

FIGHTING EXCLUSION FOR GREATER SOCIAL INCLUSION A SUEZ SOLIDARITY COMMITMENT

## fondation suez



### A solidarity commitment, hand in hand with our purpose

n2022, the Board of Directors decided to renew SUEZ Group's support for its Fondation for the next three years, an illustration of our desire to work towards the common good and take action within society as a whole. This solidarity commitment is part of our company's purpose: faced with growing environmental challenges, each day, for more than 160 years, we have been acting in support of our clients and partners to deliver essential services that protect and improve the quality of life wherever we operate.

United by a passion for our work as well as our inclusive culture and team spirit, we innovate to conserve water and create value from waste, in the form of recycled materials and energy. We promote and implement responsible behaviours, more efficient technologies and circular solutions to recycle and make the best possible use of the finite resources of the Earth.

Deeply rooted in our communities, we are committed to providing people and the planet with the resources for a common future.

Put to the test by multiple environmental, humanitarian, social or economic challenges in the field, our Fondation has progressively organized its action around three key objectives: in developing countries, to sustainably increase access to essential services for underprivileged populations ; in France, to encourage social cohesion and the inclusion of the most fragile populations

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This Report contains photos taken before March 2020, therefore shielding measures are not applied 03

via employment, training and access to culture, namely for young people ; and lastly, at a global level, to respond to humanitarian crises by urgently mustering financial support and coordinating interventions in the field, such as the emergency fund which we have put in place to help Ukraine.

To be fully implemented, this ambitious vision relies on collective efforts: thanks to NGOs and partner associations – including Aquassistance, the SUEZ NGO for current and retired personnel – more than 6.6 million people in the world have seen their living conditions lastingly improve ; thanks to the synergies developed via the "SUEZ-Water for All" AgroParisTech Chair, which transmits our desire to share practices and know-how ; and lastly, thanks to the growing involvement of personnel, actions are multiplying in France to bring the most vulnerable populations closer to the world of employment.

Given the urgency of needs, such results both encourage and compel us: today, more than ever before, the Fondation SUEZ is reaffirming its desire to fully participate in building a fairer, more cohesive world.

Saluina Souman

Sabrina SOUSSAN Chairwoman and CEO of SUEZ Group Chairwoman of the Fondation SUEZ

### 587 projects backed. including 280 Aquassistance projects 🛞

### More than 500 members of personnel are part of the Fondation SUEZ community

The Fondation SUEZ accompanies project developers - local associations and international NGOs - committed to the fight against exclusion in France and in developing countries.

The Fondation provides them with financial support and / or makes available the expertise and know-how of Group personnel who wish to get involved via a skills-based sponsorship program.



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### **Our three priority action areas**

The Fondation SUEZ is striving to reach the United Nations Sustainable Development Goals thanks to three priority action areas:

### Access to essential services for underprivileged populations

The Fondation supports projects aiming at improving access to water, sanitation and waste management services for underprivileged populations in developing countries in rural, precarious and periurban districts

+ 6 millions inhabitants directly concerned

### Social inclusion thanks to employment and training

In France, the Fondation supports projects aiming at facilitating the social inclusion or re-inclusion of vulnerable populations by battling exclusion on all fronts: training, housing, employment, language, status...

+11000individuals concerned

coVID-19 emergency fund + 1,2 million people involved in a COVID-19 emergency project in 2020 and 2021



FONDATION SUEZ - 2021 REPORT

### Social cohesion thanks to education. culture and sport

The Fondation supports projects aiming at improving integration and social inclusion in France, drawing support from education, culture and sport as levers of social cohesion in order to move away from a culture of "them" towards a culture of "us".

### + 36 000 young people and their families accompanied thanks to education, culture and sport



# Make an impact : a key objective in the dialogue between the Fondation SUEZ and its partners

In 2021, the Fondation SUEZ continued its commitment to the most fragile populations, both in France and in emerging countries. Within a context marked by the multiplication of political, economic and environmental crises, we are more concerned than ever before about the effective impacts of the projects we support. We have consequently included two essential dimensions in our project selection criteria: firstly, the environmental impact and secondly, whether or not it is possible to deploy the actions undertaken on a much wider scale.»

Muriel Leroy, Managing Director of the Fondation SUEZ

### 1 A new impetus for the SUEZ-Water For All Chair

In June 2021, AgroParisTech, SUEZ, the Fondation SUEZ and the French Development Agency signed a new 4-year partnership for the AgroParisTech "SUEZ – Water For All" Chair alongside the ESSEC Business School.

### **2** Target environmental performance

The environmental aspect of the projects supported by the Fondation is reinforced thanks to partners committed to the circular economy such as Emmaüs Connect, Label Emmaüs or La Cravate solidaire.

### (3) Making employment a priority with the Fondation des Femmes

On November 8, 2021 and with the support and participation of the Fondation SUEZ, the Fondation des Femmes organized a job dating event within the context of the program "Une Femme, Un Job", designed for women who are victims of violence.

### A Partners who are active on the emergency front

Thanks to its partners who are committed to helping the most vulnerable populations, the Fondation offers its support to victims of humanitarian and health crises: MSF Madagascar, ACTED Syria, Care India.



### 2011-2021, a growing network of partners

1001 FONTAINES ACTA VISTA ACTED ACTION CONTRE LA FAIM ACTION EMPLOI RÉFUGIÉS ADCV ADIE AFEMAC AFEP AFGHANISTAN LIBRE AGENCE DES MICRO PROJETS AGENCE DES MICRO PROJETS AGENCE DU DON EN NATURE AGIR POUR L'ÉCOLE AGROPARISTECH AIDE ET ACTION AJJC AMOR AMREF ANDES - EPICERIES SOLIDAIRES AQUASSISTANCE ARES ARMEE DU SALUT AROZOAAR ARTICLE 1 ASSOCIATION SEVE ASSOCIATION TRAJET ATD QUART MONDE - TERRITOIRE ZÉRO CHOMEUR LONGUE DURÉE ATD QUART MONDE - TRAVAILLER ET APPRENDRE ENSEMBLE ATELIERS SANS FRONTIÈRES ATOUT COURS AUX CAPTIFS LA LIBÉRATION BAIL POUR TOUS



# BANLIEUES SANS FRONTIÈRES EN ACTION CARE FRANCE CASAMANCE AMITIÉS CEFREPADE CENTRE D'ACTION SOCIALE PROTESTANT CITÉ DE LA MUSIQUE PHILHARMONIE DE PARIS COMPTER SUR DEMAIN COUP DE POUCES ASSOCIATION CROIX-ROUGE FRANÇAISE CROIX-ROUGE FRANÇAISE CROIX-ROUGE INSERTION CULTURE PRIORITAIRE DAA DEMOS-PHILHARMONIE DE PARIS EAU VIVE EAU ET VIE EGMA EMMAÜS CONNECT EMMAÜS COTENTIN EMMAÜS DÉFI EMMAÜS FRANCE ESPÉRANCE BANLIEUES EXPERTS SOLIDAIRES FACE FERMES D'AVENIR FIDEI FONDATION APPRENTIS D'AUTEUI FONDATION DE LA 2E CHANCE FONDATION RAOUL FOLLEREAU FONDATION RAOUL FOLLEREAU FONDATION SIMPLON

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### **COMMITTED** ALONGSIDE OUR PARTNERS

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DIVERTIMENTO ORDRE DE MALTE FRANCE PÉNICHE DU COEUR PLACE NETWORK PLAY INTERNATIONAL POSITIVE PLANET INTERNATIONAL PREMIÈRE URGENCE INTERNATIONALE PROMOFEMMES PUITS DU DÉSERT RAINDROP REJOUÉ RÉSEAU COCAGNE RESEAU ENTOURAGE RESEAU ENTOURAGE RESTOS DU COEUR ROTARY SAMU SOCIAL DE PARIS SAN LORENZO SECOURS CATHOLIQUE-CARITAS FRANCE SECOURS POPULAIRE FRANCE SOLIDARITÉ SINTERNATIONAL SOLIDARITÉ EAU SUD SOS SAHEL THÉÂTRE NATIONAL DE L'OPÉRA-COMIQUE - MAITRISE POPULAIRE TRIANGLE GÉNÉRATION HUMANITAIRE UNHCR UNICEF UNIVERSITÉ DE CRANFIELD UNIS CITÉ WATERWALLA



### **Collaborative and committed governance**

The Fondation SUEZ is governed according to a partnership model which favors the complementary nature of resources, expertise and methods of intervention for the successful co-development of projects.

### The Board of Directors is chaired by its Chairman - Founder. It is composed

of 11 members, elected for a 3 year term: representatives from SUEZ, independent personalities qualified in the Fondation's fields of intervention, and a personnel representative from within the Group.

The Board of Directors defines the Fondation's strategy, adopts the budget and decides on the content and schedule of the Fondation's activities.

It selects the projects to be backed from those pre-selected by the Fondation team and the assessors.

It is supported by two different selection committees:

The Access to Essential Services and Insertion Selection Committee.

The Social Cohesion Selection Committee.

With the support of voluntary personnel, assessors and referents. the Fondation's permanent team ensures the implementation and operational monitoring of the strategic orientations and decisions of the Board of Directors.

### A selection process based on a wide range of expertise

In 2021, more than 564 projects received, 29 presented, 28 selected and supported.



### Le Conseil d'Administration















### FONDATION SUEZ - 2021 REPORT







- 1 Sabrina SOUSSAN Chairwoman and CEO of SUEZ Group - Chairwoman of the Fondation SUEZ
- 2 Axelle DAVEZAC Executive Director of the Fondation de France
- 2 Frederick JESKE-SCHOENHOVEN Strategy, Communication, Sustainable Development Director, SUEZ
- Wafaa KHALIFI L Deputy CEO, SUEZ Maroc
- David LAMY 5 Strategy and Sustainable Development Director, SUEZ, responsible for the Fondation SUEZ and Aquassistance
- Isabelle MAUNOURY Operations Director for the Africa, Middle East and Central Asia BU, SUEZ
- Maximilien PELLEGRINI Group Deputy CEO in charge of France
- 8 Antoine SIRE Director of Company Engagement, BNP Paribas
- Silvina SOMASCO-MOZZICONACCI International Financial Director, SUEZ
- 10 Marie TRELLU-KANE Chairwoman of Unis-Cité





### **Improving access** to essential services for underprivileged populations in developing countries

According to a report by the WHO and the UNICEF published in July 2021, by 2030, if the current rate of progression is not multiplied by 4, billions of people all over the world won't have access to safely managed drinking water, sanitation and basic hygiene services. The report highlights profound inequalities with children and vulnerable families being the most severely affected; in the least developed areas, this rate would need to be multiplied by 23 in order to guarantee universal access to drinking water!

As regards waste management, according to estimates, at least 2 billion people currently live in areas where waste collection is nonexistent, meaning that they depend on unsupervised landfills.

This dramatic situation is occurring within a context where in 2020-2021, for the first time in 20 years, the global rate of extreme poverty increased owing to the combined effects of the COVID-19 pandemic, conflicts and climate change.



### of the world's population does not have access to safely-managed wastewater treatment services (equating to almost 4 billion people)

Source: WHO-UNICEF Report "Progress on Household Drinking Water, Sanitation and Hygiene, 2000-2020"



MAURITANIA 2018-20





# More professional services and more responsible local stakeholders

# Banking on economic development to guarantee safety



nds-on learning for sustainable result

In Mauritania, water and sanitation services are supervised by the communes, but they often lack the resources and expertise to plan, finance and put in place infrastructures then organize and monitor service management. This is the case in the city of Rosso, which counts 46 communes on the banks of the Senegal River, 200 km south of Nouakchott, and which is challenged by fast demographic growth: in 2015, one third of the population still did not have access to drinking water, half of households had no access to improved sanitation services, public infrastructures were extremely under-equipped and the new fecal sludge treatment service was struggling to take off.

It is within this context, critical from a health and environmental viewpoint, that the Gret is steering a project to support the city in meeting its obligations, using a "hands-on learning" method. Following an interruption owing to COVID-19, the program started up again in 2021.

To date, five new villages, equating to 3 600 inhabitants, have benefited from an extension of the drinking water network. 8 schools, 2 health centers and 3 places of worship have been equipped with collective sanitation services. In parallel, actions have been undertaken with a view to rendering technical services more professional and improving service management tools. As regards fecal sludge, the project has focused on the purchase of a second-hand flat-bed truck equipped with a 12m3 tank and a new suction pump.



people have benefited from an extension of the drinking water network



In conjunction with the local NGO Tidène, the association "Les Puits du Désert" is conducting programs for better access to water, education and health in the region of Agadez in Niger, a poor, landlocked region in a zone severely hit by terrorism and migration. On the request of and in conjunction with a local association for veterans, the two partners are steering a project to build village and marketgardening wells and set up vegetable gardens. The objective is to sustainably improve the situation of inhabitants with respect to health, food, the economy and security. The COVID-19 pandemic did not impact the good progression of this initiative.

5 out of 5 village wells are providing water to 5 villages, equating to 12 000 people 20 out of 22 market gardening wells are providing water to vegetable gardens 1 agronomic engineer and 1 hydraulic engineer have received training

### m@rija

# Helping to put in place exemplary public services



Access to water and sanitation services is transforming community life

The Morija association is accompanying the commune of Noberé (28 villages) in a vast project encompassing access to water, sanitation, hygiene and waste management and targeting approximately 60 000 beneficiaries. Since 2018, 30 boreholes have been built and equipped with India Mark 2 pumps, and 29 existing independent water supply points (IWSP) have been rehabilitated, equating to a total of 24 boreholes and 5 large diameter wells, designed and equipped identically to the new boreholes. The Water User Associations are well-organized.

1 130 family latrines with hand-washing facilities, as well as 3 hand-washing facilities in schools have been built, and households have been accompanied in using, maintaining and emptying latrines, namely thanks to home visits. 66 hygiene promoters have been trained for this purpose and have been monitored throughout the project; a ceremony to inaugurate their role was held in every village at the beginning of 2021. Lastly, actions to circulate best hygiene practices have been undertaken via community meetings and radio broadcasts. The waste collection, sorting and landfill system in the capital of Noberé is also up-and-running and the new waste management association is actively pursuing awareness-raising initiatives to ensure that a maximum number of people and businesses subscribe to the service, which will guarantee its viability. Nobéré's landscape has therefore completely changed, with 99.04% of inhabitants from the commune now benefiting from access to drinking water, making it a reference with respect to access to drinking water and sanitation services both in the region and at national level. The same is true for inhabitants who have embraced this change for the better both at the level of their daily lives but also within their community.

> beneficiaries from 28 villages

**BURKINA FASO 2018-21** 



**BURKINA FASO** 2017-21

### Quality boreholes for five hamlets in Burkina Faso





Vomen, both agents and beneficiaries of access to water

Given the difficulty of digging boreholes with a significant output, in the region of Fada N'Gourma in Burkina Faso inhabitants are obliged to make use of surface waters which depend on rainfall, often poor in quality, dangerous for health and variable in terms of quantity. The National Association for the Development of Village Communities (ADCV) is conducting a project in 5 villages (11 000 inhabitants) which is providing for the construction of five 80 meter deep boreholes equipped with manually operated pumps, as well as the introduction of water committees and user associations. To date, 4 of the boreholes have been built, the 5th one having been slowed down by the COVID-19 pandemic and growing insecurity in the region.

ADCV is conducting a project in 5 villages which is providing for the construction of five 80 meter deep boreholes equipped with manually operated pumps.





ETHIOPIA 2020-21



### A Master's degree to professionalize humanitarian skills



ale executives, a challenge for the region

Shaken by numerous conflicts, the Middle East is facing major reconstruction projects, particularly in terms of access to water and sanitation, which requires giving a professional dimension to humanitarian expertise on a regional scale.**This** observation has resulted in the creation by ACF and Bioforce, in partnership with Amman's German-Jordanian University. of a Masters Degree dedicated to training a pool of regional "humanitarian executives" in WASH.

The launch in October 2020 was largely boosted by the awarding of grants, namely to women, in order to encourage students



SOMASCO-

MOZZICONACCI

nternational Financ

Administrator of the Fondation SUEZ

The creation of higher education programs designed for future regional humanitarian executives is essential in developing countries, as the needs, particularly in the water and sanitation fields, are considerable and in the long-term, the challenges posed will not be able to be met by local stakeholders. It is for this reason that the Fondation is backing the Masters Degree created at Amman University and is carefully monitoring its progress.

female student

passed their exams.

Staying on course in spite of obstacles

### A maintenance strategy to foster durability



Following a study conducted alongside the AgroParisTech Institute, the NGO Experts Solidaires is steering a project aiming to sustainably improve the health of the 4 970 inhabitants from 10 villages in the commune of Mbankomo, where until now, the main water points were small pools or ponds or unprotected natural springs, conducive to spreading diarrhea-related illnesses. On the program: the creation of 10 water points and 10 water management committees; training in management and maintenance; awareness-raising with respect to hygiene among local populations; introduction of two pilot latrines. The project is firmly maintaining its objectives in spite of numerous obstacles: the health crisis, a change in the metropolitan council, a lack of transparency in calls for tenders...



The health crisis has revealed urgent needs

In the mountainous regions of southern Ethiopia, between 50 and 80% of the population has to walk for around 40 minutes to draw small quantities of water from the river, whilst access to sanitation services and good hygiene practices are severely lacking. As for cattle, essential for the local economy, they drink from stagnant pools of water infested with leeches. To improve this situation, the NGO Inter Aide is conducting a program in 8 districts with the aim of developing simple and sustainable gravity-fed water supply systems, which transport water from springs located upstream to standpipes, wash houses and drinking troughs. The program's second objective is to promote the construction of latrines and good hygiene practices.

The program is being accompanied by the introduction of professional maintenance services, with the creation and training of federations to steer water user associations and represent them at the level of regional

water authorities. The health crisis has not affected the progression of works and objectives have been reached with the construction of 134 water points for almost 38 000 users and 3 000 schoolchildren, and a latrine coverage rate of almost 90%. But the epidemic has prompted the regular broadcasting of key messages on shielding measures and the installation of micro hand-washing stations in public places. As for the maintenance strategy, it has made firm progress: the Federations are up-andrunning and namely highly involved in the realization and management of local maps which serve as a guideline in managing resources and equipment.

water points for almost 38 000 users and 3 000 schoolchildren

JORDAN 2020-21

V Aide et Action L'Education change le monde



### Reinforcing essential services in rural areas

to enroll and to promote the quality and professional opportunities created thanks to the training program among those students who remained reticent. It is within this context that the Fondation SUEZ financed full grants for two students, one female one male, and awarded a partial grant to another

Owing to the health crisis, all of the classes, as well as all of the exams for both semesters, were given online, whilst awaiting a return to campus. The three students supported by the Fondation all



A project co-steered by three Corporate foundations

The "Tilbonindouo Village Project" is the result of a partnership between the NGO Aide et Action, the Orange Foundation, the Bel Foundation and the Fondation SUEZ. Launched in 2020, it has the objective of improving access to basic social services - education, health and water - for 2 000 inhabitants, including 500 children of school age, in this remote commune in the Ivory Coast.

The project provides for the creation of 3 classrooms, a headmaster's office, a school canteen and a vegetable garden; a community health center; the construction of 2 boreholes, 2 water points and 4 toilet blocks, as well as the distribution of hygiene and sanitation equipment. In spite of difficulties with the company responsible for borehole works, the project is maintaining its objectives.



beneficiaries, including 500 school-age children

### ACTED



ACTED

EGMA 2020-21

Women at the heart

of a water access project

MAURITANIA 2020-22



# An integrated water access and hygiene package in schools



Access to water, a fundamental right for every child

Created in February 1981 following the twinning of the cities of Lille in France and Saint Louis in Senegal, the NGO Le Partenariat is conducting programs to improve the living conditions of the most vulnerable populations in three countries: Morocco, Guinea and Senegal (regions of Matam and Saint Louis).

In 2012 the association embarked on the PAEMS (Program for Access to Water in Educational Environments) in Senegal with the objective of combating absenteeism and non-attendance owing to poor hygiene conditions in schools.

As part of the program, Le Partenariat proposes integrated packages to schools which include:

### 1. The realization of infrastructures:

Drinking water supply (boreholes, network connection or improved wells) and construction or rehabilitation of latrines and fences.

2. The introduction of local monitoring committees, and actions to support school management committees and parent associations etc. 3. Awareness-raising actions targeting pupils and teachers, on the themes of Water-Hygiene-Sanitation and the Environment and Sustainable Development.

Spurred on by the first stages of implementation (2012-2015) and consolidation (2016-2018), the NGO has embarked on a process to capitalize on lessons learnt and practices put in place, directly carried out by the program's stakeholders, which has enabled the creation of guides and methodological tools. The objective is that local stakeholders take control of the program and replicate it in other places on a regional scale. It is within this context that the Fondation SUEZ is supporting the realization of integrated packages in 15 schools via financial backing. The PAEMS is one of the exemplary initiatives presented at the 2022 Dakar World Water Forum.



**Developing alternative** water-access solutions

a rainfall deficit

Present in Haiti since 2004, ACTED is highly implicated in improving access to water and sanitation structures, a key aspect in stemming water-borne illnesses, namely cholera, which has plaqued the country since 2010. With the support of the Fondation SUEZ, ACTED has been particularly active in the fight against COVID-19 in Haiti. The NGO is conducting a project in the south east of the country, in the landlocked commune of Thiotte, where the 35 000 inhabitants have suffered from a chronic lack of rain since 2012 and a worrying environmental situation accentuated by a fall in vegetal coverage, the degradation of water catchments, a decrease in water source flows and an accelerated water erosion resulting in lower soil fertility. The project's objective is threefold: to rehabilitate and secure the urban water supply network via **the construction** of 19 new water points (7 000 beneficiaries representing 40% of inhabitants) and to boost the capacities of local stakeholders, namely in terms of financial resource management; secondly, to build 15 family tanks (225 **beneficiaries)** to collect rainwater in rural sectors which are not connected to the urban

network; and thirdly, to install a cloud catcher net in zones of high altitude - the main objective of this experimental system being to assess the level of water production over a one year period (from September 2020 to September 2021).



Responding to the challenges of population movements

The health crisis has increased humanitarian needs

In partnership with other NGOs, ACTED has taken the lead in a European multi-sector project to "Support the resilience of vulnerable refugee, displaced, returning and host populations in the Diffa region, Niger". The project is taking place within a volatile security context with a significant pressure placed on host communities and communal services owing to vast population movements, worsened by the fact that displaced individuals are tending to set up home on a longterm basis. In the communes targeted, the objectives for 2020-2021 have been reached.

### Achievements 2020-2021

### Access to water

- 3 052 beneficiaries
- 1400 m of pipelines
- 8 standpipes

### Waste Management

- 7 553 beneficiaries
- 3 landfills created with 11.82 tons of waste collected by 6 carts
- 4 waste management committees put in place - Intervention of 767 men/day

In the rural village of Tambass (470 inhabitants) and with the technical backing of the GRET, EGMA, an association designed to help and support the Mauritanian commune of Djidrel Mohguen, is steering a drinking water supply project including individual connections for 70% of households, the construction of a block of two toilets for the school and the rehabilitation of another toilet block at the health center.

Franco-Mauritanian cooperation for access to water

In parallel, the project is seeking to boost the capacities of all of the stakeholders, namely the communal technical referent, and increase awareness among local residents which should guarantee the continuity of structures for 1 450 inhabitants from surrounding villages, the lasting improvement of living conditions, especially for women, who are highly implicated in the project.



### SENEGAL 2019-21

### **TWO** PERSPECTIVES



Wafaa KHALIFI Administrator of the Fondation SUEZ

José MARIAGE

Children are the first victims of a lack of water and sanitation: absenteeism, malnutrition, water-borne illnesses... in spite of the fact that they represent their country's future. It is for this reason that the Fondation SUEZ is particularly attentive to projects concerning women and children - long-term and inclusive human development depends on it.

Wafaa KHALIFI

When we began the PAEMS (Program for Access to Water in School Environments) we had a single objective: to ensure local partners adopted the methodology and to equip them with the tools to enable them to implement it on a long-term basis. We are now committed to a withdrawal strategy and are confident that the program will continue.

José MARIAGE



MANILA 2021-22

Follereau



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### Fighting the root causes of tropical pathologies



Innovating for lasting access to water in households in the slums

-door services, as close as possible to r

Eau et Vie was founded in 2008 by Valérie Dumans and Philippe de Roux, who both forged their desire to lastingly improve living conditions for the most underprivileged populations during a humanitarian microcredit program in the Philippines. **Over the** years, the NGO has fine-tuned and modeled a comprehensive and effective water access system in urban slums, a perfect illustration of the project backed by the Fondation SUEZ in the south of Manila.

The capital's Cavite slums have seen an uncontrolled demographic explosion with dramatic consequences in terms of hygiene, health and safety. The question of water is a particularly tense subject given that the official water concession holder, Maynilad Water Services Inc, is not present, leaving the market open to expensive and unsafe

water sources (informal or even illegal water sellers).

To deal with this problem, and within the context of a partnership with Maynilad Water Services Inc, a social enterprise "Tubig Pag Asa" (Water of hope), created and accompanied by Eau et Vie, is taking charge of building underground water networks and supplying water to every home, along with all of the associated services (billing based on individual meters, weekly collection of payments, infrastructure maintenance). In parallel, a local association "Water and Life" is providing complementary services : hygiene training, community reinforcement, setting up a sanitation and waste management system according to needs, firefighting techniques...



ore aware of hygier

The Raoul Follereau Fondation, which accompanies people affected by Neglected Tropical Diseases (NTD), such as leprosy, Buruli ulcer, yaws, scabies, leishmaniasis..., is conducting water, sanitation and hygiene access programs with a view to fighting the root causes of these pathologies.

### In the village of Chiépo (31 006 inhabitants), the Fondation is steering a project to build 6 ventilated improved toilet blocks, install standpipes connected to existing boreholes, with the possibility

of home connections, and lastly, build a medical waste incinerator. The project is accompanied by hygiene promotion actions targeting the local community, schools and the health center.

### PROJECT OBJECTIVES

### 300 water meters installed Awareness-raising initiatives

targeting 2 300 people as regards the environment, menstrual hygiene, bodily hygiene..

### 1 new brigade of voluntary firemen

trained and 2 fire hydrants installed

1 community garden put in place to increase the resilience of populations and their food autonomy



### UNHCR

# A "quick impact" project model



es are fully implicated in projects

For many years now, the Mindanao Islands Group in the Philippines has suffered the consequences of armed conflicts and recurring natural catastrophes, provoking successive population displacements within the region and resulting in huge difficulties in terms of access to means of subsistence, shelter, health, water, sanitation and hygiene for almost 275 000 people who have either been internally displaced or are members of host communities. The pandemic has served to worsen this context: risks of viral propagation, a fall in employment opportunities, a shortage of foodstuff markets to name but a few of the consequences.

Mobilized alongside the local authorities and other stakeholders present in Mindanao, the HCR is putting in place programs aiming to improve the conditions of access to drinking water, sanitation and hygiene for approximately 15 000 people. Water systems, healthcare facilities but also solar powered street lamps or equipment such as agricultural machinery are provided to communities on the basis of the "quick impact" project model, permitting access to essential services. Designed to be rapidly implemented, these projects follow a four-stage approach

spanning a total of between 6 and 9 months:

1. Community preparation, which aims to rally local populations as regards the identification of needs, the elaboration of work plans and the contribution of every individual 2. Supply, in terms of equipment with a possible participation, be it financial, material or in hours of labor, on the part of the beneficiaries, which reinforces their project appropriation. 3. The implementation and the reinforcement of the technical and organizational capacities of the beneficiaries.

4. The transfer of responsibilities and monitoring (5 to 9 months) with a long-term objective of handing over the equipment to beneficiary communities, following dialogue with the project management committee and /or local government which subsequently assume equipment operation and maintenance

people benefitting from a long-term improvement to living conditions

### **THE PHILIPPINES 2021**





### Increasing the resilience of populations





A project pre-prepared by Aquassistance

Kayin State, to the south east of Myanmar, exists in a state of great fragility, marked by a recurrent exposure to natural catastrophes, chronic poverty and unstable post-conflict governance. It is within this context that following a preparatory mission conducted with Aquassistance in August 2019, the NGO Première Urgence Internationale embarked on a project to build a water supply line, create a "Water Village Committee", build a toilet block with handwashing facilities for the school and conduct hygiene and health awareness-raising actions with local communities in the pilot village of An Pha Gyi (480 inhabitants, including 120 schoolchildren). Although the borehole has been built and a study aiming to identify hygiene promotion priorities is in progress, the project has been severely impacted by the COVID-19 pandemic. In addition, since September, when conflicts broke out between the national army and local armed militia groups following a coup in the country, populations have fled the village. The targeted intervention area has therefore been moved to another village of more than 2000 inhabitants, which is more accessible and has not been affected by recent combats.





Between armed conflicts, natural catastrophes, the climate emergency and COVID-19, 2021 was marked by numerous, multidimensional humanitarian crises, without forgetting all of the "forgotten crises" overlooked by the media.

In 2021, according to the OCHA (United Nations Office for the Coordination of Humanitarian Affairs), 235 million people have required humanitarian assistance and emergency protection at a global level, equating to one person out of 33.

Within these extremely tense contexts where very often emergency situations and development projects overlap, the humanitarian stakeholders backed by the Fondation SUEZ are called on to put in place solutions offering both short and longterm responses, based on the involvement of the populations affected.

### **TWO** PERSPECTIVES



Frederick JESKE-Emanuela CROCE SCHOENHOVEN Co-Chief Executive Sustainable Developmen the Fondation SUF7

Faced with the multiplication of crises linked to natural catastrophes or conflicts, it is essential that solidarity stakeholders succeed in combining a capacity to react in emergency situations and an ability to put in place long-term solutions. It is for this reason that the Fondation SUEZ prioritizes support for NGOs which are already well-established in regions requiring intervention.

Frederick JESKE-SCHOENHOVEN

In India, the health, economic and social impacts of the impressive COVID-19 wave in May 2021 were dramatic. Faced with this emergency situation, we are proud to have been able to count on the exceptional mobilization of our partners and our teams in the field, offering vital support to the healthcare system and providing assistance to the populations affected.

Emanuela CROCE



### Tackling the COVID-19 tsunami in India



Fourteen temporary health centers opened as an emergency solution

In the spring of 2021, India was hit by a sudden and devastating second wave of COVID-19, which, in just a few short weeks, totally wiped out the country's hospital system which was little prepared for the continuous influx of patients. On April 27, 2021, India counted 362 000 contaminations in just 24 hours, with 3 200 deaths. To tackle this situation whollybeyond the country's control, CARE took action on three fronts:

### Emergency medical assistance, resulting in

the opening of 14 temporary health centers equipped with 2 035 beds in the hardest hit States, along with the supply of essential medical equipment to deal with respiratory and heart problems and the provision of 20 000 protection kits for medical personnel.

Vaccination support, via the organization, in conjunction with local authorities, of so-called "mega vaccination" campaigns targeting the most vulnerable and

marginalized populations, and help with providing millions of doses thanks to an ambitious initiative (recruitment of 1 500 voluntary vaccinators, provision of 60 mobile vaccination trucks and opening, in August 2021, of 4 mega vaccination camps in Madhya Pradesh state with a daily vaccination capacity of 500 000 people at the end of 2021).

### Support for children, the indirect

victims of the pandemic: distribution of food, healthcare, access to services to accompany 200 orphans and 2000 semiorphans (living without their parents but with extended family members) of the pandemic; deployment of digital learning tools and community learning centers in the slums and in rural areas to compensate the closure of schools.

Director SUF7

Administrator of

INDIA 2021





# Accompanying the recovery of the city of Beirut



One year after the explosion, needs remain immen

On August 4, 2020, a massive explosion of 2700 tons of ammonium nitrate shook Beirut, causing extensive damages, the effects of which, combined with the economic crisis and the COVID-19 pandemic, remain a cause for extreme concern. In response to this disaster, CARE took action on two levels: an emergency response to meet the immediate needs of victims (shelter. food safety, psychological support), and the preparation of the rehabilitation, reconstruction and recovery phase to help the families affected to gain access to safer and more dignified living conditions. By September 2021, 20 869 people had benefited from food aid and 23 129 people from psychological support. 86 houses had been rehabilitated and 25 small and medium sized companies had been supported in order to restart their businesses.



food aid beneficiaries

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BURKINA FASO 2020-21

### Institut Posteur

# Understanding the spread of the SARS-COV-2 virus in Senegal



Since the first identified case of COVID-19 in Senegal in March 2020, the epidemic has steadily progressed. On September 7, 2021, the country counted 72 977 confirmed cases and 1 780 deaths. To deal with this problem, medical surveillance namely focused on patients presenting with symptoms, to the detriment of cases of mild or symptomless infections of which viral or immunological data is essential in understanding the transmission of the SARS-COV-2 virus in Senegal, along with the risk factors associated with this propagation.

2021, the Pasteur Institute in Dakar conducted investigations and analyses with the objective of gaining more information about the diffusion of the virus in Senegal (in urban and rural areas) and the exposure of populations

little is known. However, the collection of the associated epidemiological, clinical,

It is within this context that in 2020 and

to SARS-COV-2. Works should permit the infection risk factors to be **better identified** by comparing the exposure of infected persons and uninfected persons. In turn, this will enable medical surveillance to be reinforced and the epidemiological, clinical, viral data already available on a nationwide scale to be added to useful elements in guiding the implementation of strategies to combat the virus put in place by the Senegalese Ministry for Health. From the very outset, this project was supported by the COVID-19 Emergency Fund created in March 2020 by the Fondation SUEZ.

Institute in Dakar in conjunction with the Senegalese Ministry for Public Health and Social Action (MSAS), Senegal's National Blood Transfusion Center and the Pasteur Institute in Paris.



Nutritional emergency in Madagascar

a key factor in the fight against

In 2021 an exceptional conjunction of factors plunged the south of Madagascar into an abyss of drought, the most significant for the past 30 years, ruining the yearly harvest. In addition, sand storms linked to the effects of deforestation covered a part of the island's farmland and food eaten as a last resort such as cactus fruit. Lastly, the health crisis exacerbated these socio-economic difficulties and the security situation (hold-ups, theft of cattle, property and food) for populations. To add to this sorry mix, one of the most serious nutritional and food crises ever experienced on the island, given that the figures relating to acute malnutrition in remote villages in the districts of Ambovombe and Amboasary, the epicenter of the nutritional crisis, shot up by 80% during the first guarter of 2021.

In response to this dramatic situation, teams from MSF put together an emergency project given over to screening and treating cases of acute malnutrition among children, distributing food rations and the opening of an intensive nutrition center in Ambovombe. Another very important aspect, given that malnutrition is further aggravated by associated pathologies such as malaria, respiratory infections and diarrheal illnesses: the program has improved access to water, sanitation and hygiene thanks to the renovation of 53 standpipes and the



Helping displaced populations in Burkina Faso

Taking action in the midst of an extremely tense health and safety context

Since 2018, security in the north of Burkina Faso has dramatically deteriorated, plunging a growing number of displaced populations (owing to conflicts, there were more than 1.5 million displaced persons in Burkina Faso in 2021) and host populations into an unprecedented crisis, whilst the number of humanitarian stakeholders present remains very limited. Needs are immense, in particular in the province of Loroum where Médecins Sans Fontières intervened until December 2021 in extremely difficult health (owing to COVID-19) and safety conditions for its teams.

### The objective of the project was to provide healthcare to displaced populations, offering assistance thanks to the following actions:

•Provision of free drinking water, thanks to existing water points and a supply via water-trucking: 37 500 m<sup>3</sup> of water supplied in 2020,

### Increasing local capacity to supply water,

via the construction of six boreholes, two of which were equipped with manually operated pumps, and the rehabilitation of two existing boreholes.

### •Construction of family latrines in

Ouahigou, on a site occupied by displaced populations,

### Support for medical activities at the **Primary and Secondary Health Center**

managed by MSF in Titao: construction of two waste zones and increasing autonomy at the level of water, latrines, showers etc. • Distribution of 300 slabs (for toilets) and distribution of hygiene and cooking kits (3 300 kits in 2020).

MSF has transformed its activities in the country and is now intervening in the Mouhoun Loop.

construction or repair of 9 wells.







# Supporting the nation's response to COVID-19

The program is overseen by the Pasteur



Prevention and awareness-raising to stop the e

Present in Senegal for several years now, with its expertise geared towards water, sanitation, hygiene and community health, and in particular the fight against acute malnutrition, in 2020 and 2021 the NGO ACF rallied to provide support to Senegal's national strategy to combat COVID-19 in the north of the country, in the region of Louga. In conjunction with local leaders, ACF intervened in 4 hospitals, 33 health centers and 78 dispensaries established in the region. The objective was firstly to provide healthcare personnel with protection kits (thermoflash thermometers, hand sanitizer, gloves and masks), **as well as low-cost** hand-washing and disinfection equipment (adapted pedal-operated hand-washing facilities, hand sanitizer, foaming gel, bleach, soaps etc), along with awareness-raising **posters;** secondly, to support community health relays and agents in carrying out home visits on prevention in the villages, working in conjunction with local community radio stations to broadcast prevention messages among the population.

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### **ACTED**

ACTED HAÏTI 2021



ns in the camps

At the end of 2019, almost 20 000 people fled conflicts in northern Syria to seek refuge in

makeshift camps in Iraqi Kurdistan, namely Bardarash and Gawilan, which by December

2020, were home to 4 565 and 9 521 persons

respectively. In response to the COVID-19

water access infrastructures, emptying

cesspools, collecting solid waste, raising

awareness with respect to the dangers

of fire from improvised heating systems,

awareness-raising and prevention with

respect to COVID-19 and distributing

essential items (oil heaters and covers)

in order to assure the health and safety of

862 families in Gawilan camp's sector F.

crisis, which further aggravated existing

ACTED reinforced its upkeep and

maintenance actions at the level of

health risks,

### Taking action in refugee camps in Iraqi Kurdistan



Earthquake in Haiti: a quick and effective humanitarian response

CTED and Aquassistance: joining forces in the wake of disaster

On August 14, 2021, Haiti was struck by an earthquake measuring 7.2 on the Richter scale, along with floods and more than 500 aftershocks during the week that followed. Houses and public buildings (hospitals, schools, churches...) either collapsed or were totally destroyed, access to water was cut off, roads severely damaged...by August 19, approximately 500 000 people, equating to 40% of the population in the departments of Grand'Anse, Sud and Nippes, had requested emergency humanitarian aid. This severe natural catastrophe occurred at a time when the country was already facing multiple and interconnected crises: the fallout from the assassination of the president on July 7, 2021, the permanent threat posed by the COVID-19 epidemic, an increase in gang violence and criminality, growing concerns linked to food insecurity... It is within this extremely tense context that the NGO ACTED, present in the country since 2004 and spurred on by its three offices and 80 employees in the south of the country, immediately took action. The support of the Fondation SUEZ

enabled the installation of 7 drinking water tanks, re-filled on a daily basis thanks to watertrucking, the installation of 5 water treatment units, the distribution of hygiene kits and water purification tablets (Aquatab) and a contribution towards initial repairs to water supply networks. In parallel,

Aquassistance, the SUEZ NGO for active and retired personnel, appointed two volunteers to fine-tune an assessment of immediate water and sanitation needs with a view to installing mobile stations and drawing up an inventory of the existing water supply facilities managed by Haiti's National Drinking Water and Sanitation Department (DINEPA), a necessary precondition to scheduling repairs.





camp's sector F.

### unicef 🕑

# Protecting children, the hidden victims of COVID-19



proving children's hygiene to put an end to the epidemic

From the beginning of 2020, the UNICEF rallied to raise awareness among the public authorities, its partners and the general population with respect to children, the hidden victims of the COVID-19 pandemic : closed schools, delays to and stoppages of routine vaccination campaigns, loss of revenue resulting in a possible increase in violence towards children as well as more harmful effects within households such as child marriage.

It is within this context that in 2020 and 2021 the UNICEF steered a vast emergency program in the lvory Coast, aiming to lessen the consequences of the pandemic via four areas of action:

 Prevention and communication with awareness-raising campaigns (social networks, text messages, radio) on best hygiene practices and the means of preventing the virus, community mobilization in rural areas, supported by community

leaders and youth associations; training bloggers and influencers on how to identify and deal with misinformation; • Access to hygiene and health, with the distribution of hygiene and prevention kits to healthcare personnel and fragile

populations; • Support for health and nutrition, with actions to support the continuity of nutrition services via the distribution of therapeutic milk and dietary supplements, as well as promoting the maintaining of essential practices such as vaccination, breastfeeding or a healthy diet for youngsters; • Access to education, including help with developing a remote national education program as well as elaborating and implementing guidelines to ensure that schools continue to function during the epidemic.

IVORY COAST 2020-21





### Promoting sustainable and inclusive agriculture





Arming populations in the wake of food insecurity

Climate change, COVID-19, recurrent plaques of desert locusts... the extremely disadvantaged region of Karamoja is confronted with a worrying rise in food insecurity. Within this context, in 2020 -2021 in Nakapiripiriyt, the NGO ACTED steered a project financed by the French Embassy in Uganda and supported by the Fondation SUEZ. On a piece of land spanning 4 hectares, 100 beneficiaries were trained in how to better manage rainwater to avoid soil erosion via the digging of trenches, permaculture techniques, holistic land and pasture management whilst taking account of the needs of plants, mankind and animals.



beneficiaries trained in better rainwater management



### 2021 : re-launch of missions both in France and internationally

In 2020, Aguassistance, the association for active and retired SUEZ Group personnel, took advantage of the break imposed by the pandemic to focus on consolidating financing and partnerships, as well as developing new remote action modes whilst contributing towards emergency connection works in precarious districts in

France during lockdown. In this respect, the health crisis played a role in accelerating the association's adaptation, innovation and implication capacities, enabling a more effective and dynamic re-launch of international missions in 2021

### OUR PARTNER'S VIEW

PHILIPPE FOLLIASSON )elegate General f Δαμassistance

In 2021, a year still highly impacted by the health crisis, the commitment and professionalism of fifty or so of our volunteers enabled 23 assistance missions in 13 countries to be carried out, amounting to a total of 530 days of intervention in the field. The projects concerned by these missions have potentially impacted 75 000 inhabitants who now benefit from a better access to water and 40 000 municipal waste service users, as well as dozens of people who have benefited from training in the water, sanitation and emergency fields.



members, 35 of whom joined in 2021

### Volunteers in the starting blocks in response to calls from the field

After a long period of stoppage (March 2020 -March 2021), Aquassistance's permanent team and volunteers put their best foot forward to relaunch missions in the field as soon as certain countries were opened up again, in spite of often restrictive contexts: management of the health crisis, administrative difficulties, persistence of health restrictions, increase in air travel prices. Over the year, between March and December (and namely from September), fifty or so volunteers accomplished the equivalent of 6 months of international missions in a full year. An extremely positive performance given that the health crisis served to exacerbate tensions linked to access to water, sanitation, health and waste services, therefore increasing requests for interventions, often in emergency contexts, whether from French authorities, expat associations or NGOs.

### Restarting training by and for volunteers

2021 was also marked by a return to classroom training sessions for members wanting to become active volunteers. Meetings between former and new volunteers are essential in the life of the association: reinforcing motivation, network management,...And all the more so given that in 2021, the General Meeting once again had to be held remotely. The program began in June, in the Oise department (France), with a 3 day training course on emergency intervention for 2 teams and 6 work placement students. Training focused on water treatment and namely how to install, operate and dismantle CDF5000 units within an emergency context. The program was followed by a new

training course on hydraulics, which took place on the premises of SUEZ Eau France Seine Ouest in Le Pecq (Yvelines, France). Lastly, in La Défense, Aquassistance organized training sessions on water treatment, health and hygiene (in partnership with the Red Cross) and management committees (in partnership with the Solidarité Eau Program).

### New sources of financing secured

In 2021, the association pursued its task of securing financing, namely via the Oudin Santini mechanism. New sources of financing were consequently obtained with the SEDIF (Ile de France Water Syndicate) for Togo, with the Sanitation Syndicate of the Oisans and Basse Romanche communes for the Bafou project in Cameroon, and with the City of Paris in partnership with the Fondation Energies pour le Monde (FONDEM) for the RANOSOL project in the south of Madagascar.





### **O** FRANCE In precarious districts in France and in Mayotte

From the beginning of the pandemic in 2020, Aquassistance rallied alongside the NGO Solidarités International to provide water in informal residential areas not connected to services. Unprecedented interventions in France which continued into 2021, in Nantes and in Grenoble. Aquassistance also contributed towards an expertise mission in precarious districts in Mayotte for Solidarités International.

### 2 MADAGASCAR A remote expertise mission

In the south of Madagascar, Aquassistance is collaborating with the FONDEM in the Ranosol project which aims to lastingly improve access to drinking water and sanitation in 3 rural communes hit by famine. Prior to their intervention Aquassistance and the Fondem drew up technical, economic and socioorganizational questionnaires which enabled their local partner, FIMIFA, to remotely collect all of the necessary information. An expertise mission was then conducted in order to fine tune needs and establish a schedule for future interventions.

### **3 MOZAMBIQUE Emergency intervention after** cyclone IDAI in March 2019

In partnership with the Crisis and Support Center (ICDCS) of the European Ministry for Foreign Affairs and in conjunction with the UNICEF ensuring the "Global Wash Cluster" mission, volunteers from Aquassistance intervened alongside Action Against Hunger and a local NGO, KULIMA, to install 2 drinking water treatment facilities in a precarious urban district in Beira, with a view to stemming a cholera epidemic.





and in Jordan

### **O UZBEKISTAN** Water and sanitation for 13 schools in Boukhara

On the request of the Uzbek Foundation ZAMIN, Aquassistance conducted an expertise mission in 13 schools in Boukhara, to the south of Samarcande, a region where agricultural overproduction generates serious water shortages for inhabitants. The mission included a water quality assessment targeting various supply sources (significant problem of salt water) and the definition of needs for every school. On this basis, a report, written in English by volunteers, set out recommendations which were shared with local decision-makers.



Africa	56 %
Asia and the Middle East	11 %
Indian Ocean	23 %
The Caribbean	9%
Europe	1%



### 6

### **Emergency mission in Haiti following** the earthquake on August 14, 2021

From September 15-30, 2021, 2 volunteers from Aquassistance went to Haiti to offer support to the NGO ACTED in assessing the needs in terms of water for 500 000 victims of the earthquake and to put together emergency solutions, calling on mobile drinking water treatment facilities when necessary.

### **3 JORDAN AND MAYOTTE**

### Training programs for students from the WASH Masters Degree and teams from NGOs

Since its creation in 2019 under the impetus of the NGO ACF, Aquassistance has been involved in the development of the WASH Masters Degree at Amman University, intended to train future executives from the humanitarian sector in the Middle East. In September 2021, the teaching body and eight students followed a theoretical and practical training program given by 2 volunteers from Aquassistance and focusing on water treatment in emergency situations, namely the assembly and operation of CDF5000 mobile water treatment units. In addition, Aquassistance conducted its 3rd training mission on water treatment and the use of CDF5000 mobile water treatment units for teams from the Red Cross in Mayotte.

### **O SENEGAL**

### Cooperating in waste management

A team of seasoned volunteers traveled to Nguéniène (10 000 inhabitants), in the Thiès region, for a project in partnership with the GESCOD (Grand Est region). Their mission involved training members of the new economic interest grouping and teachers from educational establishments on managing waste, with the participation of the "Solid Waste Coordination Unit". The technical project was also updated to reflect evolutions in the field (test collection runs using donkeys and carts, finalization of the call for tenders to select the service provider responsible for building the landfill).



### FRANCE 2021

### **TWO** PERSPECTIVES



Isabelle MAUNOURY Operations Director for the Africa. Middle East and Central Asia BU, SUEZ Administrator of the Fondation SUE2

JEAN-PIERRE MAHÉ Solidaires

Countries in the South are today exposed to a gigantic waste crisis. It is for this reason that the Fondation SUEZ is supporting projects designed to create integrated waste management outlets, firstly by drawing support from local resources and expertise and secondly, by relying on the knowledge and expertise of French NGOs and local authorities.

Isabelle MAUNOURY

In the waste management field, our mission is to respond to requests for expertise from local authorities and precarious communities in developing countries, to offer them advice and to support them in putting in place operational projects. This principle of refusing to replace local dynamics is essential to us.

Jean-Pierre MAHÉ





zed accompaniment for local authorities in the South

Since 2014, the "1% waste" law authorizes local authorities responsible for household waste collection and treatment to allocate up to 1% of resources from these services to international cooperation actions. Within this context and given the difficulties encountered by local authorities in making such a commitment, a consortium of six French associations equipped with tried and tested experience in waste projects in the South (Ciedel, Resacoop, Centraider, Gevalor, Gret, Cefrepade,) implemented the "Promoting waste management actions in the South" project (PAGEDS) which aims to inform, rally, train and accompany stakeholders both in France (local authorities and associations) and in the South. In spite of the difficulties encountered, namely with the introduction of the NOTRe law which reorganizes territorial jurisdictions, the health crisis and the 2020 municipal elections, the project succeeded in meeting its objectives.

### For the 1st objective, rallying elected representatives on the theme of 1%

waste, arguments and information tools were produced in order to convince elected representatives, technical services and delegates; information sessions were organized for the main local authorities and EPCI (Public Intercommunal Cooperation Establishment) for the Auvergne-Rhône Alpes and Centre-Val-de-Loire regions as well as for elected representatives in developing countries : Haiti, Senegal, Madagascar; lastly, the mechanism is being extended to other regions and at national level.

### As for the 2<sup>nd</sup> objective, encouraging the design and financing of 1% waste projects by local authorities and their implementation

by OSIs (partner international solidarity organizations), 10 pilot local authorities in France defined their strategy to put in place 1% waste mechanisms; 25 French OSIs and 20 local authorities from the South were trained in solid waste management and 5 benefited from personalized accompaniment.

### Lastly, for the 3<sup>rd</sup> objective, facilitating access to reliable information for local authorities and their partners with respect to the stakes and technical, financial and organizational solutions in terms of waste management in developing countries, 5 capitalization documents and 9 technical sheets were

produced, a database regrouping documents on waste management in developing countries was compiled and put online on the Amorce websites and the Resources platform; 5 projects in the field financed by the 1% waste were accompanied and integrated into the capitalization documents.

P+SITIVE PLANET

### A comprehensive socio-economic project for waste recovery



In 30 of the city of Antanarivo's 192 Fokontany (districts), where 63% of waste is not collected, the NGO Positive Planet is carrying out a three year project which includes the support and accompaniment of one hundred or so pre-collectors regrouped into district associations (RF2) for the collection, sorting and resale of recoverable waste; the creation of 6 micro**companies** for the recovery and recycling of solid waste; the access and adhesion of pre-collectors and micro-entrepreneurs and their families (4 500 people) to a health insurance scheme, Tohana,

proposing adapted products; and lastly, the reinforcement of the CAS accompaniment **mission** (mechanism for the integrated management and psycho-economic-social accompaniment for 3 000 persons, including waste stakeholders).

The health crisis and its accompanying restrictive measures had a significant impact on the progression of the project: implementation delays, closure of the

CAS, reorientation of actions in view of the emergence of new needs (distribution of hygiene and emergency kits), income foregone for private pre-collectors deprived of employment, fall in the rate of renewal of subscriptions to the health insurance scheme...

In spite of these obstacles, in 2021 the project pursued the three aspects of its deployment: selection of 3 well-performing RF2 to implement pilot projects in waste recovery; elaboration of a strategy for the continuity of the Tohana health insurance scheme in order to enable it to function independently without the support of Positive Planet; consolidation of existing CAS, opening of a 4th CAS and reinforcement of personnel expertise.

beneficiary districts out of a total of 192 districts in the city of Antanarivo

### MADAGASCAR 2021





### Expertise for better hygiene



Reinforcing expertise is key to project success

In response to a request from the commune of Ambohimanambola and the association Tafita, which ensures waste pre-collection and recovery, Experts Solidaires is conducting a project aiming to lastingly improve hygiene in the town center along with the health of its 6 050 inhabitants, within a high-risk context (plague in 2017).

The objective is to reinforce capacities, raise awareness and rally all of the local stakeholders in order to organize and manage a communal solid waste collection, sorting and evacuation service.





beneficiaries in the commune of Ambohimanambola





### Reinforcing expertise and boosting innovation



Only 5% of young people in Africa have access to higher education, whilst the global average stands at 25%.

Global Partnership for Education

One of the specific objectives of the United Nations Sustainable Development Goal 4, dedicated to education, is to "substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, necessary for employment, obtaining decent jobs and entrepreneurship." For its part, the Agenda 2063 of the African Union is planning massive investment in higher education to "provide direct support to economic development by producing new knowledge, building the capacities permitting access to the global knowledge pool and adapting this knowledge to make use of it at local level." Needs are immense.

This is the sense of the commitment of the Fondation SUEZ to the AgroParisTech - SUEZ "Water for All" Chair which trains the managers of tomorrow from water services in developing countries. It is also the ambition of the SUEZ-Institut de France Awards which reward and promote projects and innovations encouraging better access to essential services.

### SUEZ – INSTITUT DE FRANCE PRIZE



### Prizes to accompany and promote open innovation

### INSIDER VIEW

Xavier DARCOS

The Fondation SUEZ-Institut de France awards give great insight into innovative initiatives in the water and sanitation access field. The awards constitute an opportunity for these projects to develop and change scale whilst contributing towards the diffusion of new practices which benefit as many people as possible.

Xavier DARCOS

"For a long time now, I have been convinced that the majority of problems faced by humanity do not need immenseprojects to be resolved, but that it is at local level that humanity can progress.": this conviction, expressed by Jean Baechler, member of France's Political and Moral Sciences Academy, and Chairman of the Jury for the 2018 SUEZ-Institut de France Awards, perfectly sums up the spirit and objectives of the Awards.

For the past ten years, SUEZ Group and the Institut de France have joined forces to offer their notoriety and resources to help further innovative, sustainable and exemplary projects in the field, projects which are expected to expand, become more solid, be replicated and enriched in order to benefit as many people as possible.

### Awards are made every two years, following a rigorous selection process among applications received during a call for projects.

### The Access to Essential Services Award,

of a value of €50 000, rewards an innovation developed in the field by a non-profit making organization, with the objective of spreading and circulating it among water, waste or sanitation sector development professionals. Innovations may be technical, organizational, financial or social or may concern knowledge dissemination tools.

a value of €50 000, rewards an initiative developed by a social entrepreneur, permitting the growth of economic activities, often generating employment, and having an impact on a social level, in particular among the poorest or most vulnerable populations, to be supported

The Social Entrepreneurship Award, of

The Fondation SUEZ is committed to accompanying and promoting the prizewinning innovations, by circulating them throughout its networks, and by presenting them at international water, sanitation and waste management related events.

### 

### Supporting innovation for access to water, sanitation and waste

2016

# 2018

### **RURKINA FASO**

### Rongead and Cefrepade, winners of the "Access to Essential Services" Award

In Burkina Faso two associations, Rongead and Cefrepade developed "Cajouvalor", an energy generation project which makes use of a pyrolysis reactor to generate energy from cashew nut shells. The process permits the production of fuel bricks that can be used by inhabitants, preventing recourse to wood charcoal from threatened and unmanaged forests and consequently reducing deforestation

The SUEZ-Institut de France Award has enabled Rongead to extend its works in Burkina Faso and to embark on the Agrovalor project in the Ivory Coast, which, according to the same model, focuses on recovering and using waste resulting from shea butter and cassava semolina production.

### CAMEROON

### Solidarité Technologique, winner of the "Social Entrepreneurship" Prize

The association Solidarité Technologique, which is fighting against the digital divide in Cameroon by proposing IT maintenance and secretarial training courses to young people, developed a low-cost recycling, reuse and resale activity for electrical and electronic equipment waste (WEEE)

The SUEZ-Institut de France Award has enabled the association to intensify and increase its collection and recycling business: the Yaoundé collection center has been extended and a new collection point has been created. Collection has increased to reach a semi-industrial scale, from 50 to 5 000 tons of WEEE processed per year.

### Dar Si Hmad, winner of the "Access to **Essential Services**" Prize

The association developed an innovative "cloudfisher" system in the Anti-Atlas mountains where extremely fine-mesh nets are used to collect, store and filter the water droplets contained in cloud condensation, as clouds hit the mountains. The water collected provides water to poverty-stricken hamlets in the valley below.

The SUEZ-Institut de France Award has enabled the association to develop the cloudfisher technique to supply drinking water to a further three villages in the arid hamlets of southwest Morocco.

### **IVORY COAST** C+ Propre-Coliba, winner of the "Social Entrepreneurship" Prize

C+ Propre-Coliba is an African start-up which developed a web and mobile application enabling the inhabitants of Abidjan to order waste sorting bags, subscribe for the collection of the plastics sorted and earn shopping points in exchange, whilst permitting franchised plastic waste precollectors to optimize collection thanks to a geo-location system.

The SUEZ-Institut de France Award has enabled the start-up to develop and change scale, thanks to the recruitment of fifteen new pre-collectors, consequently permitting the collection zone to be extended.



economic impact



workers, have become franchised.

Within the context of the call for applications for the 2019-2020 edition of the SUEZ-Institut de France Awards, almost 200 projects were examined.

### **CHAIRE AGROPARISTECH** SUEZ - WATER FOR ALL

### Training leaders in developing and emerging countries



Case studies representing the reality of the field

### A program for excellency in response to the severity of problems

In 2008, the Fondation SUEZ joined forces with ParisTech, to create, with the support of the AFD, the AgroParisTech Chair "SUEZ - General Management of Urban Water and Sanitation Services" program. In 2020, this partnership was renewed for a 5-year period, with an even bigger involvement on the part of the AFD and the participation of the Rhone-Mediterranean-Corsican Water Agency.

Leaders from developing and emerging countries, confronted with the growing complexity of climate, environmental, demographic, socio-economic and political challenges, need to be solidly armed to assume their responsibilities with expertise, courage, commitment and integrity. This is the objective of the program for excellency, which, whilst taking account of experience in the field and expertise sharing, combines theoretical learning, personal

### development and the development of talents and the acquisition of management skills.

Auditors benefit from the expertise of professional mentors, with recognized international experience, as well as an individual accompaniment by experienced management coaches, some of whom are members of SUEZ personnel.



Year of the creation of the AgroParisTech SUEZ Chair - General Management of Urban Water and Sanitation Services

### A 13-month training module and short, intensive training programs

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The Chair proposes two types of programs. A long training module spanning thirteen months, the International Executive Masters OpT (which is the equivalent to a specialized Masters degree, or 6 years of higher education following A-levels), which every two years accompanies forty or so management executives from developing countries, who are already employed within a Group company, with participants being split into two classes, one French-speaking, the other Englishspeaking. The curriculum includes 6 months

of training in Montpellier (34), two 3-months trips back to their own companies and 4 weeks on a partner site, in Asia or in Africa. The objective is that, boosted by the knowledge they have acquired, and in agreement with their management, the auditors progressively put together a strategic action plan aiming to improve drinking water and / or sanitation service quality on a targeted perimeter, a city or a region with between 100 000 and 1 million inhabitants, most often capital cities. Following the program, water and sanitation urban service managers from developing countries or transitioning countries are able

to:

• Assess the situation of their services and put together strategies to achieve technical, social and financial excellence;

• Oversee change in their public or private companies, thanks to 360° tried and tested management methods for their professional activities;

• Define and engage reform dynamics on the scale of their service in their city, region or country, including at an institutional and governance level

In parallel, for decision-makers and senior and operational executives, the Chair proposes short and intensive seminars spanning a few days or targeted thematic training courses over 2 to 3 weeks.



### The class of 2021: adaptation and innovation

In 2021, within a context which was still severely penalized by the COVID-19 crisis, the Chair was able to conduct the International Executive Masters OpT Degree by adapting it to health restrictions in force.

### A year marked by increasing diversitv

The class of 2021-2022, which began in February 2021 brought together 49 auditors, 30% of whom were women, from more than 30 different countries, some of which were newcomers, such as Angola and Zimbabwe. For the first time, a woman "sponsored" the year, Dr Letitia Obeng, from Ghana, a senior executive with the World Bank until 2007, and a sanitation specialist.

### Morocco, Senegal and Ghana hosted the immersion sessions abroad

Health restrictions having prevented auditors from traveling to Singapore and Cambodia, three African university campuses welcomed them for their immersion work placements, thanks to partnerships recently entered into with the ESSEC and major universities in the South:

• The ESSEC Africa campus in Rabat (Morocco), where the program was divided into two parts: a theoretical part taught by professors from the ESSEC, and a "case study" part which took place in Casablanca at LYDEC (Moroccan subsidiary of SUEZ Group)

 KNUST University (Kuamé Nkrumah) University of Science and Technology, a campus counting some 60 000 students) in Kumasi (Ghana) for theoretical classes, with the "case study" part taking place in

Accra, within GWCL (Ghana Water Company Limited).

• UCAD-ESP (Cheikh Anta Diop University - Technical University in Dakar, Senegal), where the case study was conducted with 3 local partners, SEN'EAU, SONES and ONAS.

The rise in e-learning Lastly, the Chair having reinforced its e-learning capacities in 2020, with the ELEARN-OPT platform, students who were unable to travel to Montpellier were able to access all of the filmed recordings of classes, as well as the supports, TD and other tools. Similarly, coaching sessions took place remotely. Despite this, more than four fifths of the class were able to travel to the campuses over the year.

Furthermore, within the context of the introduction by the AFD of an e-learning platform within the "Al Jazari Water & Sanitation Academy" in Lahore, Pakistan, the Water for All Chair provided a set of online training programs.



auditors, 30 % of whom were women, from more than 30 countries in 2021-22 «Today, we have entered a phase marked by increasingly frequent crises: the crisis has become a permanent context. Managing a service equates to planning for the long-term whilst dealing with the short-term.»

35

Xavier LITRICO Science and Technologies Director Chairman of the Chair's Strategic Orientation Committee



### 2021 HIGHLIGHTS

### Two short training programs in Ghana and Egypt

In 2021, the Chair also organized two short, intensive training programs: • One at the KNUST University in Kumasi, designed for managers from the GWCL (Ghana Water Company Limited) on the topic of managing unbilled water.

• The second, carried out in Cairo, Egypt, with the technical support of SUEZ, designed for commercial directors from Egyptian water services.

### A scientific meeting in May 2021

On May 6 and 7, 2021, the Chair, in partnership with the AFD, organized an online scientific meeting (the 4<sup>th</sup> organized by the Chair since its creation) which brought together 110 researchers and professionals on the theme of "Overcoming the institutional and organizational obstacles to sanitation". The proceedings of the meeting were presented in March 2022 at the Dakar Water Forum (Senegal).





and training

According to Joseph Wresinski, founder of ATD Quart-Monde, precariousness is "the lack of basic security owing to the absence of one or more factors enabling individuals and families to assume their professional, family and social obligations and to enjoy their basic human rights." This notion of "basic security", whose cumulative loss results in social exclusion, concerns every aspect of life: income, employment, housing, training, health, social links, access to justice, access to culture etc. Whilst the health crisis has revealed and multiplied pre-existing situations of poverty and exclusion, it has also generated new forms of precariousness, with risks of social disengagement, namely among young people.

Solidarity stakeholders who are working towards furthering the social inclusion of the most fragile population are situated at the crossroads between the economy and society, their actions are based on the welcoming and accompaniment of individuals as levers of re-motivation and re-socialization. The Fondation SUEZ is helping them to succeed in these missions.



### In 2019, 65% of positive outcomes following social inclusion initiatives leading to employment urce : La Fédération des entreprises d'insertior

# **Facilitating social inclusion** thanks to employment



HERAULT 2018-21



Rescuing

trafficking



# Staying the course on social inclusion, in spite of the health crisis



On September 25, 2020, the French Red Cross listed social and professional inclusion as one of its priorities in its strategy in the fight against precariousness. Red Cross Insertion, the mission's spearhead, is accompanying vulnerable individuals on the long road back to long-term employment, in its 13 establishments, over an average duration of 9 months structured around increasing skills thanks to professional training courses, the removal of social brakes and accompaniment with a professional project in a buoyant activity sector at local level.

Since 1998, the association Capdife in the Hérault, has been carrying out social inclusion initiatives based on economic activity with the management of green / natural spaces and organic market gardening as production supports. This establishment joined Red Cross Insertion in 2012. In 2019, Capdife launched a project to extend and diversify its commercial offer which, although it was significantly slowed down owing to COVID-19 in 2020 and 2021, is staying the course as regards its objectives.

The outdoor production surface has increased from 2 to 5 hectares. The finalization of the organic orchard project at the Valros garden

has been delayed, but all of the preparatory works have been carried out: water supply, earthworks, irrigation and planting of test orchards (fig trees, pomegranate trees, olive trees and citrus tree). The application to install greenhouses has also been re-launched. Plots of land, which are exclusively dedicated to cultivating beans, peas, courgettes and squash, have been put in place and produce is sold by the distribution platform Bio Hérault Solidaire, which promotes the initiative at local level. During 2021, 140 employees benefitted from social inclusion training and accompaniment by Capdife, with a dynamic output rate of 65.2%.

During 2021, 140 employees benefitted from social inclusion training and accompaniment by Capdife, with a dynamic output rate of 65.2%.

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which provides assistance to victims of sexual exploitation and human trafficking has created a State-approved sewing workshop with the objective of accompanying these women (mostly of Nigerian origin), who are extremely isolated and want to find a way out of prostitution, on the road to reinsertion. The association welcomes women on a daily basis, with their time spent sewing, to make guilts, masks, bags, key rings, tunics for healthcare providers, make-up bags, oven gloves etc. In 2021, the workshop welcomed 17 women.

women victims of human

The association Aux Captifs, la Libération,



### Reweaving social links to rebuild lives

Created in 1997 in Saint-Denis (93), the association Ikambere welcomes vulnerable women affected by HIV/AIDS, offering them a warm and friendly place where they can find help with access to healthcare, their rights, housing, employment and healthy eating as well as activities to encourage social links and boost self-esteem: socio-aesthetic and sports workshops, cultural outings, support groups...In 2020 and 2021, the health crisis increased the difficulties of the women accompanied. Ikambere was able to adapt its approach to ensure their care and respond to their most urgent needs (food aid, shelter, moral support etc). The association accompanies approximately 500 women every year.



### Access to housing, a first step towards social inclusion



The observation is worrying: 40% of people who call on the services of the SAMU Social to find emergency accommodation are young people between the ages of 18 and 25, and 2 out of 5 of them are women living on the streets. Owing to a lack of access to housing, they are unable to embark on training courses or employment insertion programs. It is within this context that the social innovation incubator, Impala Avenir, is supporting the "Maison des Marraines" (Godmothers' house) in an initiative aiming to accompany young women between the ages of 18 and 25 and in precarious housing situations on the road towards their independence. The contract, which is renewable every three months, is simple: young women benefit from housing, on the condition that they commit to an accompanied empowerment program

### PROJECT OBJECTIVES

6 houses created 105 young women welcomed, with 45 positive outcomes

(administrative procedures, school catch-up classes, personal and professional project). At the level of housing, the association has signed a partnership with the AFPA (French National Agency for the Professional Training of Adults) which makes accommodation available in its training centers. As for accompaniment, the Maison des Marraines works alongside a social inclusion association in every city in which it is established (Champs-Sur-Marne, St Ouen-l'Aumône, Créteil, Lille, Roubaix and Calais). In parallel, "godmothers" individually monitor every young woman to enable them to get them out of their usual setting. On June 25, 2021, the Maison des Marraines celebrated its 2nd birthday at the Philanthro-lab in Paris in presence of current and former beneficiaries, the godmothers and partners. A chance to finally meet up after months of restrictions!

### 6 months: average time spent at the Maison des Marraines 20 years old: average age of beneficiaries

FRANCE 2020-21





### Adapting solutions to health restrictions



In 2021, the Restos du Coeur continued efforts to adapt their responses to the health restrictions in place owing to the COVID-19 crisis, which served to accentuate the precariousness of the most vulnerable populations: extremely chaotic access to state support, fall in income, psychological impacts, housing problems. The priority was to continue to supply food to be cooked and ready-made meals. Another important aspect: campaigns to reinforce best hygiene practices in the Resto centers and on the streets (distribution of bodily and domestic hygiene kits, awareness-raising regarding best practices and shielding measures) as well as information on healthcare and on the rights and protection of persons.

### OUR REFERENT'S VIEW

CHRISTINE BLANC-MONTMAYEUR, Commercial Mission Manager, SUEZ Environnemental Solutions (SES)

The extremely comprehensive accompaniment of Ikambere allows women refugees in need of healthcare to find a structure which takes account of specific pathologies, whilst working towards compassionate social inclusion.



COVID-19 EMERGENCY FUND 2020-22

### **Resilience and solidarity** in response to the health crisis



From March 2020, for some of the residents and tenants of the Habitat et Humanisme federation, the COVID-19 health crisis served to complicate their financial situation, with a loss of income, (partial unemployment, stoppage of odd jobs, ...) and additional costs linked to lockdowns (costs of lunch at home for children, closure of solidarity associations...). The very progressive return to normal in 2021 did not permit a total recovery of economic activity, meaning that just like in 2020, numerous families were unable to meet their everyday expenses, namely paying rent, expenses and the

To help them, Habitat et Humanisme put in place a "COVID-19 emergency" fund aiming to help existing compensation funds to compensate losses of income (CAPEX, FLS...) in order to avoid housing benefits being stopped and people falling into a spiral of debt. The system therefore guaranteed families that they were able to remain in their homes. Between July 2020 and October 2021, 47 families, equating to 63 adults and 43 children benefitted from an aid of an average value of €830 per family.



provision of utilities.

ACTORS FOR HUMANITY ENDOWMENT FUND 2018-21

### Semi-collective housing to provide families with shelter



Habitat et Humanisme Rhône, an association of the Habitat et Humanisme movement, is fighting against precariousness by proposing innovative housing solutions as well as human and social accompaniment towards the reinsertion of single people and families. In 2020, within the context of its unconditional welcome and winter shelter policy, the association began a project aiming to welcome families and single mothers, suffering from severe economic hardship, in order to house them in semi-collective

**spaces.** The objective is that thanks to this temporary accommodation, these people find respite and support whilst awaiting a more permanent solution. In 2021, owing to the health crisis and in order to avoid turning families out onto the streets, the system was extended beyond the fateful day marking the arrival of spring.

The project covered 3 sites: Tassin-la-Demi-Lune with 7 chalets each designed for 4 people, which welcomed 7 families, including 16 children; Irigny with 7 families, including 20 or so children, as

well as young people (former isolated minors), housed in a restored house within a property, and Rillieux-le-Pape, with 33 families, equating to 91 people accommodated inside a hospital. Feedback indicated a globally

peaceful collective living environment with real solidarity among families, as well as a high demand for social assistance. Among the actions proposed - benefits entitlement and administrative processes, interculturalism, help with parenting, mental health, education and employment.

Feedback indicated a globally peaceful collective living environment with real solidarity among families, as well as a high demand for social assistance.



FRANCE & RHÔNE

# Absorbing long-term unemployment on a regional scale



Steered since 2016 by the association "Zero Long Term Unemployment Territories", the ZLTUT project is a national experiment aiming "to prove that it is possible, on the scale of small regions, to offer permanent employment with flexible hours to all long-term unemployed people who so wish, by developing useful activities which correspond to the needs of various stakeholders in the region.

And this "without a significant extra cost to the local authority" and without competing with classic companies, given that it consists in redirecting the costs of unemployment to finance employment corresponding to needs which are not met.

Within the context of an experimental law, the system has been put in place in 10 microregions before being extended to 50 new sites. The Fondation SUEZ is supporting 2 projects in Jouques (13) and Villeurbanne (69).

### 2017-21

meet needs.

employment in the regions In 2016, when the local authority committed to the initiative, 8% of inhabitants in Jouques (equating to 169 people) were unemployed. In 2017, a company was created to generate employment (EBE), Elan Jouques, and its business, which is organized around 5 sectors is constantly growing: tourism, carpentry workshop, agricultural work, recycling service and multi-services. The core objective of the project: participants rebuild their lives through employment and training with a view to reintegrating a "classic" employment market. At the end of 2021, 68 people had been hired within the EBE, 22 of whom had since left the structure for a permanent employment contract or to create a business. The candidate "mobilization list" is constantly growing owing to the health crisis. Thanks to the renewed support of the Fondation SUEZ, the association will be able to build new premises and is also envisaging creating new activities to

### JOUCQUES AND VILLEURBANNE 2017-21

### Elan Jouques is rising to the challenge of

### 2021

Le Booster, furthering the development of the St Jean district. Villeurbanne In Villeurbanne, in the St Jean district, the project is structured around the association Le Booster, responsible for engineering and for the Emerjean EBE, which currently employs more than 100 people. Spurred on by this success, le Booster has incubated 2 new EBEs, aiming to create between 50 and 70 new jobs by 2023. Enjoué, which is responsible for the collection, repair and resale of second-hand toys and games, and EngaGEs, a regional expertise platform, whose mission is to reinforce links with companies, on the one hand in order to offer them the expertise of personnel for interstitial needs which are not covered, and secondly to offer new employment opportunities to these employees. Three test missions began mid 2021: the introduction of patrols to monitor scooter fleets for the company Dott; the assembly of bicycles intended for e-commerce; the constitution and IT inputting of works files for a local metal company.





# Improving the integration and employability of women





### Inclusive, social and ecological carpentry



Every year since 1994 in Bordeaux, the association Promofemmes has openly and warmly welcomed some 600 women and their families from more than 70 countries, often in situations of fragility and great precariousness, to accompany them on the path towards social, civic, cultural and professional inclusion.

Drawing on the expertise of personnel, volunteers and associative and institutional partners, the association offers a wide range of activities to women, including the acquisition of basic knowledge (French classes, math workshop, mobility workshop, digital access) and help with administrative procedures (access to healthcare, parenting

David I AMY

Strategy and Sustainable Development Director, SUEZ,

support, discovery of French culture whilst respecting the culture of origin). Depending on their level of integration, the association offers women a chance to follow pre-qualifying training programs for sectors experiencing labor shortages, leading to jobs such as Level 2 floor technicians or caregivers for the elderly, work placements to discover the world of employment and life in France (new in 2021); and workshops on how to look for employment (TRE), rights and duties and self-esteem. All of this is backed up by individual monitoring spanning several months. In 2021, approximately 90 women benefitted from this system, 30% of whom will access employment or training.

The association Extramuros is an inclusive carpentry business which, using recovered materials, produces collective equipment: urban furniture, planters, sheds, modular furniture... within the context of workshops and educational projects open to young people between the ages of 16 and 25, cut off from education or professionally, or in the form of participatory and collaborative workshops, open to all, in working class districts in the north and east of Paris. Existing educational projects generally only last between 2 and 3 weeks, which is too short a time to consolidate what youngsters learn in terms of people skills, professional learning, and discovery of the world of employment. At the risk that at the end of the program, their momentum is lost when doors to education, carpentry or woodwork remain firmly shut. The objective of the Extramuros project is to fill this void by proposing a 3-month training program in "circular economy carpentry" to young people via individualized accompaniment programs

for access to employment or skills-based training. The first three classes each counted 10 students, 2 of whom were newcomers.

young people benefiting from the "circular economy carpentry" training program



# LinkedOut, a professional network for those who don't have one



In 2012, Jean-Marc Potdevin, confronted with the isolation of people living on the streets, thought about ways of integrating them into support networks which would enable them to find a place in society. He consequently created the association Entourage which starts with a mobile application permitting inhabitants and associations to be put in contact with homeless people on a district-wide scale in order to carry out local solidarity actions. In parallel, the association is developing a program "Simple comme bonjour" which offers tools to better help people on the streets and organize moments of conviviality in order to reinforce proximity. In 2019, spurred on by this experience which shows how the influence of social networks can increase citizen mobilization, managers created LinkedOut, a technological platform aiming to connect individuals in situations of severe hardship and potential employers, via the diffusion of their CVs on social networks. As part of the system, candidates are also accompanied by a voluntary coach, who provides assistance with everything from searching

for employment to joining a company. The initiative is based on close collaboration with integration structures and on awarenessraising actions at the level of companies to encourage them to recruit people in situations of severe hardship and exclusion. For the class #2 (2020-2021) 47 out of 80 candidates succeeded in finding employment.

LinkedOut is a technological platform aiming to connect individuals in situations of severe hardship and potential employers, via the diffusion of their CVs on social networks.

**INSIDER VIEW** 

Projects for social inclusion via economic activity are increasingly trying to develop innovative products and/or services which respect the environment. The Fondation SUEZ is highly attentive to this double objective, which is both economic and environmental, and which multiplies istrator of the Fondation SUEZ the positive impacts of the projects undertaken.







# Solidarity grocery stores in response to the health crisis



ANDES (The French National Association for the Development of Solidarity Grocery Stores), which is the 5th biggest food aid player in France, is taking action on two fronts: firstly, by managing and developing a network of solidarity grocery stores (450 to date) by helping them to set up, become more professional and accompany them in everyday challenges; secondly, by providing food aid thanks to the collection and redistribution of unsold food products, namely fresh fruit and vegetables via 4 integration projects set up on wholesale markets (Rungis, Lille, Marseille and Perpignan). The solidarity grocery stores offer access to high quality products to people struggling financially at a cost of between 10 and 30% of their market value. whilst enabling them to benefit from social accompaniment. The groceries have played an essential role since the health crisis which has seen a significant influx of new beneficiary clients, a demand which highlights the need to open new solidarity grocery stores. The ANDES network has created an exceptional development fund for this purpose with the objective of accompanying the creation of 300 new solidarity grocery stores by the end of 2023.





FONDATION DES FEMMES

### **Dedicated sites** for young people leaving the child welfare system

### Employment and social inclusion for women who are victims of violence



In 2016, to support youngsters who at the age of 18 leave the care of the child welfare system and suddenly find themselves alone and in need, with a high risk of social instability and marginalization, Apprentis d'Auteuil launched Les Toulines, places to welcome and accompany young people on the road towards social inclusion, according to a rhythm adapted to the needs and desires expressed.

The lockdown periods, which clearly highlighted the relevance of this system, firstly served to reinforce the mobilization and solidarity of teams who had to rethink their modes of intervention, but also to confirm the capacity for resilience and the motivation of youngsters when they are properly supported. In 2021, 14 Toulines were open and active throughout France, and 700 youngsters have been accompanied since 2016.

The current objective is to reinforce the network and cohesion of ours sites and to sustain public financing.

youngsters accompanied since 2016



Created in 2016 and placed under the wing of the Fondation de France, the Fondation des Femmes was set up to defend and support women who are victims of violence and discrimination, often disconnected from the world of work, single parents and highly traumatized by their experience. Among the multitude of problems tackled, one is essential: access to employment, via the implementation of a three-step program:

1. Collaboration (along with financial support) with ten associations committed to accompanying women who are victims of violence (psychological and social reconstruction, individual coaching, reinsertion projects...) and focusing on the crucial matter of identifying skills,

2. Identifying and raising awareness among at least ten companies and public stakeholders which have jobs to be filled and which correspond to the skills of the women concerned.

3. Organization of an event to enable potential employers to meet with women looking for employment on the premises of the "Cité Audacieuse" in Paris. The project, which has become even more relevant in the wake of the health crisis, is targeting 100 women with the objective that half of them will find employment on completing the program.



job interview

FRANCE 2022

### **TWO** PERSPECTIVES



Axelle DAVEZAC Executive Director of the Fondation de France Admnistrator of the Fondation SUEZ

MICHAËL CIENKA Development Manager, La Cravate Solidaire

Measuring social impact constitutes an essential inner compass in managing social inclusion projects. It is however vital to strike a balance between purely quantitative indicators and more qualitative criteria. The quality of relationships and of the social link, consideration of a person's capacity to successfully complete an inclusion program are all essential elements in assessing the effectiveness of accompaniment.

Axelle DAVEZAC

The success of our initiative lies in the quality of the relations between volunteers and participants. This is how trust is rebuilt and a link is recreated. For this purpose, we particularly appreciate the involvement of SUEZ personnel who oversee our workshops and coach our candidates.

Michaël CIENKA



A helping hand for a successful

The Cravate Solidaire responds to a need which is not met but which is decisive in securing employment for publics who are part of professional insertion initiatives: preparing the job interview. The association's action is complementary to that of other insertion structures and comes into play when the person accompanied is ready to knock on the door of recruiters. The Cravate Solidaire proposes "helping hand workshops", in the form of individual coaching sessions: choosing the right outfit, job interview simulation, learning company codes and help with putting together a presentational speech, photos for CVs etc. All of this is overseen by volunteers specialized in HR and image coaching, within a climate of trust conducive to boosting candidates' selfesteem. Professional clothing is collected from personnel from partner companies, textile brands and the general public.

### The association is present in 7 regions in France, including 3 SUEZ Group sites, where

needs for accompaniment have significantly increased owing to the health crisis: Ile-de-France region, Lyon and Bordeaux. Half of candidates are less than 26 years old; they mostly don't possess any qualifications and are from priority districts, 40% of them have no income whatsoever and 90% live below the poverty threshold. This highlights the need to deploy the system on a wider scale, with an objective of accompanying a further 720 candidates in 2022 (equating to a total of 1400). Candidates will be able to be reoriented by the Maison pour Rebondir in Bordeaux, Lyon and Ile-de-France region and personnel from SUEZ will be involved via the collection of professional clothing, a sorting session and participation in thirty or so workshops in their capacity as coaches.

additional candidates accompanied in 2022, equating to a total of 1 400 beneficiaries





### FRANCE 2019-22

### Ares+, a system to make the social inclusion world more professional



A key player in the social inclusion of persons in situations of major exclusion, and in response to numerous solicitations from the insertion and accompaniment sector, Ares is developing the Ares+ program which on the one hand consists in directly sharing know-how with beneficiaries (pooling of training programs or of networks of company partners for example), and on the other, in circulating methodologies and tools among social inclusion partners. The objective is to involve fifteen or so structures by 2022, equating to 30 professionals, and to accompany 1 200 beneficiaries. Launched at the end of 2018 with just one person, the project now counts 17 full-time members of staff and one dozen interveners on a part-time basis.



### )UR **referent's** view

AICHA DRIS, Executive Recruitment Director

The Fondation des Femmes has invested its energies in ensuring access to employment for women who are victims of violence via the organization of an Employment Forum which has permitted participants to directly meet with potential employers. The SUEZ recruitment team was present in order to welcome and offer advice to participants regarding their search for employment. We have oriented them towards vacancies to be filled.

labelemmaüs





equipment

Collecting, reconditioning and redistribution IT



### **TWO** PERSPECTIVES

PELLEGRINI Group Deputy CEO in charge of France CHARLOTTE BOUGENAUX Co-Director of Emmaüs

The health crisis has increased situations of precariousness and fragility at the level of people and regions. It is now more essential than ever to develop innovative solutions to encourage a return to business and employment in order to ensure that there's room for everyone. This is the meaning behind the actions of the Fondation SUEZ.

Maximilien PELLEGRINI

Convinced that digital illiteracy is not unavoidable, Emmaüs Connect proposes courses permitting people in situations of hardship to become digitally independent. This is an essential stake because beyond improving daily life, digital inclusion constitutes a powerful lever of socioprofessional integration.

Charlotte BOUGENAUX





The digital sector is booming, namely in Ile-de-France where a significant number of major companies are in high demand. Created in 2019, Label Ecole has the ambition of accompanying people in situations of exclusion on a return towards employment thanks to digitally-oriented training programs. This accompaniment comes within a global project which permits a skills base to be acquired thanks to a "Digital professions preparation" course

(140 hours), leading to a gualification (3 year post A-level equivalent) via the training program "E-commerce project manager" (700 hours, including a minimum of 280 hours of work placements within a company).

The objective is to go one step further and offer students a first professional experience following training, ensuring they are even better equipped to join a company. For these different projects, Label Ecole works in partnership with companies which make available voluntary coaches as well as proposing individual personal development coaching sessions to beneficiaries.

E-commerce project manager" course :

70% positive outcomes' objective **83** people trained in 2020



Emmaüs Connect is taking action to boost digital inclusion via the sale of reconditioned equipment (computers, smart phones and tablets) at solidarity prices and via the organization of digital initiation workshops. The health crisis has exacerbated the needs of persons in difficulty whilst it has incited numerous companies to renew their IT equipment in order to better organize working from home. Within this context, Emmaüs Connect has created "La Collecte Tech", a platform designed to facilitate and extend the donation of company IT equipment, mobilize insertion projects in order to test and recondition the products collected and redistribute it at solidarity prices. This project is the first of its kind to encompass the entire equipment collection, reconditioning and redistribution chain. In 2021, "La Collecte Tech AURA" began in the Auvergne-Rhône-Alpes region with an objective of 1 000 devices collected and 300 reconditioned and sold among the publics accompanied within Emmaüs's solidarity structures, and who, if they so wish, will be able to benefit from IT workshops. More widely, this initiative should raise awareness among all stakeholders, encouraging them to take care of digital devices and reduce waste

### kodiko

# Mentoring for the professional integration of refugees



According to the OECD, owing to a lack of adapted accompaniment, only 25 % of refugees in France will have achieved a stable professional situation after 5 years, in spite of their desire to integrate via employment. To facilitate the immense challenge of finding a job, the association Kodiko is offering people with refugee status, who are capable of communicating in French, and who already benefit from professional experience and relative stability in terms of housing and resources, a six-month accompaniment program based on mentoring within a company. Following one month of "integration"

training within the association, refugee participants are put in touch with "mentors" from partner companies, trained by Kodiko. The two partners meet up twice per month within the company to fine tune and structure the professional project of refugee participants, their search for employment and their network, to discover an activity sector and practice business-style French. This is combined with 60 hours of collective accompaniment. Kodiko developed a first pilot project with SUEZ in

2021 in Ile-de-France, enabling 5 members of company personnel to accompany a refugee partner between March and September 2021. Extremely positive feedback has encouraged the Social Innovation Department to step up this commitment at other SUEZ entities outside of Ile-de-France. In 2022, Kodiko is set to accompany 350 refugees, approximately 25% of whom are under the age of 30 and 25% are women, based in Paris, Tours, Strasbourg and Rennes

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According to the OECD, owing to a lack of adapted accompaniment, only 25 % of refugees in France will have achieved a stable professional situation after 5 years...

FONDATION SUEZ - 2021 REPORT

PARIS 2022-23





# Grants for youngsters leaving the child welfare system



The day that they turn 18, too many youngsters from the child welfare system find themselves brutally projected into their adult life and into situations of isolation and hardship. The association Compter Sur Demain is developing a program to award grants of between 300 and 3 000 euros to finance concrete actions (learning to drive, the costs of training or of professional equipment, etc) which will help these youngsters to achieve their personal and / or professional project. This financial support can be completed by personalized mentoring in order to facilitate their professional and socio-cultural insertion (optimization of CVs, simulated interviews, soft skills...). In 2021, almost one dozen beneficiaries, living in Ile-de-France and aged between 18 and 25, were selected by the association following individual interviews where they defended their projects, explaining their relevance, feasibility and conditions for success. Thanks to the support of the Fondation SUEZ, in 2022, 25 youngsters will benefit from the program.



youngsters will benefit from the program in 2022



# 

We are currently observing a multiplication of territorial, social, economic and cultural divides within French society, to the detriment of the most fragile populations, namely children and young people: 21% of minors, equating to 2.9 million individuals, live in situations of poverty\* and the under 30s account for 50% of the poor (as opposed to 30% of the total population\*). It is therefore urgent to turn our efforts to ensuring social cohesion, in other words, guaranteeing all individuals or groups of individuals equal chances and conditions, as well as effective access to basic rights and economic, social and cultural well-being.

This is the meaning behind the projects supported by the Fondation SUEZ, which are namely designed for children and young people. Everything that contributes towards a better access to education and culture also contributes towards developing our capacity to adopt a common approach, to exchange and meet new people.

### of the French population are convinced that in France, social success is a foregone conclusion and namely depends on a person's origins.

Baromètre des territoires 2019, Institut Montaigne \* Source : Vie Publique - Direction de l'information légale et administrative du gouvernement - janv. 2021

### Reinforcing social cohesion thanks to education, culture and sport

FRANCE 2020-23



FRANCE 2021-22



# "Coup de Pouce" clubs to stop children dropping out of school

# 1 000 school trips to the coast in priority education zones



For more than 30 years, the association Coup de Pouce has geared its efforts towards preventing those children who, from primary school age, have difficulty learning the basics (speaking, reading, writing, counting), from dropping out of school. Children whose families are not able to offer the support necessary for their success. For these children, the association, in conjunction with families and teachers, proposes the "Coup de Pouce" club. In addition, parents are accompanied to help them gain back confidence in their role as a pupil's parent.

The objective is to give the children a taste for learning and to teach them how to learn. The program is based on four types of workshops depending on the child's level:

- The language club for children in Year 1
- The reading and writing club for children in Year 2

- The reading, writing and maths club for children in Year 3
- The book club, the most recently launched, which helps children and families to develop a family practice around reading

The workshops bring together between 5 and 6 children and take place throughout the school year in partner schools according to a rhythm of three or four 1 hour or 1 1/2 hour sessions per week under the guidance of people trained by the association. In June, at the closing ceremony, the children are awarded with a prize ("pouce d'or"), in the presence of parents, teacher and volunteers. The objective of the project, supported by the Fondation SUEZ, is to open 40 new clubs for 200 children and their parents whilst permitting SUEZ personnel to take part, via a solidarity commitment, in the association Coup de Pouce's project to combat educational inequalities.



2021 program launch ceremony at the Paris Aquariu

The Maud Fontenoy Foundation is taking action in partnership with the French Ministry for Education in order to make children aware of the stakes of preserving **the oceans,** by offering them a chance to better familiarize themselves with and appreciate the marine environment. This is the objective of the program which is relaunching school trips to the sea, overseen by the Foundation, with the aim of reaching out to 1 000 primary schools from priority education zones every year, and namely schools which are geographically distanced from the coast. On the program: history of mankind and life sciences, study of marine heritage, but also the discovery of new sports, social skills and opening up to the outside world.



### MARIETRELLU-KANE. Administrator of the Fondation SUEZ

### **INSIDER VIEW**

For young people, learning about civic commitment is a powerful vector of local fraternity, inclusion and social cohesion. This is the meaning behind the extremely innovative actions developed by Unis-Cités and backed by the Fondation SUEZ: Civic Service, namely targeting refugees, or support for social entrepreneurship projects.

Raising awareness among 1 000 primary schools from priority education zones

### Volont'R

### **Civic service to encourage the** integration of young refugees



At the end of 2018, the DIAR - French Interministerial Delegation for the Welcome and Integration of Refugees - launched the Volont'R program which bases itself on civic service to rise to the challenge of integrating young refugees in France. And from the very outset, Unis Cités, France's pioneering civic service association, committed to the program. In Nouvelle-Aquitaine, the association is offering 20 youngsters between the ages of 16 and 25 (10 refugees benefitting from international protection measures and 10 French youngsters), a chance to get involved as a team in concrete missions within national associations: at Graines de Solidarité (sorting food supplies, putting together food packages), at the "Les Bains Douches" shared garden (creation of a shared garden), and at the Halle des Douves (compilation and use of a collective memory bank, based on the memories of inhabitants of the Saint Michel district, creation of a podcast). In addition to the status and financial

compensation obtained for civic service (€580/ month), refugee volunteers benefit from specific accompaniment: language learning, accompaniment in their projects for the future and help towards securing employment, company immersion period or time spent within an association, tailormade training programs on access to rights and healthcare, adapted Civic and Citizen Training (FCC) and participation in an artistic **project.** The progression of volunteers is assessed throughout the program thanks to "La montagne du changement" a tool which namely measures their level of confidence in their integration process.

Launched in 2018, Volont'R is a program which bases itself on Civic Service to rise to the challenge of integrating young refugees in France.

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FRANCE 2020-21





### Helping young people to become actors of change



The Rêve et Réalise program was born of the observation that numerous young people have ideas in order to make a stand and take action at their own level in society, but that very often they have no idea how to go about it and do not believe in their capacity to take action. Whether they are from priority districts or in situations of handicap, beneficiaries of international protection or minors, they generally do not have access to the world and to social entrepreneurship networks, where their talents are most likely to be revealed.

Unis-Cités is therefore proposing a Civic Service mission to groups of 20 youngsters according to a framework and with adapted accompaniment, which permits them, over an eight month period, to start-up social entrepreneurship projects which respond to problems they encounter in their everyday environments: inter-generational links, social links, sport, health, culture, handicap, fight against exclusion etc...The program associates training with project development, civic and citizen training programs, a mission in an association linked to the theme of the project, and individual coaching. The program takes place within a climate which encourages the emulation and creativity of youngsters.



HARMONIE DE PARIS

A socially-oriented musical and orchestral education project



FRANCE

2019-21



### Making use of art to overcome exclusion in rural environments



**TWO** PERSPECTIVES

Antoine SIRE Engagement, B<sup>'</sup>NP Paribas - Administrator of the Fondation SLIEZ

GISÈLE MAGNAN. Founder and artistic director of Concerts de Poche

The health crisis has severely penalized the functioning of schools and unfortunately the most vulnerable populations were those who were the most affected. In the wake of this educational crisis, the Fondation SUEZ supported solidarity players who have rallied to encourage access to education, culture and sport for the most fragile youngsters.

Antoine SIRE

Music is a source language, which is both federating and demanding, which helps those who experience and share it to mature. Via this art, we generate energy, pride, a will to live and we create powerful links between the people coming together within our musical projects

Gisèle MAGNAN



Démos, the cultural democratization project developed by the Paris Philharmonic Orchestra, is designed for children who, for economic, geographical and social reasons, cannot easily learn to play an instrument in existing cultural institutions. The initiative is based on the conviction that "taking up your place in an orchestra equates to taking up your place in life". In the French overseas territories, 2 orchestras in Reunion Island and Guadeloupe bring together 200 youngsters. A 3rd orchestra is due to be created in Mayotte (prefiguration ongoing). Children are entrusted with an instrument for a 3 year period and during this time, they follow weekly workshops in partner social structures, coming together as a symphonic orchestra once every 6 weeks. At the end of the season they perform a public concert. The objective of the program is that children then continue to play music independently.



youngsters from French overseas territories are entrusted with an instrument for a 3 year period



La Source-La Guéroulde is an association whose objective is to encourage access to art, culture and artistic expression for children, adolescents and their families in rural environments. The project is based on the conviction that by expressing their creative potential, every youngster will develop a better self-image, be more independent, more fulfilled, more integrated and therefore be more able to get in contact with others and interact with society. The association favors social diversity but pays particular attention to youngsters from families deemed to be fragile, in conjunction with local social services and associations to prevent delinguency and dropping out of education.

In response to the needs and requests from young people between the ages of 11 and 17, and in agreement with the "Comité des Sourciers", composed of youngsters directly invested in the life of the association, a wide range of activities is proposed : regular workshops - evenings around an artistic practice, holiday workshops with a resident artist, cultural outings, theatre project... The objective is that by participating in these activities participants gain in maturity their progress is monitored and assessed by young people and the association team, then shared with their parents, teachers and social workers.

SEVE

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FRANCE 2019-22

### A better quality of life in the districts thanks to philosophy



ESPÉRANCE BANLIEUES



The COVID-19 crisis has served to accelerate economic, social and cultural divides, with the result that many children and young people living in working-class districts have found themselves in extremely vulnerable situations, whereby they have fallen behind and lost interest in school, suffered psychological fragility, with the temptation of turning to ready-made, mindless solutions or even radicalization. Within this context, it seems essential to give them the means to become enlightened citizens, in other words, people who are capable of thinking and taking action independently and in a structured manner. This is the objective of the philosophy and mindfulness workshops that the association SEVE proposed to 2000 children and youngsters between the ages of 6 and 15 in 2021 in the priority districts of Nice, Trappes and Tourcoing / Roubaix/ Maubeuge. The workshops conducted within schools by specialists trained by SEVE aim to teach children how to debate, discuss and put forward arguments whilst listening to and respecting the opinions of others, with, for older participants, philosophical reflections on the values of the French Republic, oriented towards everyday issues (violence, radicalization, equality ...).



Mobilized in response to the educational emergency in difficult districts via a network of 17 schools all over France (equating to 800 pupils from Reception age to Year 10), the association Espérance Banlieues is developing a project to combat the digital divide and encourage the good usage of new technologies thanks to the COLORI method which trains children in screenfree digital practices, taking its inspiration from Montessori teaching. After a pilot phase which concerned 30 pupils in 2019-2020, at a school in Mantes la Jolie, the deployment of the system in 2020-2021 was based on training 5 teachers who then went on to train 84 pupils from Years 2 and 3 in schools in Mantes la Jolie, Asnières, Poissy and Pierre Bénite. The objective is to succeed in training 170 pupils per year from Years 2 and 3 by 2024 in all of the schools from the network.



FONDATION SUEZ - 2021 REPORT







# Making music to live in greater harmony in Occitanie!



In 2022, in response to local solicitations, the association "Les Concerts de Poche' will propose weekly music-making and creation workshops (singing-choir, percussion, slam...) to 700 inhabitants, including almost 500 youngsters, from priority districts in Toulouse (Les Arènes, Mirail and Bellefontaine) and from the urban community of Rodez. The program will lead to a public performance during the "Concerts de Poche" alongside the greatest classical music artists of our time. The objective is to win back self-confidence and self-esteem, develop critical thinking and encourage participants to open up to others, to the outside world, but also to reinforce social and inter-generational links.



young participants from the priority districts of Toulouse



### The Fondation SUEZ Community

David LAMY, Strategy and Sustainable Development Director, SUEZ, Director in charge of the Fondation, , Muriel LEROY, Managing Director, Lucile Leroux, Projects Manager and Abou SALL, Administration Manager, would like to extend their sincere thanks to all of the members of the Fondation Community who offer their assistance, in the form of voluntary participation or skills-based sponsorship, and are consequently a part of this tremendous human and professional adventure!

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