

Smart
Operation
Center

Optimisation
Performance
Transparency
Anticipation
Precision
Efficiency

Smart Operation Center

The nerve centre
of SMART activities



- SUEZ
Smart Solutions

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Smart Operation Center

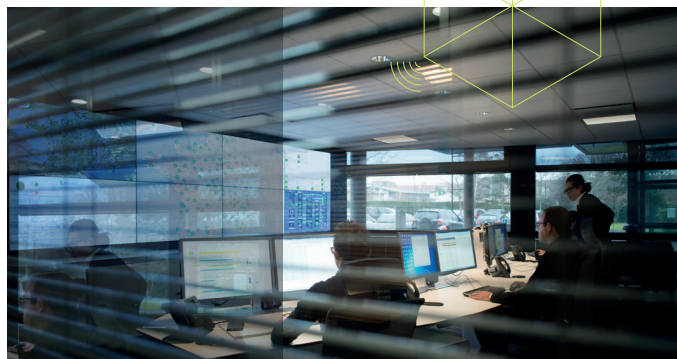
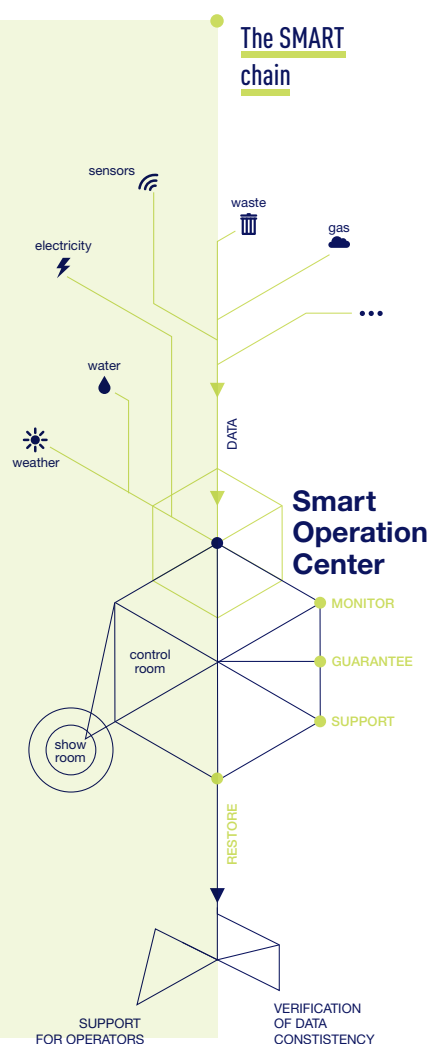
a first when it comes to supervising services and infrastructures in France and around the world

A SMART pionnier & leader

A pioneer in the SMART domain since the 2000s, the SUEZ Group created a dedicated Business Unit thanks to the combined effort of several centres of expertise in industrial IT and technology. The Group's start-up has developed specific skills in implementing real-time water network, sanitation management systems and multi-fluid SMART metreing solutions.

This division is a leader in innovative services on the environmental market, with activities both in France and abroad. It employs 170 engineers and experts of 17 different nationalities. It has sold more than 2.5 million smart meters (AMR), and implemented these solutions in 500 communities around the world.

Multi-client oriented,
the company develops
and operates smart metering
infrastructure and smart solutions
dedicated to the environment.



the Smart Operation Center:

a key link in SMART performance

The Smart Operation Center is based in Le Pecq (France). It enables SUEZ to manage and guarantee the performance of its telecommunication network and IT infrastructure in order to deliver the highest quality of service required by its clients.

Through the Smart Operation Center, it operates its Automatic Meter Infrastructure (for water, gas, waste, etc.) and its whole range of smart water applications.

thanks to the Smart Operation Center, experts can:

oversee daily performance of receivers, transmitters, storage servers, transmission chain, etc.

guarantee that the data provided to its clients is available and reliable 24/7.

support operators in the use and data analysis of remote reading and smart water (leak detection, anormal consumption, etc.) solutions...).

to:

- **Map** the real-time network status of meters worldwide.
- **Detect** incidents throughout the entire remote-metering infrastructure and take action if required.
- **Alert** operators in the case of failures so that they can take action in the field.

serving the cities:

The Smart Operation Center is designed to integrate various types of connected objects related to the environment:

- Sensors for self-service waste skips
- Water level sensors
- Gas meters
- Multi-fluid meters/sensors

**Increased performance,
trust, and continuity
for customers**