In view of the severity of the current economic and health crisis, the Fondation SUEZ has created a specific “Covid-19” Fund to support the emergency and long-term solutions put in place by its partners.

Specific measures for our partners:

For our partners with active projects in progress, the Fondation proposes the anticipated disbursement of funds dedicated to those projects along with remote assistance in the form of skills-based sponsorship within the context of the Personnel Solidarity Commitment mechanism.

With the SUEZ Solidarity Taskforces the setting up and broadcasting of personnel solidarities commitment missions within the “eistributed CC” Web platform. This content can be used internally by SUEZ, from one colleague to another, or for partners of the Fondations’ and Group’s solidarity ecosystem.

Support for associations working to help the most fragile populations in France

SAMU SOCIAL DE PARIS : In France to help the most fragile populations with the homeless and putting in place solutions to meet their needs. This content can be used internally by SUEZ, from one colleague to another, or for partners of the Fondations’ and Group’s solidarity ecosystem.

IKAMBERE : This association established in Sector-Saint-Denis, welcomes extremely fragile women in a shelter for the duration of the lockdown period. This donation has been allocated to the Institut Pasteur and the Unicef to finance research and control in healthcare establishments and control in healthcare establishments.

In developing countries

ACTION AGAINST HUNGER IN SENEGAL : This association has received a donation to support the SUEZ initiatives, has supported projects which have improved the everyday lives of almost 6 million people, both in developing countries and in France.

I would like to take this opportunity to applaud the work and commitment of our partners, NGOs and associations, that of SUEZ personnel who affirm their commitment within the ‘Fondation Community’, sharing their experience to the benefit of projects to ensure access to essential services in an international level and insertion and social cohesion in France.

A global health crisis, climate change, massive and sometimes uncontrolled urbanization, demography - the challenges facing us have escalated. Within the Board of Directors we have been firmly committed to providing our support within a co-responsibility approach, in order to achieve every project with all of the stakeholders: project developers, populations and local authority representatives, co-financers, skills-based sponsorship experts from the Group. We are determined to “do it together” which, in our eyes, is the key to guaranteeing “greater harmony”.

The Fondation SUEZ, buoyed by its Board of Directors, its Managing Director, its team, committed Group personnel, will pursue its commitment towards ensuring the inclusion of the most fragile populations with conviction. With Bertrand Camus as its new Chairman, I feel sure that the Fondation will continue to support the most vulnerable publics with the same sense of purpose. Thank you to all of you for your support.

Jean-Louis Chaussade
Chairman of the Board of Directors of SUEZ Group
Chairman-Founder of the Fondation SUEZ

Our company Fondation has now come of age: a clear Road Map, action principles which have proved their worth, solid financial and human means, lastly, objectives which are absolutely a part of Group strategy, in keeping with its will to contribute towards reaching the Sustainable Development Goals, as defined by the UN in 2015. These values constitute the driving force of our commitment to help the most vulnerable and we are proud of them.

Despite this and as the current and future health crisis seems to remind us, we must remain on guard. More than ever, we are measuring to what extent our duty of solidarity must be used to counter rising vulnerabilities and contribute towards putting in place long-term solutions. It is for this reason that, for them and alongside them, our actions must include all of our stakeholders, clients, personal suppliers, managers, shareholders - all of those who are accompanying the heartfelt commitment which upholds our Group. To tackle the health emergency provoked by Covid-19, SUEZ has stepped up its accompanying measures and allocated additional financial resources to combat the virus both in France and in developing countries.

At a global level, in the precarious or troublesome districts of urban centers or rural areas, the Fondation SUEZ is providing its support to build the capacity of protagonists in the field, NGOs and associations to rise to these challenges, by providing them with long-term accompaniment, financial assistance and / or expertise. In 2019, we focused on access to essential services and insertion projects which encourage the sharing of know-how and which place education and empowerment at the heart of their approach. We are convinced that access to essential services constitutes the first lever for emancipation, namely for women and girls, and for the fight against poverty and exclusion. It also constitutes the leading stake in any health crisis, today, more so than ever before.
Our partners are what make our Fondation

Our partners are what make our Fondation strong. Our association, Article 1, has set itself the mission of fighting against the social inequalities and discriminations that young people from underprivileged backgrounds suffer from. We offer them a chance to join mentoring programs, led by young professionals, where they get help with orientation, methodological support, a chance to acquire a knowledge of outlets and professions, an access to networks, international opportunities…a multitude of benefits which will enable them to build their future with confidence and ambition. The support of a company Foundation like the Fondation SUEZ is vital in developing our action and gives real meaning to our commitment.

The partners we support constitute a pool of extremely diverse protagonists from the field who are complementary thanks to their profiles, their size, their resources or their scopes of action.

Myriam BINCALLE
Chairwoman of Secours Catholique – Caritas France

As a player committed to the fight against poverty and inequalities at a global level, the Caritas network, which the Secours Catholique is a part of, undertakes development programs alongside the poorest populations. These programs systematically include a section dedicated to ensuring a better access to water and sanitation services, in keeping with the SDGs. In these domains, the Fondation SUEZ is a precious and privileged contact for us, as our partners. Whether they are local institutions, economy companies, they are the kingpin of the Fondation and its partners’ action. And without our partners, it would be little more than an empty shell without our partners. Whether associations, NGOs or social – solidarity economy companies, they are the kingpin of our actions and this is why we are extremely attached to forming long-term relationships with them, based on reciprocal trust and commitment. This is also one of the reasons for which we are very careful when choosing the structures we decide to back. It is essential that we detect their capacity to provide effective and sustainable responses to the challenges we’re facing. On this basis, we provide them with the financial and human support which will enable them to consolidate or further develop their action.

Véronique FAYET
Chairwoman of Secours Catholique – Caritas France

Fighting exclusion for greater social inclusion – a clear and ambitious Road Map for our Fondation but which would be little more than an empty shell without our partners. Whether associations, NGOs or social – solidarity economy companies, they are the kingpin of our actions and this is why we are extremely attached to forming long-term relationships with them, based on reciprocal trust and commitment. This is also one of the reasons for which we are very careful when choosing the structures we decide to back. It is essential that we detect their capacity to provide effective and sustainable responses to the challenges we’re facing. On this basis, we provide them with the financial and human support which will enable them to consolidate or further develop their action.

Myriam BINCALLE
Chairwoman of Secours Catholique – Caritas France

The partners we support provide us with their expertise, their size, their resources or their scopes of action. On the one hand we accompany recognized humanitarian assistance organizations, both in France and overseas, which need our financial support and/or our expertise to successfully complete or consolidate their programs, whilst on the other hand, we are favoring the emergence and the spin-off of far more modest projects, but which are often highly innovative. At the end of 2017, we signed a partnership agreement with the French Ministry for Europe and Foreign Affairs’ “Crisis and Support Center” which commits us to providing our expertise and material aid in the event of a major humanitarian crisis – yet another step towards the convergence of expertise to the benefit of general interest!

Myriam BINCALLE
Chairwoman of Secours Catholique – Caritas France

Access to essential services for underprivileged populations

The Fondation supports projects aiming to improve access to water, sanitation and waste management services for underprivileged populations in developing countries, in rural, precarious and peri-urban districts.

Social inclusion thanks to employment and training

The Fondation supports projects aiming to facilitate the social inclusion or reinsertion of fragile populations by battling exclusion on all fronts: training, housing, employment, language, status…

Social cohesion thanks to education, culture and sport

The Fondation supports projects aiming to improve integration and “social inclusion” in France by drawing support from education, culture and sport as levers of social cohesion, or how to move away from a culture of “them” to one of “us”.

The Fondation SUEZ is striving to reach the United Nations Sustainable Development Goals thanks to three priority action areas:

- Access to essential services for underprivileged populations
- Social inclusion thanks to employment and training
- Social cohesion thanks to education, culture and sport
The Fondation SUEZ is governed according to a partnership model which favors the complementary nature of resources, expertise and methods of intervention for the successful co-development of projects.

The Board of Directors is chaired by its Chairman – Founder. It is composed of 13 members, elected for a five year term: representatives from SUEZ, independent personalities qualified in the Fondation’s fields of intervention, and a personnel representative from within the Group.

The Board of Directors defines the Fondation’s strategy, adopts the budget and fixes the contents of the agenda.

It selects the projects to be backed from those pre-selected by the Fondation team and the assessors. It is supported by two different selection committees:

The Access to Essential Services and Insertion Selection Committee,

The Social Cohesion Selection Committee.

With the support of voluntary personnel, assessors and referents, the Fondation’s permanent team ensures the implementation and operational monitoring of the strategic orientations and decisions of the Board of Directors.

a selection process based on a wide range of expertise

In 2019, more than 900 projects were submitted, 82 of which were presented to the Board, 49 were then pre-selected and 43 were backed.
The commitment of SUEZ Group equates to 8 foundations and 4 associations within Group subsidiaries at a global level, all of which are taking action to combat exclusion and further social equity, environmental protection and resource development.

The Fondation SUEZ provides them with financial support and/or makes available the expertise and know-how of Group personnel who wish to get involved via a skills-based sponsorship mechanism.
In 2019, 2.2 billion people did not have access to safely-managed drinking water services. In addition, 4.2 billion people were deprived of sanitation services, whilst 3 billion had no access to hand-washing facilities. As the first victims of these situations, underprivileged populations are also those who are the most exposed to the repercussions of demographic growth, “water-hungry” growth models and greater fluctuations in terms of rainfall and pollution.

However, access to water and sanitation services is a decisive factor in economic progress, eliminating poverty and achieving sustainable development and more globally, in meeting the Sustainable Development Goals (SDGs). Within this context, the World Bank is urging the international community to “significantly change tack regarding the way in which it appreciates, values and manages water resources”.

>50% of the world’s population will be hit by water stress by 2025

Source: UNDP
Even today, three out of four people who don’t have access to improved sanitation services live in rural areas.

The lack of access to water and sanitation services has a significant impact on food security, health, life choices and educational opportunities. This is particularly true in poor rural areas. Conversely, improving these services generates a virtuous circle which benefits the development of populations. With this in mind, the SDGs № 6 constitutes the key stone in achieving all of the SDGs.

When we first began in 2002, we had no idea of the reach our action would have over the years; today, we have succeeded in rehabilitating or building more than 300 wells! These results are the fruit of close cooperation with populations and local authorities. By naming me “Tambara”, which means the representative of Touareg women, the Sultan of Aïr was looking to further cement our mutual trust.

Since 2004 two associations, les Puits du Désert in France and Tiditine in Niger have been pooling their efforts to increase access to water for underprivileged populations in the region of Agadez in the north of Niger. They have so far succeeded in building or rehabilitating 273 wells to the benefit of more than 69,000 people thanks to their excellent knowledge of the problems affecting this region which forms a desert-like “no man’s land” wedged in the heart of a zone hit full-on by terrorism and which has become a crossroads for migrants and fleeing rebels.

Following a request from former combatants, anxious to restore peace and make the region safer, in 2013 the two associations embarked on a market gardening and agriculture project as Christel Pernet, Chairwoman of the Puits du Désert explains: “We built 10 village wells in 10 large villages of more than 6,000 inhabitants, as well as 40 market gardening wells which provide enough water to supply the entire region with fruit and vegetables. Thanks to the market gardening wells, local men have found paid work gardening. Thanks to the village wells, children have been relieved of the water chore, which allows them to go to school. Thanks to the introduction of market gardening cooperatives, women have also benefited from the project. Infant mortality linked to water-borne illnesses has fallen considerably, onion and tomato production is now partly exported abroad and the region’s stability has been reinforced.”

The project’s success: requests from local authorities and neighboring populations to duplicate the project in other villages have poured in!

The objective is to build 5 boreholes equipped with manually operated pumps, to place in a water service managed by water point committees. We will oversee project monitoring, by coming to check service operation and structures every three months over a two year period, a role which will then be handed over to local structures.

The prevalence of water-borne illnesses has significantly fallen.

The prevalence of water-borne illnesses has significantly fallen.
The environment, drinking water and sanitation services for all!

At the risk, when they run dry, of having to draw water from the shallows on the edge of the river or from wells which are a good distance away. At the end of 2018, the project entered its second stage, with the creation of a health center (6000 consultations per year), a ‘Wells4’ water purification mechanism, the construction of 2 modern water points in the hamlets of Bassiama and Tanmiga, equating to 4 manually operated pumps (MOP) which supplied treated water, and the installation of 50 latrines and 76 family showers for the 765 inhabitants.

In parallel, a set of awareness-raising and training actions have been implemented to encourage the sustainable appropriation of equipment and services by villagers and to reinforce the capacities and independence of institutions and civil society. Consequently, project monitoring is assured by a Steering Committee which brings together the Project Owner (SES), the General Contractor’s assistant (SEEPAI) and the CVD. Construction works are carried out by local companies with the assistance of villagers. Health officers have been appointed and trained in every hamlet to ensure awareness-raising among inhabitants. The Water Users Association (AUE), the Health Establishment Management Committee (COGES) and the Parent-Students Association (APE) have been reinforced, and the MOP managers are operational. This extremely comprehensive project is considered to be a pilot project.

Since 2004 and in response to solicitations from organizations in the South, the association Solidarité Eau Sud (SES) has been conducting studies and projects focusing on access to water, sanitation and irrigation. It was thanks to SES’s long-term presence in the region that in 2015, the Burkina Faso association SEEPAI (Save the environment, drinking water and sanitation for all) and the Village Development Committee (CVD) in Sangoulema, a large town in the commune of Blama, alerted them about the dramatic situation in the town and its surrounding villages. A first mission enabled access to water and sanitation in the town and at the school to be secured, but the context remains critical at the health center which is supplied with contaminated water and in the hamlets which continue to practice open-air defecation and draw water in totally unhygienic conditions from traditional wells whose levels fall dangerously low during the dry season.

A set of awareness-raising and training actions have been implemented to encourage the sustainable appropriation of equipment and services by villagers and to reinforce the capacities and independence of institutions and civil society.

water in totally unhygienic conditions from traditional wells whose levels fall dangerously low during the dry season.

Experts-Solidaires is an associative network of experts set up in 2011 and born of the observation that expertise is an essential parameter in the development of less advanced countries in order to guarantee a fair, equitable and sustainable access to water, energy, food security and housing. However, as things currently stand with respect to development aid, this expertise is unfortunately often only available within the context of large-scale projects or programs. To remedy this, members of the association have committed to making their professional expertise available, in a voluntary manner, to the benefit of international solidarity initiatives.

This is how in March 2017, commissioned and supervised by Experts-Solidaires, a preliminary investigation was conducted by three students from AgroParis Tech Montpellier in order to study the feasibility of a drinking water and sanitation access project in 10 villages (4970 inhabitants) in the commune of Mbangomo to the south of Yaoundé. On this basis, in partnership with two local associations, the project provides for the construction of 10 boreholes equipped with manual pumps and 2 pilot ecological toilet blocks in a school as well as the establishment and training of 10 water management committees and awareness-raising actions among populations as regards hygiene and sanitation. Borehole maintenance will be ensured by the commune of Mbangomo thanks to the opening of a maintenance account and the intervention of local tradesmen able to respond to breakdowns within a maximum timeframe of 5 days.

Experts-Solidaires is an associative network of experts set up in 2011 and born of the observation that expertise is an essential parameter in the development of less advanced countries in order to guarantee a fair, equitable and sustainable access to water, energy, food security and housing. However, as things currently stand with respect to development aid, this expertise is unfortunately often only available within the context of large-scale projects or programs. To remedy this, members of the association have committed to making their professional expertise available, in a voluntary manner, to the benefit of international solidarity initiatives.

This is how in March 2017, commissioned and supervised by Experts-Solidaires, a preliminary investigation was conducted by three students from AgroParis Tech Montpellier in order to study the feasibility of a drinking water and sanitation access project in 10 villages (4970 inhabitants) in the commune of Mbangomo to the south of Yaoundé. On this basis, in partnership with two local associations, the project provides for the construction of 10 boreholes equipped with manual pumps and 2 pilot ecological toilet blocks in a school as well as the establishment and training of 10 water management committees and awareness-raising actions among populations as regards hygiene and sanitation. Borehole maintenance will be ensured by the commune of Mbangomo thanks to the opening of a maintenance account and the intervention of local tradesmen able to respond to breakdowns within a maximum timeframe of 5 days.

Experts-Solidaires is an associative network of experts set up in 2011 and born of the observation that expertise is an essential parameter in the development of less advanced countries in order to guarantee a fair, equitable and sustainable access to water, energy, food security and housing. However, as things currently stand with respect to development aid, this expertise is unfortunately often only available within the context of large-scale projects or programs. To remedy this, members of the association have committed to making their professional expertise available, in a voluntary manner, to the benefit of international solidarity initiatives.

This is how in March 2017, commissioned and supervised by Experts-Solidaires, a preliminary investigation was conducted by three students from AgroParis Tech Montpellier in order to study the feasibility of a drinking water and sanitation access project in 10 villages (4970 inhabitants) in the commune of Mbangomo to the south of Yaoundé. On this basis, in partnership with two local associations, the project provides for the construction of 10 boreholes equipped with manual pumps and 2 pilot ecological toilet blocks in a school as well as the establishment and training of 10 water management committees and awareness-raising actions among populations as regards hygiene and sanitation. Borehole maintenance will be ensured by the commune of Mbangomo thanks to the opening of a maintenance account and the intervention of local tradesmen able to respond to breakdowns within a maximum timeframe of 5 days.

Experts-Solidaires is an associative network of experts set up in 2011 and born of the observation that expertise is an essential parameter in the development of less advanced countries in order to guarantee a fair, equitable and sustainable access to water, energy, food security and housing. However, as things currently stand with respect to development aid, this expertise is unfortunately often only available within the context of large-scale projects or programs. To remedy this, members of the association have committed to making their professional expertise available, in a voluntary manner, to the benefit of international solidarity initiatives.

This is how in March 2017, commissioned and supervised by Experts-Solidaires, a preliminary investigation was conducted by three students from AgroParis Tech Montpellier in order to study the feasibility of a drinking water and sanitation access project in 10 villages (4970 inhabitants) in the commune of Mbangomo to the south of Yaoundé. On this basis, in partnership with two local associations, the project provides for the construction of 10 boreholes equipped with manual pumps and 2 pilot ecological toilet blocks in a school as well as the establishment and training of 10 water management committees and awareness-raising actions among populations as regards hygiene and sanitation. Borehole maintenance will be ensured by the commune of Mbangomo thanks to the opening of a maintenance account and the intervention of local tradesmen able to respond to breakdowns within a maximum timeframe of 5 days.
Today, almost half of the world’s population lives in an urban setting; in 2025, this figure will exceed 60%.

A rapid urbanization in developing countries very often leads to the explosive growth of informal districts which slip through the net with respect to public services planning. To win the development battle, public and private water and sanitation players have no choice but to rethink their courses of action to include the solutions imagined in the field by inhabitants themselves as part of a co-construction and open innovation approach.

Jean-Marc BOURGIER
Director of the Fondation SUEZ

With the Syrian crisis, more than 680,000 refugees have fled towards Jordan, creating a considerable pressure on already fragile water and sanitation services and infrastructures.

Today, almost half of the world’s population lives in an urban setting; in 2025, this figure will exceed 60%.

A model adapted to living conditions in precarious districts

Restoring services and infrastructures to consolidate regional stability

Conflicts are resulting in massive surges in the numbers of refugees and displaced persons all over the world, placing considerable pressure on host countries. For us, in emergency situations, just like in reconstruction programs, the priority is to improve access to water, hygiene and sanitation for both refugees and host populations and by doing so, reduce their vulnerability in terms of nutrition, health, security and education.

Jean-François RIFFAUD
Chairman of Action Against Hunger

As a result, in a large number of cities in the South, the sanitary and environmental situation is extremely critical. It is urgent to help local authorities and local stakeholders to implement technical, organizational and institutional solutions which take account of local conditions and a non-stabilized environment.

Jean-François RIFFAUD
Chairman of Action Against Hunger

A model adapted to living conditions in precarious districts

Today, almost half of the world’s population lives in an urban setting; in 2025, this figure will exceed 60%.

Today, almost half of the world’s population lives in an urban setting; in 2025, this figure will exceed 60%.

Every week, 10,000 newcomers arrive in Irbid, the capital of Jordan, where everything is lacking, including the public’s desire to create municipal water, sanitation and waste collection services. Inhabitants are forced to buy water, at an exorbitant cost, from small pirate resellers who sell it off from municipal pipelines, whilst rubbish piles up in the open air and sanitation services are practically inexistent. In the face of this situation, in 2008 Valérie Dumans and Philippe de Roux, the founders of Eau et Vie, decided to turn 95% of families who suffer from the system as opposed to the 5% who benefit from it. First of all, there were all of those for whom changes would not benefit their immediate needs, namely the water operator, mayors, land owners, illegal water sellers, water service agents, district leaders...And then there were the future clients who needed to be convinced that it would be in their best interests to pay for a legal water access service.

Jean-Marc BOURGIER
Director of the Fondation SUEZ

The emphasis has been placed on sanitation with the installation, on the basis of a pilot project which began in 2017, of Biofil ecological latrines (worm-composting) for family use.

The network now practically covers the entirety of the slum and approximately 1000 households benefit from waste collection services. The emphasis has been placed on sanitation with the installation, on the basis of a pilot project which began in 2017, of Biofil ecological latrines (worm-composting) for family use.

Women are highly implicated in fire-lighting

payment collection via a single bill for all of the services, and the association Water and Life Bangladesh (W&L) which develops training programs on hygiene, the environment and fire prevention and works towards consolidating district committees. The network now practically covers the entirety of the slum and approximately 1000 households benefit from waste collection services. The emphasis has been placed on sanitation with the installation, on the basis of a pilot project which began in 2017, of Biofil ecological latrines (worm-composting) for family use.

The emphasis has been placed on sanitation with the installation, on the basis of a pilot project which began in 2017, of Biofil ecological latrines (worm-composting) for family use.

The emphasis has been placed on sanitation with the installation, on the basis of a pilot project which began in 2017, of Biofil ecological latrines (worm-composting) for family use.

The emphasis has been placed on sanitation with the installation, on the basis of a pilot project which began in 2017, of Biofil ecological latrines (worm-composting) for family use.
It is now imperative to transform water bearers into project bearers – the future of generations to come depends on it.

In developing countries, women and girls are the main providers, users and managers of water, those who are responsible for food and sanitary hygiene in families. They are those who know the most about these issues and those who are the most penalized by the insufficiency of systems. It is essential to take account of their constraints and knowledge when looking to put in place solutions offering personal, family and local benefits: it’s a guarantee of sustainability.

I firmly believe that learning and education, namely for girls, are central to the development of every society. It is for this reason that I have spent the past 25 years battling alongside my NGO Afghanistan Libre. Even today, Afghanistan is still one of the worst countries in the world for women. But we mustn’t give up hope, in this country there are thousands of women and girls who are fighting to exist. I’m merely the tip of the iceberg.

Chikéba HACHEMI
Chairwoman and Founder of Afghanistan Libre

Joining forces to trigger a dynamic

Convinced that access to water and sanitation, education and health are the three intrinsic pillars in ensuring the sustainable improvement of living conditions, the SUEZ, Orange and Bel Foundations have decided to join forces to support the multi-sector “Village” project in Tilbonindouo (2000 inhabitants).

First of all, at the school, the project will rehabilitate 3 existing classrooms and build 3 new ones, as well as a school canteen, a vegetable garden, a block of 4 operational latrines and Hygiene and Sanitation equipment. In addition, a community health center is set to be built as are 2 boreholes, one close to the school and the other near to the health center with the implementation of associated water points.

In parallel, at the level of the authorities, the team is advocating to recruit teachers and healthcare personnel, whilst inhabitants are called on to get involved in order to guarantee the success and sustainability of the project.

A second objective is to make pupils and personal more aware of basic hygiene principles and practices. Specific training will be proposed to teachers and educators at the Women’s Houses in order to enable them, in turn, to give specialist classes on these topics.

This project corresponds to the ambitions of the NGO in that it permits women and girls to contribute towards improving their living and health conditions whilst conveying the right reflexes and attitudes within family circles.

Almost half of young Afghanis, namely girls, don’t attend school.

For decades now, Afghanistan has been a scene of conflict making it one of the most complex countries in the world. Today, it is listed among the countries in which it is the most difficult to be a woman. Access to education is regressing: 3.7 million children do not attend school, including 85% of girls in rural areas; 81% of girls under the age of fifteen are considered to be illiterate and only 21% of students enrolled in secondary education are girls.

It is within this context that Afghanistan Libre, an NGO created under the Taliban Regime in 1996, is taking action to facilitate access for women and girls to education, health and professional training in order to enable them to gain their independence. The Fondation SUEZ is currently supporting a project to build and renovate sanitation infrastructures in 7 schools and 4 Women’s Houses supported by Afghanistan Libre in the district of Panjshir and the province of Panjshir, in peri-urban areas where poverty is rife and access difficult.

Almost half of young Afghanis, namely girls, don’t attend school.

Almost half of young Afghanis, namely girls, don’t attend school.
“Healthy village and school”: a participatory water, sanitation and hygiene access program

Inhabitants participating in water conveyance works

The Democratic Republic of Congo is gradually recovering from a long period of dictatorship (1965 to 1997) which was followed by two decades of instability and conflict, plunging populations into a state of extreme poverty, namely in the Sud-Kivu province. The water, sanitation and hygiene sectors were not spared this ongoing crisis and in partial response, the government set up the national “Healthy village and school” program.

The water, sanitation and hygiene sectors were not spared this ongoing crisis and in partial response, the government set up the national “Healthy village and school” program.

The end objective is that the 12 rural communities, the health centers and the 4 schools are awarded national “Healthy village, school and health center” certification. Lastly, when the project ends, monitoring will be ensured via a post-certification process punctuated by regular visits and surveys aiming to sustainably consolidate best practices in the water and sanitation fields.

The project, led by Caritas Développement Bukavu and supported by the Secours Catholique Caritas France, aims to offer operation plan for the 4 schools, training of village committees in maintaining structures and payment collection and awareness-raising among inhabitants as regards best practices.

The populations who rely on three health centers in Nyantende, Kaziba and Kadutu, totaling to approximately 34,000 people, a sustainable and independent access to drinking water and sanitation services. It included significant infrastructure development, with structures being built by local companies or the beneficiaries themselves: a mini-water conveyance system over 15 kilometers in each of the 12 villages located in the 3 health districts, with water source capture, settling, a baffled block, a reservoir and standpipes; toilets and a rainwater collection system in 4 schools and a health center; lastly, rubbish pits; organic waste pits and incinerators at the health center.

In addition, the project includes a set of initiatives designed to involve the community and its leaders in the decision-making and operational process: support to local health and educational authorities in putting in place local water governance, the drafting of community action plans for the 12 villages and the health centers, a maintenance and

The past 30 years, has consequently been accompanied by the commune to improve its basic services - all of which combined to show how urgent it was to help to improve the basic services to people. The Gref, which has intervened in Mauritania for the 2019-2020 period, targets 77 villages (28,340 people) and 60 schools. On the request of village committees, it aims to mobilize and raise awareness among inhabitants with respect to hygiene and sanitation, with a particular focus on teachers and women, who are the primary vectors for change; to plead their cause with the commune’s fecal sludge management service, to improve local sludge evacuation and treatment services. To cement these achievements, the program will boost the expertise of all of the stakeholders concerned: the commune and technical services, service operators, teachers and healthcare professionals, and more globally, all of the inhabitants.

DEMOCRATIC REPUBLIC OF CONGO / 2019-2020

MAURITANIA / 2019-2020

Boosting local expertise

Technical service training is essential for the continuity of structures

The department of Mbacké in Senegal registers a rate of open-air defecation of almost 50%, which has a catastrophic effect on health, education and employment, namely for women and girls. To alleviate these difficulties, the communes of Missirah, Sadio, Taïf and Touba-Fall have sought assistance from Eau Vive. The project, which comes within the framework of the Millennium Drinking Water and Sanitation Program (PEPAM) undertaken by the Senegalese state, targets 77 villages (28,340 people) and 60 schools. On the request of village committees, it aims to mobilize and raise awareness among inhabitants with respect to hygiene and sanitation, with a particular focus on teachers and women, who are the primary vectors for change; to plead their cause with the commune’s fecal sludge management service, to improve local sludge evacuation and treatment services. To cement these achievements, the program will boost the expertise of all of the stakeholders concerned: the commune and technical services, service operators, teachers and healthcare professionals, and more globally, all of the inhabitants.

SENEGAL / 2017-19

Women and children, the leading vectors for change

This project, overseen by the Secours Catholique Caritas Sud Kivu, is based on a strong local presence which is recognized by the communities. The authorities are stakeholders of the project and Caritas Bukavu, a partner in the field, whilst offering close accompaniment, makes no attempt to replace them in their role. This network will enable the most isolated populations to be reached.

21

IMPROVING ACCESS TO ESSENTIAL SERVICES FOR UNDERPRIVILEGED POPULATIONS - GENDER AND EDUCATION

Fighting the scourge of open-air defecation

IN THE WORDS OF THE REFERENT

MARIE-CÉCILE DE CHÉZELLES
Key Accounts Director IdF, SUEZ France
Secours Catholique – Caritas France Project Referent

1,150 improved family latrines

Women and children, the leading vectors for change

150 people have lasting and independent access to drinking water and sanitation services.

24,000 people have lasting and independent access to drinking water and sanitation services.
In situations of crisis, re-establishing access to essential services constitutes a vital stake.

Humanitarian assistance needs never cease to rise, mirroring the multiplication of conflicts, population displacements, epidemics and natural catastrophes, including those linked to climate change. For the victims of these crises, the immediate urgency is to re-establish access to water, sanitation and waste management services which are essential for life, health, means of subsistence and the dignity of persons. 

Bernard GUIRKINGER
Regional Delegate of the SOS Group, Eastern Region,
Deputy General Delegate, ACTED

At ACTED we are used to saying that we get involved on the very last kilometer of humanitarian action: in other words, we intervene in areas which are the most difficult to access, among the most vulnerable populations. Our action comes within a long-term scope, with a triple objective: to respond to emergencies, develop resilience and promote inclusive and sustainable growth.

Frédéric GUIRKINGER
Regional Delegate of the SOS Group, Eastern Region,
Deputy General Delegate, ACTED

In the camps, water and sanitation remain the greatest necessities of the civil war

"South Sudan is confronted with complex humanitarian situations characterized by multiple displacements, epidemics, serious food insecurity. Refugees, people displaced within the country and local communities live in desperate situations: this witness account by Patrick Okello, WASH expert at the HCR (High Commission for Refugees), clearly portrays the ravages of the civil war which has been raging since 2013, forcing 4 million people to leave their homes to seek refuge in camps within the country or in neighboring countries.

The UNHCR is highly mobilized in the face of this humanitarian emergency within a difficult logistical context. Among the priorities, setting up WASH programs in refugee camps which include building adequate facilities for latrines, water supply and drainage systems, the distribution of products such as soap, jerry cans, etc as well as awareness-raising and the capacity building of refugees and all of their community networks.

10,500 people living at the camp, approximately, will benefit from this assistance.

UNHCR / South Sudan / 2019-2019

The majority of refugees are women and children.

"MOZAMBIQUE / 2019 - 2020

The cyclone has affected almost 1.8 million people

In March 2019, cyclone Idai reached the Mozambique coast wreaking havoc in Beira, the country’s second largest city, and in the country’s entire central region. The outcome: at least 430 deaths, more than 1,500 people injured, almost 1.8 million people affected.

Faced with contaminated water sources and an interrupted water supply in urban areas, the Red Cross rallied to guarantee an access to drinking water for 50,000 people, distribute basic items (soaps, buckets, jerry cans...), and organize hygiene promotion actions.

In parallel, to consolidate the resilience of the most exposed communities, the Red Cross is reinforcing its DRR activities (disaster risk reduction) to raise awareness among populations regarding the measures to be taken prior to cyclones.
Aquassistance, 25 years of commitment to help vulnerable populations

On November 21st, 2019 Aquassistance celebrated its 25th birthday, exactly a quarter of a century after the association’s pioneers registered its statutes in November 1994.

They were initially a handful of voluntary personnel from Lyonnaise des Eaux, mobilized to re-establish water supply for displaced populations during the Rwandan civil war. Today, with almost 700 members, all of whom are active or retired SUEZ Group personnel, the NGO’s inspiration and enthusiasm remain unchanged, as pointed out by Philippe Folliasson, Delegate General of AQUASSISTANCE: “Solidarity and mutual assistance are not just words, for the past 25 years they have constituted the core values and guiding thread of AQUASSISTANCE”. A durability which is based on a desire to continue to progress, to adapt responses to the evolution of contexts and needs, in keeping with the NGO’s founding mission: “To guarantee, for vulnerable populations, the conditions for their development, by re-establishing hygienic and health conditions impacted by the quality and use of water, owing to a lack of sanitation or a lack of waste management services”.

Whilst integrated pipeline projects still constitute the major part of AQUASSISTANCE interventions, the NGO’s development is now structured around two complementary lines for progress: the diversification of zones and modes of action, with an emphasis placed on long-term accompaniment and local operator and project owner training, and the reinforcement of partnerships with international or local NGOs, namely via technical assistance missions within increasingly strained security contexts, namely in Sub-Saharan Africa.

Over recent years, whilst continuing our actions and development aid projects to make available access to water, sanitation and hygiene, we have sought to consolidate and develop our partnerships in the emergency and post-emergency fields, alongside the French Ministry for Europe and Foreign Affairs’ Crisis Center and major humanitarian and specialist NGOs. These partnerships enable us to offer the expertise and know-how of Aquassistance volunteers as well as technical means which are adapted to wide-scale humanitarian missions. Water and sanitation projects are essential – they lay the foundations for reconstruction after a crisis or a catastrophe, equating to the very basis for development. It is for this reason that we have also put together relevant training programs for our own volunteers but also for our partners and their teams in the field.

### Project types

- **69% development**
- **26% technical assistance**
- **1% training**
- **4% emergency**

**MADAGASCAR**

A village hydraulic project in partnership with Electricians Without Boarders

The objective of this project was to supply drinking water to a fishing village by installing solar pumps on a water source captured on the sea’s coastline. The water is firstly pumped towards a reservoir then into a gravity-fed system delivering water to the school, the clinic and 700 inhabitants. The project was steered over a 3 year period by volunteers from Aquassistance in close cooperation with the authorities and local companies, as well as EWB who oversaw solar pumping operations.

**BANGLADESH**

Rohingyan refugee camps: "WASH" technical assistance mission with Première Urgence Internationale

After a first assessment mission in March 2018, in 2019 two volunteers embarked on a feasibility mission for the purchase, supply and local assembly of CDF 5000 water treatment equipment for the Teknaf refugee camps to the south of Cox’s Bazar.

**MOZAMBIQUE**

Emergency action following cyclone IDAI in March 2019

In partnership with the MEAE [French Ministry for Europe and Foreign Affairs] Crisis and Support Center and in conjunction with the UNICEF “Global WASH Cluster” mission, volunteers from Aquassistance intervened alongside Action Against Hunger and a local NGO, KULIMA, to install 2 drinking water treatment units in the precarious urban district of Beira, with the goal of curbing a cholera epidemic.

**IOUKRAIN KURDISTAN**

Leak detection training in this region which is undergoing reconstruction, ACF sought the help of Aquassistance for a mission to reinforce the capacities of the water authorities, namely with respect to managing water losses and detecting leaks. This intervention, approved by local personnel, called on the urban network supply operating expertise of SUEZ Group volunteers and could lead to new assistance and capacity building projects for public services in post-conflict zones.

**FRANCE**

Design and installation of an emergency desalination facility

Following cyclones RMA and MARIA (2017) which devastated the Caribbean (namely the islands of Saint-Martin and Saint – Barthélémy), Aquassistance set up a mobile emergency desalination unit designed for coastal areas deprived of fresh water supply. In partnership with the Water Technologies & Solutions Division (WTS) of SUEZ Group, which made available a dialyzer, and alongside Electricians Without Borders which designed an electrical cabinet and its partner ENEDIS which loaned a power generator, conclusive tests were conducted in the commune of Vais near to Aigle (34) meaning that the solution will be up and running in 2020.

**MYANMAR (FORMERLY BURMA)**

Two technical assistance missions

On the request of the GRET, in February 2019 two volunteers from Aquassistance conducted a technical expertise mission to assess the feasibility of developing a composting platform in Magway, according to 3 possible scenarios. For its part, the NGO Première Urgence Internationale requested technical assistance from Aquassistance for a feasibility study to rehabilitate and set up in the post-conflict zone, water supply systems and sanitation infrastructure for schools and health centers for Karens minorities in Kayin state.

**INDONESIA**

Feasibility study for a training center

In partnership with the Water Technologies & Solutions Division (WTS) of SUEZ Group and Electricians Without Borders, we accompanied a local NGO to set up a training center on the island of Sumba. This initiative constitutes the first of its kind in a country where until now, Aquassistance has only ever carried out post-catastrophe emergency interventions.

**BANGLADESH AND THE PHILIPPINES**

Aquassistance – Eau et Vie partnership: a long-term mission

Volunteers from Aquassistance are accompanying Eau et Vie in setting a liquid sanitation and solid waste management network in the Bhaktapur slum in Dacca where a new technical assistance mission with Première Urgence Internationale requested technical assistance from Aquassistance to set up a training center.

**FRANCE**

Design and installation of an emergency desalination facility

Following cyclones RMA and MARIA (2017) which devastated the Caribbean (namely the islands of Saint-Martin and Saint – Barthélémy), Aquassistance set up a mobile emergency desalination unit designed for coastal areas deprived of fresh water supply. In partnership with the Water Technologies & Solutions Division (WTS) of SUEZ Group, which made available a dialyzer, and alongside Electricians Without Borders which designed an electrical cabinet and its partner ENEDIS which loaned a power generator, conclusive tests were conducted in the commune of Vais near to Aigle (34) meaning that the solution will be up and running in 2020.

In 2019, 76 volunteers from Aquassistance participated in intervention missions.

**FRANCE**

Design and installation of an emergency desalination facility

Following cyclones RMA and MARIA (2017) which devastated the Caribbean (namely the islands of Saint-Martin and Saint – Barthélémy), Aquassistance set up a mobile emergency desalination unit designed for coastal areas deprived of fresh water supply. In partnership with the Water Technologies & Solutions Division (WTS) of SUEZ Group, which made available a dialyzer, and alongside Electricians Without Borders which designed an electrical cabinet and its partner ENEDIS which loaned a power generator, conclusive tests were conducted in the commune of Vais near to Aigle (34) meaning that the solution will be up and running in 2020.

In 2019, 76 volunteers from Aquassistance participated in intervention missions.
Improving waste management in the cities of developing countries

The demographic explosion in cities in the South is generating an exponential growth in solid waste production, representing a huge sanitary and environmental threat in view of their new territorial and social characteristics: poverty, unplanned residential districts, urban spread, density etc. The question of waste management is consequently essential, an observation which is all the more true given that the technical, economic and environmental models developed in the West are ineffective in such contexts and that local authorities do not possess the necessary resources or expertise. It is therefore urgent to implement solutions which sustainably contribute towards improving service operation (rate of coverage, productivity of operators, ecological effectiveness), balancing financing (types of resources, payment recovery methods, budgetary balance of the outlet), and consolidating structures (scale and nature of stakeholders, integration of the informal sector, respective shares of market principles and public service...).

In the face of new waste challenges, we are doing our utmost to develop sustainable and innovative responses which take account of all of the stakeholders: inclusion of all of the stakeholders, selection of technical and financial conditions, sustainability of models, stakes of waste sorting or of reduction at source level and waste recycling.

Luc ARNAUD
Facilitating inclusion thanks to employment and training

The inclusion of the most fragile populations reflects a major problem in our society: exclusion. It encompasses numerous issues, which correspond to as many types of exclusion: professional inclusion and re-inclusion are mechanisms used to fight against exclusion in the workplace and in employment; inclusion as a global process takes account of all of the forms of exclusion which put a brake on access to employment and life in society: financial difficulties, housing issues, family, cultural, health problems... inclusion as a form of personal re-motivation is highly focused on re-boosting and re-socializing the person.

A stake which is therefore clearly situated at the crossroads between economics and society and which above all, supposes the social recognition of individuals. This is what the projects backed by the Fondation are all about.
In their own way, structures for inclusion, via economic activity (IEA), are veritable social innovation laboratories.

IEA structures, often born of the associative sector, have, thanks to their proximity and in-depth knowledge of inhabitants and regions, the capacity to detect new needs which remain unmet, and develop creative solutions aiming to respond to social policy and market stakes. In this way and at their own level, they constitute veritable social innovation laboratories. The Fondation SUEZ is extremely attached to supporting their initiatives which have the potential to be modeled and duplicated on a wider scale.

Project developers committed to social innovation are essential protagonists in ensuring the inclusion of the most fragile. The Fondation plays a role of leader and accelerator in developing their projects, the objective being to accompany their incremental progress, then hand back the reins once they have acquired their independence.

Antoine SIRE
Director of Company Engagement, BNP Paribas Development within the Fondation SUEZ

Beyond the vain but hopeless outrage it provokes, the question of the lack of housing for the most underprivileged can be counteracted by a will to propose concrete and innovative solutions: the mobilization of human and financial means which equal the challenge to change market rules so as to better take account of the forgotten members of our society. This reconciliation of the economy and society has found an outlet for development: the Social Purpose Corporation.

Bernard DEVERT
Chairman-Founder of Habitat et Humanisme

In 2017 the Lyon branch of Habitat et Humanisme created the “Escaliers Solidaires”, places of conviviality or “third places” from which the “Impulsion” program draws support and where uninvited residents who survive thanks to France’s income support scheme (RSA). HHR residents or those oriented towards the scheme by the City of Lyon, follow a training path structured according to two lines: “learning to take care” which is focused on on cultural, sporting, IT or care activities and “learning to be responsible”, with activities oriented towards the professional world, its expectations and its codes. The objective is that each participant discovers his or her inner resources to become an active agent in the search for employment. The class of 2018-2019 brought together 24 participants of whom more than 1 in 3 are refugees, 9 of whom were women. A remarkable figure: 60% of the project employees are women.

According to the association Fermes d’Avenir, the agricultural transition to come requires the creation of almost 25 000 small, ecological agricultural farms, and consequently, the recruitment and training of approximately 100 000 people. To rise to this challenge, in 2017 the association “Compagnonnage Fermes d’Avenir” program, a one-year itinerary course which enables participants, in groups of two, to receive training at various ecological agricultural farms. Accompanied by a coach, participants acquire knowledge and expertise which is validated at the end of the course. The class of 2018-2019 brought together 24 participants at 13 training farms, 9 of whom were refugees put forward by the Group SOS Solidarités and who benefited from an accompagnement to perfect their French and get to grips with socio-cultural codes.

The objective is that each participant discovers his or her inner resources to become an active agent in the search for employment.

In 2017, the association Arozaar created the Jardin de Cocagne Arozaar, a social inclusion project based in Lo Thou (71), which focuses on market gardening in teams as a means towards rem社会化 and social and economic inclusion. With a cultivable surface of 3.5ha, the garden has already welcomed almost 40 employees and supplies its products to more than 140 associative members on a weekly basis. For 2020, the project plans to construct a new building, hire 4 new employees and increase its membership to 180 associative members. A remarkable figure: 60% of the project employees are women.

A central location in the Ourcq district, the “Péniche du Coeur” is an Emergency Accommodation Center created by the Restos du Coeur which unconditionally welcomes 70 adult and isolated men with no accommodation, 365 days per year. Welcomed according to a long-term “contract” or simply overnight, it’s a place where the main rule is relax, eat, take a shower and benefit from social accommodation with the objective of getting them off the streets. The Restos du Coeur is currently carrying out works on the boat to ensure it complies with safety standards in force whilst looking to acquire a second barge.

The Arozaar project has developed thanks to a sustained market-gardening activity which is well-established within the region. Arozaar is now a locally recognized agent, which helps to ensure the future social inclusion of participants working at the organic garden.

In 2017 the Arozoaar Project Referent, a training path structured according to two lines: “learning to take care” which is focused on on cultural, sporting, IT or care activities and “learning to be responsible”, with activities oriented towards the professional world, its expectations and its codes. The objective is that each participant discovers his or her inner resources to become an active agent in the search for employment.

In 2017, the association Arozaar created the Jardin de Cocagne Arozaar, a social inclusion project based in Lo Thou (71), which focuses on market gardening in teams as a means towards rem社会化 and social and economic inclusion. With a cultivable surface of 3.5ha, the garden has already welcomed almost 40 employees and supplies its products to more than 140 associative members on a weekly basis. For 2020, the project plans to construct a new building, hire 4 new employees and increase its membership to 180 associative members. A remarkable figure: 60% of the project employees are women.

A central location in the Ourcq district, the “Péniche du Coeur” is an Emergency Accommodation Center created by the Restos du Coeur which unconditionally welcomes 70 adult and isolated men with no accommodation, 365 days per year. Welcomed according to a long-term “contract” or simply overnight, it’s a place where the main rule is relax, eat, take a shower and benefit from social accommodation with the objective of getting them off the streets. The Restos du Coeur is currently carrying out works on the boat to ensure it complies with safety standards in force whilst looking to acquire a second barge.

The Arozaar project has developed thanks to a sustained market-gardening activity which is well-established within the region. Arozaar is now a locally recognized agent, which helps to ensure the future social inclusion of participants working at the organic garden.
Work is the only way to remove the brakes to employment!

The association TRAJET (64), which since 1983 has accompanied people with no job or resources towards social reinclusion, has today reached a twofold conclusion: firstly, the public welcomed increasingly consistently in people with a multitude of complex problems (long periods of time living in the streets or in prison, mental illness, precarious legal statuses…), and secondly, the solutions proposed do not always correspond to the complexity of these issues. The proof: the vast number of people who remain “unemployable”. The association has therefore created the “Lieu Ressource” where 200 people benefit from an unconditional, flexible and adapted accompaniment, based on “employment first and foremost”, the idea being that placing people in a professional situation and making them buckle down to a professional project can directly help to remove the brakes to employment and constitute an effective driver for sustainable social reinclusion.

Promoting the innovation capacity of refugees and migrants

Within a context marked by a growing surge in refugees and migrants in Europe, the migratory question is often a source of opposing views. The conviction of PLACE is that migrants have a great deal to give them a chance to show their innovation potential.

"Newcomer" refugees and migrants are invited to become economic agents by creating useful projects

In Paris, PLACE has set up innovation laboratories where “newcomer” refugees and migrants are invited to become economic agents by creating projects which are useful for the host society. The labs are overseen by “catalysts”, themselves refugees or migrants, who then go on to become spokespersons in order to present the project and its results to the general public.

Reinclusion approaches are multiplying in a bid to get us out of this bind and address the multitude of problems (training, employment, housing…) which affect the most fragile populations in a coordinated manner. It is up to us to support such initiatives or even initiate them for a reinforced impact and faster incremental progress.

Ikambere, the house that gets women back on their feet

Established in Seine-Saint-Denis, the association Ikambere, “the welcoming house”, is open to women in precarious situations and living with HIV. A large part of them are migrants and newcomers and are oriented towards Ikambere by hospitals in the Île de France region. Thanks to twenty or so professionals, Ikambere is synonymous with “a convivial and warm place of welcome to people from troublesome districts”. We are useful for the host society. Ikambere means “the welcoming house” in Kinyarwanda (Rwandan language). Our objective is to offer women in precarious situations and living with HIV a convivial and warm place of welcome to break their isolation. Thanks to a global accompaniment, women are helped towards independence and consequently once again become protagonists in their own future.

For a lot of people in precarious situations, social and professional reinclusion goes hand in hand with a personal remobilisation, reconstruction and self-esteem process. This implies considering individuals not as simple beneficiaries of aid mechanisms but as veritable pioneers in their own progression. This is the key to the success of reinclusion programs and it is this conviction which inspires the programs supported by the Fondation SUEZ in the benefit of the long-term unemployed, isolated women, people living with HIV or young people from troublesome districts.

For a lot of people in precarious situations, who are profoundly hampered by their difficulties, social and professional reinclusion goes hand in hand with a personal remobilisation, reconstruction and self-esteem process. This implies considering individuals not as simple beneficiaries of aid mechanisms but as veritable pioneers in their own progression. This is the key to the success of reinclusion programs and it is this conviction which inspires the programs supported by the Fondation SUEZ in the benefit of the long-term unemployed, isolated women, people living with HIV or young people from troublesome districts.
Because long-term unemployment is not a foregone conclusion

France’s “Zero Long-Term Unemployment Territories” project was launched in 2016 based on three observations: no one is unemployed; work is available given that numerous needs in society are not met; money is available, given the expenditure linked to unemployment. From this was born the idea of redirecting the costs of long-term unemployment towards financing new jobs useful for society. The project began in 11 experimental territories, including Villeurbanne (69) and Jouques (13). In Villeurbanne, it is the Saint-Jean Booster association, with the support of the employment creating company (EBE) Emerjian, which steers the project, namely via the “Lab Travaux Utiles” (Useful Works Lab) which brings together inhabitants, local companies and Emerjian personnel with the objective of identifying innovative ideas for useful works in their micro-territory.

In Jouques, a commune which counts 140 long-term jobseekers for a population of 4,600 inhabitants, it is the association Elam Jouques which is responsible for the initiative. The association is currently building new premises to comply with safety standards in force, welcome the long-term unemployed, create new activities to increase its turnover, and better respond to the expectations of inhabitants. Recruiting without making a selection, ensuring all personnel find work (many of whom have been excluded from the world of work for a long-duration), without the possibility of making them redundant, transforming the territories: to rise to these challenges, the EBE are basing themselves on the “inclusive management” know-how of TAE, a structure of ATD Quart-Monde, which is also supported by the Fondation and which permits the initiative to be accompanied at a national level.

45% of people accompanied by the ADIE live below the poverty threshold.

acquiring new expertise

Furthering the acquisition of business expertise which can be directly transferred to the employment market, often thanks to partnerships that we have in place with companies, is central to the approach of numerous structures which take charge of those publics furthest from employment.

The social and economic reinsertion of former convicts is a major challenge in our societies, all too often owing to a failure to anticipate their return to employment and therefore, a lack of training during time spent in prison. By offering them a chance to train in targeted career-growth professions – namely in the digital domain – we are helping them to build a solid base for the future. Frédéric BARDEAU

Digital professions to help inmates to reintegrate society

French prisons house almost 80,000 inmates, 55% of whom re-offend in the 5 years following their release. The reason? Their difficulty to reintegrate the world of work, owing to a lack of adequate training and accommodation. At the same time, the digital sector is struggling to recruit the 40 to 80,000 technicians necessary for its development.

The solution: The Re-Insert+ pilot project developed by the Simpleon Foundation, which promotes an inclusive digital system to help underprivileged people and territories, and the Wake Up Café association (WKF) which supports convicts on their road towards reconstruction.

Twelve inmates from Nanterre prison have been selected for the program which includes three weeks of “remotivation” then, for the most motivated among them, 7 months of free and intensive training in digital professions, alongside former convicts. The objective is to replicate the program in Île de France and in the Auvergne-Rhône-Alpes region, with 5 classes of 5 students in 2020. National deployment is envisaged for 2021.

acquiring new expertise

Furthering the acquisition of business expertise which can be directly transferred to the employment market, often thanks to partnerships that we have in place with companies, is central to the approach of numerous structures which take charge of those publics furthest from employment.

In choosing the projects we support, we are extremely attentive to ensuring that the training and qualifications proposed are directly geared towards the activity sectors which lack personnel and which offer real job prospects when training is complete. This also supposes building bridges between insertion structures and “typical” companies in the territories in which they are established.

Sophie FLORIN
Marketing Department Manager SUEZ France member of the ADIE jury

The solution: The Re-Insert+ pilot project developed by the Simpleon Foundation, which promotes an inclusive digital system to help underprivileged people and territories, and the Wake Up Café association (WKF) which supports convicts on their road towards reconstruction.

Twelve inmates from Nanterre prison have been selected for the program which includes three weeks of “remotivation” then, for the most motivated among them, 7 months of free and intensive training in digital professions, alongside former convicts. The objective is to replicate the program in Île de France and in the Auvergne-Rhône-Alpes region, with 5 classes of 5 students in 2020. National deployment is envisaged for 2021.

acquiring new expertise

Furthering the acquisition of business expertise which can be directly transferred to the employment market, often thanks to partnerships that we have in place with companies, is central to the approach of numerous structures which take charge of those publics furthest from employment.

In choosing the projects we support, we are extremely attentive to ensuring that the training and qualifications proposed are directly geared towards the activity sectors which lack personnel and which offer real job prospects when training is complete. This also supposes building bridges between insertion structures and “typical” companies in the territories in which they are established.

Sophie FLORIN
Marketing Department Manager SUEZ France member of the ADIE jury

The solution: The Re-Insert+ pilot project developed by the Simpleon Foundation, which promotes an inclusive digital system to help underprivileged people and territories, and the Wake Up Café association (WKF) which supports convicts on their road towards reconstruction.

Twelve inmates from Nanterre prison have been selected for the program which includes three weeks of “remotivation” then, for the most motivated among them, 7 months of free and intensive training in digital professions, alongside former convicts. The objective is to replicate the program in Île de France and in the Auvergne-Rhône-Alpes region, with 5 classes of 5 students in 2020. National deployment is envisaged for 2021.
Enlisting the help of employment partners to prevent reoffending

The J2C association, which stands for Justice, 2e Chance, was created in 2014 to prevent inmates from reoffending by accompanying them on their road towards and during employment. The success of the system put in place is based on mobilization of all the actors beforehand (the raised awareness) and the benefits being clearly understood by all of the stakeholders, prison administrations, associations, insertion structures and local companies, and obviously, the reinsertion candidates, who sign a 6-month contract with J2C, which can be renewed once.

On this basis, the candidates benefit from personalized accompaniment, which is both individual and collective, and are placed in contact with insertion or employment structures, adapted to their needs and expertise, whilst respecting the needs and constraints of employers. Initially up and running in departments 75 and 93, in 2019 with the help of the Fondation SUEZ, the association developed its program in department 92 and prepared to set it up in department 78, which should become a reality in 2020.

The first steps towards socio-professional remotivation

For 2019, ten women, mostly in Nigerian origin, have benefited from the workshop. The workshop allows the participants to discover a first step in their professional integration. It is an accompaniment, a means to allow them to enter into the world of work, and to be able to pass through interviews.

Women come to perfect their know-how and soft skills, expanding their manual intelligence and little by little, regaining confidence in themselves.

As an extension to its insertion pathways dedicated to the collection, recycling and sale of second-hand goods, in 2017 the association Emmanuël DiDi created the Equipage Emmanuël DiDi, an insertion company positioned on the rapidly growing freight transport and logistics market.

In 2019, 10 employees, mostly in situations of long-term unemployment and beneficiaries of income support, followed this new insertion pathway whose rhythm and content is adjusted to mirror individual progress, thanks to weekly meetings with a supervisor or a Professional Insertion Counselor. The expertise acquired is validated by a professional qualification certificate, recognized on the employment market, with an estimated positive outcome rate of 40%. Several companies in the region are willing to work with the Equipage, it’s a means for them to associate social responsibility and economic performance in the management of their logistics.

As an extension to its insertional pathways dedicated to the collection, recycling and sale of second-hand goods, in 2017 the association Emmanuël DiDi created the Equipage Emmanuël DiDi, an insertion company positioned on the rapidly growing freight transport and logistics market.

In 2019, 10 employees, mostly in situations of long-term unemployment and beneficiaries of income support, followed this new insertion pathway whose rhythm and content is adjusted to mirror individual progress, thanks to weekly meetings with a supervisor or a Professional Insertion Counselor. The expertise acquired is validated by a professional qualification certificate, recognized on the employment market, with an estimated positive outcome rate of 40%. Several companies in the region are willing to work with the Equipage, it’s a means for them to associate social responsibility and economic performance in the management of their logistics.
Reinforcing social cohesion thanks to education, culture and sport

In its 2017 annual report on the condition of France, the CESE (Economic, Social and Environmental Council) stressed the necessity to "reconcile France around a shared concept of its future", with, as a first requirement, the re-founding of social cohesion, undermined by ever-growing inequalities and the flailing trust of citizens in each other and as regards institutions. Social cohesion can be defined as a set of processes which contribute towards guaranteeing all individuals or groups of individuals equal chances and conditions, effective access to fundamental rights and to economic, social and cultural well-being in order to enable each and every one of us to actively participate in a society of which we are a recognized member. An objective which requires the implementation of national policies, but also support to spread the projects developed by associative structures at the level of territories.
Inequalities in schools sadly place France as the OECD country with the most socially reproductive educational system. Among young people, this requires actions and programs to help them to gain better awareness of their skills, to fully reveal their potential and to take action as confident and committed citizens.

I’m convinced that from the earliest possible age, practicing philosophy equates to educating for citizenship. It is for this reason that we created the association SEVE, which proposes mediation and philosophy workshops for children, teaching them to go beyond their emotions, to debate, to listen to others, to develop their judgment. I consider this to be essential in a world in which they are bombarded with information, rumors, fake news.

Frédéric LENOR
Co-founder of the SEVE Foundation

Social cohesion supposes giving everybody the means to take up their place and their share of responsibility in society. Among young people, this requires actions and programs to help them to gain better awareness of their skills, to fully reveal their potential and to take action as confident and committed citizens.

I’m convinced that from the earliest possible age, practicing philosophy equates to educating for citizenship. It is for this reason that we created the association SEVE, which proposes mediation and philosophy workshops for children, teaching them to go beyond their emotions, to debate, to listen to others, to develop their judgment. I consider this to be essential in a world in which they are bombarded with information, rumors, fake news.

Frédéric LENOR
Co-founder of the SEVE Foundation

“Allowing every talent to choose and build his or her future with confidence and ambition”: this is the mission of the Article 1 association, which is fighting against inequalities in access to higher education and professional insertion. Among its means of action, the “INSPIRE” program, which for 2019-20 in Île-de-France is targeting more than 4,300 high school students enrolled in disadvantaged educational establishments (REP or REP+, GPM, rural or isolated areas), by proposing them a twofold accompaniment. Firstly, participatory workshops, overseen by volunteers, students or professionals, where young people are encouraged to project themselves into student life and discover the world of work. Secondly, a digital platform open to all: www.inspire-orientation.org , a platform which proposes mediation and philosophy workshops for teachers, teaching them to go beyond their emotions, to debate, to listen to others, to develop their judgment. I consider this to be essential in a world in which they are bombarded with information, rumors, fake news.

Frédéric LENOR
Co-founder of the SEVE Foundation

An inspiring program to find the right orientation for high school students

Within the context of its long-term commitment to child protection and prevention, Apprentis d’Auteuil has observed an alarming situation: at the age of 18, young adults leaving child welfare care are brutally asked to assume their independence, obliging them to manage housing, a job and / or training and everyday life from one day to the next… And all of this within a context in which they are very often socially isolated and only possess shaky psychological and educational bases sometimes marred by poor health. In such cases, the risk of these youngsters falling into situations of precariousness and exclusion is great.

To tackle the problem, Apprentis d’Auteuil has created the “Toulines”, places which welcome, listen and exchange with young adults having recently left child welfare care and which are open every day of the week thanks to their multi-skilled coordinators. For as long as they so wish, the Toulines offers these youngsters a place to form social bonds and tailor-made help in the form of coaching, accompaniment with administrative procedures, professional mentoring, tutoring, festive activities...

To date, 5 Toulines located in Paris, Sannois, Dijon, La Rochelle-Sur-Yon/Nantes and Lille each welcome 70 young people. Spurred on by its first positive assessments, the project has entered a development and consolidation stage, with the diversification and reinforcement of teams, local anchoring and 10 new Toulines set to open by the end of 2020.

Working workshops to combat self-censorship

500 and 1000 classes at national level.

Priority to equal opportunities

Because children don’t all benefit from a social, cultural and family environment which is open to the outside world and conducive to educational and professional success, the association “Culture prioritaire” based near to priority educational districts in the north of Paris, proposes an annual 90 hour program to high school students alternating between interactive classes and cultural outings. (Visits to museums, theatres, concerts, cinema clubs, company visits, meetings with professionals)

Within the context of its long-term commitment to child protection and prevention, Apprentis d’Auteuil has observed an alarming situation: at the age of 18, young adults leaving child welfare care are brutally asked to assume their independence, obliging them to manage housing, a job and / or training and everyday life from one day to the next… And all of this within a context in which they are very often socially isolated and only possess shaky psychological and educational bases sometimes marred by poor health. In such cases, the risk of these youngsters falling into situations of precariousness and exclusion is great.

To tackle the problem, Apprentis d’Auteuil has created the “Toulines”, places which welcome, listen and exchange with young adults having recently left child welfare care and which are open every day of the week thanks to their multi-skilled coordinators. For as long as they so wish, the Toulines offers these youngsters a place to form social bonds and tailor-made help in the form of coaching, accompaniment with administrative procedures, professional mentoring, tutoring, festive activities...

To date, 5 Toulines located in Paris, Sannois, Dijon, La Rochelle-Sur-Yon/Nantes and Lille each welcome 70 young people. Spurred on by its first positive assessments, the project has entered a development and consolidation stage, with the diversification and reinforcement of teams, local anchoring and 10 new Toulines set to open by the end of 2020.

Within the context of its long-term commitment to child protection and prevention, Apprentis d’Auteuil has observed an alarming situation: at the age of 18, young adults leaving child welfare care are brutally asked to assume their independence, obliging them to manage housing, a job and / or training and everyday life from one day to the next… And all of this within a context in which they are very often socially isolated and only possess shaky psychological and educational bases sometimes marred by poor health. In such cases, the risk of these youngsters falling into situations of precariousness and exclusion is great.

To tackle the problem, Apprentis d’Auteuil has created the “Toulines”, places which welcome, listen and exchange with young adults having recently left child welfare care and which are open every day of the week thanks to their multi-skilled coordinators. For as long as they so wish, the Toulines offers these youngsters a place to form social bonds and tailor-made help in the form of coaching, accompaniment with administrative procedures, professional mentoring, tutoring, festive activities...

To date, 5 Toulines located in Paris, Sannois, Dijon, La Rochelle-Sur-Yon/Nantes and Lille each welcome 70 young people. Spurred on by its first positive assessments, the project has entered a development and consolidation stage, with the diversification and reinforcement of teams, local anchoring and 10 new Toulines set to open by the end of 2020.

Les Toulines, grounding for youngsters leaving child welfare care

With the project, “Agir pour l’école” proposes an innovative learning method and tools designed for schools in priority educational areas. The project, whose results are rigorously assessed, is now entering a spin-off phase, with almost 200 classes from the Lille education authority using the method in September 2019 and an objective of reaching between 500 and 1000 classes at national level.

Innovating to make learning to read easier

Faced with a persistent percentage of children who leave primary school without knowing how to read (20%), “Agir pour l’école” proposes an innovative learning method and tools designed for schools in priority educational areas. The project, whose results are rigorously assessed, is now entering a spin-off phase, with almost 200 classes from the Lille education authority using the method in September 2019 and an objective of reaching between 500 and 1000 classes at national level.

100,000 high school student, approximately, signed up to the program, between September and December 2019

Priority to equal opportunities

Because children don’t all benefit from a social, cultural and family environment which is open to the outside world and conducive to educational and professional success, the association “Culture prioritaire” based near to priority educational districts in the north of Paris, proposes an annual 90 hour program to high school students alternating between interactive classes and cultural outings. (Visits to museums, theatres, concerts, cinema clubs, company visits, meetings with professionals)

Within the context of its long-term commitment to child protection and prevention, Apprentis d’Auteuil has observed an alarming situation: at the age of 18, young adults leaving child welfare care are brutally asked to assume their independence, obliging them to manage housing, a job and / or training and everyday life from one day to the next… And all of this within a context in which they are very often socially isolated and only possess shaky psychological and educational bases sometimes marred by poor health. In such cases, the risk of these youngsters falling into situations of precariousness and exclusion is great.

To tackle the problem, Apprentis d’Auteuil has created the “Toulines”, places which welcome, listen and exchange with young adults having recently left child welfare care and which are open every day of the week thanks to their multi-skilled coordinators. For as long as they so wish, the Toulines offers these youngsters a place to form social bonds and tailor-made help in the form of coaching, accompaniment with administrative procedures, professional mentoring, tutoring, festive activities...

To date, 5 Toulines located in Paris, Sannois, Dijon, La Rochelle-Sur-Yon/Nantes and Lille each welcome 70 young people. Spurred on by its first positive assessments, the project has entered a development and consolidation stage, with the diversification and reinforcement of teams, local anchoring and 10 new Toulines set to open by the end of 2020.

Within the context of its long-term commitment to child protection and prevention, Apprentis d’Auteuil has observed an alarming situation: at the age of 18, young adults leaving child welfare care are brutally asked to assume their independence, obliging them to manage housing, a job and / or training and everyday life from one day to the next… And all of this within a context in which they are very often socially isolated and only possess shaky psychological and educational bases sometimes marred by poor health. In such cases, the risk of these youngsters falling into situations of precariousness and exclusion is great.

To tackle the problem, Apprentis d’Auteuil has created the “Toulines”, places which welcome, listen and exchange with young adults having recently left child welfare care and which are open every day of the week thanks to their multi-skilled coordinators. For as long as they so wish, the Toulines offers these youngsters a place to form social bonds and tailor-made help in the form of coaching, accompaniment with administrative procedures, professional mentoring, tutoring, festive activities...

To date, 5 Toulines located in Paris, Sannois, Dijon, La Rochelle-Sur-Yon/Nantes and Lille each welcome 70 young people. Spurred on by its first positive assessments, the project has entered a development and consolidation stage, with the diversification and reinforcement of teams, local anchoring and 10 new Toulines set to open by the end of 2020.

Within the context of its long-term commitment to child protection and prevention, Apprentis d’Auteuil has observed an alarming situation: at the age of 18, young adults leaving child welfare care are brutally asked to assume their independence, obliging them to manage housing, a job and / or training and everyday life from one day to the next… And all of this within a context in which they are very often socially isolated and only possess shaky psychological and educational bases sometimes marred by poor health. In such cases, the risk of these youngsters falling into situations of precariousness and exclusion is great.

To tackle the problem, Apprentis d’Auteuil has created the “Toulines”, places which welcome, listen and exchange with young adults having recently left child welfare care and which are open every day of the week thanks to their multi-skilled coordinators. For as long as they so wish, the Toulines offers these youngsters a place to form social bonds and tailor-made help in the form of coaching, accompaniment with administrative procedures, professional mentoring, tutoring, festive activities...

To date, 5 Toulines located in Paris, Sannois, Dijon, La Rochelle-Sur-Yon/Nantes and Lille each welcome 70 young people. Spurred on by its first positive assessments, the project has entered a development and consolidation stage, with the diversification and reinforcement of teams, local anchoring and 10 new Toulines set to open by the end of 2020.
An Adapted Civic Service for youngsters on their release from prison

In November 2019, France celebrated the thirtieth birthday of the International Convention on the Rights of the Child (CRC), the occasion for the association “Grandir dignement” to remind us that today in France, more than 120,000 children and youngsters are monitored by the penal system and 880 children aged between 13 and 18 are in prison, with uncertain prospects for reunification on their release: insufficient social or family ties, difficult access to housing, training, employment, resources, healthcare... With, for these youngsters, who are all the more fragile following their release from a period in which they were deprived of their freedom, the risk of relapse, getting caught in the claws of addiction, or ending up on the streets.

Grandir dignement is one of the associations which rallies to help them, both during and following a spell in prison. More particularly in Lorraine, where the association has put in place an Adapted Civic Service for youngsters who have been confronted with the legal system (CER, CEF, prison...). Following an experimental phase in Nancy, the project will be replicated in 2020 in the city of Metz.

In concrete terms, the 12 young beneficiaries sign a one year 24 hours per week contract, structured around 4 lines: an associative commitment, the discovery of a business sector, personalized accompaniment (administrative assistance to healthcare, managing daily life...) and collective activities which encourage participants to learn to live together. The objective is for this to permit the youngsters to regain confidence in themselves, develop their potential and take the time to reflect on their own futures both as citizens and in a professional capacity.

120,000 children and youngsters, approximately, are monitored by the penal system in France

800 children between the ages of 13 and 18 are in prison

Civic Service, a lever for the integration of young people in difficulty

A Civic Service pioneer association, Unis-Cités offers young people between the ages of 16 and 25, from all cultural and social horizons and of all educational levels, a chance to become a committed team member, for a 4 to 9 month period, in order to carry out missions of general interest in France whilst acquiring expertise useful for their social and professional integration.

An experience which can be particularly worthwhile for youngsters struggling to find their place in society, namely minors having dropped out of school and refugees. For them, Unis-Cités has designed two “adapted civic service” programs, Booster and Coop’R. In both cases, the principle consists in integrating young people, educational drop-outs or refugees, into “classic” teams of volunteers, whilst proposing a specific accompaniment which alternates with their solidarity commitment.

The principle consists in integrating young people, educational drop-outs or refugees, into “classic” teams of volunteers, whilst proposing a specific accompaniment which alternates with their solidarity commitment.

The Institut de l’Engagement endeavors to identify these youngsters and accompanying them in their studies, training, employment or company creation, thanks to personalized orientation and monitoring and links with teaching establishments, companies or partner associations.

3,800 youngsters accompanied since 2012

Every year, thousands of young people commit to Civic Service and for many, it’s a chance to prove themselves (capacity to take on responsibilities and initiatives, aptitude for learning, commitment, motivation...) The Institut de l’Engagement endeavors to identify these youngsters and accompanying them in their studies, training, employment or company creation, thanks to personalized orientation and monitoring and links with teaching establishments, companies or partner associations.

Within the context of Civic Service, the work of Unis-Cités with young refugees, undertaken in conjunction with national policies provides concrete solutions for the integration of these youngsters in France: regularization of their situation, language learning, skills acquisition and employment.

Erwin FAURE
Director of the Mission pour le Renouveau Coop’R Project Reference

The Fondation SUEZ is backing these initiatives, namely via the involvement of Group personnel. For the Booster program in Argenteuil (93) and Paris, SUEZ personnel accompany volunteers in preparing their post-civic service professional projects, whilst for the Coop’R program, which began in Bordeaux, the idea is to mobilize teams from the Maison pour Rubendre to organize meetings within SUEZ to put in place a coaching and monitoring system.

The Fondation SUEZ is backing these initiatives namely via the involvement of Group personnel. For the Booster program in Argenteuil (93) and Paris, SUEZ personnel accompany volunteers in preparing their post-civic service professional projects, whilst for the Coop’R program, which began in Bordeaux, the idea is to mobilize teams from the Maison pour Rubendre to organize meetings within SUEZ to put in place a coaching and monitoring system.

* SUEZ social innovation laboratory for support towards employment and entrepreneurship in the circular economy.
Taking care of the future thanks to Civic Service in hospitals

An innovative tool to combat the digital divide

Creative methods for good digital education

Founded in 2007 to promote living together in harmony and the insertion of youngsters in the suburbs, in 2012 the BFSA association started up the “Gilets Bleus” system, a civic service proposed to youngsters having dropped out of school or who are unemployed. Over a period of a few months, and with the guidance of a mentor, volunteers are entrusted with welcome, information and orientation missions for hospital patients and visitors and by doing so, discover the world of related professions; in some cases, their civic engagement is extended by a work placement. All of this combines to give meaning to their actions, which associates the transmission of cultural and humanistic references with educational programs in difficult and underprivileged districts.

The concept is based on “screen-free” workshops which call on the sensoriality, intuition, reflection and imagination of children. To combat the digital divide, Espérances Banlieues has developed the “Off line School” pilot project for 118 pupils (and their teachers) from CP to CE2 (5 to 8 years old) in 5 schools in the Ile-de-France region. The concept is based on “screen-free” workshops which call on the sensoriality, intuition, reflection and imagination of children as the favored means of initiating them to the basics of digital culture and computer coding (programming, algorithms, binary system...). This very concrete project which focuses on acquiring notions of screen-free programming in schools located in underprivileged districts is extremely relevant. It takes account of the relationship between youngsters and screens, which can be highly problematic, and familiarizes them with IT programming.

The access of everybody to culture and sport constitutes a priority stake with respect to the emancipation and inclusion of all members of society, in particular the youngest populations.

The right to culture is extremely insufficiently shared in France, even though it constitutes a determining factor of social cohesion. In effect, it enables better integration thanks to the identification and use of cultural references; in addition, it encourages the development of creativity, which plays a major role in self-esteem, affirming personality and weird awareness.

In 2010 when we launched the first children's orchestras in Ile-de-France, we were looking to demonstrate that social determinism can be countered thanks to an appropriate artistic educational approach. Because, as we can see on a daily basis, music is an art which brings together and transcends differences to enable everyone to blossom within a group, and more widely, within society.

Laurent BAYLE
General Manager of the Cité de la Musique - Philharmonie de Paris

A musical and orchestral education program with a social vocation

Initiated in 2010 by the Cité de la Musique –Philharmonie de Paris, and based on the conviction that the collective practice of music is an ideal vector for social cohesion, the Démos project involves the creation of orchestras open to children from urban policy districts or isolated rural areas with an extremely limited access to cultural practices. Following an experimental phase in Île-de-France, the project has progressively extended its scope of action, with a deployment planned at national (or overseas territories) level for 2022, thanks to the creation of more than 60 new orchestras. The children, supervised by professional musicians and social counselors, follow a 3-year training program which alternates between weekly classes in small groups, rehearsals with the entire orchestra and an end-of-year concert. And the links created with music academies, music schools and local partners have shown their worth – at the end of the Démos program, 50% of participants choose to continue learning music.

In the words of the referent

Françoise JACO
Musical apprentice manager SUEZ Service de la Promotion, Espérances Banlieues Project Department

In Île-de-France, the project has progressively extended its scope of action, with a deployment planned at national (or overseas territories) level for 2022, thanks to the creation of more than 60 new orchestras. The children, supervised by professional musicians and social counselors, follow a 3-year training program which alternates between weekly classes in small groups, rehearsals with the entire orchestra and an end-of-year concert. And the links created with music academies, music schools and local partners have shown their worth – at the end of the Démos program, 50% of participants choose to continue learning music.

60 new orchestras created by 2021

50% at the children continue learning music

The French Ministry of Territorial Cohesion and Relations with Local Authorities has made general access to culture and sport a priority stake with respect to the emancipation and inclusion of all members of society, in particular the youngest populations. This is the objective of the support given by the Fondation SUEZ to innovative projects which permit children and youngsters from priority districts, isolated rural areas or refugee families to access musical and orchestral education, to learn film-making techniques, to practice performing arts, to discover masterpieces in museums or to develop their independence thanks to sport.

Laurent BAYLE
General Manager of the Cité de la Musique – Philharmonie de Paris

Points of view

Sophie LOMBARD
Chairman of the Executive Board, SUEZ Group, Director of the Fondation SUEZ

Chairman's office, director, SUEZ

Chairman's office, director, SUEZ

Chairman's office, director, SUEZ

Chairman's office, director, SUEZ

Chairman's office, director, SUEZ

Chairman’s Office Director, SUEZ Group, Director of the Fondation SUEZ
Making performing arts accessible to pupils from priority educational establishments

The project is deployed in three educational authorities - Paris, Versailles and Créteil - which count 76 REP and REP+ schools situated at less than 45 minutes from the Opéra-Comique.

How can we encourage access to art and culture for pupils who are far removed from them or who are prevented from participating owing to a lack of resources, time, information or motivation? By reversing common logic and going out and meeting directly with them. This is the goal of the “Beyond the walls” program initiated in 2013 by the Quai Branly-Jacques Chirac Museum with its Ateliers Nomades which offer a chance for inhabitants and schoolchildren to participate in numerous awareness-raising actions in schools, media libraries, cultural centers, gymnasiums, social centers, shopping malls...And all of this thanks to the prior implementation of partnerships with local authorities and local social representatives.

For their 4th edition (2018-2020), the Ateliers Nomades set up for a two year period in Argenteuil, A “beyond the walls” initiative to open up the museum to newcomers.

Since 2008, the Fabrique du Regard, an educational division of the BALL, a place of exhibition dedicated to photography, established in a priority district in Paris, has been carrying out in-depth work alongside youngsters from priority educational areas. Its objective: “To enable youngsters to consider the world in images, to train them to look carefully, actively and with concern.”

To enable youngsters to consider the world in images, to train them to look carefully, actively and with concern.

The program “Qua fetal” undertaken over a 3 year period (2017-20) in conjunction with educational teams and local social representatives, puts in place creative workshops with film directors who work with 20 groups of youngsters from 10 difficult districts to produce 20 films, in which they present a society-related topic which is important to them. The program has a two-fold objective: firstly, reinforcing the openness, creativity, confidence and critical mindset of the youngsters with respect to the image, and secondly, changing the view that society has of them via the public diffusion of their films.

The "Actions Enfance et Jeunesse" project of La Source – La Guéroulde has a social, educational and artistic vocation for youngsters between the ages of 6 and 18 in situations of failure and exclusion. The project is highly regarded by institutional and local partners. In effect, it constitutes a response to the isolation experienced by youngsters in rural areas.

More than 350 pupils from 6 schools
Reinforcing expertise and boosting innovation

According to the International Labor Organization, “expertise development is recognized by governments, social partners and international organizations as being a fundamental global priority”, the pre-requisite (even more so than financial resources) to economic growth, reducing poverty and achieving the Sustainable Development Goals. In spite of this unanimous conviction, sustainable expertise and capacity building remains one of the most difficult challenges facing the international development community.

The World Bank has identified five levels of expertise development adapted to the demands of the 21st century which include: basic education (1 and 2) and a technical and professional skills base, the acquisition of a culture of innovation and company spirit, provided within higher educational establishments, and lastly, the correspondence of knowledge and needs.

In their own way, the SUEZ-Institut de France Awards and the AgroParisTech-SUEZ Chair Awards reflect this effort to boost education and innovation.
Prizes to accompany and promote open innovation

I’m convinced that the social and environmental innovations necessary to accelerate change and sustainably improve the living conditions of the most vulnerable will be born from collective intelligence. In this respect, the SUEZ-Institut de France Awards are an excellent example of the “pollination of ideas and know-how.”

The Institut de France and the five Academies which compose it, remain an exceptional hub. The SUEZ – Institut de France Awards are a magnificent illustration of our threefold scientific, societal and humanitarian vocation and we are proud to contribute towards this dynamic whose objective is to further open source innovation.

The Prizes are awarded every two years, following the rigorous selection of applications received within the context of a call for projects.

The Access to Essential Services Award, of a value of €50,000, rewards an innovation developed in the field by a non-profit making organization, with the objective of spreading and circulating it among water, waste or sanitation sector development professionals. Innovations may be technical, organizational, financial or social or may concern knowledge dissemination tools.

The Fondation SUEZ is committed to accompanying and promoting the prize-winning innovations, by circulating them throughout its networks, and by presenting them at international water, sanitation and waste management related events.

The Social Entrepreneurship Award, of a value of €50,000, rewards an initiative developed by a social entrepreneur, permitting the growth of economic activities, often generating employment, and having an impact on a social level, in particular among the poorest or most vulnerable populations, to be supported.

The SUEZ-Institut de France Prize has enabled Rongead to extend its works in Burkina Faso and to embark on the Agrovalor project according to the same model in the Ivory Coast. Agrovalor is exploring energy generation from recovered shea butter and cassava semolina production waste.

The Social Entrepreneurship Award, of a value of €50,000, rewards an innovation developed by a social entrepreneur, permitting the growth of economic activities, often generating employment, and having an impact on a social level, in particular among the poorest or most vulnerable populations, to be supported.

C+ Propre-Coliba: pre-collectors, informal workers who have now become franchised.
A unique pathway in support of water and sanitation service managers

**Leading services towards excellence**

In 2008, the Fondation SUEZ joined forces with AgroParisTech, the Paris-based research and higher education branch, and more particularly, with AgroParisTech to create the AgroParisTech-SUEZ Chair. A project which wholly corresponds to the Sustainable Development Goals and which draws its strength from an innovative pedagogy combining theoretical learning, personal development and the acquisition of managerial expertise via field tests and experience sharing and in which the Agence Française de Développement (French Development Agency, AFD) is also a partner.

Following the program, water and sanitation urban service managers from developing countries or transitioning countries are able to:

- Assess the situation of their services and put together strategies to achieve technical, social and financial excellence,
- Oversee change in their companies and their management thanks to sustainable management methods,
- Define and engage reform dynamics on the scale of their service in their city, region or country.

**SHORT TRAINING COURSES FOR GENERAL MANAGERS AND OPERATIONAL EXECUTIVES**

- 70 OM and top executives from thirty or so countries in Africa and Asia

**A 13 month training module and short, intensive training programs**

The AgroParisTech-SUEZ Chair “Service Management” program proposes two types of training. A long training module spanning thirteen months, the International Executive Masters Diploma, which every two years accompanies forty or so management executives from developing countries, who are already employed within a Group company. Participants are split into two classes, one French-speaking, the other English-speaking – a veritable asset as bilingual training courses are few and far between.

The curriculum includes 4 months of training in Montpellier (34), 2 three-month trips back to their own companies and 3 weeks on a partner site, in Asia or in Africa. The objective is that, boosted by the knowledge they have acquired, and in agreement with their management, the auditors progressively put together a strategic action plan aiming to improve drinking water and/or sanitation service quality on a target perimeter, a city or a region with between 100,000 and 1M inhabitants, in order to anticipate the demographic and climate evolution.

Auditors benefit from the expertise of professional trainers, with international experience, and an individual accompaniment by a coach, some of whom are SUEZ personnel. In parallel, for seniors and operational executives, the Chair proposes short and intensive seminars spanning a few days or targeted thematic training courses over 2 to 3 weeks.

**Auditors from extremely varied horizons**

Such diversity in recruitment constitutes a strength: “From the outset we disrupt their status quo, we make them question their situation, we ask them to learn from what others can teach them, but without installing a climate of competition”, stresses Jean-Antoine Faby, Executive Director of the AgroParisTech-SUEZ Chair. “All of the participants arrive with very complex situations linked to the economic, political, demographic or climate stakes in their countries of origin. And everyone learns from the vulnerabilities of each other and the solutions they find. This approach, based on openness, sharing and humility constitutes the first step towards change.”

The auditors arrive from countries in which there are problems relating to access to water resources, access to the public service in terms of quality and quantity, and sanitation issues. Contexts which are also marked by a lack of infrastructure, a service governance which needs to be consolidated, payment collection difficulties, employees who need further training etc and often, poverty in certain districts in their cities... these are services where the operational and financial balance is extremely fragile and managing them is a daily challenge which requires an acute sense of public service, along with leadership qualities and a great capacity for strategic and organizational anticipation.

**Fruitful immersion at an international level**

The auditors spend between two and three weeks within a service (in Phnom Penh and Siem Reap in Cambodia for English speakers, and in Casablanca for French speakers) which is a determining factor in their progression as they rub shoulders with the realities of the field and management cultures.

Split into groups and thanks to meetings with managers, they explore and analyze the different problems encountered by the company: interactions with stakeholders, human resources, commercial policy, operating problems and unbilled water, economic and financial questions…

It is also a chance for them to understand why a strategy has to be re-worked every year and how it has to be shared in order to be accepted by personnel and stakeholders from the sector.

The “Water for All” International Executive Masters Degree offers us a unique occasion to communicate and share different experiences with managers from countries all over the world. Thanks to my time spent working among professionals, I have come to realize that the water service is not only linked to leading-edge technology but is also influenced by different business cultures. This program offers a wide range of viewpoints and tools which break with our “traditional mentalities”, pushing us to transform our ways of thinking and to innovate.

**Urgence COVID 19**

2 webinars on Covid-19 crisis management were given in early April 2020 by SUEZ experts in crisis management, for auditors and their hierarchies. These sessions provided an opportunity to discuss the crisis management, transfer certain know-hows and documents and contribute to the continuity of services in the countries of the auditors.

CHENG ZHONG
Project Manager at the Charging Water Asset Management Company – China
Auditor from the English-speaking class 2019-2020
A human and professional adventure!

Their assistance, in the form of voluntary participation or skills-based sponsorship, and are consequently a part of this tremendous human and professional adventure!