



Eau France

## press release

Paris, April 2<sup>nd</sup> 2015

### **SUEZ ENVIRONNEMENT WINS A 12-YEAR CONTRACT FOR WATER MANAGEMENT AND WASTEWATER TREATMENT FOR THE ALENÇON LOCAL AUTHORITY IN FRANCE**

The urban authority in the French town of Alençon has renewed its trust in SUEZ environnement by signing a contract for the management of public drinking water services and wastewater treatment with its subsidiary, Eaux de Normandie. The two 12-year contracts are worth total revenue of almost €68 million. The contracts will come into effect on July 1st 2015. SUEZ environnement will offer all of its expertise to the 20 localities covered by the "water" contract, and to the 30 localities covered by the "wastewater treatment" contract, which together represent a population of about 50,000 inhabitants.

#### **PARTICIPATIVE CONTROL: A NEW CONTRACTUAL MODEL**

The local authority chose to employ 'participative control' for these two contracts in order to maximise their control over their service providers and their water & wastewater treatment services. Under the terms of this type of contract, the local authority outsources its public service to SUEZ environnement, while keeping financial control of its operations. SUEZ environnement manages the public service and operates the facilities of the local authority, in return for remuneration that is based on the quality of service and technical performance.

Philippe Maillard, The Managing Director of Eau France at Suez Environnement, emphasised that *"Winning these two contracts demonstrates the company's ability to meet our customers' new needs, in particular in terms of governance and services, while at the same time proposing innovative solutions that address the issue of fragile water resources."*

#### **AQUADVANCED: A "LOOKOUT" AT THE HEART OF ALENÇON'S SYSTEM**

The Urban Community of Alençon launched its global water management policy several years ago, in an effort to secure its water supplies and to preserve its water resources. In its offer, SUEZ environnement proposed an innovative system that controls the complete water cycle, from the catchment sites to the consumers' taps. This system is based on Aquadvanced, a tool that controls and optimises the performance of drinking water networks. Aquadvanced tracks all the hydraulic flows in real time and detects leaks by analysing a series of multi-parameter sensors in real time. The local authority can also use Aquadvanced as a decision-support tool for its investment options. The tool can also be used to optimise the energy consumption of the water services. The quality of Alençon's water is also measured by analysers that continuously monitor the levels of residual chlorine, and in regular measurement campaigns.

For the wastewater treatment service, SUEZ environnement has deployed a computerised system to monitor the flows of wastewater and to detect and prevent any intrusions of unwanted water or rain water in the wastewater networks. 12.5% of the gravity wastewater networks are cured every year for preventive purposes.



Pictures available on the [Newsroom](#)

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*SUEZ environnement*

*We are at the dawn of the resource revolution. In a world facing high demographic growth, runaway urbanisation and the shortage of natural resources, securing, optimising and renewing resources is essential to our future. SUEZ environnement (Paris: SEV, Brussels: SEVB) supplies drinking water to 92 million people, delivers wastewater treatment services to 65 million, collects waste produced by almost 50 million, recovers 14 million tons of waste each year and produces 5,138 GWh of local and renewable energy. With 80,990 employees, SUEZ environnement, which is present on all five continents, is a key player in circular economy for in the sustainable management of resources. SUEZ environnement generated total revenues of €14.3 billion in 2014.*