

Notification Procedure for Pollution Incidents - PIRMP Pollution Incident Response Management Plan

This document is to be viewed in conjunction with Emergency Response Plan (PLAN003), Incident Management Plan (ER-P-IMP-100)

Notification Procedure for Pollution Incidents - PIRMP



When a pollution incident occurs on site

- 1. Immediately engage in harm minimisation measures / spill containment as per procedures documented in the site Emergency Response Plan (ERP) or Incident Management Plan (IMP)
- 2. If the incident presents an immediate threat to human health or property contact emergency services on **000** immediately
- **3.** Assess the level of actual or potential pollution and decide whether the incident is a '**notifiable**' incident
- 4. If the incident is considered '**notifiable**' the following agencies must be notified immediately in listed order:

4.1 NSW EPA					131 555	
4.2 Ministry of public health unit						
Prospect Water Filtration	(South Western Sydney LHD)		Business Hours:	(02) 9794 0855		
Plant			After Hours (ask for public health officer on call)	(02) 8738 3000		
Kooragang Industrial Water Scheme	(Hunter New England LHD)		Business Hours:	(02) 4924 6477		
			After Hours (ask for public health officer on call)	(02) 4924 6477		
4.3 SafeWork NSW				131 050		
4.4 Local Council –						
Kooragang Industrial Water Scheme		City of Newcastle		(02) 4974 2000		
Prospect Water Filtration Plant			Fairfield City Council		(02) 9725 0222	
4.5 NSW Fire and Rescue (if not previously contacted)				000		

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Communicating with Neighbours

The following flowchart illustrates the actions to be taken in the event of a 'notifiable' pollution incident occurring on a SUEZ site:



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Communicating with Neighbours – Actions to be taken:

- 1. Site/Plant Manager upon becoming aware of a notifiable pollution incident assesses the severity of the incident with regard to impact on neighbouring properties
 - a. Consider the following
 - i. Does the pollution incident have the potential to affect one or more neighbouring properties?
 - ii. How will it affect them (including long and short term effects)?
 - iii. What actions need to be taken by the neighbouring properties to protect them from harm?
 - b. Site/Plant Manager contacts the NSW Community Engagement Liaison within two hours of the incident occurring and informs of the incident & possible impact on neighbouring properties
- 2. Site/Plant Manager contacts the neighbouring properties deemed necessary and provides them with the following information relevant to the pollution incident:
 - a. What has happened?
 - b. The Health and Safety implications for them
 - c. Corrective Actions which have been activated to minimise the harm/prevent further harm
 - d. What to expect?
 - e. Information on the SUEZ website 'community updates' page for future updates
 - f. His/Her contact details for further queries/concerns
- 2. NSW Community Engagement Liaison liaises with Site/Plant Manager and provides updates through the following communication channels as required:
 - a. SUEZ website on the 'Community updates' page. (Updates controlled by the NSW Community Engagement Liaison).
 - b. As needed, other communication strategies will be employed to inform nearby properties and the wider community of important information related to any incident as a result of SUEZ transport of trackable waste.