to better and more widely take account of the societal impact of its projects, namely at the level of the reference framework for the 17 Sustainable Development Goals for 2030 defined by the United Nations.

#### An unprecedented virtual general meeting

Traditionally held during the spring, in 2020 Aguassistance's General Meeting took place on September 24, in virtual mode. A sign of the motivation and mobilization of our troops, 80 or so members joined the permanent team and Board members online for a 3 and a half hour meeting, rich in exchanges and testimonies, whilst also enabling remote voting by 162 members.

#### 2020: an atypical but productive year

In conclusion, in 2020 Aguassistance was able to adapt itself to the constraints born of the pandemic, and maintain a sustained level of activity whilst anticipating the responses to technical and financial needs linked to its projects, developing new forms of solidarity and adapting its actions and working methods, namely by an increased recourse to digital and "remote action" solutions. All of this has enabled Aguassistance to prepare itself for a new activity dynamic expected and hoped for in 2021, in conditions marked by optimized efficiency and magnified impacts.



Africa	54 %
Asia and Middle East	35 %
Indian Ocean	8 %
Caribbean	3 %





### Waste





Henry DE CAZOTTES viewpoint whilst more globally,

aggravating greenhouse gas, emissions

In low-income countries, barely 39%

of waste benefits from organized

IMPROVING ACCESS TO ESSENTIAL SERVICES FOR UNDERPRIVILEGED POPULATIONS-WASTE

Fondation SUEZ, the Gret has been of water, sanitation and waste to the long-term basic needs of the integrating ecological transition stakes at every stage and constantly keeping our eye on achieving the Sustainable



## Preserving the environment, improving living conditions



63% of people have subscribed to the collection service

In the municipalities of Gandiaye, Keur, Madiabel and Kahone (3500 inhabitants), waste management is wholly insufficient and inadequate. From 2012, Caritas Kaolack put in place a system based on the creation of 181 civil society organizations (CSO) committed to managing their environment alongside local authorities; awareness-raising among populations as regards the need to preserve their environment; the implementation of domestic waste collection services using donkey-drawn collection carts; lastly, the basic development of 3 landfill sites made available by the municipalities.

The objective of the project, which is jointly steered by Caritas Kaolack and the Secours Catholique, is to sustain this organization. Firstly, by increasing the number of

collection carts and by recruiting new collection operators. Next, by conducting awareness-raising actions among households to reach a 63% subscription rate. Lastly, by organizing sorting and recycling to limit the amount of final waste needing to be landfilled and creating jobs and resources in order to finance landfill operation.

SÉNÉGAL

2018-20



of subscribers, thanks to awareness-raising actions targeting households











TOGO 2018-20



WORLD 2017-20

### Installing a recyclable waste value chain



A job and health insurance coverage for pre-collectors

In 30 Fokontany (districts) of Antanarivo, where 63% of waste is not collected, Positive Planet International is conducting a project aiming to structure waste collection, sorting and resale activities for one hundred or so pre-collectors.

Within the context of COVID-19, the project has been reoriented towards emergency actions (distribution of hygiene products, awareness-raising, cash transfers)

Creation of 6 solid waste recovery and recycling micro-companies; access and adhesion of pre-collectors and their families (4500 people) to an adapted health insurance scheme; reinforcement of the mission to accompany CAS (systems providing integrated social and economic accompaniment) for 3000 people, including waste stakeholders. Within the context of COVID-19, the project has been reoriented towards emergency actions (distribution of hygiene products, awareness-raising, cash transfers).

#### **Towards rational** and sustainable waste management



A recovery project reference in Africa

The Africompost 2 project, which was completed in 2020, was created in order to organize a domestic waste recovery outlet in three districts in Lomé (88 298 inhabitants, 19 200 tonnes of waste per year). The service is now organized according to three stages: collection from households by three precollection operators and transportation to a sorting and composting platform; the recovery of waste via the composting operator ENPRO; and lastly, the transportation of non-recoverable waste to a landfill facility. A system which employs between 70 and 80 people and which is improving hygiene in the districts, but whose economic balance remains fragile. At the level of pre-collection, the adhesion of households - and therefore the rate of subscription and payment- is essential, and still needs to be further developed. The project includes training in management tools (business plan, cost price analysis), the development of recovery activities and outlets for the sale of compost, the acquisition of a truck and the improvement of productivity. A comprehensive project which is emblematic of the waste challenges faced in the South.



## Accompanying the implementation of the 1% waste

Since 2014, French law allows the local authorities which are competent in terms of waste collection and treatment to allocate up to 1% of the resources from these services to international cooperation actions.

Within the context, the Gret is participating, alongside other structures (Ciedel, Resacoop, Centraider, Cefrepade), in the PAGEDS project ("Promoting waste management actions in the South") which aims to inform, mobilize, train and accompany stakeholders in France and in the South (local authorities and associations) with respect to this mechanism, and more generally, in the waste sector in the South This project has also permitted a reference framework of best practices to be drafted (5 capitalizations and 10 technical sheets) which was widely circulated during the study days in December 2020 and which can be accessed online via the Re-sources platform.



MADAGASCAR 2020-21

## **Expertise** for better hygiene

In response to a request from the Mayor of Ambohimanambola (a commune located at 15 km from Antananarivo) and the association Tafita, which carries out waste pre-collection and recovery,

Experts Solidaires is conducting a project designed to lastingly improve hygiene in the commune's center and the health of its 6050 inhabitants, within a context marked by a significant epidemiological risk (plague in 2017). The objective is to reinforce

the capacities, awareness-raising and mobilization of all local stakeholders in order to organize and manage a communal solid waste collection, sorting and evacuation service.

### 

## **Facilitating social inclusion** through employment and training









In 2020, 1/3 of insertion companies were forced

to interrupt their activities during lockdown.

Source: Federation d'entreprises d'insertion







in today's society, the health crisis has affect the most vulnerable populations. action on a daily basis to encourage





SAINT-DENIS (93)

Bergerie

LUBÉRON (84)

#### **Transportation and logistics** to help employability

#### In 2017, Emmaüs Défi, which accompanies people in situations of extreme vulnerability and facing numerous brakes to their insertion

(housing, health, addictions, isolation etc) created the Equipage, an insertion company positioned on the highly promising merchandise transportation and logistics sector, guaranteeing the future employability of the personnel

In 2020, 16 people were accepted and accompanied as part of a personalized training course and the truck fleet was renewed. Partnerships with service provider companies were also developed.

#### Ikambéré, the house which gets women back on their feet

The association IKAMEBERE, based in Saint Denis (93), welcomes women in precarious situations and living with HIV /AIDS, in order to firstly break their social isolation via activities encouraging a social link and self-esteem, and secondly, to enable them to access healthcare, their rights, housing and employment and consequently (once again) take control of their own destiny. The association draws support from twenty or so professionals who offer multi-disciplinary and global accompaniment designed to remove the brakes to employment and consequently accompany 60 women on the road to professional reinsertion.

### de Berdine

#### Rebuild. re-motivate and reinsert

Initially created in 1973, every year the Bergerie de Berdine welcomes 150 people in situations of exclusion (former drug addicts or alcoholics, refugees, young offenders, marginalized people...) and offers them, at no financial cost or with no limit on the time they stay, a context and activities to re-motivate them and encourage their reconstruction and reinsertion. This very progressive accompaniment is based on a simple way of life with farm work or craftsmanship, as well as the development of a project for the future - housing, training, access to employment - which is adapted to the capacities, aspirations and needs of each person.







2019-20

## Responding to regional needs which are not met



Activities are structured around a multitude of services

In Jouques, a commune severely impacted by unemployment, the ZLTUT experiment (Zero long-term unemployment territories) is overseen by the Elan Jouques EBE, which employs almost 70 people, 57% of whom are women, with almost two thirds of participants considered to be seniors (more than 45 years of age) and 5 who are officially recognized as disabled. Activities are structured around a multitude of services to farmers, retailers and private individuals; the carpentry workshop, with the realization of ecological toilets, the recycling and repair center and tourist activities. The COVID-19 pandemic, which resulted in a significant fall in activities, nevertheless enabled renovation works on the premises to be completed.

Tackling long-term unemployment on a regional scale

EmerJean which employs 80 people, has created 2 new EBEs resulting in between 50 and 70 new jobs

#### of ATD Quart-Monde and various other solidarity organizations with the objective of proving that it is possible, on the scale of small regions and without a significant extra cost to the local authority, to offer longterm employment with flexible hours to all long-term unemployed people who so wish, by developing activities which respond to the needs in the region which are not met because they are not profitable enough for a conventional economy. To finance the mechanism, the State is redirecting the costs of unemployment (unemployment benefits, tax revenue foregone...) towards companies created within the context of this experiment and which are created to generate employment (EBEs). Among the 10 regions selected, the St Jean district in Villeurbanne (69) where the project began in March 2017 with the EmerJean EBE. As a measure of support, the Booster de St Jean association

proposes an accompaniment for jobseekers

to help them to reveal their expertise and

identify their desires prior to their potential

The "Zero long-term unemployment

territories" (ZLTUT) program was launched

by the government in 2016 on the initiative

acceptance into EmerJean; the association's second objective is to identify, along with all of the stakeholders concerned, innovative ideas for activities it would be useful to put in place in the district (repairs, waste recycling, vegetable shop, help with homework, sewing, caretaking services, laundry services...) etc. It is then up to EmerJean to put them in place. Spurred on by its success, EmerJean, which employs 80 people, has created 2 new EBEs, which are set to generate an additional 50-70 jobs by the end of 2021. The first EBE will prepare participants for "after" the ZLTUT program by encouraging jobs similar to conventional employment whilst the second, Enjoué, has already begun operations in the "reconditioned toys and games" sector.

Proving that it is possible, on

the scale of small regions [...]

to offer long-term employment

with flexible hours to all long-

term unemployed people.



of whom are women





FRANCE 2020



PARIS (75) 2020-21

## The "buddy system" model adapted to social integration



"Buddies" are trained in groups of two

In 2017 and in response to a threefold challenge, the association "Fermes d'avenir" launched a program aiming to train a new generation of farmers in organic market gardening. The challenge? The need (estimated at 250 000 farms) to create farms spanning small surfaces and dedicated to ecological farming, the necessity to replace retired farmers who have no-one to take over from them and lastly, the imperative insertion of the most vulnerable populations, namely refugees – this third objective being supported by the Fondation. The principle is based on a "buddy system": buddies, in groups of 2, follow an itinerant training program at various "training farms".

In 2020 the program was reduced owing to the COVID-19 pandemic. 27 individuals were accompanied, 8 of whom were refugees.



people accompanied in 2020, including



refugees

### Training young people to become "carpenters within a circular economy"



Training to become "carpenters within a circular economy"

Set up on the Bonnier estate, a historic workers estate in the Parisian district of Ménilmontant, "Extramuros l'Association" defines itself in these terms: "Extramuros is a solidarity, ecological and social carpentry workshop. Our core business consists in reusing materials, and namely wood. We make resources from waste, with the objective of manufacturing various collective equipment; urban furniture, window boxes, sheds, modular furniture, the possibilities are endless! Our products are produced within the context of workshops and educational projects designed for those publics which are furthest from employment and training. We also intervene in the various districts via participatory and collaborative workshops open to all, in order to produce collective and shared equipment." Among the publics welcomed, there are a lot of young people from urban policy neighborhoods or priority security areas, who, thanks to educational projects, discover a universe and perhaps a profession, carpentry, to which they don't have access owing to the fact that they don't possess the academic level required to follow a professional training course. This

We make resources from waste, with the objective of manufacturing various collective equipment; urban furniture, window boxes, sheds, modular furniture, the possibilities are endless!

is what motivated the project conducted by Extramuros: a desire to create a program to qualify as a "carpenter within a circular economy", via training over 420 hours or 3 months, offering youngsters a first step on the road towards employment, social insertion via an economic activity, or training leading to a qualification. To optimize the chances of a positive outcome, the association is working in partnership with local circular economy stakeholders, at the level of training and employment, whilst every participant benefits from individualized socioprofessional follow-up.



2020-22



CHARENTE (17) 2019-20

## Nurturing people in difficulty whilst making them more responsible



The "Escales solidaires" to prepare for a return to work

For more than 30 years in the heart of cities, Habitat and Humanisme has proposed adapted housing and accompaniment solutions to people in difficulty. In Lyon, more than 4000 people are consequently housed, accompanied and trained, progressively finding their way back to independence and social integration. Among the measures proposed are the "Escales Solidaires", places of conviviality which help to break isolation around extremely low-cost meals. It is within this context of the Escales Solidaires that in 2019, Habitat and Humanisme Rhône (HHR) proposed a 14 month global accompaniment program to prepare for the long-term return to employment of 45 unmotivated and vulnerable people benefitting from income support (RSA) (residents of HHR or people oriented towards the program by the city of Lyon). The program is structured according to two lines: firstly, "nurturing" via collective activities (theatre, image, IT skills, sport, cultural outings) in order to restore self-esteem, whilst working at learning to live together. Secondly, "increasing responsibility", to boost the

"active participation" aspect of looking for work: understanding the codes of the world of work, finding a profession which corresponds to the person, careful choice of activities to encourage participants to progress. This project is an experiment which was one of the winners of the

This project is an experiment which was one of the winners of the "Itinéraires innovants" call for projects by the city of Lyon.

"Itinéraires innovants" call for projects by the city of Lyon. Owing to the health crisis, a significant number of activities were unable to take place "on site" and were consequently put in place "beyond the walls": telephone calls, remote workshops on "mobility during lockdown" and "access to culture online and/ or on the television".

## Organic, local and supportive



The structure is currently deploying a development plan

In 2017, within the context of the national Cocagne network, the association Arozoaar embarked on a project at the Ferme du Mont d'Or in Le Thou (17) with the objective of achieving the professional insertion, via organic market gardening, of 14 people. Production spans a surface of 3.5 hectares and produces 150 organic vegetable baskets per week.

With the arrival of the health crisis, the Garden's model, which associates high quality produce with supply circuit management, became a huge hit with the general public and local authorities, with demand going through the roof.

To better fulfill orders whilst increasing turnover, and consequently financial autonomy, the structure is currently deploying a development plan whereby crop-growing surfaces are increased and produce diversified.

organic vegetable baskets produced every week









PARIS (75 2020



NOUVELLE AQUITAIN

## Encouraging participants with a low level of requirements The at to of it.



During the health crisis, activities were adapted to lockdown

The TAPAJ mechanism, earmarked in 2018 as being among the priorities of the French Government Plan for the Fight Against Drugs and Addictive Behaviors, has the objective of bringing young people between the ages of 16 and 25 who actively consume psychoactive substances, towards a greater level of auton**omy** (access to healthcare, to their individual rights, to employment, housing) by reducing the gap between their way of life and the requirements of traditional employment and insertion mechanisms. The principle is to welcome young people as they are, at whatever point they are at, without judging them or demanding anything of them with respect to their consumption of illicit products or their professional expertise, within a global care process, which for the TAPAJ Paris, is overseen by the CAARUD Kaleidoscope, (CAARAD: Centre to Welcome and Accompany the Reduction in Risks for Drug

Users), part of the SOS Solidarités Group. In concrete terms, when young people join this program (stage 1), they participate in paid projects (collection of bulky waste for the city of Paris, clean-up work for the French Railway Company (SNCF)... which offers them an alternative to begging or drug dealing, whilst teaching them, within an informal "sideby-side" teaching approach, the codes and behaviors of the world of work. As part of the program, participants sign a one month Fixed Term Contract which can be renewed over a two year period. If they show the desire and the capacities to increase the frequency of projects, participants can embark on an accompanied professional insertion program (stage 2) with the objective of being able to then move forward onto the job market. The decision by the young person to move from stage 1 to stage 2 constitutes an essential stage in the program.

## The circular economy at the service of integration



Retrieve to redistribute and reuse

The Compagnons Bâtisseurs association works to improve housing through the implementation of Self-Supported Rehabilitation and Self-Supported Construction projects, lending tools and collective activities. It also works to promote social integration through

The Compagnons Bâtisseurs association works to improve housing through the implementation of Self-Supported Rehabilitation and Self-Supported Construction projects, lending tools and collective activities.

economic activity via the Soli'Bât platform, which employs 5 social employees whose job is to recover unwanted or unused building materials, sort them and redistribute them to the Compagnons Bâtisseurs' projects or to other associations.



PANTIN (93) 2019-21

#### La cravate Sofidaire

FRANCE 2020

## Boosting social impact via the diffusion of expertise



A project to enable the insertion sector to share methods, know-how and tools

Spurred on by 30 years of experience in the social and professional reinsertion sector, Ares Group has listed the will to "extend its ideas, diffuse its expertise and share its experience in order to maximize its impact" among its new priorities.

This is the vocation of the Ares+ offer which is addressed to other structures from the professional insertion ecosystem, often more modest in size, and which have expressed the need for such assistance.

The Ares+ project targets two different publics: firstly, accompanied publics, in order to assist them via collective job

seeking and basic skills modules, opening partner company networks to personnel at the end of their employment contracts, with job offer proposals and company visits.

Secondly, the project is designed to offer assistance insertion professionals: sharing of tools such as the Oasis+ expertise assessment software, help with structuring accompanying methodology, innovative approach proposals for specific publics.

Lastly, the Ares+ offer is adapted to reflect the specificity of each structure whilst meeting complementary needs.

# TO 8-0

**Countering employment discrimination** 

Image coaching session

mission of encouraging the professional insertion of as many people as possible namely by fighting against discriminations when hiring new personnel owing to their appearance, thanks to the collection of professional clothing, image coaching and simulated interviews. The 2019-2020 program aimed to support les Ateliers Coup de Pouce at their Lyon, Paris, Pau and Rouen branches and enabled 134 candidates to be accompanied on the road to professional insertion. The Cravate Solidaire proposed an alternative accompaniment thanks to the "Ateliers Coups de pouce à la maison", with 100 candidates benefitting from this mechanism in Ile-de-France. A collection organized at SUEZ offices in La Défense and in Ile-de-France collected more than 220 kg of professional clothing. In addition, three members of personnel from the Group accompanied 10 candidates in the roles of HR coach and image coach.

The Cravate Solidaire has set itself the



BENOÎT BONELLO
Director of Social
Innovation (France),

#### IN THE WORDS OF THE REFEREN

example of the type of initiatives that the Fondation wants to support. The project enables the professionalism and social impact of insertion stakeholders to be reinforced by increasing expertise and sharing best practices.

With ARES+, ARES is capitalizing on its first hand social enterprise experience and making its know-how available to the entire sector.

candidates accompanied on the road to professional insertion





### **Encouraging innovation** by migrants



Innovation laboratories designed to encourage the emergence of new products and services

Thanks to the adaptable nature of these online modules. PLACE was able to propose events to reinforce the capacities of 82 new arrivals (and 21 participants from the Parisian suburbs, namely recently integrated or newly naturalized immigrants)

Launched in Paris in 2018, PLACE helps refugees and migrants to develop their innovation potential in order to enable them to wholly participate in their contribution towards their host country. The objective is to promote a more constructive image of migration. In concrete terms, the network sets up innovation laboratories aiming to encourage the emergence of new products and services which are useful for society, under the guidance of leaders, who like participants, are migrants or refugees, the "Catalysts". Since the beginning of the COVID-19 crisis learning has taken place online, with fifty or so participants completing programs in three domains: public leadership, entrepreneurship and the private sector.

During 2020, thanks to the adaptive nature of these online modules and special attention paid to health and safety measures during classroom training, PLACE was able to propose events to reinforce capacities (in the form of 3 classroom innovation laboratories and 15 online modules) to 82 new arrivals (and 21 participants from the Parisian suburbs, namely recently integrated or newly naturalized immigrants).

The events organized targeted refugees, migrants and asylum seekers - the main beneficiaries of the PLACE program and a population particularly exposed to the consequences of the COVID-19 crisis.

### An economic, social and environmental project



The short circuit, an outlet for production

Croix-Rouge Insertion is a mechanism coming within the French Red Cross which, in its 12 establishments and 2 subsidiaries, accompanies 1000 vulnerable indiivduals on the road towards a lasting return to employment.

In 2018, the Capdife establishment launched a program in the Hérault focusing on market gardening or organic agricultural forestry, in order to develop a new outlet with the production and sale of organic fruit, according to a short circuit system, along with an awareness-raising module focusing on environmental conservation for local stakeholders (schools and associations) Personnel participating in this inclusion scheme follow a one year training course leading to a professional qualification.





## A place for young adults to lay down roots



Les Toulines, places of welcome which lend a listening ear

Les Toulines are places of welcome which lend a listening ear, where young adults can benefit from help with their administrative procedures and professional and personal projects.

A major player in child protection, in 2016 the Apprentis d'Auteuil put in place the Apprentis d'Auteuil Touline mechanism, designed to extend the accompaniment of young adults leaving the care of social **services**, who, from one day to the next, are propelled into a situation of independence which is often far too premature, putting in danger their integration and exposing them to precariousness and exclusion. Les Toulines are places designed to welcome them and lend a listening ear, where young adults can benefit from help with their administrative procedures and their personal and professional projects. Eleven Toulines have been opened throughout France, but in 2020, the COVID-19 pandemic slowed down this development dynamic, even though accompaniment continued in an adapted manner (video conference or telephone meetings, What App groups etc). Young people in situations of vulnerability were in effect hit full on by the harmful effects of the health crisis: anxiety-provoking climate, brutal degradation of their situation, (end of temporary missions, end of contracts in progress) and for some of them, psychological difficulties. For these youngsters, the link with the Touline was essential. The objective is to open 4 new Toulines by the end of 2021, in Marseille, Saint-Denis de la Réunion, in the Oise and in Normandy.

> **Toulines opened** throughout France

AUX CAPTIFS

### **Reconstruction:** from fragile self-esteem to a professional project

Since 1991, the association "Aux captifs la liberation" meets and accompanies people living on the streets or from the streets, namely women victims of sexual exploitation, and helps them to progressively reconstruct themselves and take their lives back in hand, namely thanks to a sewing workshop.

In 2020, the workshop was closed during the lockdown period, going on to reopen on May 11, in keeping with a strict health protocol, with a firm order to produce 500 overblouses for healthcare personnel in several retirement homes.

A resumption which was extremely positively perceived by the dressmakers: a return to work, a source of income and most importantly, an end to isolation.



## Developing the capacity to take action to help people in situations of exclusion

In 2019, the Nantes association Trajet opened an "Employment-Training Resources" site

which welcomes, with no prior conditions and according to a principle of wide diversity, people suffering from major social problems (refugees, young people under the age of 25, people having spent a long period on the streets, being released from prison, men, women...). The approach breaks with the classic idea of progressively lifting the brakes to employment by banking on the fact that by permitting people to get on with a professional project from the time that they so wish, (and with an adequate individual and collective accompaniment) can itself constitute an effective driver for long-term social integration.





## Reinforcing social cohesion thanks to education, culture and sports





Marie TRELLU-KANE

is to allow children and young people to become civicminded and decisive adults, aware of their skills and their power to act, capable of revealing their potential and making their own life choices.

This inclusion dynamic can only be achieved via projects which draw support from a solidarity commitment or access to education, culture and sports. This is what the Fondation SUEZ is striving to achieve on a daily basis.



of the French population are convinced

Source: Baromètre des territoires 2019, Institut Montaigne

that social success is a foregone conclusion

and namely depends on a person's origins.

Faced with the urgency of social needs, and boosted by its 20 year experience in the field, the NGO PLAY International is endeavoring to prove that it is possible to positively impact life paths by inventing new ways to make use of physical and sporting activity as educational and inclusive tools, namely among refugees and asylum seekers. We are doing our utmost to develop and accompany sporting projects which favor social inclusion.







Antoine SIRE hirector of Company ingagement, BNP haribas, Director of the Fondation SUEZ



Maud FONTENC Chairwoman of the Maud Fontenoy Foundation

For those youngsters who are poorly or badly integrated into society, it is essential to propose projects which enable them to open themselves up, more freely, to the idea of living together in harmony. This can be achieved thanks to education, sports or culture (acquisition of cultural references and codes and understanding their stakes), without cutting them off from their original environment and culture. This balance is central to social cohesion and constitutes the main challenge addressed by the projects supported by the Fondation SUEZ.

REINFORCING SOCIAL COHESION THANKS TO EDUCATION, CULTURE AND SPORTS

Intoine SIRE

Learning about the seas and oceans, discovering the marine environment and its fabulous creatures, understanding our maritime history and discovering the wealth of our coastal heritage whilst learning about everything the ocean does for us on a daily basis, are all essential lessons. As a Sea Classes Ambassador with the French Ministry for Education and Youth, my mission reflects the desire of the Ministry to give access to this information on a daily basis and in all schools, namely those situated in priority education areas.

Maud FONTENO



#### ÎLE-DE-FRANCE 2019-20

## A tool to combat inequalities in access to higher education



In 2020, young people benefited from the #RéussiteVirale emergency mechanism

Today in France, inequalities in access to higher education are extremely marked. The reason? The lack of access to information and networks, a lack of autonomy in the capacity to search for places on higher education courses and social and regional biases, which mean that a lot of young people consider it near impossible to integrate particular fields.

To remove these brakes, the "Inspire" program targets years 12 and 13 classes in prioritized secondary schools, in agreement with the education board and head teachers, and with the support of teaching teams.

The program consists in workshopmeetings, in the classroom, overseen by volunteers, students or professionals, to enable youngsters to discover the world of work and its codes, then help them to project and orient themselves. It also includes a digital aspect, with a digital platform which prepares students for the choices they will need to make on Parcoursup (French undergraduate application process). From March to July 2020, youngsters benefited from the #RéussiteVirale emergency mechanism which offered them an accompaniment at home during lockdown.





ÎLE-DE-FRANCE

### PRIORITAIRE PRIORITAIRE

ÎLE-DE-FRANCE 2019-20



BORDEAUX 2019-20

## Sensitizing through screen-free digital classes



A program inspired by the Montessori method

## Created in 2012, the Espérance Banlieues schools network is developing, in difficult and underprivileged districts, an innovative educational project which associates

educational programs and the transmission of the cultural and humanist references and codes of our country. Following the observation of a deep digital divide, namely at the level of uses and skills, and as part of a concern to prepare children for a world based on technology without exposing them to screens too early on, Espérance Banlieues is developing a pilot project "Off line school", from which 180 children and their teachers, from Years 2 - 4 in five schools in Ile-de-France, will initially benefit. The project is based on the Colori language learning method, inspired by the Montessori approach, which proposes "screen-free" workshops calling on the sensoriality, intuition, reflection and imagination of children as the preferred means of initiation to the basics of digital culture and coding. The objective is that children perceive digital technology as the tool it really is as opposed to an object of dependency.

180

pupils are benefitting from the "Offline school" pilot project

## General knowledge and business culture to widen the scope of "possibilities"

Culture Prioritaire was created in 2013 to offer young people from priority education districts in the Paris region the general knowledge and business culture they lack to help guarantee good educational and professional integration. The program. which spans approximately 90 hours over the school year, is based on a combination of individual accompaniment, interactive sessions and extracurricular outings (museums, theatres, concerts, cinema club, company visits, meetings with professionals). Youngsters are monitored in groups of around 15 and the programs, adapted to every academic level (from Year 10 right through to higher education), are overseen by 10 paid educational coaches and 50 ad hoc volunteers.

## Civic service to integrate young refugees

Launched in 2019 by Unis-Cité, the Coop'R program (formerly known as Melting Potes Réfugiés) aims to facilitate the inclusion of voung refugees whilst tackling the prejudices they face, by offering them a chance to participate in an 8 month Civic Service program which combines an investment in solidarity projects, French classes, artistic creation workshops and accompaniment for a future project. In 2019-2020 the program launched in Bordeaux brought together mixed teams of two composed of one young French speaking volunteer and one young refugee. Whilst activities continued during the health crisis, lockdown revealed the extent of the digital divide, an element which will be addressed in future programs.



FRANCE 2019-20

#### Philosophy workshops to learn to better live together

Created following the November 2015 attacks to fight against the rise of violence, obscurantism and radicalization, the SEVE association sets up philosophy and attention workshops within educational structures (schools, leisure centers...) particularly those located in "QPV" (City's Prioritized Neighborhoods). Its goal: developing the qualities of reflection, discernment and argumentation in children and adolescents to help them become enlightened citizens.

The workshop leaders (nearly 4,000 people trained to date, in 20 cities in France) benefit from a training program that alternates theory and practice. The SEVE trainees of the "covid class" were able to finalize their training course remotely, while the philo' workshops were able to continue as soon as the confinement was over.



ÎLE-DE-FRANCE 2018-20

## School dropouts serving the community

Launched by Unis Cité in 2012, in partnership with the French National Ministry for Education and the French Civic Service Agency, the Booster project proposes an 8 month training course.

alternating between Civic Service missions in teams with young adults not having experienced the same difficulties and remotivation at the level of schooling thanks to an adapted program, to young minors having dropped out of school. In 2020, for their Civic Service, several participants were able to join the "Jeunes citoyens du numérique" (Young digital citizens) program which aims to initiate school children between the ages of 7 and 15 to computer programming and make them aware of digital citizenship and artificial intelligence via events at primary and secondary schools, community centers, and recreational facilities.









FRANCE 2020-21



OVERSEAS 2019-22

## Training youngsters to become active and concerned viewers



A comprehensive program, from film-making to cinema projection

Since 2017, almost 500 youngsters from 20 establishments and partner structures have benefitted from the program. 14 films have been produced with the help of 16 artists.

Since 2008, La Fabrique du Regard, the educational structure of the BAL (exhibition site dedicated to documentary image in all of its forms), established in a priority district in Paris, has conducted an "image education" project with youngsters from priority educational establishments, who are furthest away from an artistic or cultural proposal.

Its objective: "To enable youngsters to think of the world in images, to train them to become active and concerned viewers". The program "Que Faire?, conducted in

conjunction with educational teams and local social workers, puts in place creative and reflective workshops. From a study of images and with the support of the artist invited, young people identify a theme they can relate to, which serves as the starting point for the film they will produce. During the workshops, everyone has a chance to express themselves, to discover their hidden talents and put their skills to practice. Every film produced is put into perspective with the words of researchers, local agents, urban planners, journalists, sociologists and is shown in avant-première at a cinema.

Since 2017, almost 500 young people from 20 establishments and partner structures have participated in the program and 14 films have been produced with the help of 16 artists. In spite of the closure of schools during the spring of 2020, the team from La Fabrique du Regard rallied to pursue its programs and actions with young people in an alternative manner, consequently consolidating its innovative mission to further education at the level of the image and citizenship.

#### Music, a tool for cultural democracy

The DEMOS project, proposed by the Paris Philharmonic Orchestra to children from urban policy districts and rural areas coming within a regeneration policy, enables them to learn how to play a musical instrument as part of an orchestra.

The project has namely been successfully deployed in Guadeloupe and Reunion where 2 orchestras, each counting 7 groups, will complete their third year in 2021 and 2022, with the children then benefitting from an accompaniment to help them to pursue their musical education at the end of their time with the project.



LORRAINE 2019-20

#### Civic Service to reintegrate young people leaving prison

With virtually no support, confronted by economic, health and addiction issues and often far removed from the job market and training, young adults being released from prison are highly likely to reoffend. In the city of Metz, the association Grandir Dignement offers them a chance to complete an Adapted Civic Service program, combining 24 hours per week spent volunteering within associations, discovering the world of work with companies and personalized accompaniment.

In 2007, 7 young people integrated the program, whilst the accompaniment and recruitment of new volunteers was maintained during both lockdowns. More widely, 29 youngsters benefitted from interventions in prisons.



ARGENTEUIL 2019-20



ÎLE-DE-FRANCE 2020-21



FRANCE 2020-21

#### The Quai Branly-Jacques Chirac museum is setting itself up in Argenteuil



Discovering the museum in their own town

Over recent years, the Quai Branly Museum

has put in place a cultural mediation project "outside of the walls" known as the "Nomad Workshops", which offers publics who wouldn't normally have access to the museum's cultural offer a chance to discover it in their own town, thanks to works which are taken out of the museum to be exhibited locally, workshops, stories for children, conferences; in exchange, inhabitants are invited to visits, events and workshops within the museum, with free transport being put in place to take them there. For the 4th edition, the Nomad Workshops set themselves up in Argenteuil for a 2 year period (2018-2020), with a wide range of activities co-developed with schools, associations or community centers. The highlights in 2020: an event week at the beginning of March given over to central Africa, in conjunction with the exhibition "Frapper le fer, l'art des forgerons africains" presented in the Museum (2437 people, including 1407 schoolchildren concerned) and 111 guided group tours of the Museum. Lockdown then disrupted the program, with the effect that the Museum and the town have decided to renew their partnership until July 2021.



## The social inclusion of refugees and asylum seekers through sports



A project for young adults in 3 municipalities

## In Ile-de-France, PLAY International has set itself the mission of federating and accompanying the stakeholders involved in developing sporting activities to encourage the social inclusion of refugees.

In 2020, the association met with and rallied the support of (including via video conferences) 250 social agents from accommodation centers and sporting associations. Together, and by fully integrating beneficiaries, (young people – unaccompanied minors or not - and their families, with a focus on mother-child), they developed then tested adapted sporting sessions, before modeling and diffusing them to social agents via training sessions. In addition, a project designed for a mixed group of young adults, (French nationality and refugees or asylum seekers) began in 3 French municipalities with Cycl'avenir (association encouraging emancipation by learning how to ride a bicycle), the HUDA Rue de Rivoli (CASP) and the HUDA Sartrouville (SOS Group). The objective is to help participants to jointly design and implement their own social inclusion project using sport.



## We can't wait for the school trip to the seaside!

"It's by learning more about and loving our planet that we'll want to protect it": this is the conviction of the Maud Fontenoy

**Foundation,** which, for the past 10 years has taken action to preserve the oceans. Within the context of an agreement with the French National Ministry for Education, the Foundation is namely implementing an ambitious project to re-launch school trips to the seaside for priority education areas, the objective being to get 1000 classes to join the adventure, equating to approximately 30 000 children.

The benefits are multiple: awareness-raising among children in the stakes of preserving oceans, discovery of life sciences, initiation to new sporting disciplines and learning how to live together. The "Seaside school trip" mission was officially launched in February 2020 in the presence of Jean-Michel Blanquer, French National Education Minister, and 250 children.

Orchestre
Symphonique
Divertimento

FRANCE 2019-20

### Music to lessen the cultural divide

Created and overseen by Zahia Ziouani since 1998, the Symphonic Orchestra and the Divertimento Academy are steering the PAAC program (Parcours d'Action Artistique et Culturelle) which

aims to reduce cultural and social divides by associating local stakeholders (local authorities, social and cultural structures, schools, inhabitants) around meaningful projects: musical awareness, collective music workshops, access to concerts and meetings with musicians. In 2020, more than 2000 youngsters and 800 families benefitted from the program.



## **Reinforcing expertise** and boosting innovation





towards ensuring access to essential services for all, performance of water services in developing countries.



Our position as a "leader" in higher education and in that we must develop adequate responses to the major beyond. Since its creation in 2008, the "SUEZ-Water for All" AgroParisTech Chair has been committed to in this tomorrow in developing countries.



Only 5% of young people in Africa have access to higher education, whilst the world average stands at 25%





### **SUEZ-INSTITUT DE FRANCE AWARDS**





POULIQUEN

what extent mankind lives by and for others. All of the actions of the Institut driven by a philanthropic desire to The SUEZ-Institut de France Awards simultaneously scientific, societal and humanitarian and we are extremely forward-thinking innovations in

The health crisis has reminded us to

We have entered an era in which the the key to the dynamic of innovation conditions for the most vulnerable. The SUEZ-Institut de France Awards are a contributing to a better resolution of the problems of access to essential services.

developing countries.

DUE TO THE HEALTH CRISIS PROVOKED BY THE COVID-19 PANDEMIC, THE 7TH EDITION OF THE SUEZ-INSTITUT DE FRANCE AWARDS HAS BEEN POSTPONED ONE YEAR FROM NOW: THE JURY WILL BE MEETING UP DURING THE SECOND SEMESTER OF 2021.

### **Prizes to support** and promote open innovation

Launched in 2009 and awarded once every two years, the SUEZ-Institut de France Awards reflect the entities' common desire to join forces in order to make use

of their notoriety and resources to further innovative, long-term and exemplary projects in the field, which are called on to expand, be consolidated, replicated and enriched to the benefit of the greatest number of people.

At every edition, and following a rigorous selection process among the applications received within the context of a call for projects, two Prizes are awarded:

#### The Access to Essential Services Award,

of a value of €50 000, rewards an innovation developed in the field by a non-profit making organization, with the objective of spreading and circulating it among water,

waste or sanitation sector development professionals. Innovations may be technical, organizational, financial or social or may concern knowledge dissemination

The Social Entrepreneurship Award, of a value of €50 000, rewards an initiative developed by a social entrepreneur, permitting the growth of economic activities, often generating employment, and having an impact on a social level, in particular among the poorest or most vulnerable populations, to be supported.

The Fondation SUEZ is committed to accompanying and promoting the prizewinning innovations, by circulating them throughout its networks, and by presenting them at international water, sanitation and waste management related events.

The 7<sup>th</sup> edition SUF7-Institut de France Awards

applications were received and examined for projects conducted in 55 countries. includina:

access to essential services projects

social entrepreneurship projects

#### Retrospective 2009-2018

#### **ACCESS TO ESSENTIAL SERVICES PRIZE**

#### 2009

#### PDC-2IE - Ouagadougou, Burkina Faso

Development of Collective Water Distribution Points in public spaces, equipped with taps and meters, for an improved water supply service at an accessible cost in impoverished urban

#### 2010

#### LESEAU- école nationale supérieure Polytechnique de Yaoundé (ENSPY),

For populations with no continuous access to water, development of "LESEAU", a simple water conservation system which offers both health-related and economic benefits given that it is low-cost and generates employment.

#### Togolese Red Cross

The "Mothers club in the savannah region in Togo" project which aims to draw support from women in order to circulate best practices with respect to water, hygiene and sanitation at the level of the home.

#### CVM (Comunita Volontari per il Mondo)

Development of a digester producing biogas from waste from Durame prison, with the objective of improving the health and environmental conditions of inmates, prison personnel and nearby residents.

#### Rongead et Cefrepade - Burkina faso

Development of a pyrolysis reactor to transform cashew nut shells into fuel bricks that can be used by inhabitants, preventing recourse to wood charcoal from threatened and unmanaged forests.

#### Dar Si Hmad – Maroc

Development of an innovative "cloudfisher" system in the Anti-Atlas mountains where extremely fine-mesh nets are used to collect, store and filter the water droplets contained in cloud condensation.

#### **SOCIAL ENTREPRENEURSHIP PRIZE**

#### Green Bio Energy - Kampala, Ouganda

Implementation of an ecological and job-creating project in the slums in order to transform organic waste into charcoal bricks which are packaged and sold up to 40% cheaper than traditional fuels.

#### Sanergy - Nairobi, Kenya

Installation of "Fresh Life Toilets" in the slums. These toilets are managed by micro-companies which collect, recover and sell waste on a daily basis, enabling it to be transformed into organic fertilizer and generate electricity.

#### Solidarité Technologique - Cameroon

Fighting against the digital divide among young people thanks to IT maintenance and secretarial training courses and a lowcost recycling, reuse and resale activity for electrical and electronic equipment waste (WEEE).

#### C+ Propre-Coliba - Abidjan, Senegal

Development of a web and mobile application enabling inhabitants (inscription and rubbish bag orders) and franchised plastic waste precollectors (geo-location of collection points) to optimize sorted plastic waste collection.

### The Mothers' Club is accompanying Togolese women towards empowerment SPECIAL PRIZE OF THE JURY

#### Barefoot College - Inde, Afghanistan, Africa

Making use of informal knowledge and local experience, the Barefoot College trains villagers - and namely the poorest, the illiterate and women - in practical professions in the water, energy or health domain.

#### 2010

#### **CAWST**

The CAWST is a Canadian engineering organization which, via the transfer of expertise, helps local stakeholders to identify and put in place adapted technical and managerial solutions in the water and sanitation fields.

#### 2016

#### InterK'Eau - Kornaka, Niger

For the 400 000 inhabitants of the canton of Komaka, installation of an inter-communal and sustainable water and sanitation service and reinforcement of the expertise of elected representatives, administrations, technicians and water users.

#### SPECIAL MENTION OF THE JURY

#### **ENDA Europe**

Project to "Support semi-collective sanitation in underprivileged districts in 9 cities in French-speaking Africa" aiming to improve access to services, raise awareness among populations and promote integrated water resource management.





2-Yin CHENG-C

Vafi YUDDIN.

### AgroParisTech-Suez «Water For All» Chair

## Unique training in the leadership and management of urban water and sanitation services

#### An excellency program in response to the severity of problems

In 2008, the Fondation SUEZ joined forces with ParisTech, to create, with the support of the AFD, the AgroParisTech Chair "SUEZ - General Management of Urban Water and Sanitation Services" program.

This excellency program, which is designed for leaders in developing and emerging countries, constitutes a response to the acute management difficulties faced within contexts marked by the scarcity of water resources, demographic pressure, climate change and the complexity of technical, financial, political and societal challenges in 2020, which once again served to highlight the essential nature of access to water for the most vulnerable populations.

Future leaders need to possess effective weapons in order to assume their responsibilities with expertise, courage, commitment and integrity. This is the objective of the teaching implemented, which, whilst taking account of experience in the field and expertise sharing, combines theoretical learning, personal development and the acquisition of management skills.

Auditors benefit from the expertise of professional trainers, with international experience, and an individual accompaniment by accomplished management coaches, some of whom are members of SUEZ personnel.

#### A 13 month training module and short, intensive training programs

The Chair proposes two types of programs. A long training module spanning thirteen months, the International Executive Masters OpT (which is the equivalent to a specialized Masters degree, or 6 years of higher education following A-levels), which every two years accompanies forty or so management executives from developing countries, who are already employed within a Group company, with participants being split into two classes, one Frenchspeaking, the other English-speaking.

The curriculum includes 6 months of training in Montpellier (34), two 3-months trips back to their own companies and 3 weeks on a partner site, in Asia or in Africa. The objective is that, boosted by the knowledge they have acquired, and in agreement with their management, the auditors progressively put together a strategic action plan aiming to improve drinking water and / or sanitation service quality on a target perimeter, a city or a region with between 100 000 and 1M inhabitants (often capital cities).

Following the program, water and sanitation urban service managers from developing countries or transitioning countries are able to:

 Assess the situation of their services and put together strategies to achieve technical, social and financial excellence;

- Oversee change in their public or private companies, thanks to 360° tried and tested management methods for their professional activities;
- Define and engage reform dynamics on the scale of their service in their city, region or country, including at an institutional and governance level.

In parallel, for decision-makers and senior and operational executives, the Chair proposes short and intensive seminars spanning a few days or targeted thematic training courses over 2 to 3 weeks.

#### 2020, a renewed ambition to become a global reference

In 2020, the Chair came of age and within a constant progression dynamic, reached the time to increase its visibility at a global level and to step up and more widely circulate the level and quality of its teaching. An escalation reflected in various decisions:

#### 1. The signature of a new 2020-2024

The three founding partners, the AFD, SUEZ and AgroParisTech renewed their joint commitment with, as a very positive sign, an increased implication of the AFD which is now part of the Chair's Strategic Orientation Council.

2. The partnership with the ESSEC and the development of partnerships in the South The ESSEC, which already housed students from the Specialized Masters Degree at

its campus in Singapore, is becoming an



#### 3. The reinforcement of e-learning

This dynamic, which is already well underway, was accelerated by the COVID-19 crisis. Seven webinars have been organized by SUEZ, with the support of the AFD and AgroParisTech, offering advice on managing the COVID-19 crisis in water and sanitation services. These virtual meetings assembled more than 200 professionals close to the Chair, along with past pupils having benefitted from training, from 36 different countries (21 English speaking and 15 French speaking).

The uncertainty linked to the health crisis in 2021 means that we must anticipate a large proportion of distance learning for the next school year (the 8th), whilst maintaining the "classroom" spirit and reinforcing the individual accompaniment of auditors.

#### 4. The development of the Chair's research activity

As part of a concern to step up its Research activity and better link it to the University of Montpellier's Water Department, which has recently received UNESCO certification, the Chair's Scientific Council has put together a working program for years to come with scientific meetings, theses, post-doctorates, with the objective of furthering the international scientific reach of the Chair.

Our 4 year partnership with AgroParisTech for the Water for All Chair, serves to reconfirm the desire of SUEZ and the Foundation to share our expertise and know-how with countries from the South, to contribute towards research on service governance and to help water leaders face demographic and climatic challenges.

#### XAVIER LITRICO

Group Chief Research & Science Officer, Committee of the Water for All Chair



The training of 37 auditors from the class of 2019-2020 ended on September 30th, with a wonderful awards ceremony via video conference, marked by the intervention of the class's godfather, Gérard Payen (former Water Advisor to the United Nations General Secretary and ex-Chairman of AguaFed), who addressed the new graduates: "You know that the time of water is very long, so be patient and tenacious; but don't put off any decisions and more importantly, don't put off the investments which are necessary for the long-term.

You know that the performance of your profession is conditioned by political **choices.** So be pro-active, be one step ahead of the decision-makers, and ensure that they make the right decisions, even if it takes years for you to do so.

You know that a public service can be excellent without everyone being able to benefit from it. So look to identify those left aside and find the means and find the means to ensure them a decent access to water and sanitation services."

The class of 2021-2022 will welcome approximately 50 auditors from 30 different countries, including some first time participants such as Angola, Liberia, Zimbabwe and Ethiopia. As part of an objective to increase diversity, 30% of participants will be women.





## The Fondation SUEZ community

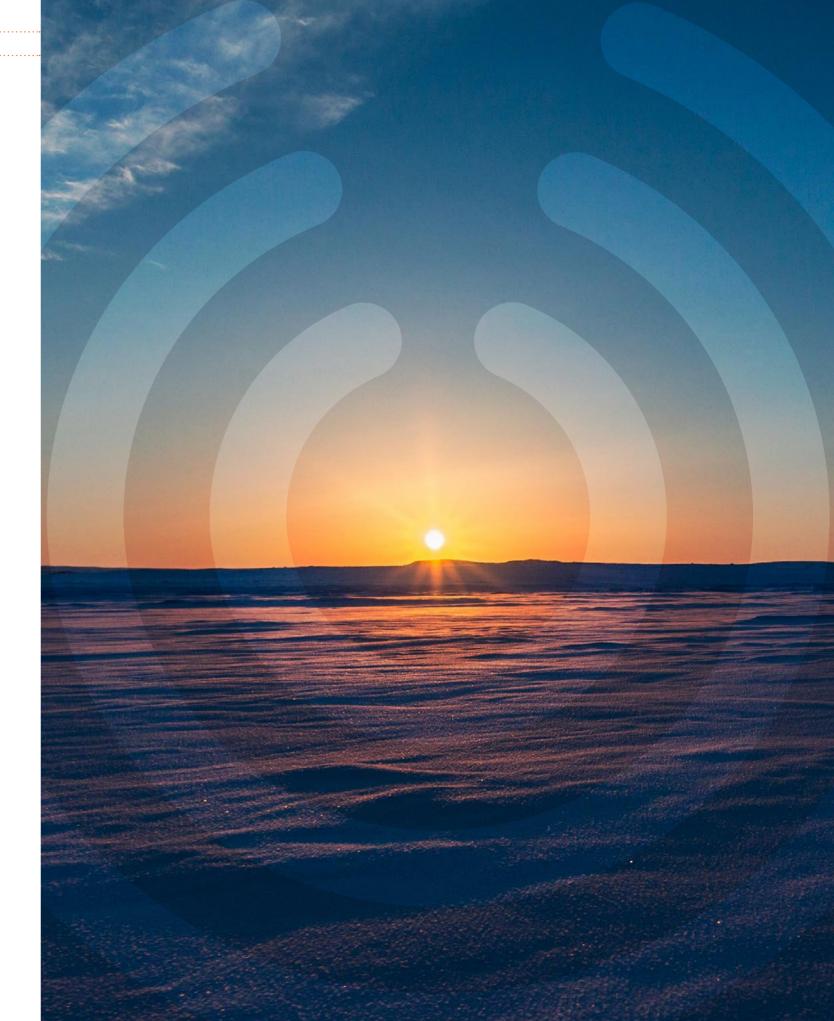
Tiphaine HECKETSWEILER, Vice-Chairwoman of the Fondation, Muriel LEROY, Projects and Communications Manager and Béatrice ROZIE-PERIER, Projects -Administration Manager, would like to extend their sincere thanks to all of the members of the Fondation Community who offer their assistance, in the form of voluntary participation or skills-based sponsorship, and are consequently a part of this tremendous human and professional adventure!

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