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SUEZ ENVIRONNEMENT OPENS ITS SMART OPERATION CENTER TO PROVIDE LOCAL AUTHORITIES WITH ENHANCED WATER SERVICES: A FIRST IN EUROPE FOR SMART WATER AND REMOTE METER READING SOLUTIONS

Digital technology is a powerful driver in responding to the environmental challenges faced by local authorities. To support them in this endeavour and to enhance the performance of their water and sanitation services, SUEZ ENVIRONNEMENT today opened a monitoring centre in Le Pecq (Yvelines, northern France) for all of its remote meter reading and Smart Water¹ infrastructures in France and overseas: the Smart Operation Center

A TOOL FOR MONITORING THE PERFORMANCE OF WATER SERVICES

The Smart Operation Center is the first facility of its kind to continuously monitor the infrastructures of remote meter reading networks (for water, gas, etc.) and Smart Water solutions¹ on a global scale. These solutions are based on the infrastructures for IT and telecommunications (software, servers, user portals, etc.), which must be monitored in order to ensure their proper functioning.

The Smart Operation Center guarantees the performance of all of the infrastructures and provides reliable and up-to-date information for local authorities and water operators. This comprehensive monitoring system allows it to detect the signs of any incident as early as possible (leaks, meter failure, falling pressure levels, etc.), alert water services managers and reduce response times in resolving any possible issues.

Directly linked to the regional control centres², it ensures the reliability of the data used by these centres to optimise the works operations (networks and plants) over given areas and plan the interventions necessary for the proper functioning of the water cycle (production, distribution, sanitation).

SUEZ ENVIRONNEMENT CONTINUES TO DEVELOP IN THE NEW SERVICES MARKET³

As the European leader in long-range remote meter reading, SUEZ ENVIRONNEMENT will, with the Smart Operation Center, consolidate its growth in the field of New Services³, one of its four strategic priority areas. Through its dedicated subsidiary, Ondeo Systems, more than 2 million remote meter readers have been sold in Europe, 1.4 million of which are already in operation. In addition, more than 500 customers are now benefiting from all of the Smart solutions provided. The Group is forecasting average annual growth of 10% in this market with high growth potential.

The Smart Operation Center's aim is to ultimately monitor all environmental smart devices (water, gas and multi-fluid meters as well as sensors for voluntary waste drop-off receptacles etc.) so as to support local authorities in the sustainable management of their resources.

¹ Intelligent management solutions for water and sanitation networks: [Aquadvanced™](#) for optimising drinking water networks and [INFLUX™](#) for rainwater management

² In France, 15 VISIO centres are being opened by Lyonnaise des Eaux across the country, all of which will be operational by the end of 2015.

³ Smart Water solutions as well as innovative technologies to enhance water and environmental services.

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Natural resources are not infinite. Every day, SUEZ ENVIRONNEMENT (Paris: SEV, Brussels: SEVB) and its subsidiaries are committed to meeting the challenge of protecting resources, by bringing innovative solutions to millions of people and to the world of industry. SUEZ ENVIRONNEMENT supplies drinking water to 97 million people, provides wastewater services to 66 million people and provides waste collection services for 50 million people. With 80,990 employees, SUEZ ENVIRONNEMENT is a world leader, exclusively dedicated to the water and waste businesses and with a presence on five continents. In 2014, SUEZ ENVIRONNEMENT generated revenues of EUR 14.3 billion.

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