

12 May 2015

Response to the written questions to the Board of Directors

The French Commercial Code grants each shareholder the right to ask written questions to which the Board of Directors is required to respond during the Shareholders' Meeting. It should be noted that, in order to be accepted, the written questions must relate to the agenda of the Shareholders' Meeting. They must also be directed to the Chairman of the Board of Directors, and sent to the Company's registered office, either via registered mail with return receipt, or via e-mail, no earlier than the notice of the Shareholders' Meeting (27 February 2015), and no later than four business days prior to the Shareholders' Meeting (6 May 2015). Finally, they must be accompanied by a certificate that the person/legal entity submitting the questions is a shareholder.

Article L.225-108, Para. 4, of the French Commercial Code states that a response to a written question shall be considered to have been made when, prior to the Shareholders' Meeting, it is posted on the Company's website, in a separate area set aside for that purpose.

On 26 April 2015, SUEZ environnement received a question from the Association IPAC (Initiative Pour un Actionnariat Citoyen) to which the Board of Directors responded during its meeting of 12 May 2015.

Question: In the coming years, do you plan to increase your efforts to win the battle for water?

Answer: SUEZ environnement takes full responsibility as a promoter and player to ensure the right to water and sanitation services, a right the United Nations recognized in 2010, and one which we have always supported.

Today, SUEZ environnement ensures that 14.1 million people have access to drinking water, and that 7.1 million people have access to sanitation services in emerging and developing countries¹. The Group is mobilised to constantly increase the number of people with access to essential services.

¹ Source: SUEZ environnement Environmental Report (published in the Annual Sustainable Development Report)



The “*Services pour Tous*” program, which was initiated in 1999, is designed to accompany our contracts with service-access projects for the most vulnerable populations, or for populations living in informal settlements. Our unique expertise allows us to implement large-scale projects to improve access to water and sanitation services, and to transfer our know-how in this area. We are now doing this in Mumbai, where, in connection with a contract signed by the Municipal Corporation of Greater Mumbai and SUEZ environnement in 2014, we initiated a project in July 2014 to improve access to water for those living in the slums of Mumbai. This project will last 5 years and, when it is completed, 750,000 people will have improved access to water.

Improving access to water and sanitation also means ensuring that such access is sustainable and equitable. This can only be achieved by implementing appropriate tariffs or other such measures. We currently offer our clients a number of innovations and partnerships in this area. An example is the Aigues de Barcelona Solidarity Fund, which was created to provide economically disadvantaged families with subsidised access to drinking water.

In France, we have established a partnership with the “*Union Nationale des Points d’Information Multi-Services*” (PIMMS) which will improve support for clients in a precarious or weakened position.

SUEZ environnement also undertakes to prevent water cut-offs, which were a topic of debate in France and elsewhere in 2014, from affecting families with precarious finances who are having trouble making payments.

In addition, SUEZ environnement promotes the right to water and sanitation with its sponsorship policy. The SUEZ environnement Initiatives Fund promotes both access to essential services in developing countries and social integration in France. In particular, it supports projects by NGOs specialised in this area, such as “*Action contre la Faim, Eau et Vie*”, and GRET. The fund also supports the “Water for All” Master at Agro Paris Tech, which has the goal of providing managers from water companies in the Southern Hemisphere with training on the implementation of universal, sustainable access to services. Between now and the end of 2015, 116 professionals will have been trained since this Master’s program was founded.

Thus, in the course of signing its contracts, SUEZ environnement provides full support to improve access to water and sanitation among poor populations worldwide, and helps realise the Millennium Development Goals. The challenge before us is to increase efforts to reduce poverty and provide equitable access to water and sanitation. The United Nations will define the future initiatives required in September 2015 in a new post-2015 development program: the Sustainable Development Goals.

SUEZ environnement intends to continue to provide its full support to help achieve these new goals and meet all the development and service-access challenges in both Northern and Southern Hemisphere countries. The concrete support it will provide will be part of a collective approach, which is the only way to guarantee sustainable improvements.